

NC811 MONTHLY UPDATE SEPTEMBER 2025



HARNETT-JOHNSTON UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





NC State
Football Game
Saturday,
September 27th
Carter–Finley Stadium
Raleigh

ENBRIDGE[®]
Life Takes Energy[®]



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

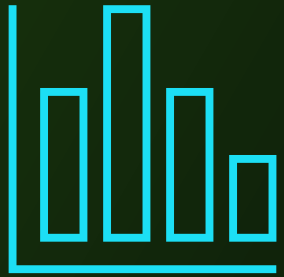
LOCATE REQUESTS

TRANSMISSIONS

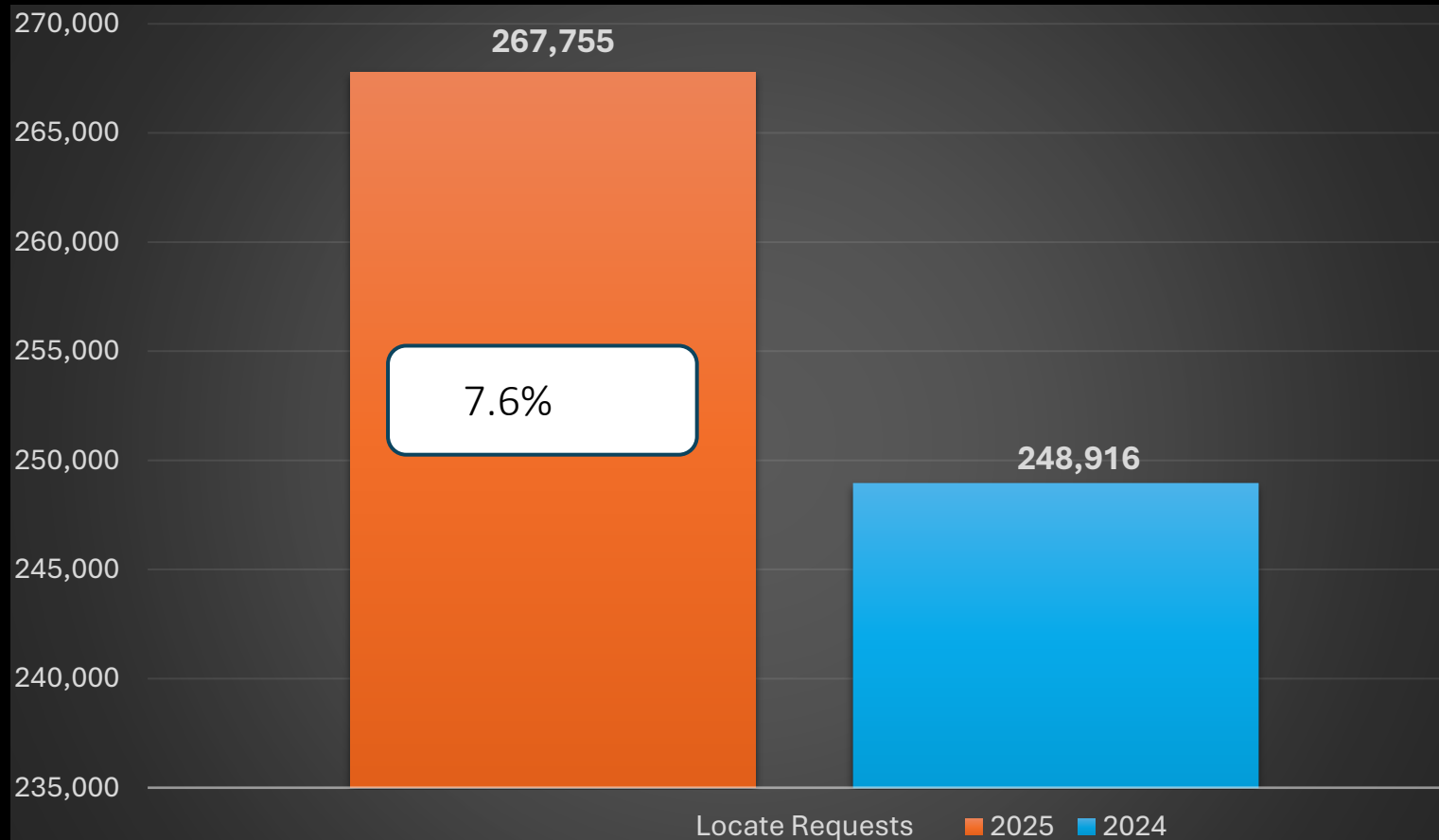
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



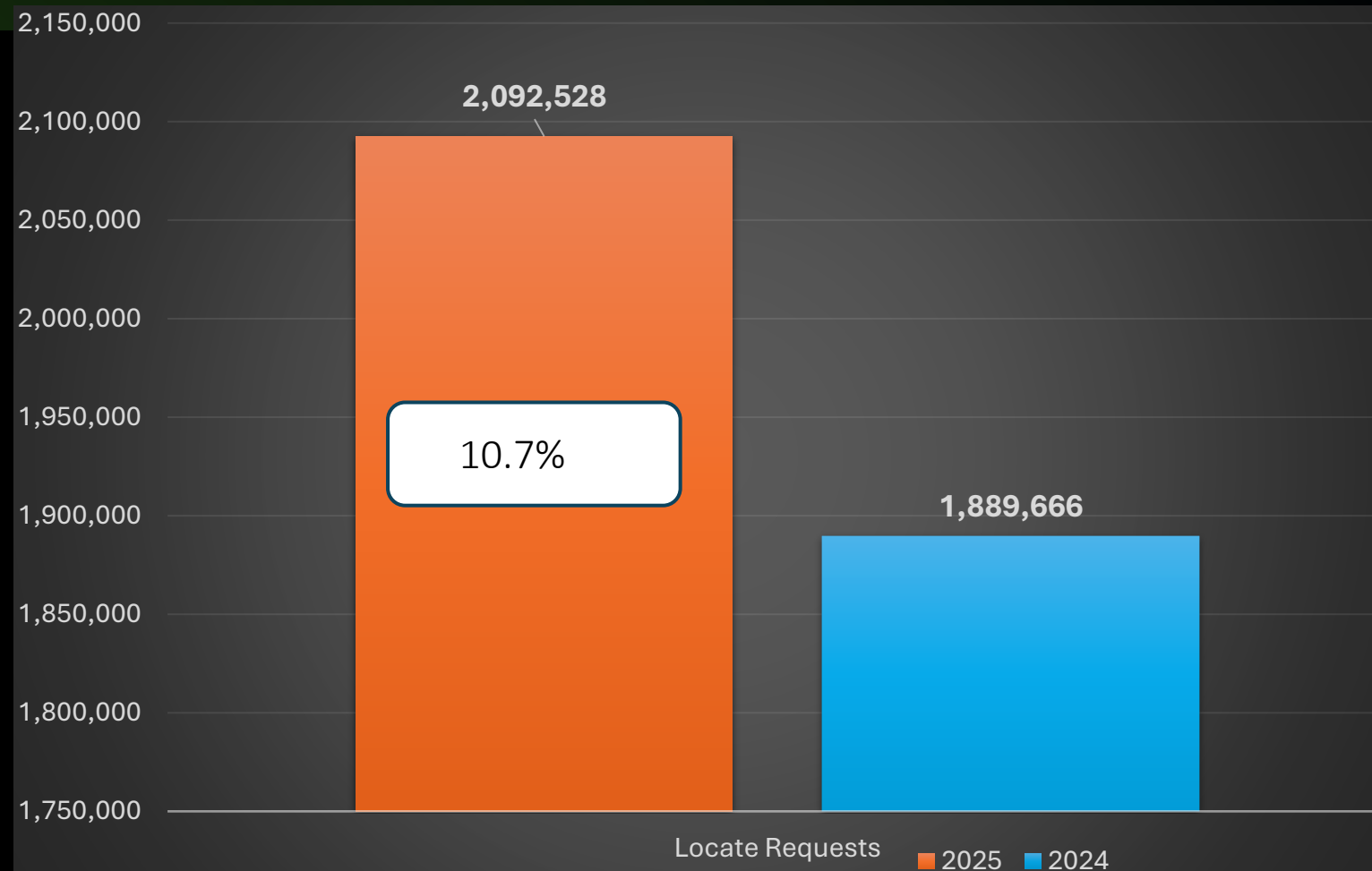
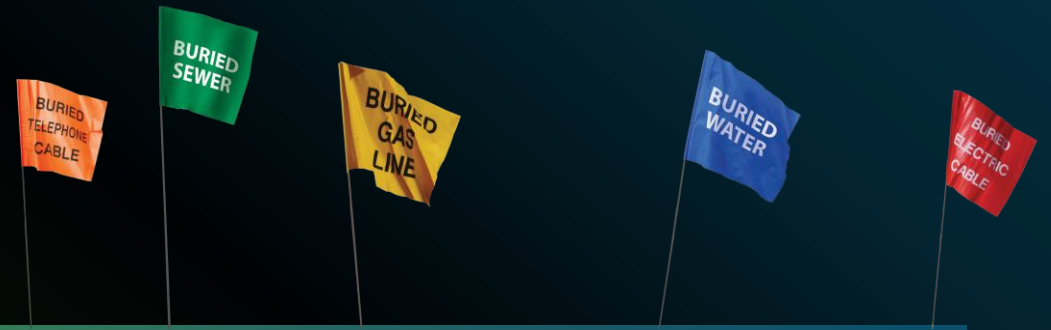
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

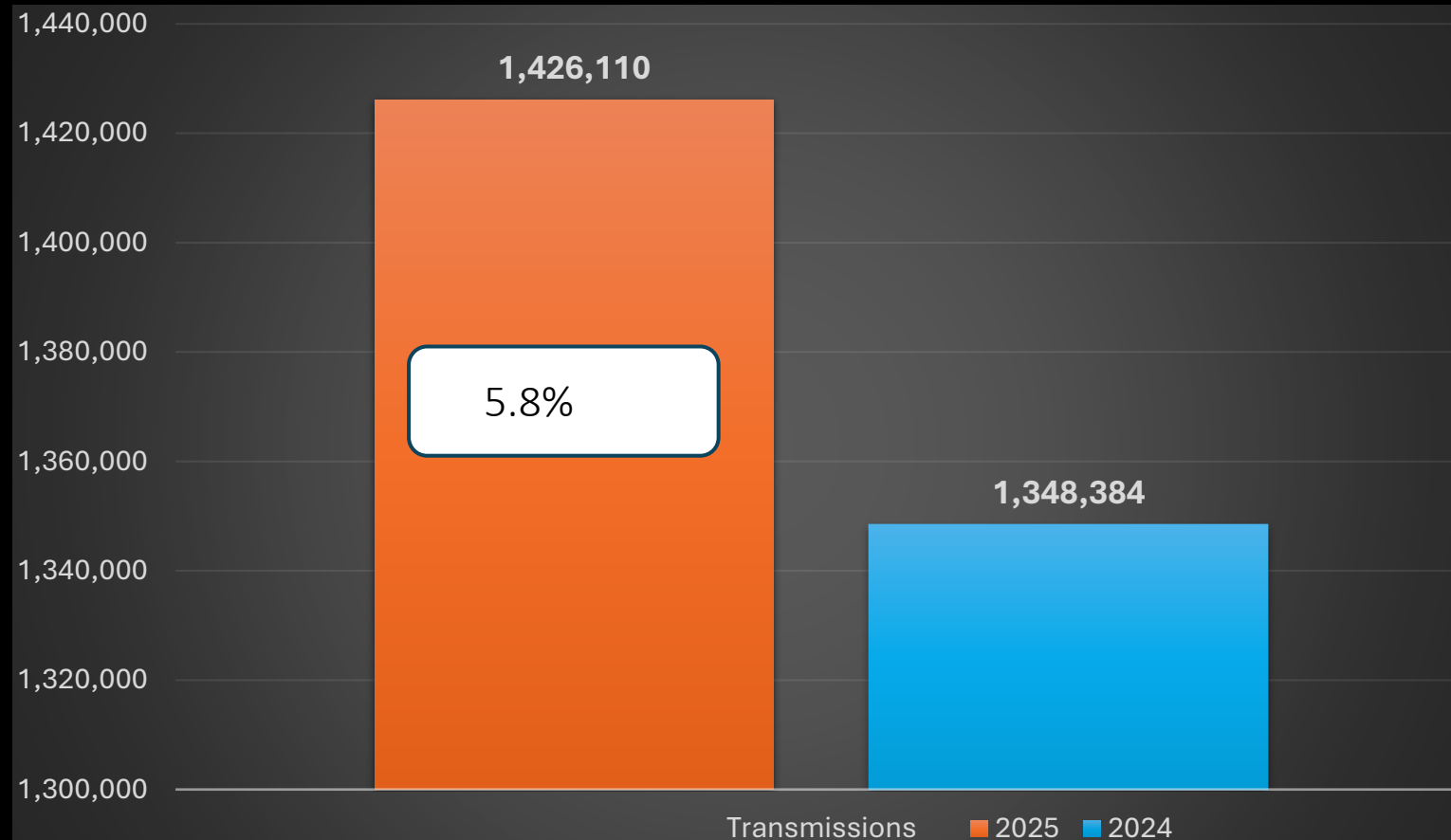


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TRANSMISSIONS FOR NC AUG 25 VS 24

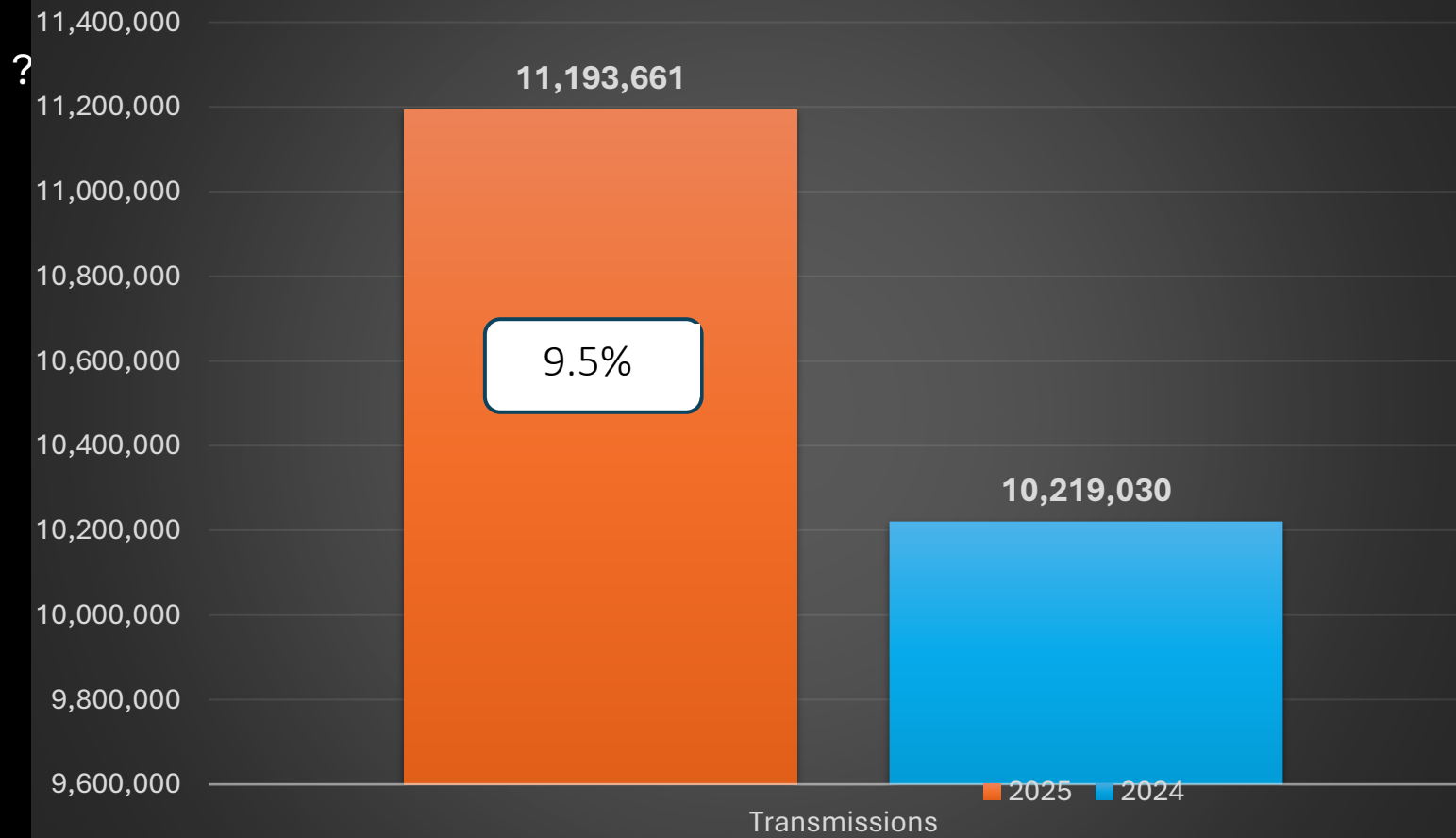


August 2025 – 1,426,110

August 2024 – 1,348,384

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



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**YTD 2025 – 11,193,661 / 2024 –
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COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Harnett	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	393	60	2368	121	1990	4932
2025	309	89	2868	35	1354	4655
+/- Var	-21.4%	48.3%	21.1%	-71.1%	-32.0%	-5.6%
			Avg Locates per Day			212



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Johnston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	351	45	3076	70	1553	5095
2025	817	55	5071	135	1490	7568
+/- Var	132.8%	22.2%	64.9%	92.9%	-4.1%	48.5%
			Avg Locates per Day			344



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Harnett	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2565	302	17979	1022	13405	35273
2025	3379	434	22939	1209	12172	40133
+/- Var	31.7%	43.7%	27.6%	18.3%	-9.2%	13.8%
			Avg Locates per Day			236



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Johnston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2072	332	25305	1026	12201	40936
2025	8336	545	38369	3096	14238	64584
+/- Var	302.3%	64.2%	51.6%	201.8%	16.7%	57.8%
			Avg Locates per Day			380



COUNTY TICKET DISTRIBUTION

AUGUST 2025

HARNETT	4655
ANDERSON CREEK	497
ANGIER	736
BARBECUE	99
BOONE TRAIL	13
BROADWAY	180
BUIES CREEK	17
BUNNLEVEL	73
CHALYBEATE SPRINGS	28
COATS	167
DUNCAN	54
DUNN	1126
ERWIN	138
HARNETT	30
JOHNSONVILLE	121
KIPLING	197
LILLINGTON	949
OLIVIA	25
OVERHILLS	16
SPOUT SPRINGS	159



COUNTY TICKET DISTRIBUTION

AUGUST 2025

JOHNSTON	7568
ALLENS CROSSROADS	24
ARCHER LODGE	158
BENSON	524
CLAYTON	3915
EDMONDSON	29
FOUR OAKS	345
KENLY	132
MCGEE CROSSROADS	28
MEADOW	81
MICRO	14
PINE LEVEL	21
PRINCETON	220
SELMA	519
SMITHFIELD	701
WILLOW SPRINGS	84
WILSONS MILLS	159
WOODS CROSSROADS	15
ZEBULON	550



TOP 10 CALLERS

AUGUST 2025

Harnett	name	Totals
1	LAMBERTS CABLE SPLICING LLC	353
2	NATIONAL ONDEMAND	341
3	HYPER NETWORKS LLC	297
4	MASTEC	231
5	FLATIRON CONSTRUCTION	190
6	DEN UNDERGROUND	122
7	ITG	115
8	WELLONS CONSTRUCTION	108
9	TOPOS UNDERGROUND BORING LLC	87
10	ALL SIGNAL UNDERGROUND	86



TOP 10 CALLERS

AUGUST 2025

Johnston	name	Totals
1	SC TELECOM	865
2	TREMORS	730
3	R G COMMUNICATIONS INC	501
4	J & J UNDERGROUND UTILITIES LLC	420
5	MARTINEZ UNDERGROUND	271
6	DEN UNDERGROUND	203
7	LAMBERTS CABLE SPLICING LLC	177
8	PIKE ELECTRIC	160
9	PARKER STOCKSTILL CONSTRUCTION INC	159
10	ITG	153



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

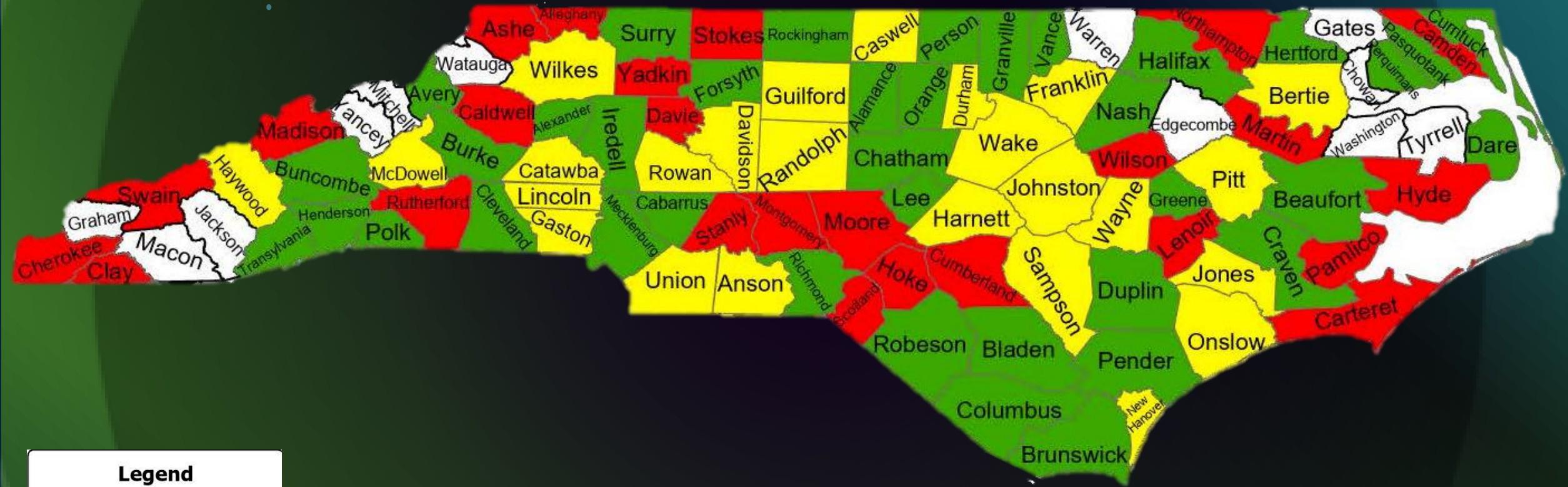
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0



DAMAGES PER 1,000 TRANSMISSIONS

AUGUST 2025



Legend

Quantile

0.000000

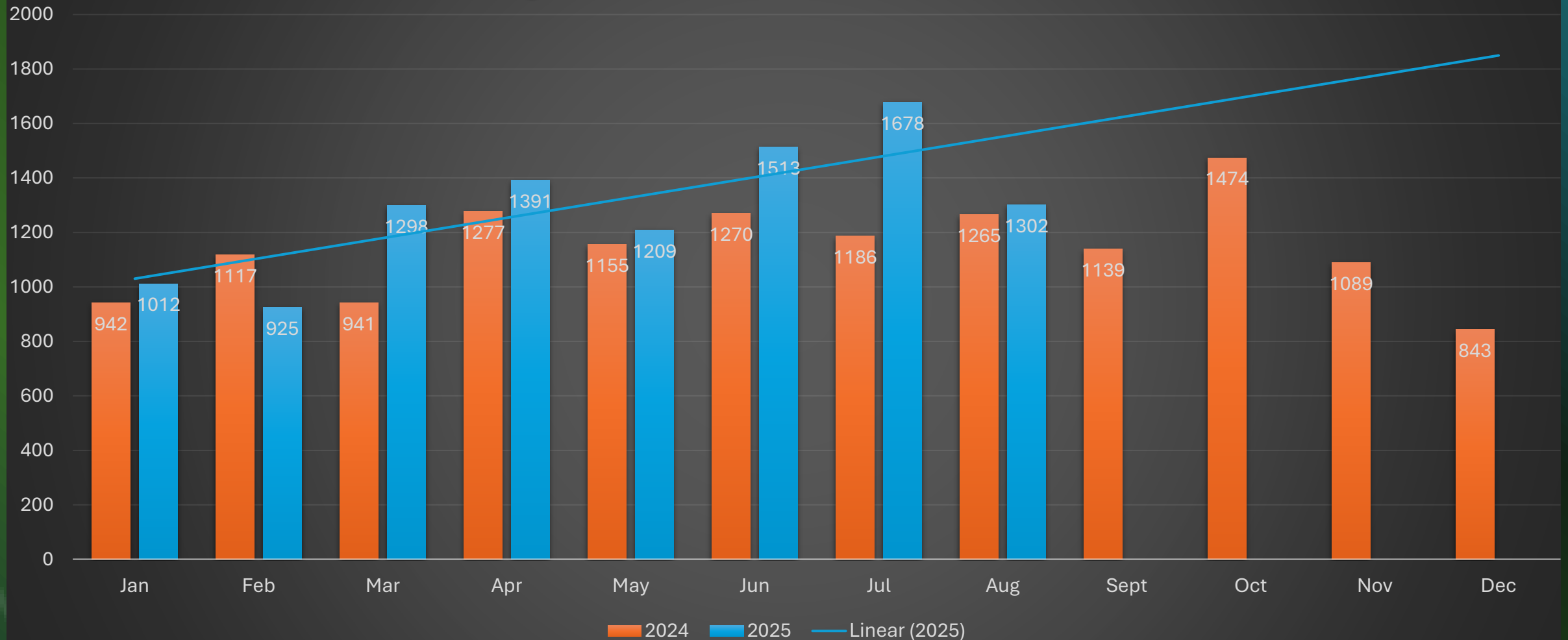
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1.236422 - 5.347594



Damages in North Carolina 2025 vs 2024





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



UCC Sign-In Sheet

County: Johnston

Date: 9 / 16 / 2025

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