

AUGUST 11th 811 DAY

The logo for 811 Day features a stylized shovel with a silver head and a brown handle, positioned centrally below the text. The shovel is flanked by green grass blades on both sides, all contained within a black outline.

MONTHLY UPDATE
AUGUST 2025

CABARRUS/ROWAN/STANLY UCC





MEETINGS

- ▶ STATE UCC - September 9, 10am
Greenville Utilities, Greenville, NC
- ▶ NCLRPC - September 23, 11am
NC811 Greensboro Office
- ▶ UDPRB - Sept - TBD
NC811 Greensboro Office
- ▶ NC811 BOARD - October 31, 8:30am
Wrightsville Beach



CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



DATA INSIGHTS

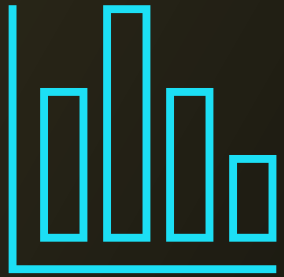
LOCATE REQUESTS

TRANSMISSIONS

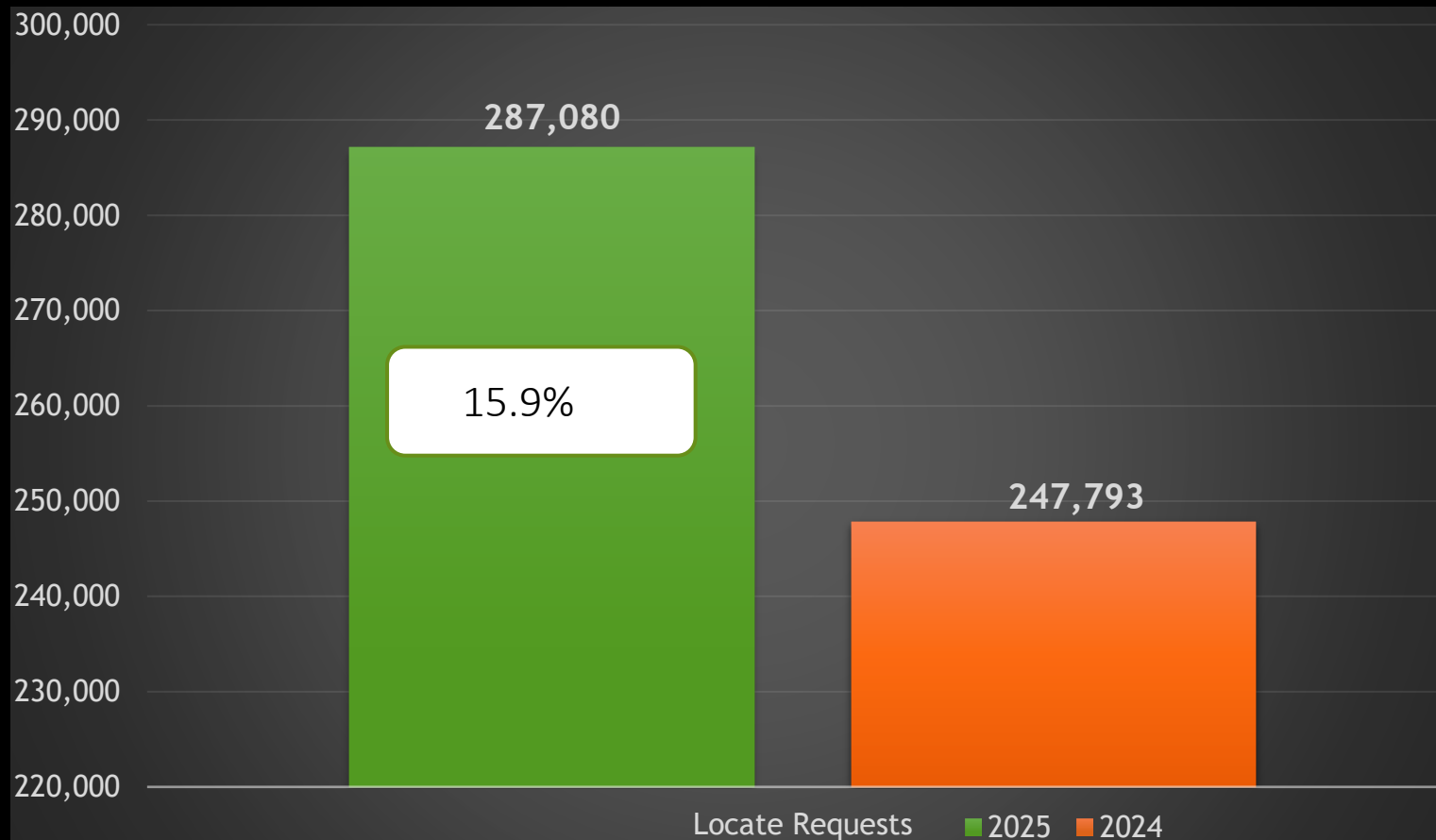
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC JULY 25 VS 24



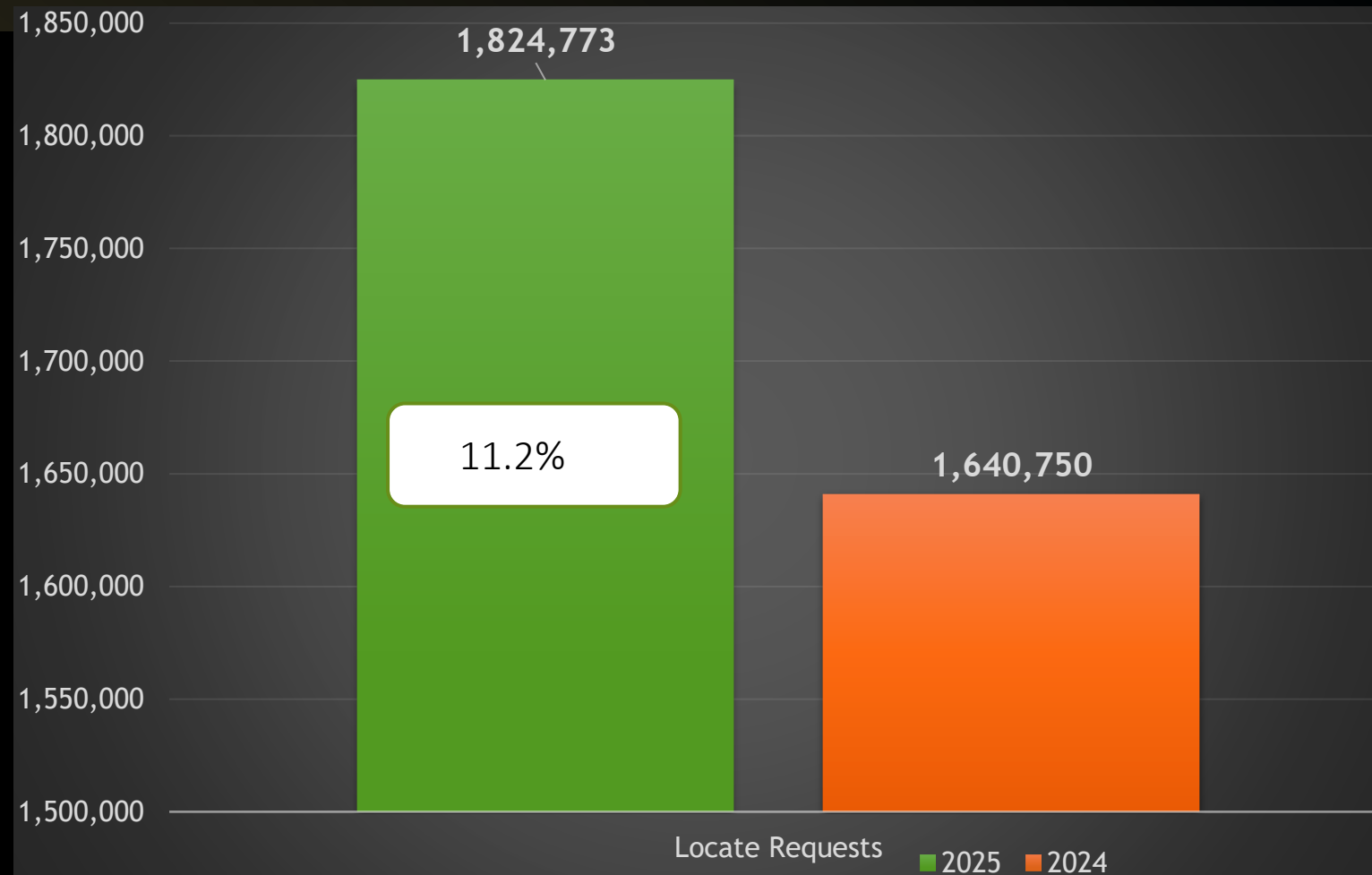
July 2025 - 287,080 / 2024 - 247,793 = (15.9%)

YTD 2025 - 1,824,773 / 2024 - 1,640,750 = +11.2%

Updates for July (87,213)
= 30.4 % of volume / 2025

June (84,812) = 30.8%
(.4% decrease from the month before)

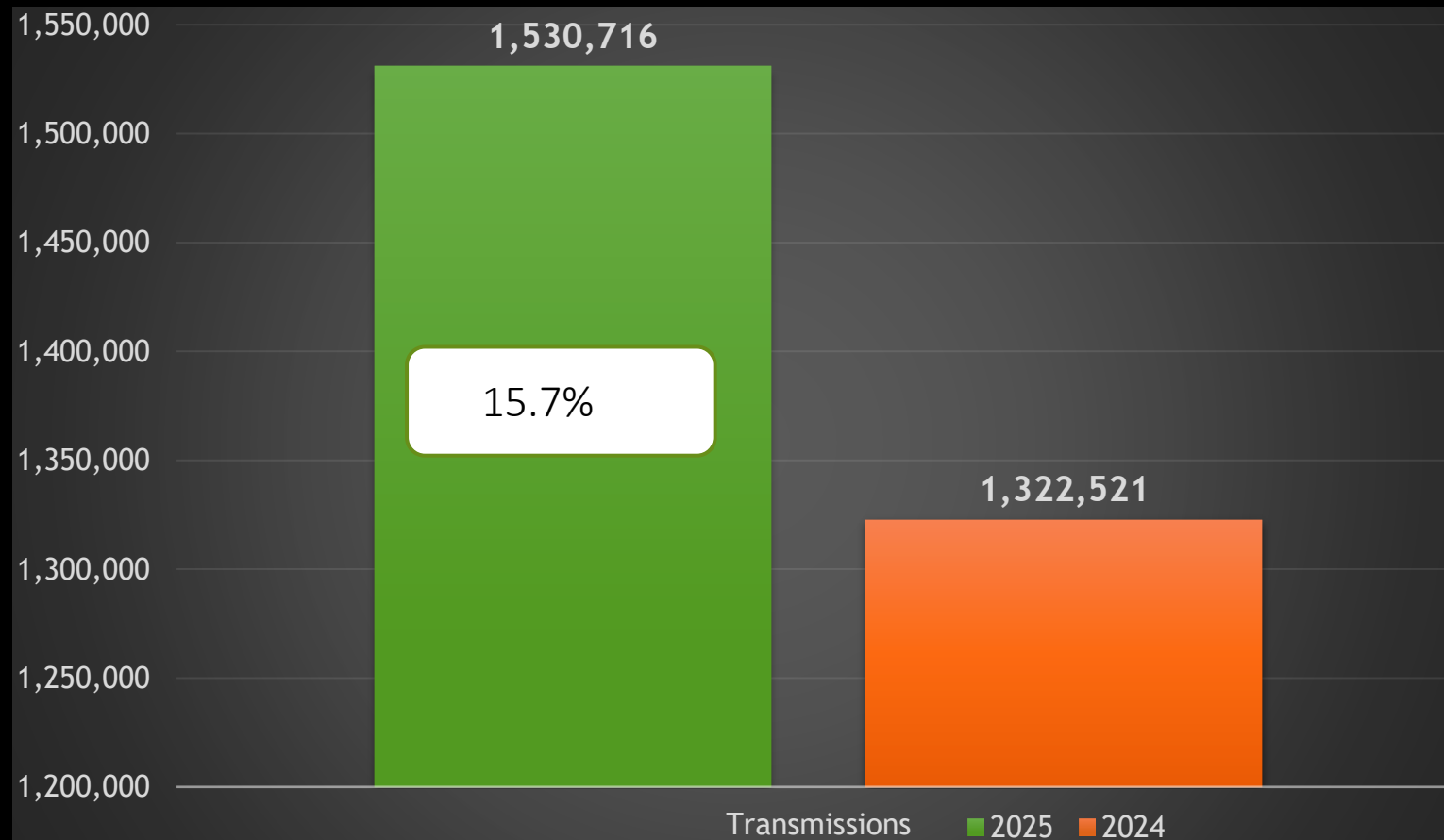
LOCATE REQUESTS FOR NC YEAR TO DATE



July 2025 - 287,080 / 2024 - 247,793 = (15.9%)

YTD 2025 - 1,824,773 / 2024 - 1,640,750 = +11.2%

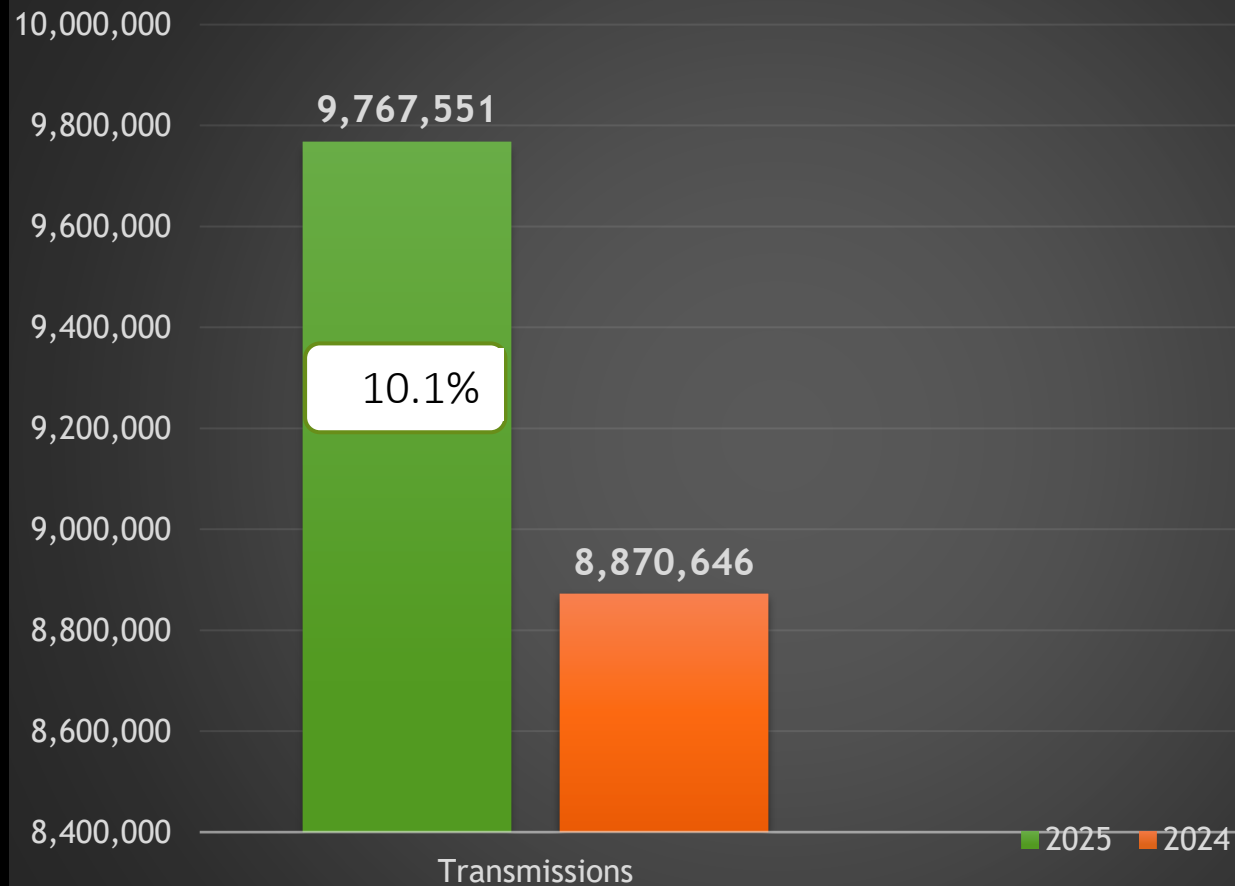
TRANSMISSIONS FOR NC JULY 25 VS 24



July 2025 - 1,530,716 / 2024 -
1,322,521 = (15.7%)

YTD 2025 - 9,767,551 / 2024 -
8,870,646 = (10.1%)

TRANSMISSIONS FOR NC YEAR TO DATE



July 2025 - 1,530,716 / 2024 - 1,476,060 = (15.7%)

YTD 2025 - 9,767,551 / 2024 - 8,870,646 = (10.1%)



COUNTY TICKET VOLUME

JULY 2025 VS 2024

Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	128	60	2977	62	1411	4638
2025	295	87	3463	59	1962	5866
	130.5%	45.0%	16.3%	-4.8%	39.1%	26.5%
				Locates per day		279



COUNTY TICKET VOLUME

JULY 2025 VS 2024

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	98	39	1718	64	670	2589
2025	133	35	1786	55	747	2756
	35.7%	-10.3%	4.0%	-14.1%	11.5%	6.5%
				Locates per day		131



COUNTY TICKET VOLUME

JULY 2025 VS 2024

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	38	8	779	29	558	1412
2025	68	6	821	23	487	1405
	78.9%	-25.0%	5.4%	-20.7%	-12.7%	-0.5%
				Locates per day		67



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1346	303	20174	485	9015	31323
2025	1444	364	20556	539	10246	33149
	7.3%	20.1%	1.9%	11.1%	13.7%	5.8%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	564	234	10793	327	4545	16463
2025	762	228	12337	283	5417	19027
	35.1%	-2.6%	14.3%	-13.5%	19.2%	15.6%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Stanly	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	282	51	5006	216	3168	8723
2025	659	78	5478	221	3016	9452
	133.7%	52.9%	9.4%	2.3%	-4.8%	8.4%



COUNTY TICKET DISTRIBUTION

JULY 2025

CABARRUS	5866
CABARRUS	37
CONCORD	3114
HARRISBURG	605
KANNAPOLIS	1462
LOCUST	13
MIDLAND	260
MOUNT PLEASANT	351



COUNTY TICKET DISTRIBUTION

JULY 2025

ROWAN	2756
CHINA GROVE	509
CLEVELAND	52
EAST SPENCER	65
FRANKLIN	20
GOLD HILL	37
GRANITE QUARRY	22
KANNAPOLIS	370
LANDIS	85
MOUNT ULLA	99
ROCKWELL	99
SALISBURY	1248
SPENCER	81
WOODLEAF	41



COUNTY TICKET DISTRIBUTION

JULY 2025

STANLY	1405
ALBEMARLE	359
BADIN	11
LOCUST	310
NEW LONDON	83
NORWOOD	145
OAKBORO	123
RED CROSS	56
RICHFIELD	62
STANFIELD	236



TOP 10 CALLERS-CABARRUS

JULY 2025

1	HYPER NETWORKS LLC	493
2	PHOENIX FIBER INC	422
3	KINETIC WINDSTREAM	365
4	ITG	361
5	UTILITY LINES CONSTRUCTION SERVICES INC	307
6	WINDSTREAM COMMUNICATIONS	290
7	MASTEC	158
8	PRINCE TELECOM	147
9	B & G PIPELINE COMPANY	92
10	B AND G PIPELINE	88



TOP 10 CALLERS - ROWAN

JULY 2025

1	UTILITY LINES CONSTRUCTION SERVICES INC	394
2	ITG	317
3	B & G PIPELINE COMPANY	192
4	WINDSTREAM COMMUNICATIONS	111
5	ANSCO & ASSOCIATES LLC	95
6	CITY OF SALISBURY	90
7	DUKE ENERGY	68
8	M S M COMMUNICATIONS INC	63
9	AT&T UTILITY OPERATIONS	31
10	WINDSTREAM COMMUNICATIONS	30



TOP 10 CALLERS-STANLY

1	UTILITY LINES CONSTRUCTION SERVICES INC	133
2	SEMF LLC	96
3	ENERGY SERVICES SOUTH	75
4	WINDSTREAM COMMUNICATIONS	71
5	LEVIATHAN CONTRACTING LLC	57
6	GPRS UTILITY CONTRACTORS	54
7	SOUTHEAST CONNECTIONS LLC	48
8	UNION POWER COOPERATIVE	41
9	CITY OF ALBEMARLE	39
10	GTS ONE INC	37



DAMAGES

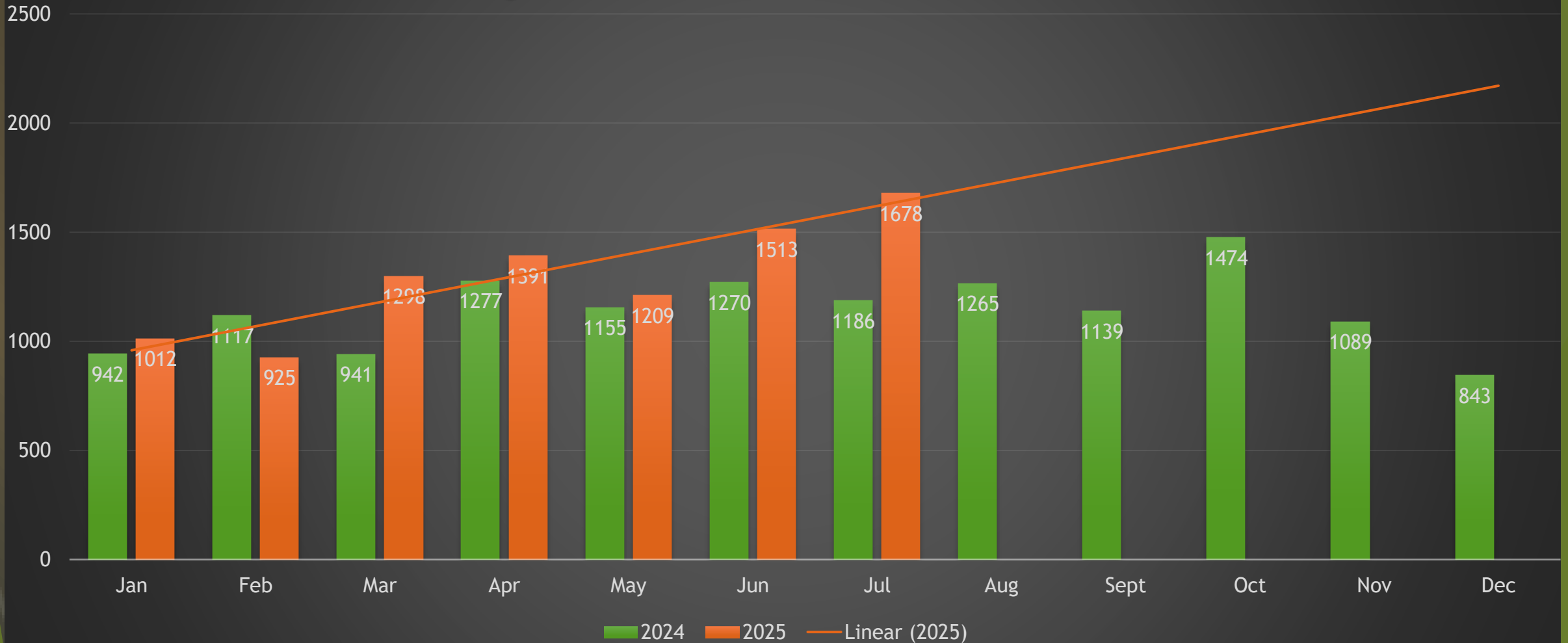
DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





Damages in North Carolina 2025 vs 2024



OVERABUNDANCE OF MARKING AND NO OPERATOR ID.



OVERVIEW:

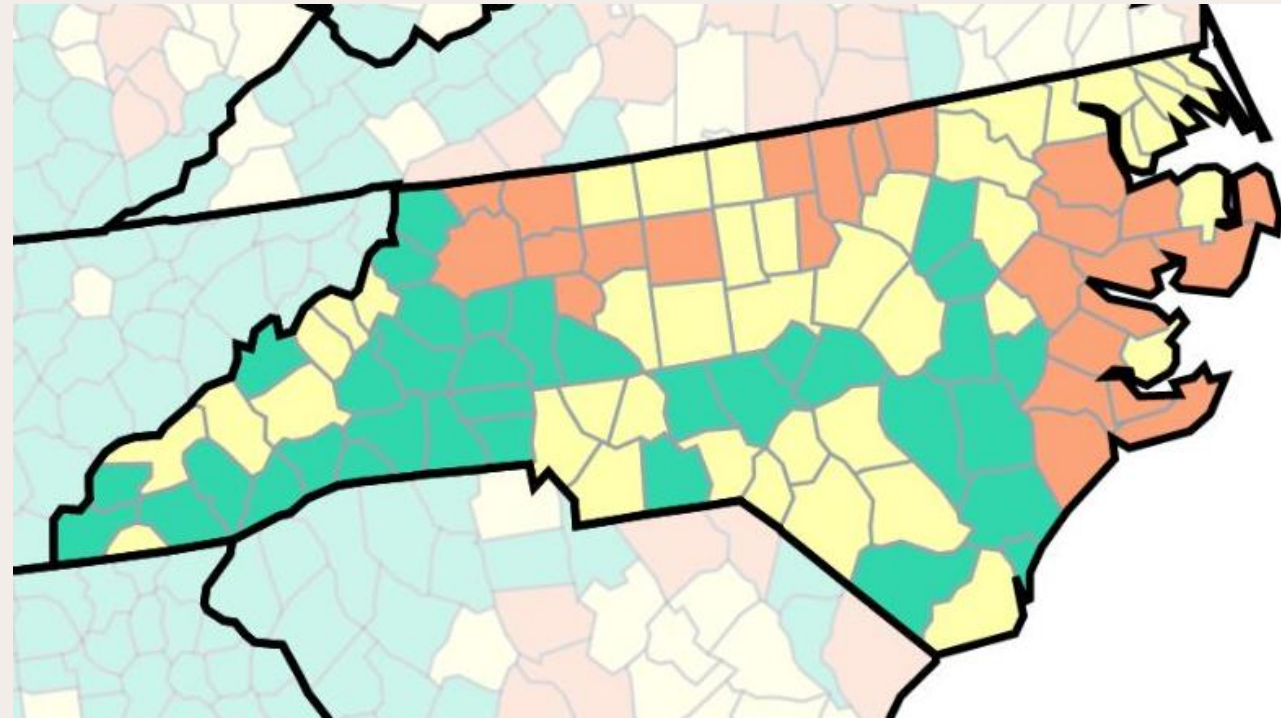
House Bill 247 would do all of the following with regard to marking of underground utilities:



- Specify that nonmechanized equipment includes soft dig technologies.
- Clarify the standards of painted surface marks for operators marking underground facilities and adjust response times for requests for marking of a facility.
- Shorten the notice period for projects not involving subaqueous facilities, extend notice validity, limit the area for facility location requests, and clarify excavation practices near pipelines.
- Amend exemptions from requirements for notice before commencing an excavation.
- Clarify that the venue for all actions arising from actual and consequential damages occurring in this State is the county where the damages occurred.
- Create a rebuttable presumption that an excavator has exercised due care in certain circumstances.
- Make changes to the Underground Damage Prevention Review Board (Board) concerning vacancies and quorum and allow an informal conference process to request that the Board reverse or modify its determinations concerning violations of the Act.

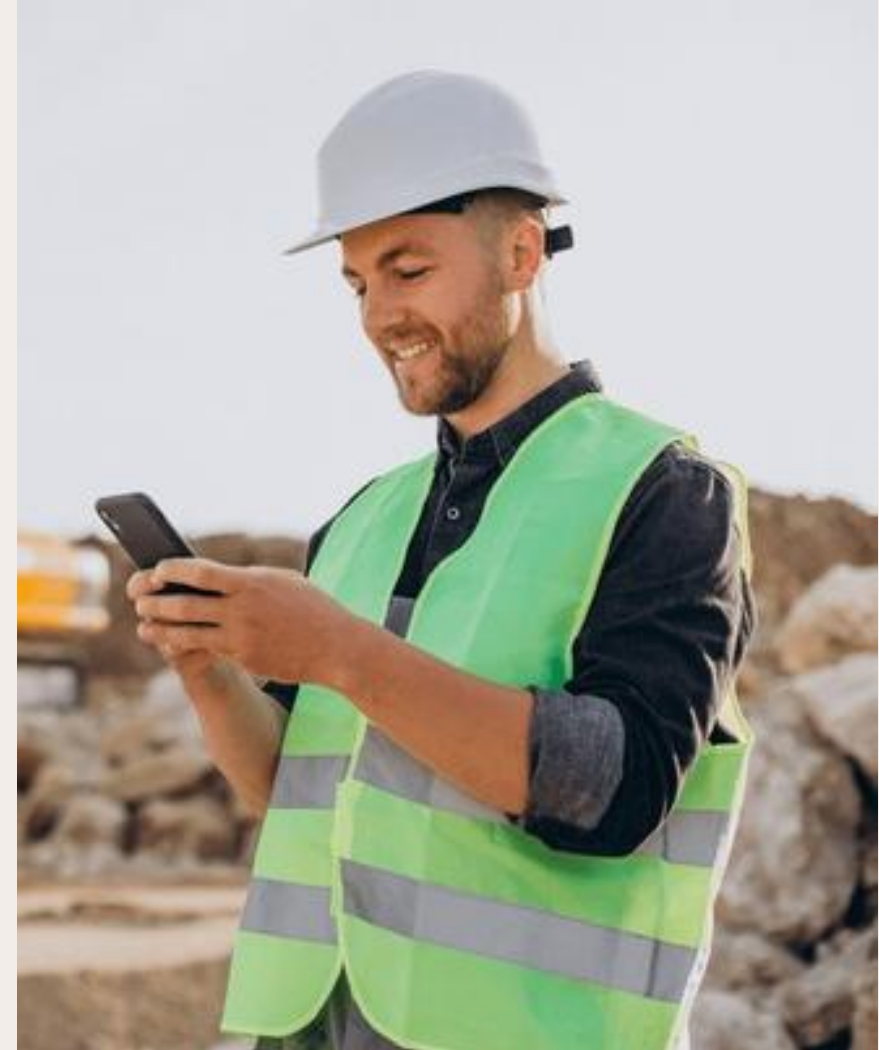
Section 5- (87-126) Notification required when damage is done

- **87-126 (c) The venue for claims adjudication for actual and consequential damages occurring in North Carolina shall be held within North Carolina court system in the county of the occurrence.**



Section 6 – (87-128) Absence of facility location

- **87-128** If an operator fails to respond to a notice or fails to properly locate the facility, the person excavating is free to proceed with **excavation and neither** the excavator nor the person financially responsible for the excavation will be liable to the nonresponding or improperly responding operator for damages to the operator's facilities, **so long as the excavator has exercised due care in preparing for or conducting the excavation. For the purposes of this section, the excavator shall be entitled to a presumption, rebuttable by clear and convincing evidence, that it has exercised due care in preparing and conducting the excavation, the operator fails to respond to that notice or fails to properly locate the facility, the excavator has complied with the requirements and the excavator did not have actual knowledge of the existence of a facility located within the area of the excavation to be performed.**

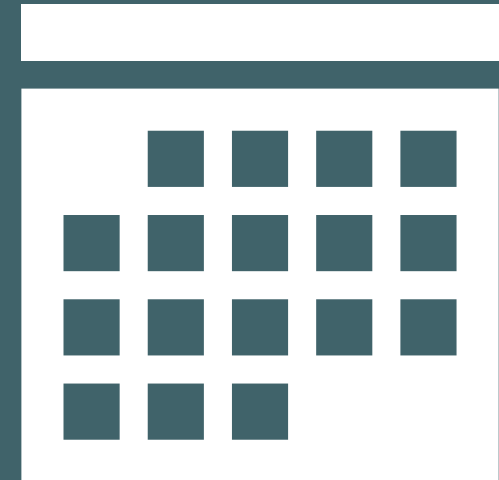
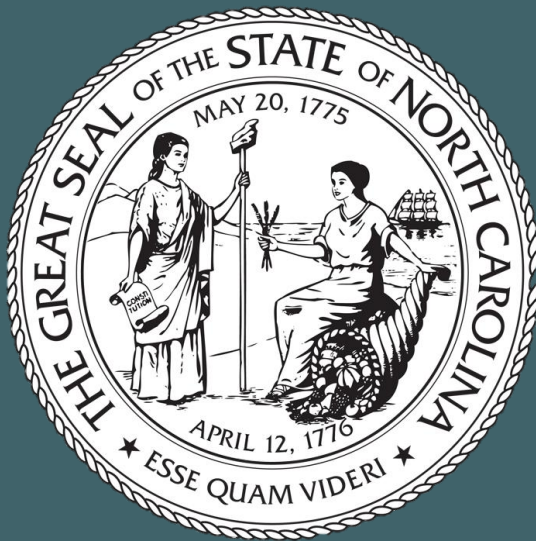


Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Notice Prior To Start Excavation/Demolition For Markings			
Underground Facilities	Within 3 to 12 full working days.	No less than 3 full working days.	87-122 (a)
SubAqueous Facilities	Within 10 to 20 full working days.	No less than 10 to 20 full working days.	
Facilities Locate By Date			
Underground Facilities	Within 3 full working days after the date the notice was given.	Within 3 full working days prior to the work start date .	87-121 (b)(1) (2)
SubAqueous Facilities	Within 10 full working days after the date the notice was given.	No change to current law.	
Notification Expiration (Life of a ticket)	15 full working days after the date the notice was given.	Extend the time before notice expires from 15 working days to 28 calendar days.	87-122 (a)
Area of Excavation	Amended to add additional language	Limit the area of the proposed excavation or demolition to an area that the excavator reasonably believes may be completed within 28 calendar days from the work start date and does not include any areas where the excavation or demolition has been completed and accepted by the authorities having jurisdiction	87-122 (b)(5)
Use of Non-Mechanized Equipment	Shall not use mechanized within 24 inches of specific facilities unless operator has consented to use and operator is on site.	Shall use non-mechanized equipment within a 24-inch circumference around specific facilities unless operator has consented to use and is on site in addition to use of safe excavation practices around pipeline system within the tolerance zone.	87-122 (c)(10)
Definitions	Non-mechanized equipment was hand tools.	Amended non-mechanized equipment to include hand tools and soft dig technologies. Added Soft Dig Technology description. Added Horizontal Distance.	87-117 (15) (20a)(22)
Facility Markings	Remains the same with an added statement.	Painted surface marks should be of adequate length to distinguish from dots.	87-121 (a) (1)
Emergency Request Response by operator	Not addressed	Facility operator shall make initial contact with the excavator within 3 hours	87-121 (b)(4)
Unmarked Facility Response by operator	Not addressed	Facility operator shall arrange for the facility to be marked within 3 hours from the time the additional notice is received by notification center.	87-121 (b)(5)
Exemptions	Excavation or Demolition that involves the tilling of soils for agriculture or gardening purposes	Added to include if encroaching on operators right of way easement, or permitted use and excavation is less than 12 inches in depth	87-124 (3)
	No change, only an addition.	Added “their contractor” in addition to operator and surveyor excavating with non-mechanized equipment for stated purposes.	87-124(5)

Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Exemptions	Excavation and Demo activities performed for routine maintenance of a r/o/w, or any other governmental entity with labor on their payroll	Verbiage changes to read an excavation or demo performed for the purpose of maintenance activities within the right of way ...	87-124 (6)
Claims Adjudication	<i>Not addressed.</i>	Venue for claims adjudication for damages in NC shall be held in the NC county in which the occurrence happened.	87-126 (c)
Absence of a Facility Location	<i>Re-write of the section and addition</i>	Would limit the liability of the excavator and the person financially responsible for the excavation as long as the excavator has exercised due care in preparing for or conducting the excavation. This section would create a presumption, rebuttable by clear and convincing evidence, that the excavator has exercised due care if the Notification Center has notified the operator and the operator has failed to respond, the excavator has complied with all responsibilities imposed by statute, and the excavator did not have actual knowledge of the existence of a facility within the area of excavation.	87-128
Underground Damage Prevention Review Board	Same, but with additions to new law.	- Governor shall fill vacancies within 60 days of seat being vacated. - Quorum met with majority of seat members are present, either by being present in person, phone, or other electronic means - Establish an internal attendance policy by the board, with the board appointing an interim member until appointed by Governor. - On request of the board, Utilities Commission shall appoint a nonvoting ex officio member as an admin rep to provide counsel and coordinate efforts of the board - Board must contact and inform persons who reports have been filed within 15 working days - Board must notify those deemed to have violated the law within 30 days - Informal conference may be requested by the deemed violator: Must request within 30 days of the board's determination - Deemed violator may request arbitration of board decision before the Utilities Commission within 30 days of the board's decision following the informal conference - Utilities Commission shall report to the board compliance of persons on whom fines or penalties have been imposed - Penalties not paid within 90 days to Utilities Commission; the Attorney General shall bring action to Superior Court for Wake County for recovery.	87-129 (a1) (a4) (a7) (a8) (b) (b1) (b2) (c) (d1) (d2)

*All NC811 Policies and Procedures will be updated to reflect and abide by new law

EFFECTIVE DATE: This act
becomes effective October 1, 2025.



NC811 EDUCATION TEAM



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Education Manager



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Education Liaison, Piedmont Region



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Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



Cabarnus / Ravan / Stanley Aug '25

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Cabarrus/Rowan/Stanly Co UCC
August 2025

Introductions

Level One Safety

Safety - hydroplaning – please stay safe – Leo Brooks

NC811 presentation given by Tami Groves

During the month of Sept – we will meet again in Salisbury.

Discussion about damage prevention luncheon later this year. Working on dates with City of Kannapolis. Potential for October.

Chair, cochair, and secretary positions are open. If you are interested in participating, put your name in the hat.

GFiber – work in Kannapolis. Here to make contacts and meet everyone.

Hyper – Orphanage Road – tickets on hold. Some tickets updated and submitted. Please keep an eye on your work.

Next meeting is 9/11/2025