

NC811 MONTHLY UPDATE

SEPTEMBER 2025



HENDERSON POLK TRANSYLVANIA UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

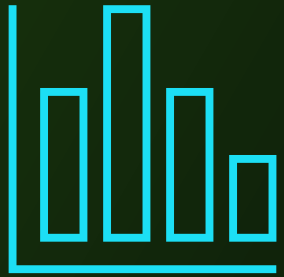
LOCATE REQUESTS

TRANSMISSIONS

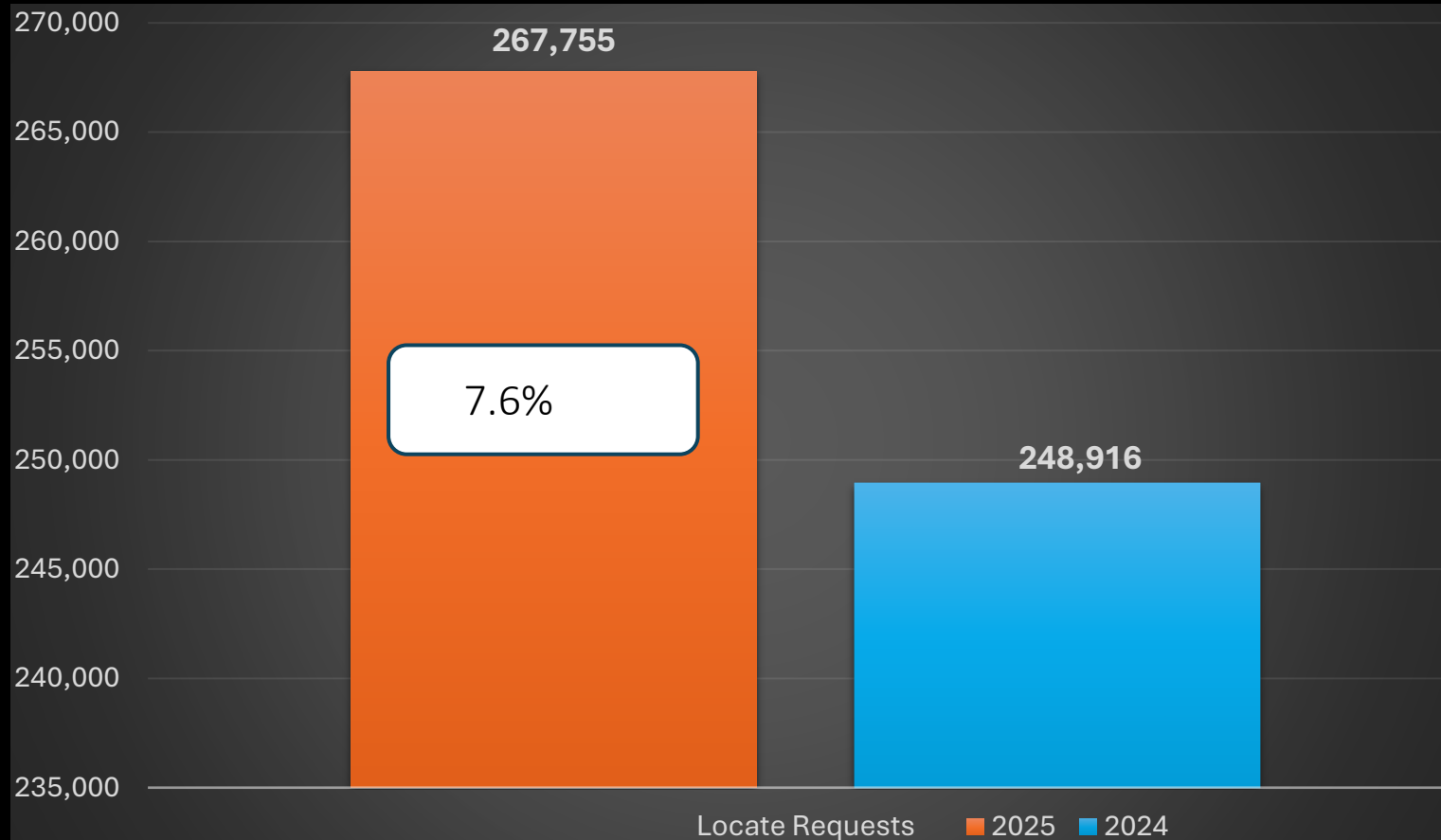
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



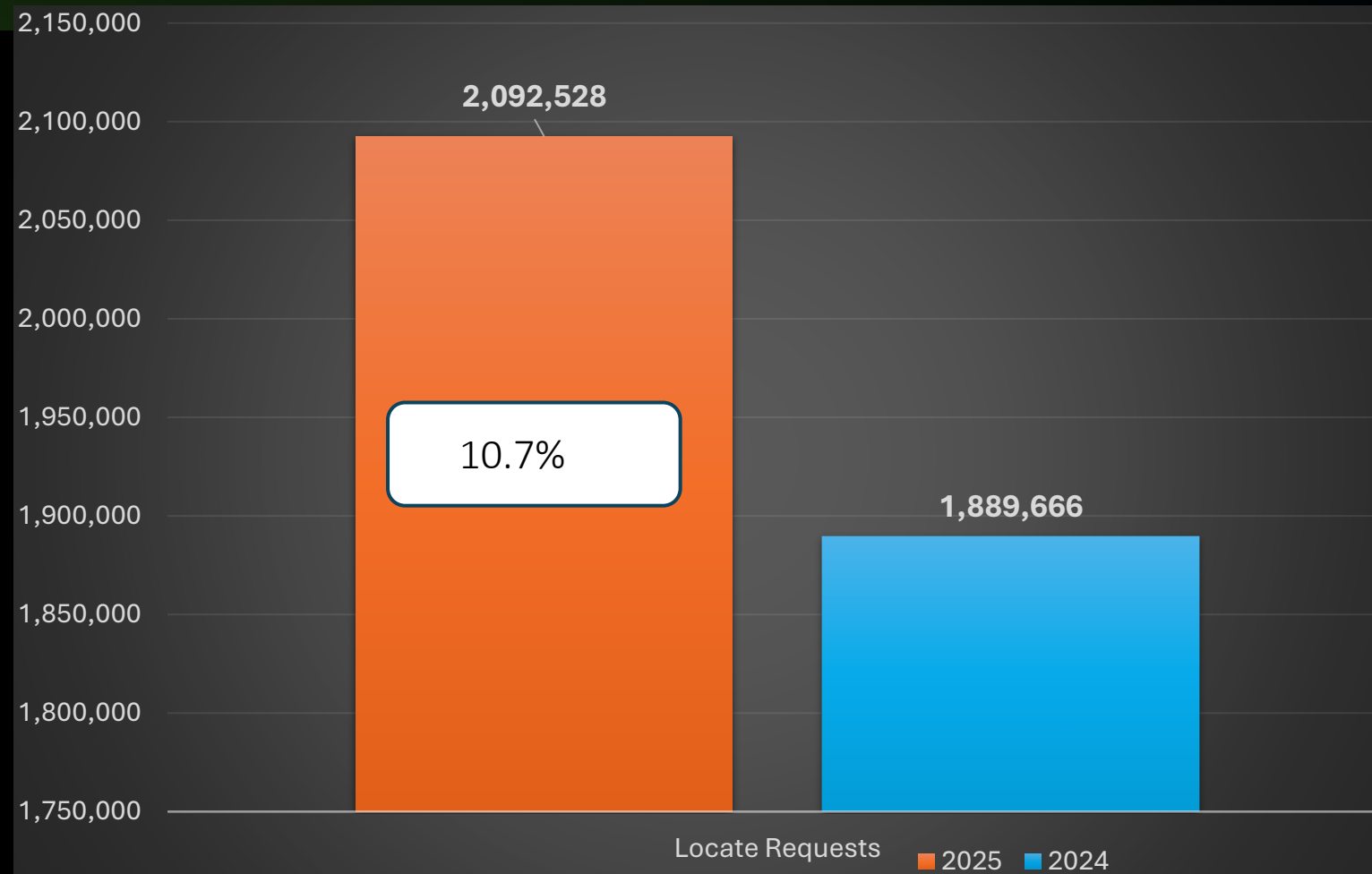
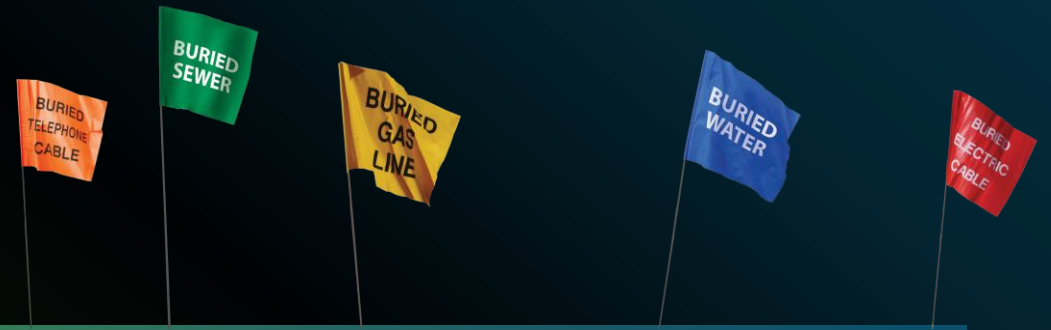
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

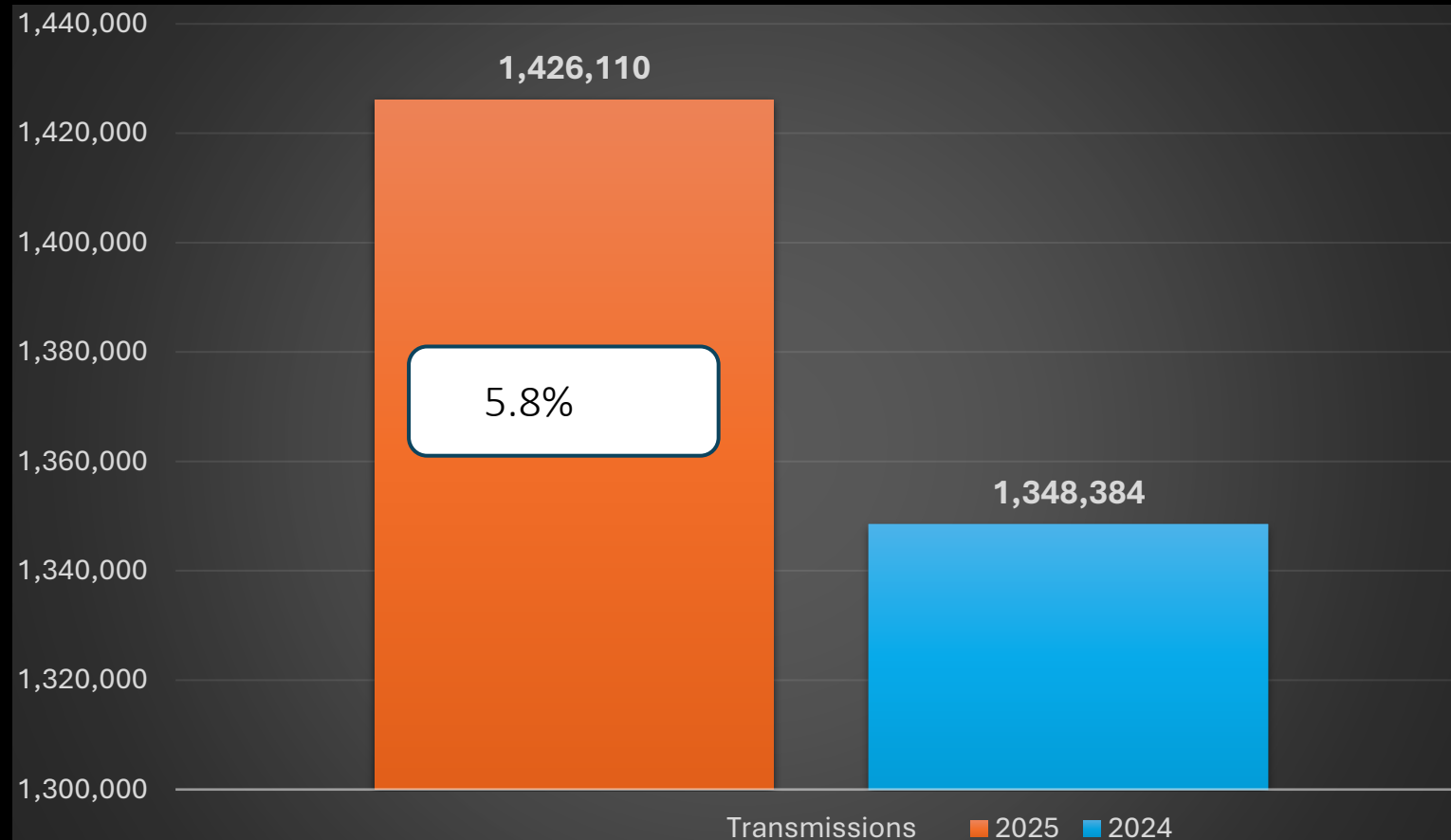


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TRANSMISSIONS FOR NC AUG 25 VS 24

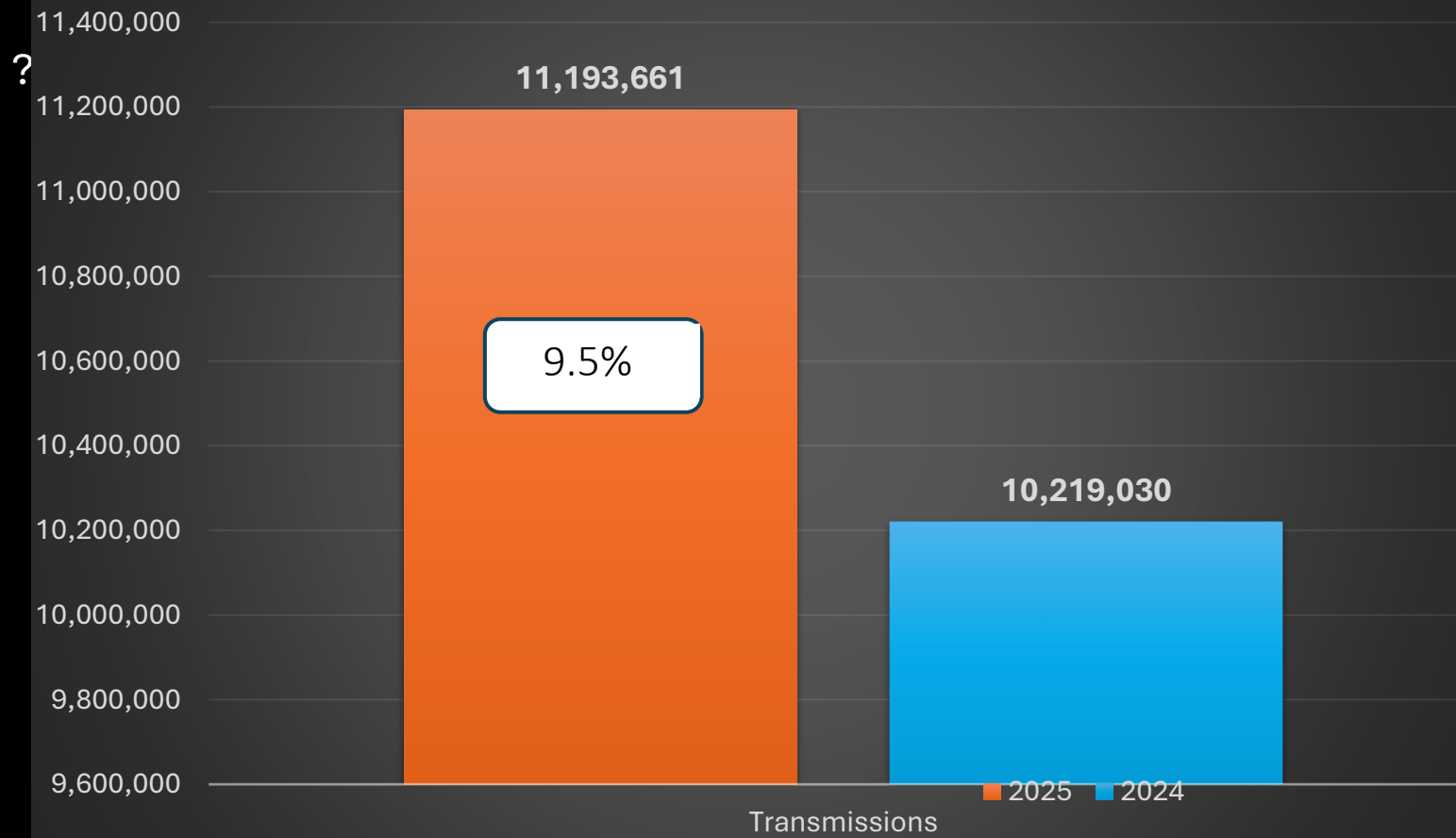


August 2025 – 1,426,110

August 2024 – 1,348,384

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



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**YTD 2025 – 11,193,661 / 2024 –
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COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	146	22	1697	54	846	2765
2025	162	28	1738	98	924	2950
+/- Var	11.0%	27.3%	2.4%	81.5%	9.2%	6.7%
				Locates per day		134



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1408	160	13158	536	5924	21186
2025	1938	208	14554	1191	6940	24831
+/- Var	37.6%	30.0%	10.6%	122.2%	17.2%	17.2%
			Locates per day			146



COUNTY TICKET DISTRIBUTION

AUGUST 2025

HENDERSON	3164
BALFOUR	6
BAT CAVE	9
BRIGHTWATER	3
DANA	6
EAST FLAT ROCK	111
EDNEYVILLE	57
ETOWAH	72
FLAT ROCK	241
FLETCHER	316
FRUITLAND	6

GERTON	18
HENDERSONVILLE	1761
HOOPERS CREEK	33
HORSE SHOE	56
LAUREL PARK	35
MILLS RIVER	301
MOUNTAIN HOME	12
NAPLES	6
SALUDA	39
VALLEY HILL	11
ZIRCONIA	54



TOP 10 CALLERS

AUGUST 2025

Henderson	Company	Total
1	GLOBAL FIBER	206
2	AT&T UTILITY OPERATIONS	189
3	ANSCO & ASSOCIATES LLC	184
4	SUMTER UTILITIES	165
5	TENNOCA CONSTRUCTION COMPANY	164
6	SOUTHEAST CONNECTIONS LLC	96
7	ITG	91
8	BIRD ELECTRIC INC	80
9	STEEL CREEK INC	72
10	DUKE ENERGY	63



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	17	0	263	13	135	428
2025	143	24	691	114	345	1317
+/- Var	741.2%	2400%	162.7%	776.9%	155.6%	207.7%
				Locates per day		60



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	216	14	2101	170	786	3287
2025	466	91	3752	390	1379	6078
+/- Var	115.7%	550.0%	78.6%	129.4%	75.4%	84.9%
			Locates per day			36



COUNTY TICKET DISTRIBUTION

AUGUST 2025

POLK	1152
COLUMBUS	480
GREEN CREEK	25
MILL SPRING	304
SALUDA	51
SUNNY VIEW	4
TRYON	286



TOP 10 CALLERS

AUGUST 2025

Polk	Company	Total
1	NOVA UNDERGROUND LLC	429
2	ITG	202
3	GPRS UTILITY CONTRACTORS	139
4	BIGHAM CABLE CONSTRUCTION INC	84
5	GIBSON TECHNICAL SERVICES	41
6	WINDSTREAM COMMUNICATIONS	35
7	RUTHERFORD ELECTRIC MEMBERSHIP CORP	20
8	SUMTER UTILITIES	15
9	INMAN CAMPOBELLO WATER DISTRICT	13
10	CAROLINA SPECIALTIES CONSTRUCTION	12



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	27	5	494	20	156	702
2025	35	12	388	22	178	635
+/- Var	29.6%	140.0%	-21.5%	10.0%	14.1%	-9.5%
				Locates per day		29



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	157	36	2745	95	1013	4046
2025	244	43	2879	105	1343	4614
+/- Var	55.4%	19.4%	4.9%	10.5%	32.6%	14.0%
			Locates per day			27



COUNTY TICKET DISTRIBUTION

AUGUST 2025

TRANSYLVANIA	698
BALSAM GROVE	22
BREVARD	431
CEDAR MOUNTAIN	11
CONNESTEE	3
LAKE TOXAWAY	48
PENROSE	22
PISGAH FOREST	106
ROSMAN	26
SAPPHIRE	18
SEGA LAKE	4



TOP 10 CALLERS

AUGUST 2025

Transylvania	Company	Total
1	M G M TECHNOLOGIES LLC	44
2	MCCALLS GRADING AND CONSTRUCTION	31
3	SUMTER UTILITIES	25
4	KVA COMMUNICATIONS	20
5	L & H UNDERGROUND	18
6	SOUTHEAST CONNECTIONS LLC	16
7	TRANSYLVANIA COUNTY EMERGENCY MANAGEMENT	16
8	TENNOCA CONSTRUCTION COMPANY	16
9	CHC UNDERGROUND INC	15
10	BIRD ELECTRIC INC	14



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

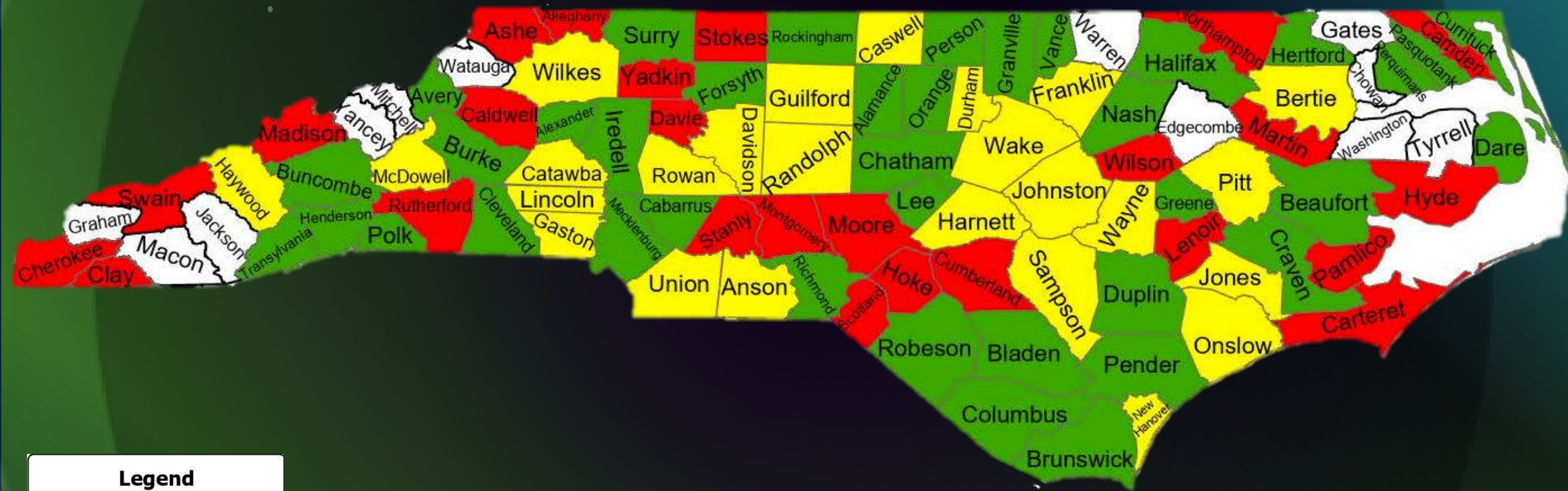
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0



DAMAGES PER 1,000 TRANSMISSIONS

AUGUST 2025



Legend

Quantile

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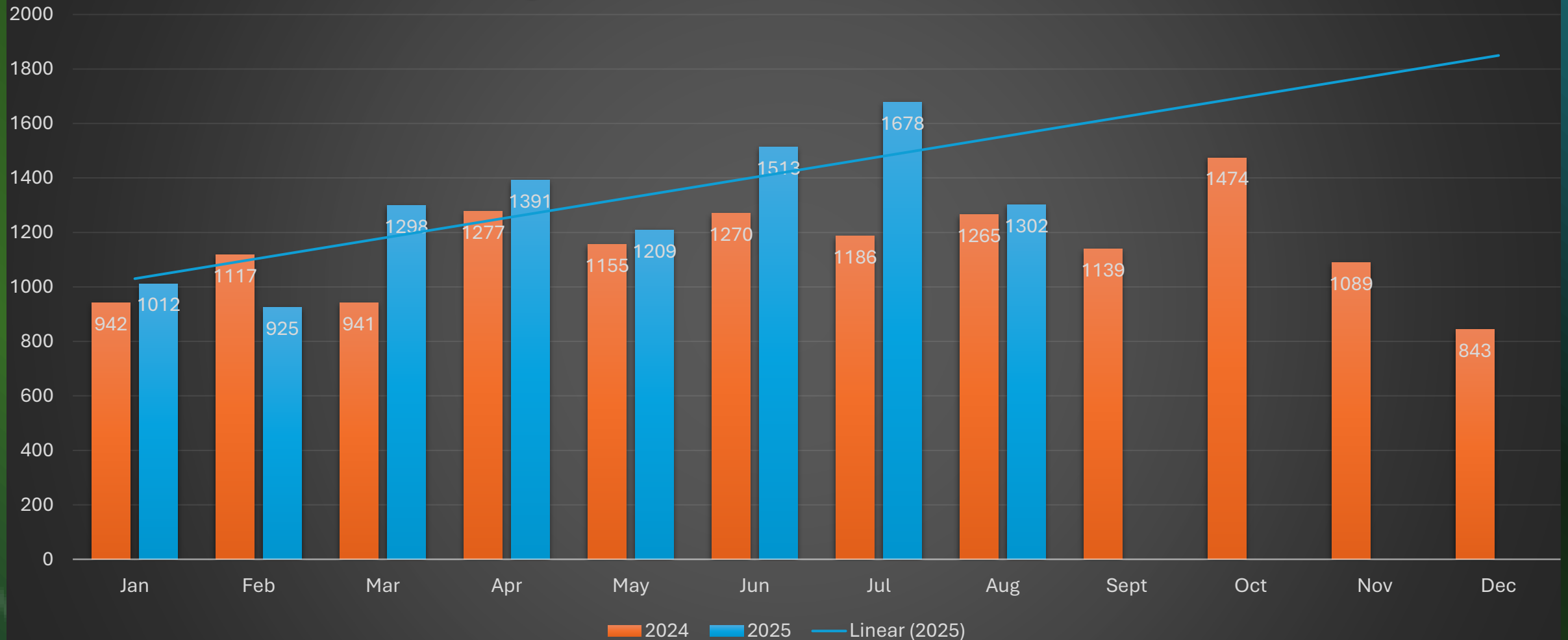
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1.236422 - 5.347594



Damages in North Carolina 2025 vs 2024





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



UCC Sign-In Sheet :Henderson Polk Transylvania UCC

Date:9/11/2025

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August Haywood UCC Meeting Minutes

Notes Provided by Rory Phipps: Stand-In Haywood UCC Secretary

Date: August 4, 2025

Location: Shoney's Waynesville NC

Called to Order By: Rory Phipps

Call to Order

Welcome to the August Haywood meeting. The meeting was called to order at Shoney's in Waynesville NC.

Announcements

We have a hefty presentation this month. Due to the upcoming Law Changes we had a rousing discussion about things to come, and how we need to prepare.

Recognition of New Attendees and Guests

No new attendees in presence.

New Business

- We spoke about the upcoming Law changes coming this October 1st.
 - ITG came up as an ongoing issue, as they do in many other of the Region's UCC meetings.
-

Damage Report

No Damages were reported by our Members.

Round Table Discussion

The Law changes were spoken about as part of this month's presentation. We went in depth with many changes, and I received a lot of feedback regarding issues that could arise. We as a collective spitballed why changes needed to occur and the needs to know.

Project Report

- No new projects to report.
-

Adjournment

With no further business, the meeting was adjourned.