

NC811 MONTHLY UPDATE

SEPTEMBER 2025



DUPLIN/SAMPSON UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh

 **ENBRIDGE**[®]
Life Takes Energy[®]



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

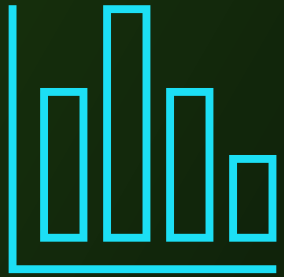
LOCATE REQUESTS

TRANSMISSIONS

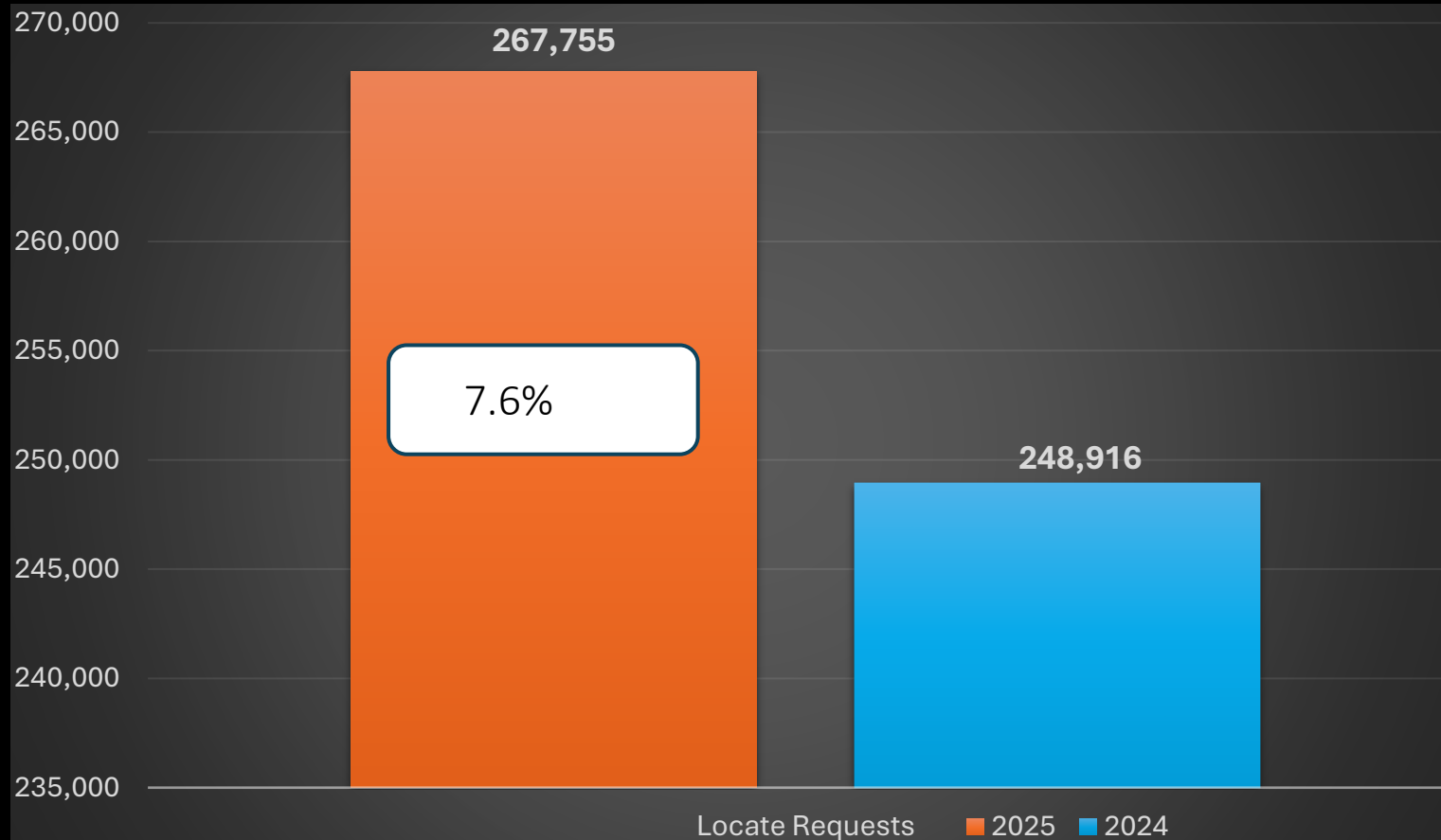
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



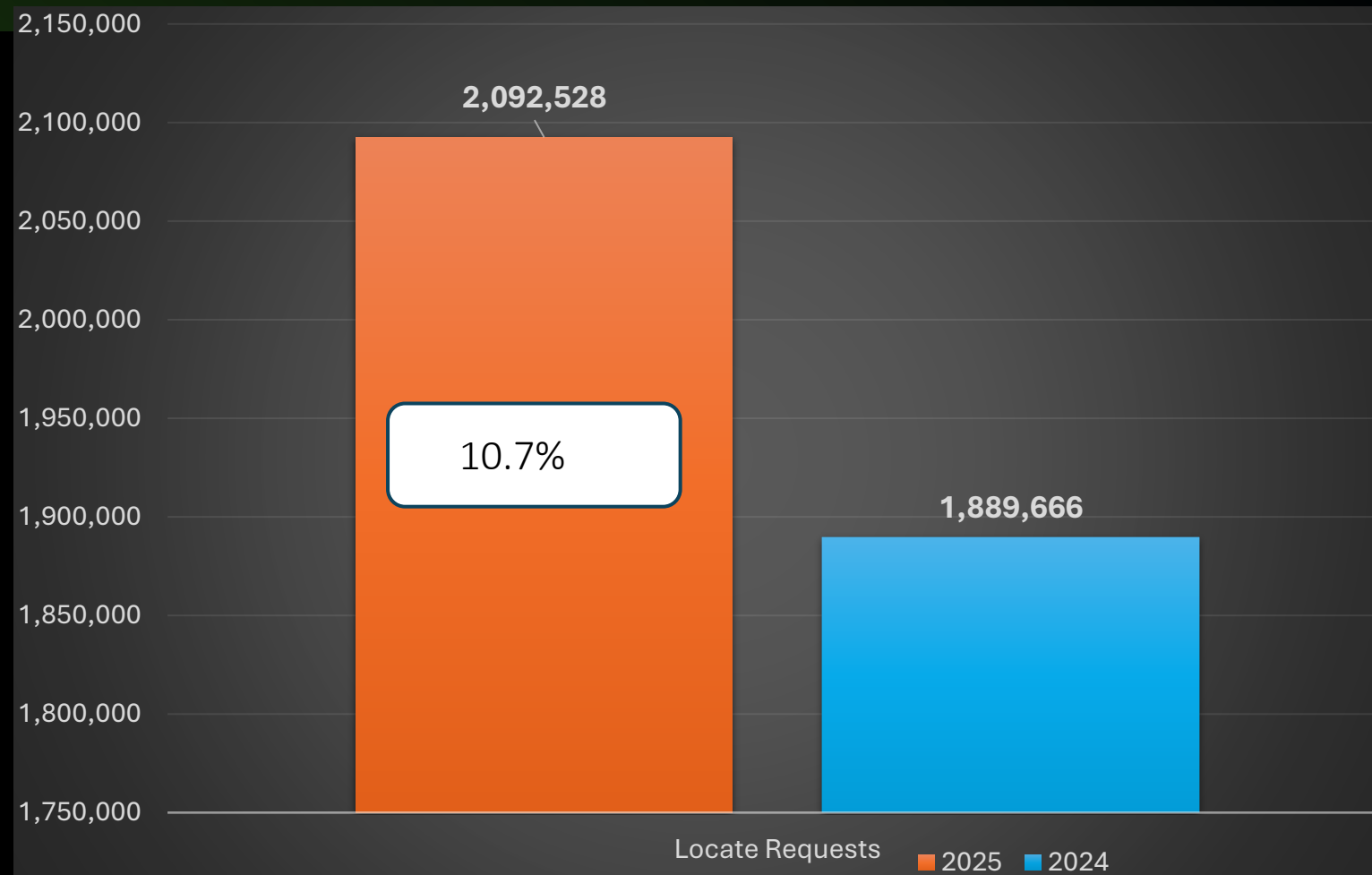
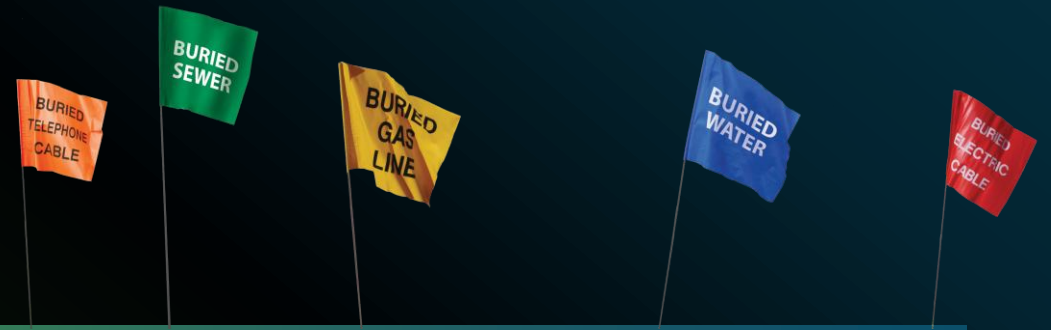
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

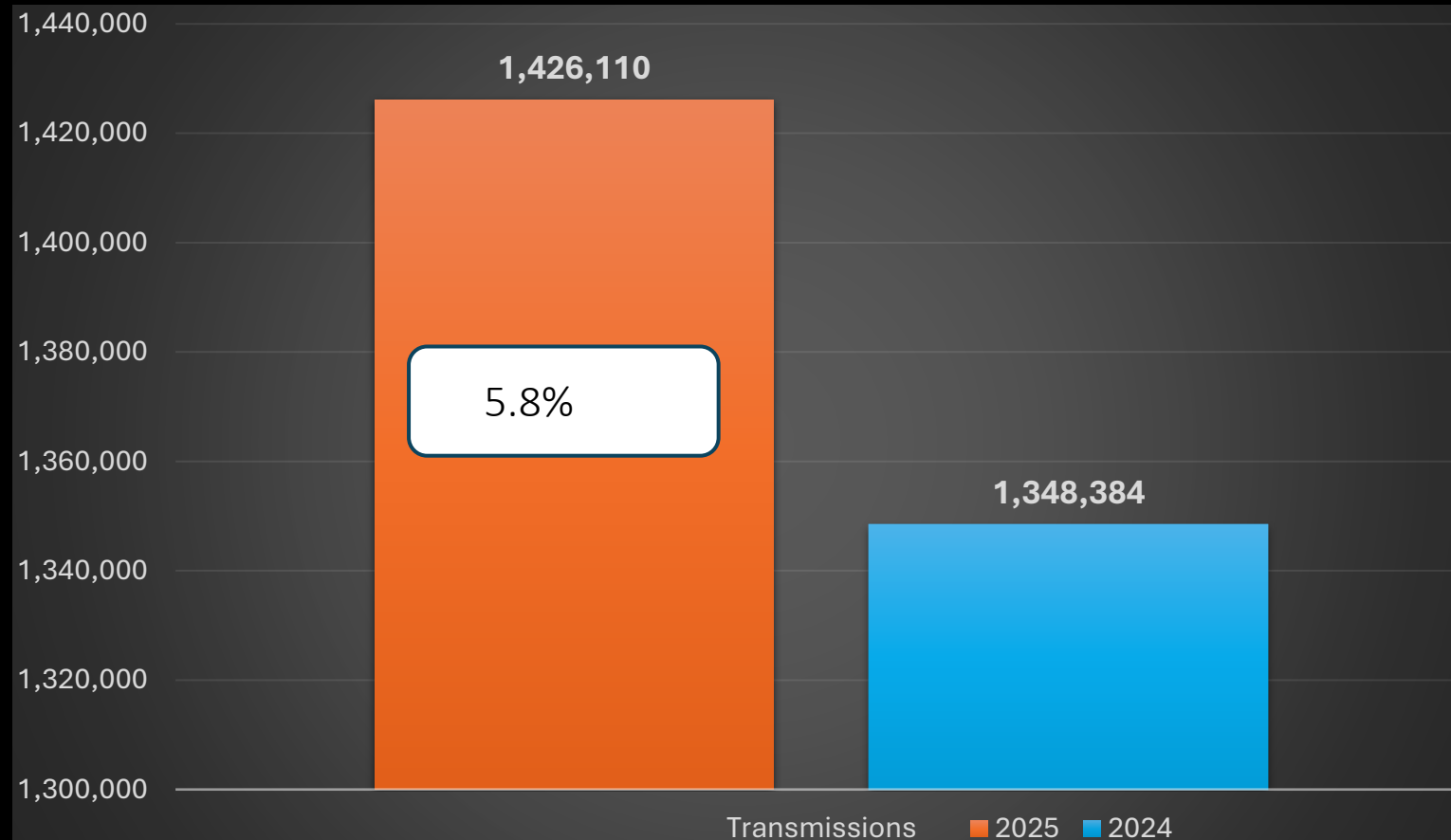


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August 2024 – 248,916 (7.6%)

**YTD 2025 – 2,092,528 / 2024 –
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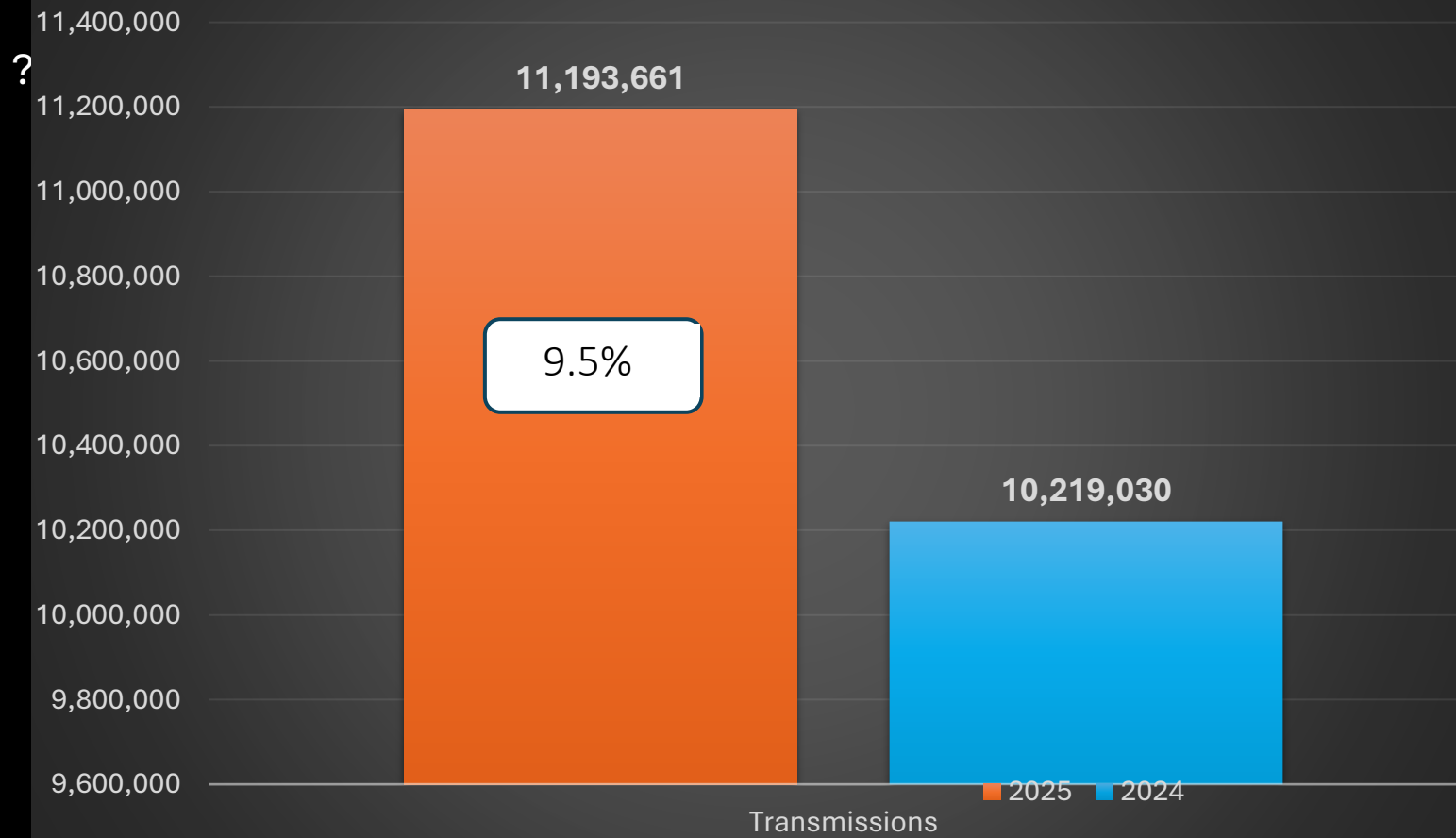
TRANSMISSIONS FOR NC AUG 25 VS 24



August 2025 – 1,426,110
August 2024 – 1,348,384 (5.8%)

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



August 2025 – 1,426,110
August 2024 – 1,348,384 (5.8%)
YTD 2025 – 11,193,661 / 2024 – 10,219,030 = +9.5%



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Duplin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	161	5	656	23	494	1339
2025	104	5	1011	30	260	1410
+/- Var	-35.4%	0.0%	54.1%	30.4%	-47.4%	5.3%
		Avg Locates per Day				64



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Sampson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	22	8	490	11	309	840
2025	196	8	863	19	208	1294
+/- Var	790.9%	0.0%	76.1%	72.7%	-32.7%	54.0%
		Avg Locates per Day				59



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Duplin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	733	63	5956	147	2939	9838
2025	1285	95	6933	258	3791	12362
+/- Var	75.3%	50.8%	16.4%	75.5%	29.0%	25.7%
		Avg Locates per Day				73



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Sampson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	152	71	6709	107	3442	10481
2025	1784	121	7551	334	1972	11762
+/- Var	1073.7%	70.4%	12.6%	212.1%	-42.7%	12.2%
		Avg Locates per Day				69



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
DUPLIN	1410
ALBERTSON	17
BEULAVILLE	120
CALYPSO	13
CHINQUAPIN	20
CYPRESS CREEK	4
FAISON	19
KENANSVILLE	131
MAGNOLIA	83
MOUNT OLIVE	194

PINK HILL	12
POTTERS HILL	5
ROSE HILL	141
SCOTTS STORE	1
SUMMERLINS CROSSROAD	2
TEACHEY	50
WALLACE	520
WARSAW	78



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
SAMPSON	1294
AUTRYVILLE	37
BONNETSVILLE	2
CLEMENT	2
CLINTON	582
FAISON	15
FALCON	1
GARLAND	29
HARRELLS	46
INGOLD	7
IVANHOE	57
MINGO	14

NEWTON GROVE	170
PLAIN VIEW	60
ROSEBORO	108
SALEMBURG	126
SPIVEYS CORNER	14
SUTTONTOWN	1
TURKEY	21
WAYCROSS	2



TOP 10 CALLERS - DUPLIN

AUGUST 2025

Rank	Name	Totals
1	KELTECH NETWORK INNOVATION INC.	292
2	BAREFOOT COMMUNICATIONS INC	120
3	KVA COMMUNICATIONS	97
4	SOUTHEASTERN CABLE CONTRACTORS	93
5	CAROLINA POWER & SIGNALIZATION	75
6	LAMBERTS CABLE SPLICING LLC	50
7	ITG	42
8	SPENCE WATER SYSTEMS	40
9	CAROLINA POWER & SIGNALIZATION	33
10	M & T UNDERGROUND	33



TOP 10 CALLERS- SAMPSON

AUGUST 2025

Rank	Name	Totals
1	LAMBERTS CABLE SPLICING LLC	330
2	R G COMMUNICATIONS INC	82
3	ROADMASTERS TRAFFIC CONTROL	73
4	UNDERGROUND CONSTRUCTION	56
5	DEN UNDERGROUND	48
6	ALL SIGNAL UNDERGROUND	43
7	SOUTH RIVER EMC	37
8	NATIONAL ONDEMAND	37
9	RODRIGUEZ SPECIALIST CONSTRUCTION SERVIC	34
10	JYMCO CONSTRUCTION	27



DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9



CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

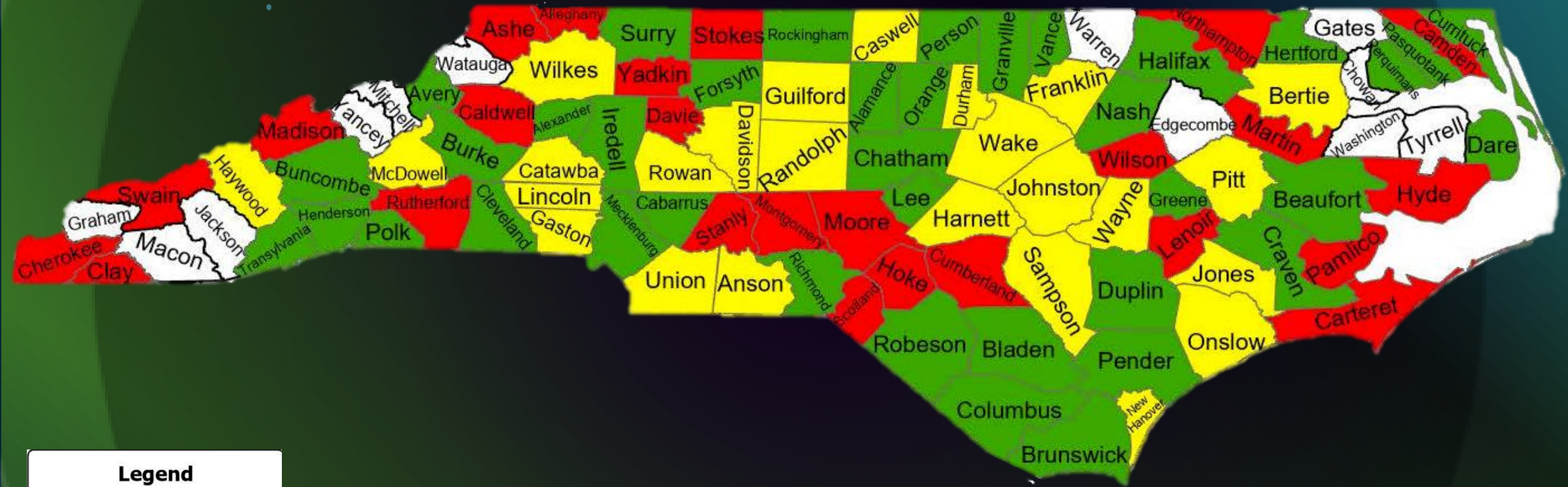


RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0



DAMAGES PER 1,000 TRANSMISSIONS

AUGUST 2025



Legend

Quantile

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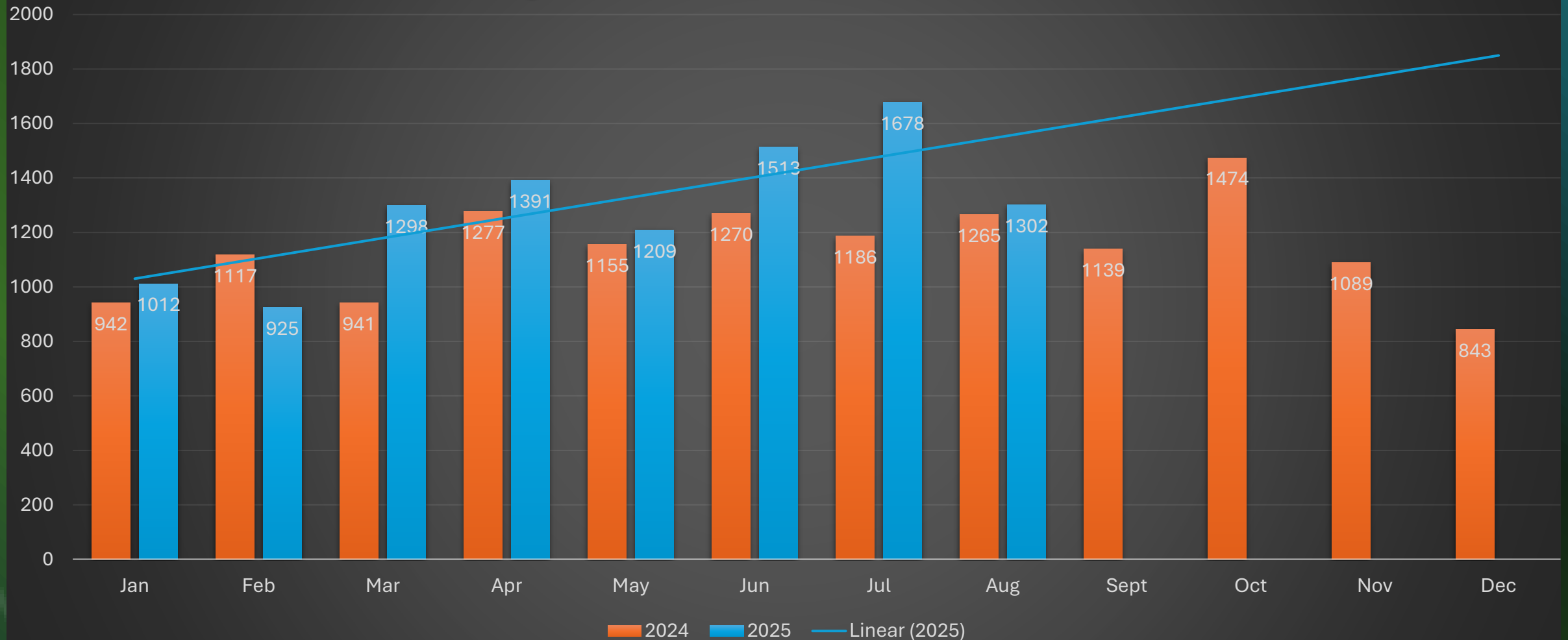
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Damages in North Carolina 2025 vs 2024





BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org

