

NC811 MONTHLY UPDATE

SEPTEMBER 2025

FOOTHILLS UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.



MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

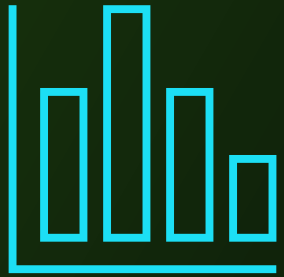
LOCATE REQUESTS

TRANSMISSIONS

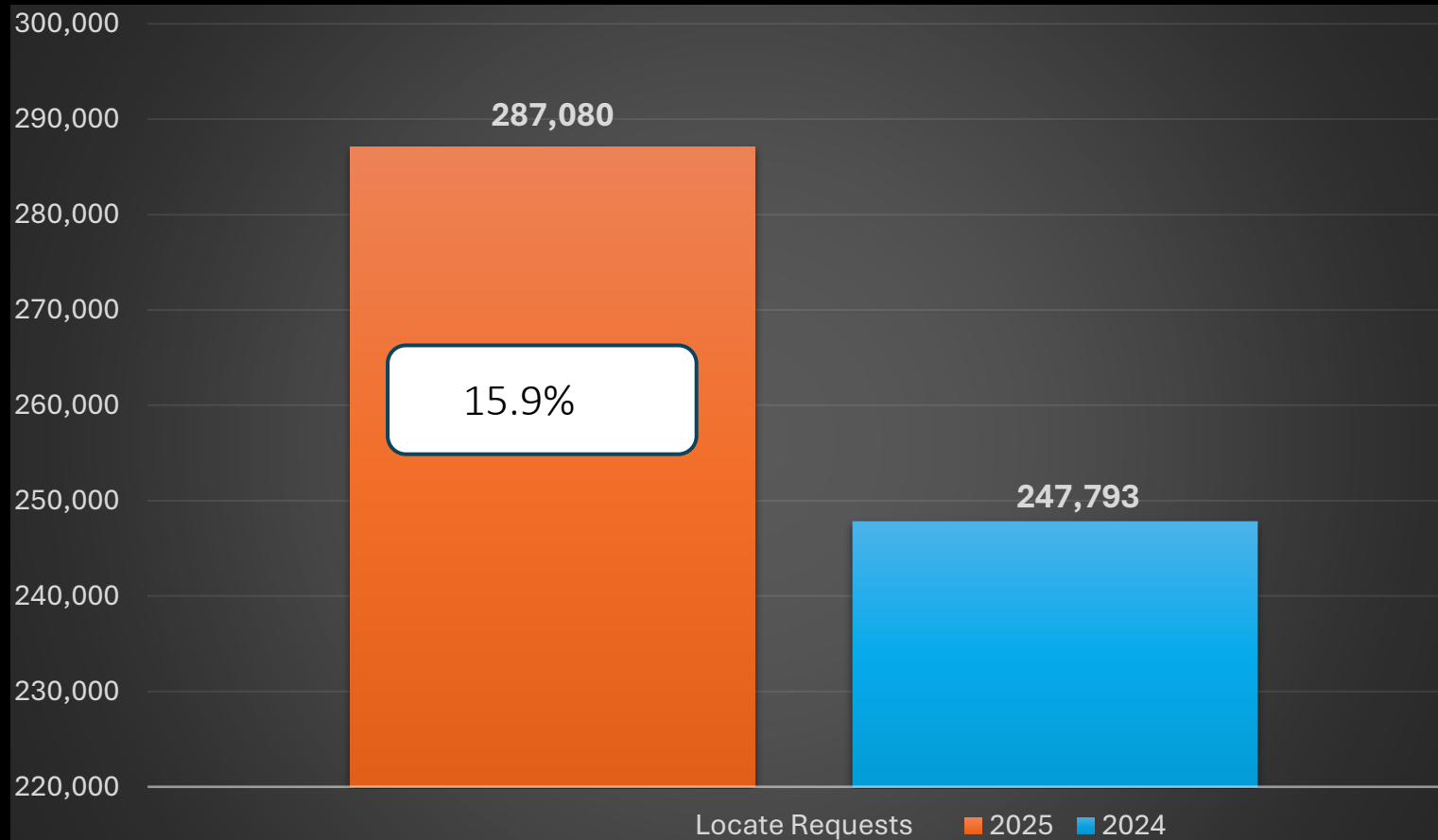
COUNTY TICKET VOLUME

TOP 10 CALLERS

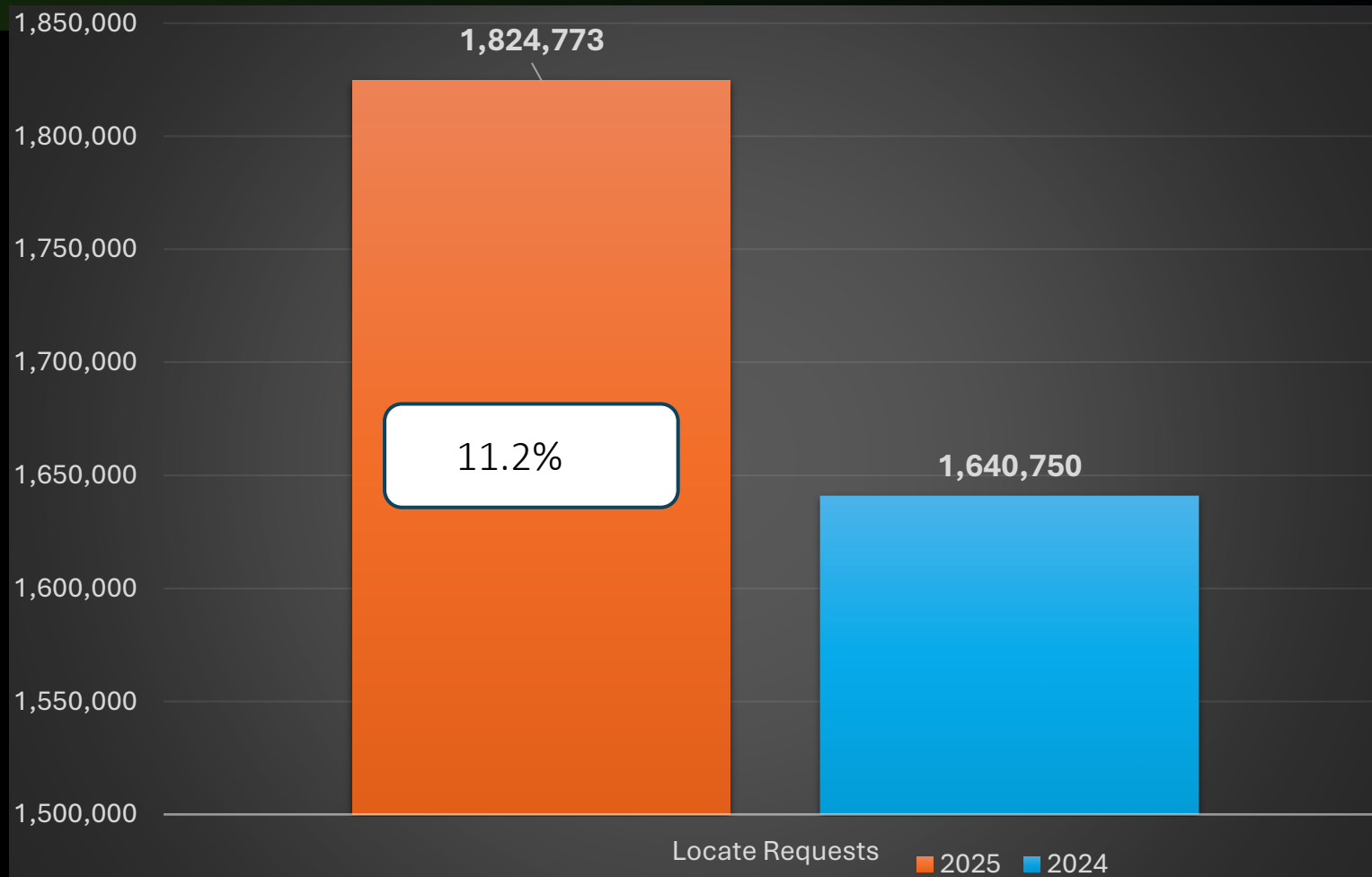
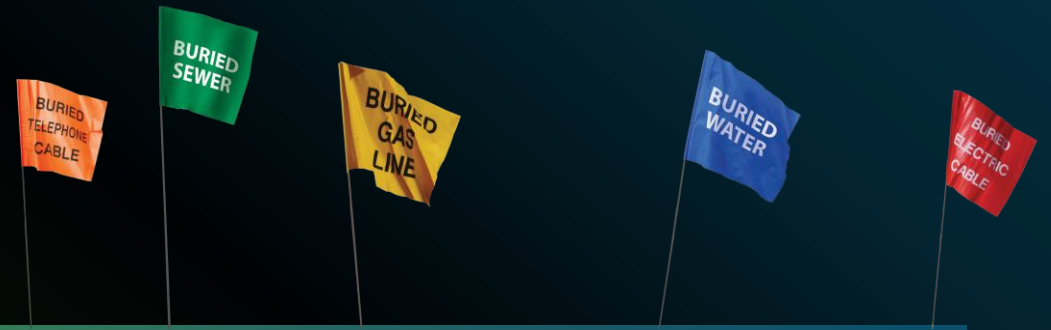
DAMAGE INFORMATION



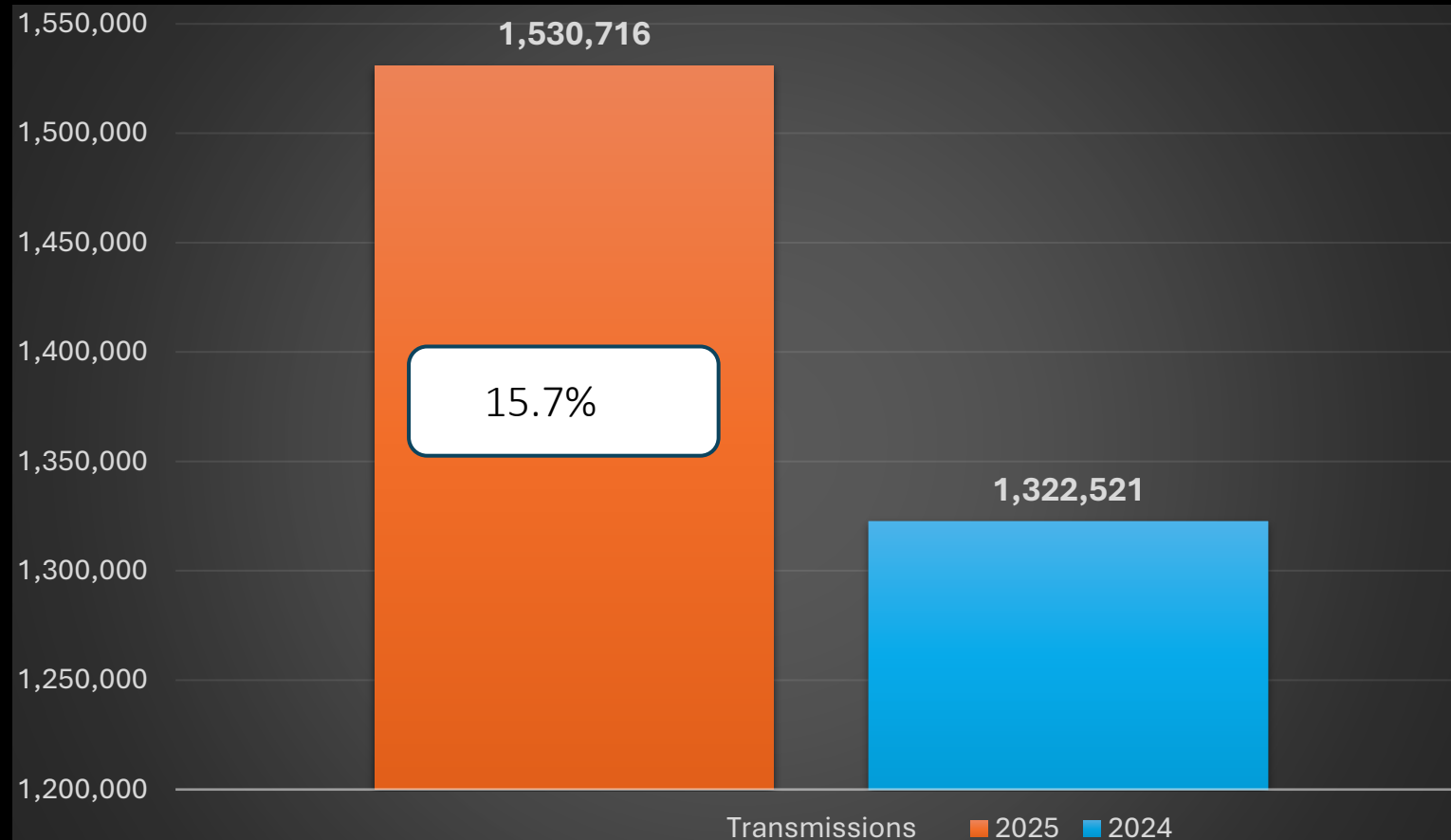
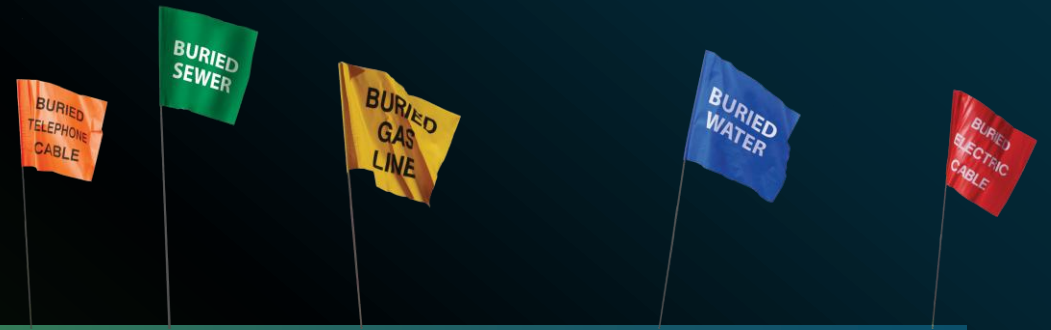
LOCATE REQUESTS FOR NC AUG 25 VS 24



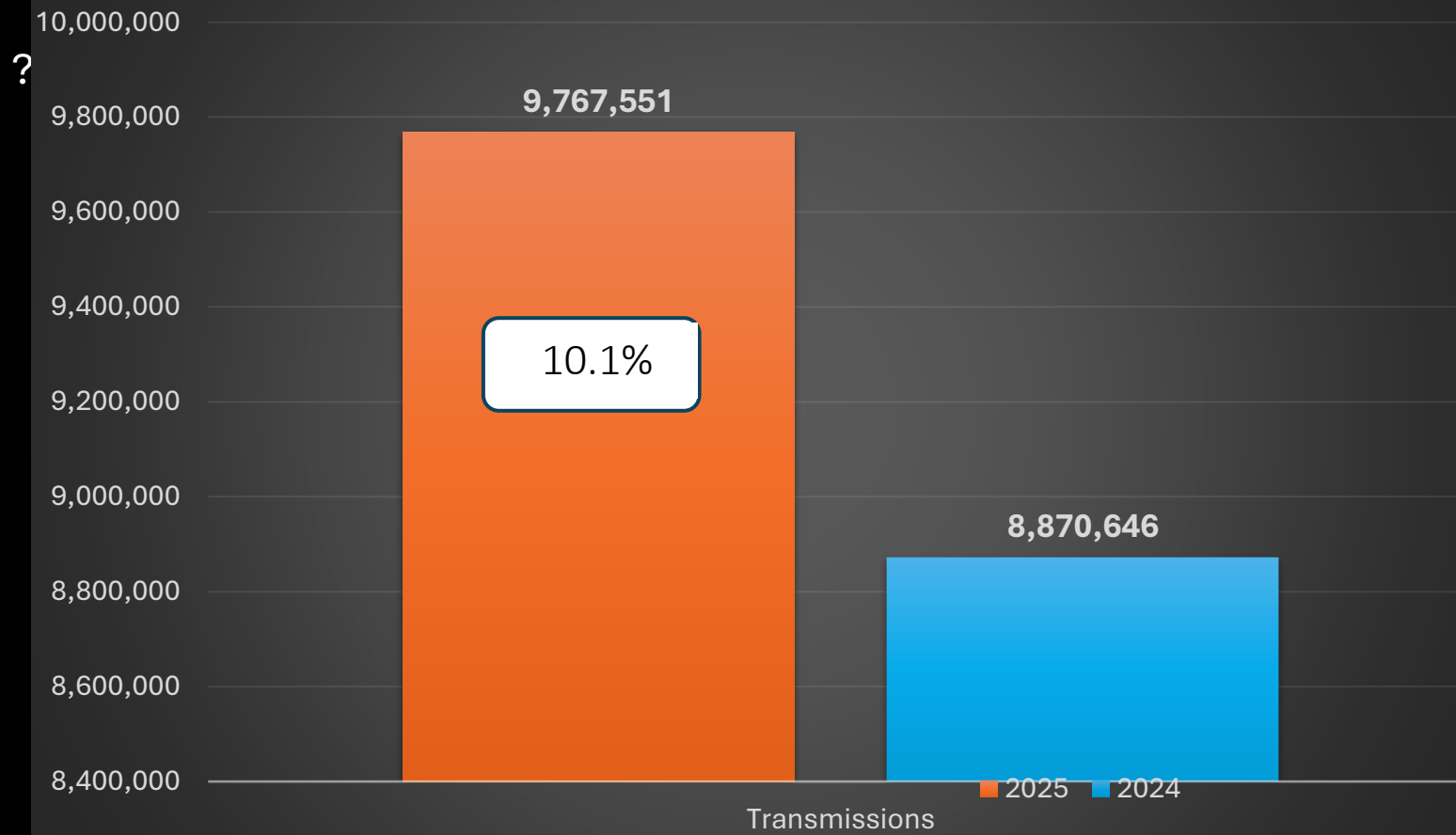
LOCATE REQUESTS FOR NC YEAR TO DATE



TRANSMISSIONS FOR NC AUG 25 VS 24



TRANSMISSIONS FOR NC YEAR TO DATE





COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	74	17	1419	44	745	2299
2025	70	27	1151	27	603	1878
+/- Var	-5.4%	58.8%	-18.9%	-38.6%	-19.1%	-18.3%
				Locates per day		85



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	875	251	11939	268	6578	19911
2025	401	111	8930	269	4605	14316
+/- Var	-54.2%	-55.8%	-25.2%	0.4%	-30.0%	-28.1%
			Locates per day			84



COUNTY TICKET DISTRIBUTION

AUGUST 2025

CLEVELAND	2053
BOILING SPRINGS	28
CASAR	45
EARL	4
FALLSTON	9
GROVER	79
KINGS MOUNTAIN	505
KINGSTOWN	6
LATTIMORE	3

LAWNDALE	152
MOORESBORO	45
POLKVILLE	18
SHELBY	1135
WACO	16



TOP 10 CALLERS

AUGUST 2025

Cleveland	Company	Total
1	SEMF LLC	192
2	WILLIAMS ELECTRIC COMPANY	86
3	CLEVELAND COUNTY WATER	84
4	ANSCO & ASSOCIATES LLC	73
5	SUMTER UTILITIES INC	63
6	SANDERS UTILITY CONSTRUCTION CO INC	48
7	AT&T UTILITY OPERATIONS	48
8	MIDTOWN SOLUTION LLC	46
9	DUKE ENERGY	43
10	DIVERSIFIED UTILITY GROUP	41



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	272	29	2868	73	1382	4624
2025	199	23	3665	79	1327	5293
+/- Var	-26.8%	-20.7%	27.8%	8.2%	-4.0%	14.5%
				Locates per day		241



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2403	332	26105	555	9615	39010
2025	1721	208	25167	601	8675	36372
+/- Var	-28.4%	-37.3%	-3.6%	8.3%	-9.8%	-6.8%
			Locates per day			214



COUNTY TICKET DISTRIBUTION

AUGUST 2025

GASTON	5022
ALEXIS	8
BELMONT	802
BESSEMER CITY	171
BOOGERTOWN	3
CHERRYVILLE	386
CRAMERTON	208
CROWDERS	3
DALLAS	363
GASTONIA	2330
HARDINS	5

HIGH SHOALS	31
KINGS MOUNTAIN	38
LOWELL	89
MCADENVILLE	25
MOUNT HOLLY	367
PARADISE POINT	5
RANLO	30
SOUTH GASTONIA	6
STANLEY	143



TOP 10 CALLERS

AUGUST 2025

Gaston	Company	Total
1	KEYSTONE UTILITY SYSTEMS	754
2	AT&T UTILITY OPERATIONS	389
3	SEMF LLC	272
4	ANSCO & ASSOCIATES LLC	250
5	UTILITY LINES CONSTRUCTION SERVICES INC	243
6	AKER LOP	141
7	KEYSTONE UTILITY SYSTEMS	128
8	MILLER PIPELINE	102
9	G CAMPBELL CONSTRUCTION	93
10	PIKE ELECTRIC	93



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	17	7	687	17	284	1012
2025	85	7	851	26	432	1401
+/- Var	400.0%	0.0%	23.9%	52.9%	52.1%	38.4%
				Locates per day		64



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	431	54	5954	176	2928	9543
2025	474	47	6830	202	3265	10818
+/- Var	10.0%	-13.0%	14.7%	14.8%	11.5%	13.4%
			Locates per day			64



COUNTY TICKET DISTRIBUTION

AUGUST 2025

RUTHERFORD	1592	HARRIS	7
AVONDALE	3	HENRIETTA	5
BOSTIC	79	LAKE LURE	190
CHIMNEY ROCK	15	RUTHERFORDTON	537
CLIFFSIDE	36	SANDY MUSH	3
ELLENBORO	240	SHINGLE HOLLOW	6
FOREST CITY	246	SPINDALE	45
GREEN HILL	4	UNION MILLS	160



TOP 10 CALLERS

AUGUST 2025

Rutherford	Company	Total
1	WRIGHT BROTHERS CONSTRUCTION	138
2	BIGHAM CABLE CONSTRUCTION INC	105
3	AT&T UTILITY OPERATIONS	89
4	SITE DEVELOPMENT CORP	82
5	SEMF LLC	77
6	ARE COMMUNICATIONS	65
7	ITG	58
8	T & M SOLUTIONS	38
9	ITG	37
10	SUMTER UTILITIES	34



DAMAGES

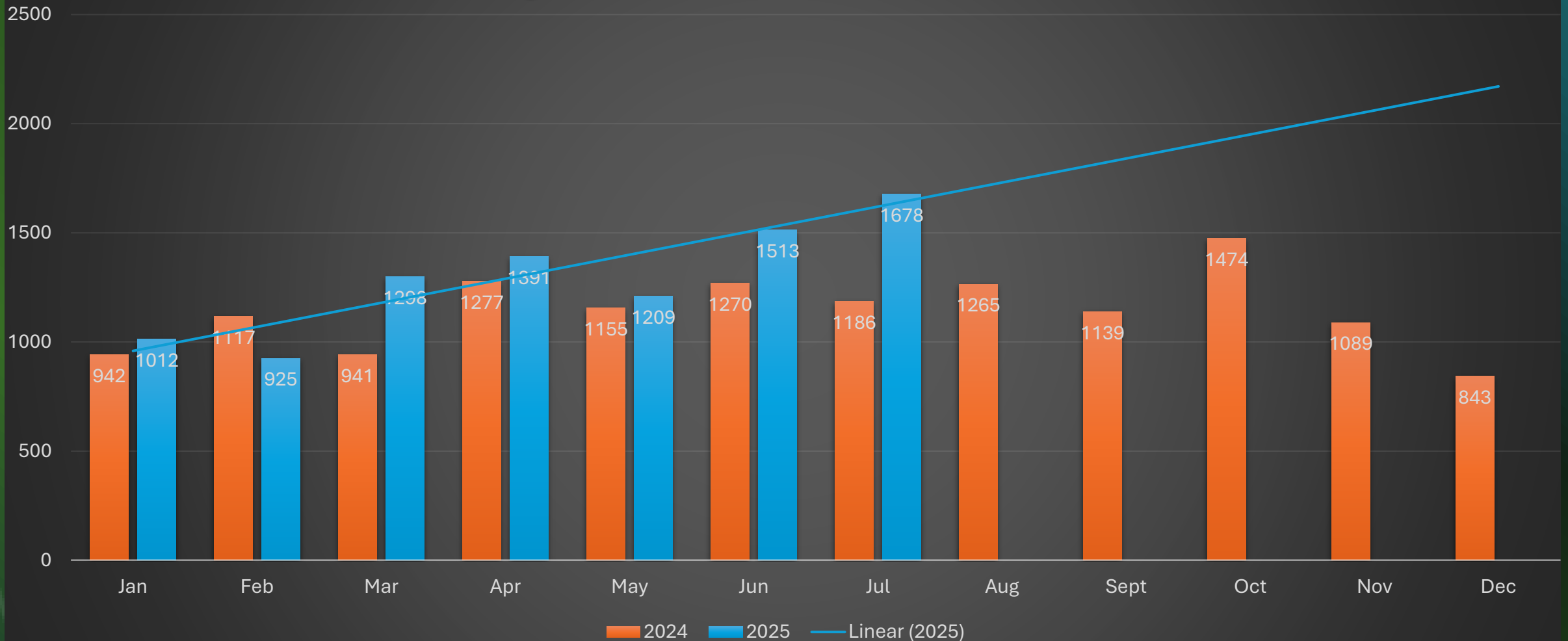
DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





Damages in North Carolina 2025 vs 2024





BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



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Foothills UCC Meeting

Tuesday, September 2nd, 2025

El Sol, Shelby, NC

Start time 11 30 am

End- 12:49 pm

Presentation

Law Changes will take place on October 1st, 2025- An online presentation on these new changes will take place in the first part of September, Check your Constant Contact for more details.

State UCC meeting updates

NC Damage Prevention Review Board- Please look over issue and make sure to give detailed information for the violation before posting violations.

Check the North Carolina Calendar for new meetings and updates

15.9 % in Year-to-date tickets over 2024

Please remember to turn in your information on damages. Went over the DIRT report.

The damage data received has shown that we're having an upward trend in damages. Last month we had over close to 500 more damages than in August of 2024. More tickets are being called in etc.

Broadband in NC—

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits. Requesting locates within

Marking for UG, please use lines and just dots, for all those doing locating.

Great turn out with many new stakeholders attending. Lots of questions and discussions took place.

Next meeting will be on October 7th @ El Sol, Shelby at 11:30 am

