

HENDERSON POLK TRANSYLVANIA UCC



MONTHLY UPDATE -OCTOBER 2025



DiG LOGiX



Single Address Ticket

The new Single Address Ticket page is designed for homeowners and other non-professional excavators. Submit your request quickly and securely for immediate processing and delivery of your excavation notice to utility members.

[Get Started](#)

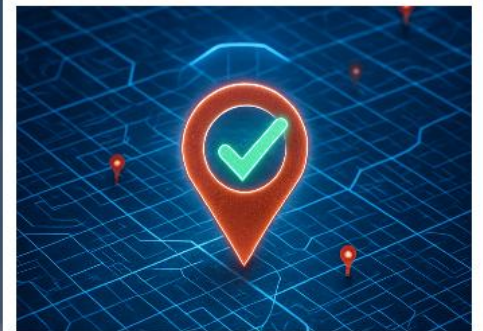
Revise Ticket

Make changes to an existing ticket quickly and accurately. The Revise Ticket tool allows you to update details such as location, start date, or scope of work while ensuring your updated notice is sent to all relevant utility members.

[Get Started](#)

Check Response

Positive Response provides utility members' status updates for your location request. Instantly check whether facilities have been marked, are clear, or require additional action before you dig.

[Get Started](#)

Near Tickets

View active excavation notifications in your immediate vicinity. NEAR TICKET uses your device's GPS to display nearby dig locations so you can stay informed and work safely.

[Search](#)

THE NEW REMOTE TICKET ENTRY



CENTER LOGiX



LAW TRAINING - <https://nc811.org/law/>



Free NC811 Training on HOUSE BILL 247 Changes

NC811 is offering free training, in-person and webinars, to help you understand the recent changes introduced by HOUSE BILL 247.

- Schedule in-person training.
- Watch a pre-recorded training video.
- Let us know if you have any questions [LAW FAQ FORM](#)



MEETINGS

- UDPRB – October 21, 10am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach
- STATE UCC – November 18, 10am
Enbridge Gas, Asheville, NC
- NCLRPC – November 19, 11am
NC811 Greensboro Office



Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



#breastcancerawarenessmonth

CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

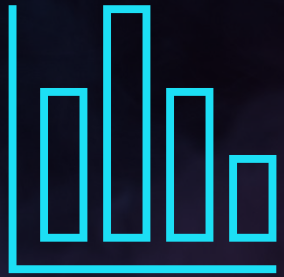
LOCATE REQUESTS

TRANSMISSIONS

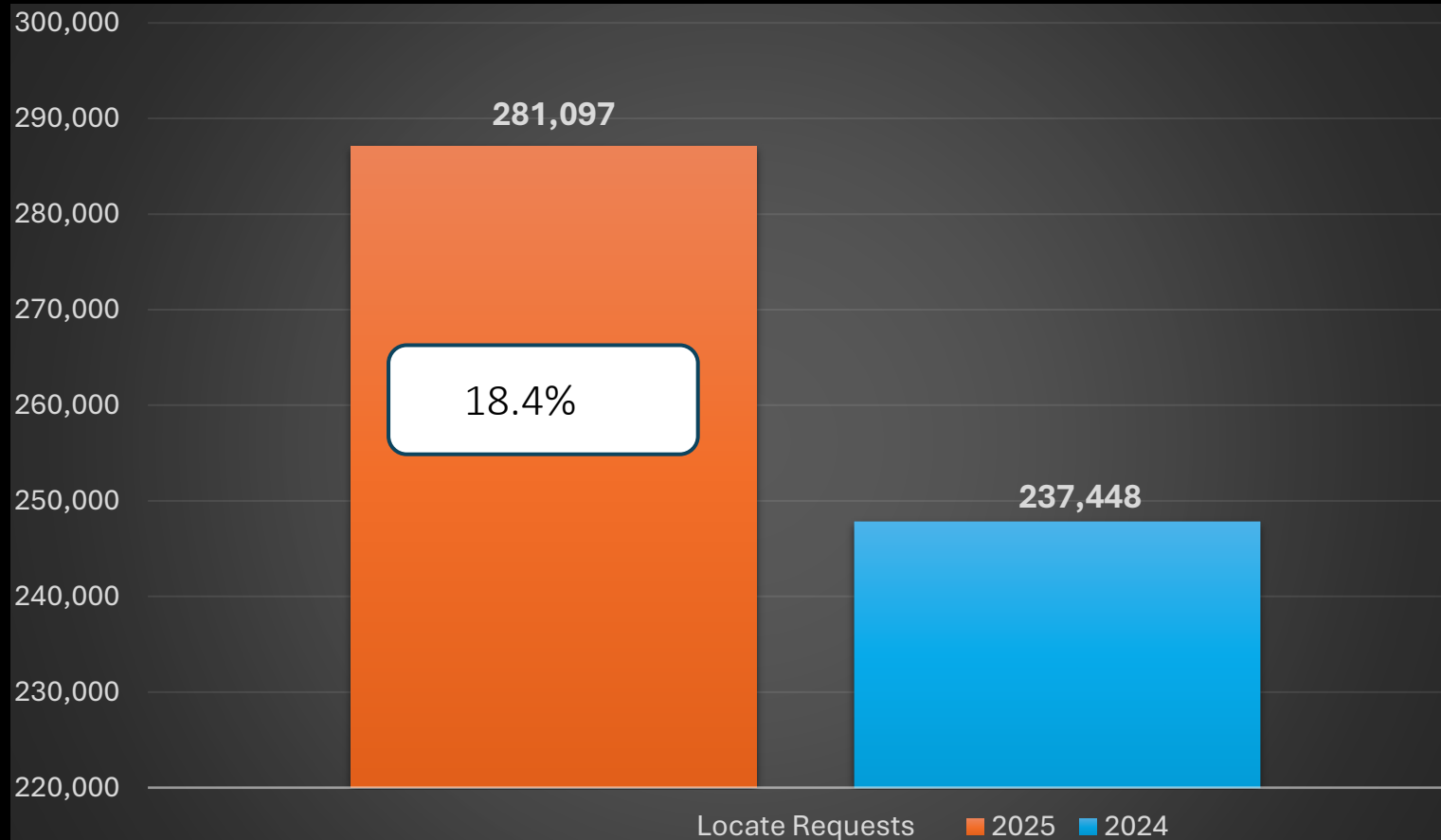
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



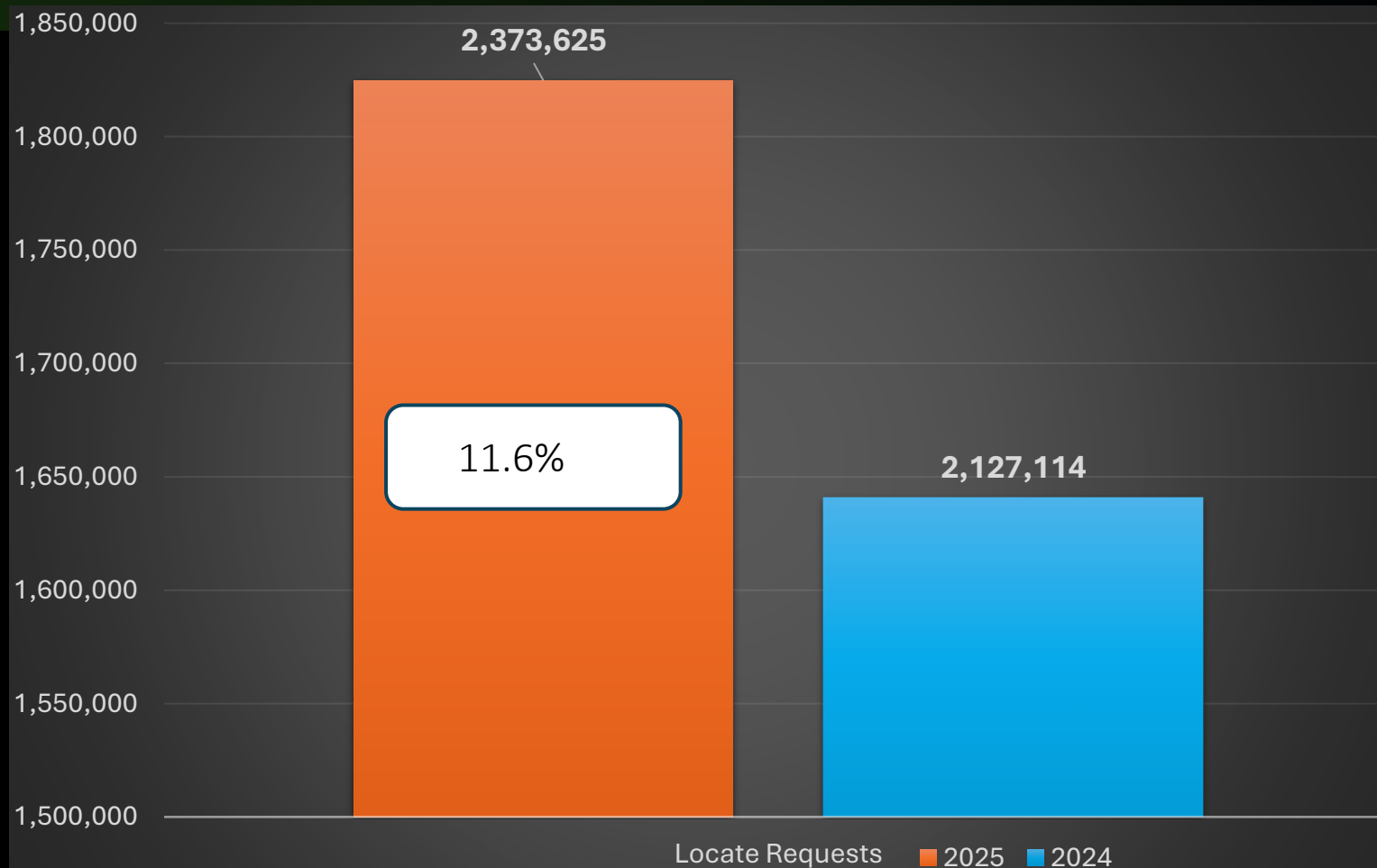
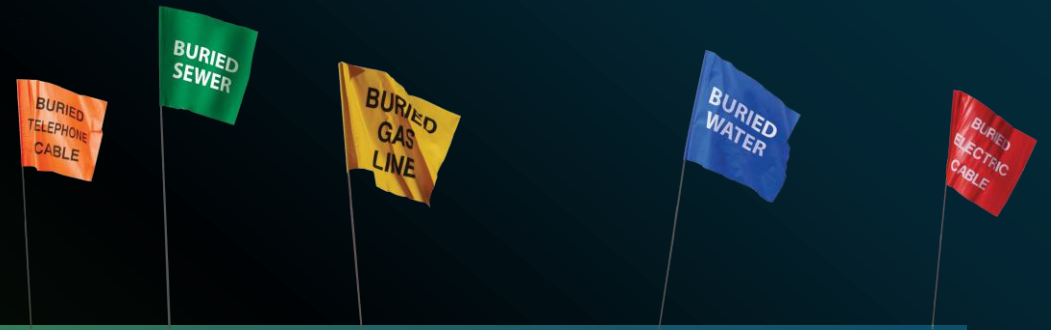
LOCATE REQUESTS FOR NC SEPT 25 VS 24



Tickets for September 2025 – 281,097
Tickets for Sept 2024 – 237,448

Tickets YTD 2025 2,373,625
Tickets YTD 2024 2,127,114

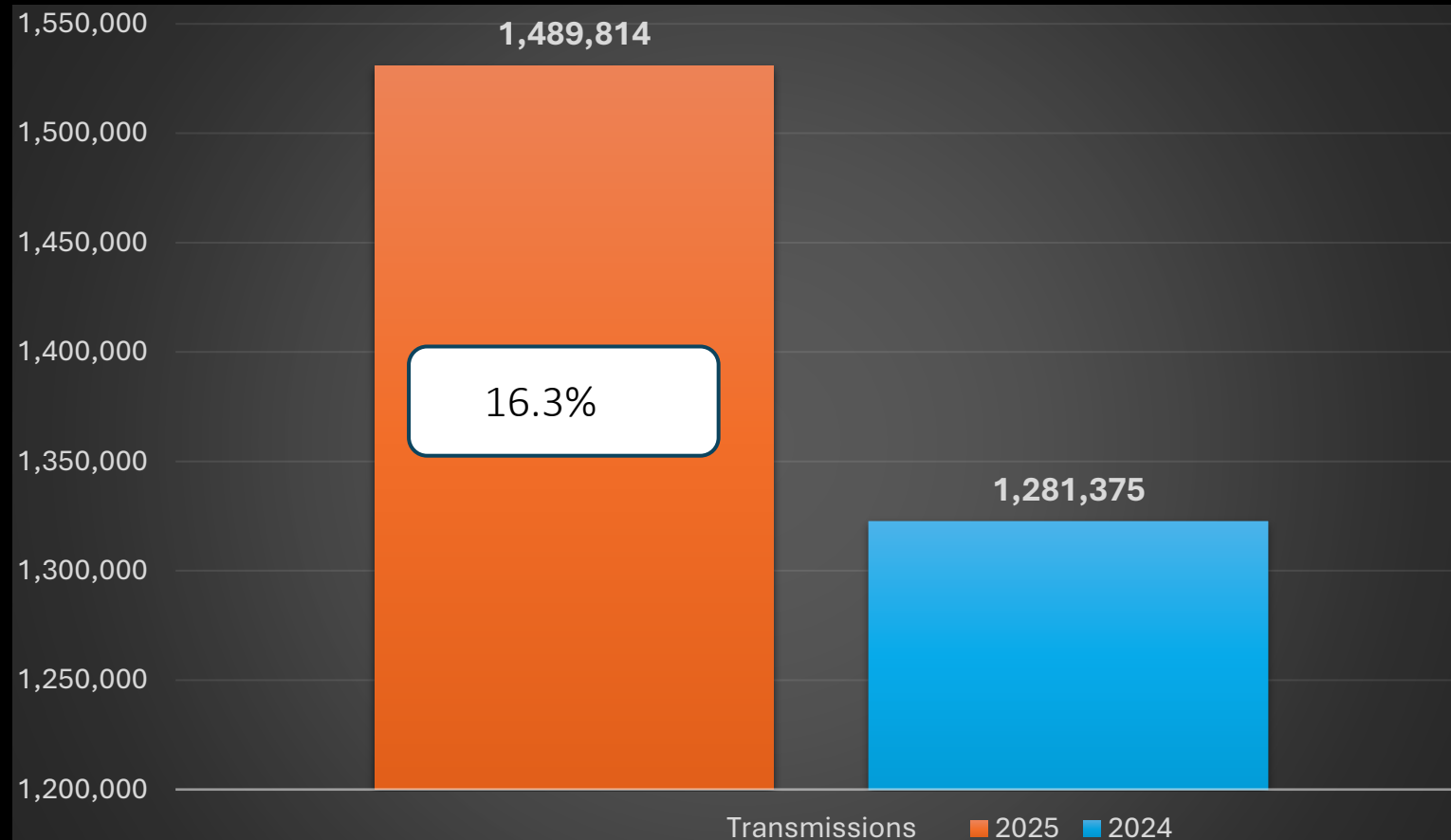
LOCATE REQUESTS FOR NC YEAR TO DATE



Tickets for September 2025 – 281,097.
Tickets for Sept 2024 – 237,448.

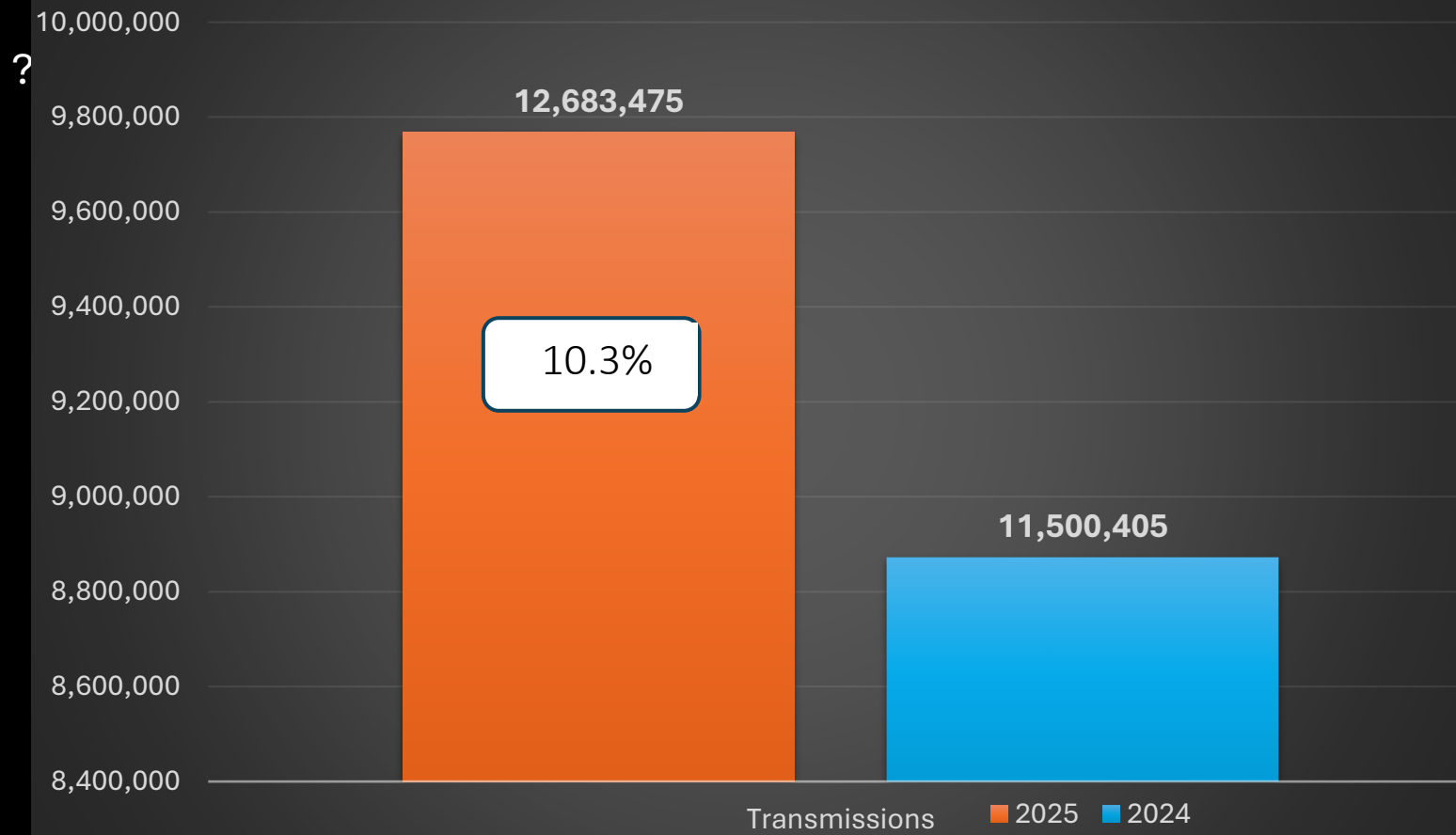
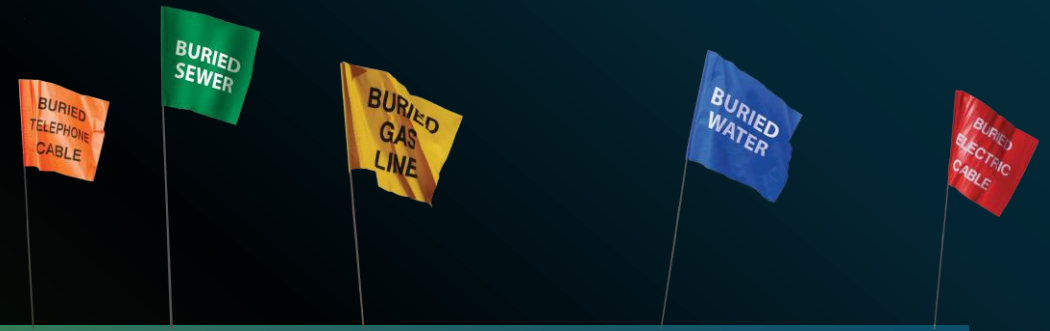
Tickets YTD 2025 2,373,625
Tickets YTD 2024 2,127,114

TRANSMISSIONS FOR NC SEPT 25 VS 24



Transmissions Sept 2025 - 1,489,814
Transmissions Sept 2024 - 1,281,375
Transmissions YTD 2025 12,683,475 YTD
2024 11,500,405

TRANSMISSIONS FOR NC YEAR TO DATE



Transmissions Sept. 2025 - 1,489,814
Transmissions Sept. 2024 - 1,281,375

Transmissions YTD

2025 - 12,683,475
2024 - 11,500,405



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	180	15	1469	49	697	2410
2025	176	18	1559	93	866	2712
+/- Var	-2.2%	20.0%	6.1%	89.8%	24.2%	12.5%
				Locates per day		129



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1588	175	14627	585	6621	23596
2025	2114	226	16113	1284	7806	27543
+/- Var	33.1%	29.1%	10.2%	119.5%	17.9%	16.7%
			Locates per day			144



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

HENDERSON	2712	FLETCHER	357	MOUNTAIN HOME	8
BALFOUR	4	FRUITLAND	4	SALUDA	21
BARKER HEIGHTS	3	GERTON	9	VALLEY HILL	10
BAT CAVE	30	HENDERSONVILLE	1515	ZIRCONIA	31
BLUE RIDGE	5	HOOPERS CREEK	68		
DANA	5	HORSE SHOE	49		
EAST FLAT ROCK	28	LAUREL PARK	28		
EDNEYVILLE	13	MILLS RIVER	270		
ETOWAH	43				
FLAT ROCK	204				



TOP 10 CALLERS

SEPTEMBER 2025

Henderson	Company	Total
1	GLOBAL FIBER	218
2	ANSCO & ASSOCIATES LLC	179
3	AT&T UTILITY OPERATIONS	166
4	SUMTER UTILITIES	165
5	TENNOCA CONSTRUCTION COMPANY	161
6	BIRD ELECTRIC INC	84
7	STEEL CREEK INC	72
8	J & M UNDERGROUND	64
9	SOUTHEAST CONNECTIONS LLC	58
10	STAR BUILDERS	48



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	15	5	232	8	80	340
2025	35	9	714	66	71	895
+/- Var	133.3%	80.0%	207.8%	725.0%	-11.3%	163.2%
				Locates per day		43



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	231	19	2333	178	866	3627
2025	501	100	4466	456	1450	6973
+/- Var	116.9%	426.3%	91.4%	156.2%	67.4%	92.3%
			Locates per day			37



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

POLK	895
COLUMBUS	306
GREEN CREEK	13
MILL SPRING	228
PEA RIDGE	7
SALUDA	52
TRYON	283



TOP 10 CALLERS

SEPTEMBER 2025

Polk	Company	Total
1	ITG	343
2	GIBSON TECHNICAL SERVICES	110
3	WINDSTREAM COMMUNICATIONS	33
4	BIGHAM CABLE CONSTRUCTION INC	29
5	RUTHERFORD ELECTRIC MEMBERSHIP CORP	27
6	MANAGING WISELY LLC	22
7	SUMTER UTILITIES	16
8	SUPERIOR FENCE AND RAIL	13
9	BULLINGTON CONSTRUCTION INC	12
10	DUKE ENERGY	11



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	20	2	305	20	128	475
2025	61	8	450	21	179	719
+/- Var	205.0%	300.0%	47.5%	5.0%	39.8%	51.4%
				Locates per day		34



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	177	38	3050	115	1141	4521
2025	305	51	3329	126	1522	5333
+/- Var	72.3%	34.2%	9.1%	9.6%	33.4%	18.0%
			Locates per day			28



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

TRANSYLVANIA	719
BALSAM GROVE	12
BREVARD	440
CEDAR MOUNTAIN	27
CONNESTEE	5
LAKE TOXAWAY	53
PENROSE	21
PISGAH FOREST	91
ROSMAN	17
SAPPHIRE	48



TOP 10 CALLERS

SEPTEMBER 2025

Transylvania	Company	Total
1	SUMTER UTILITIES	51
2	CHC UNDERGROUND INC	33
3	M G M TECHNOLOGIES LLC	32
4	HAYNES ELECTRIC UTILITY CORPORATION	32
5	CAROLINA MULTI SERVICES	25
6	MOUNTAIN CREEK CONTRACTORS	25
7	KVA COMMUNICATIONS	20
8	TP HOWARD'S PLUMBING COMPANY INC.	20
9	M G M TECHNOLOGIES LLC	17
10	TENNOCA CONSTRUCTION COMPANY	16



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY SEPTEMBER 2025

TOTAL:1642

ALAMANCE	21
ALEXANDER	7
ALLEGHANY	1
ANSON	7
ASHE	0
AVERY	0
BEAUFORT	3
BERTIE	2
BLADEN	2
BRUNSWICK	16
BUNCOMBE	26
BURKE	0
CABARRUS	27
CALDWELL	7
CAMDEN	2
CARTERET	4
CASWELL	2
CATAWBA	23
CHATHAM	15
CHEROKEE	0
CHOWAN	0
CLAY	2
CLEVELAND	8
COLUMBUS	3
CRAVEN	12

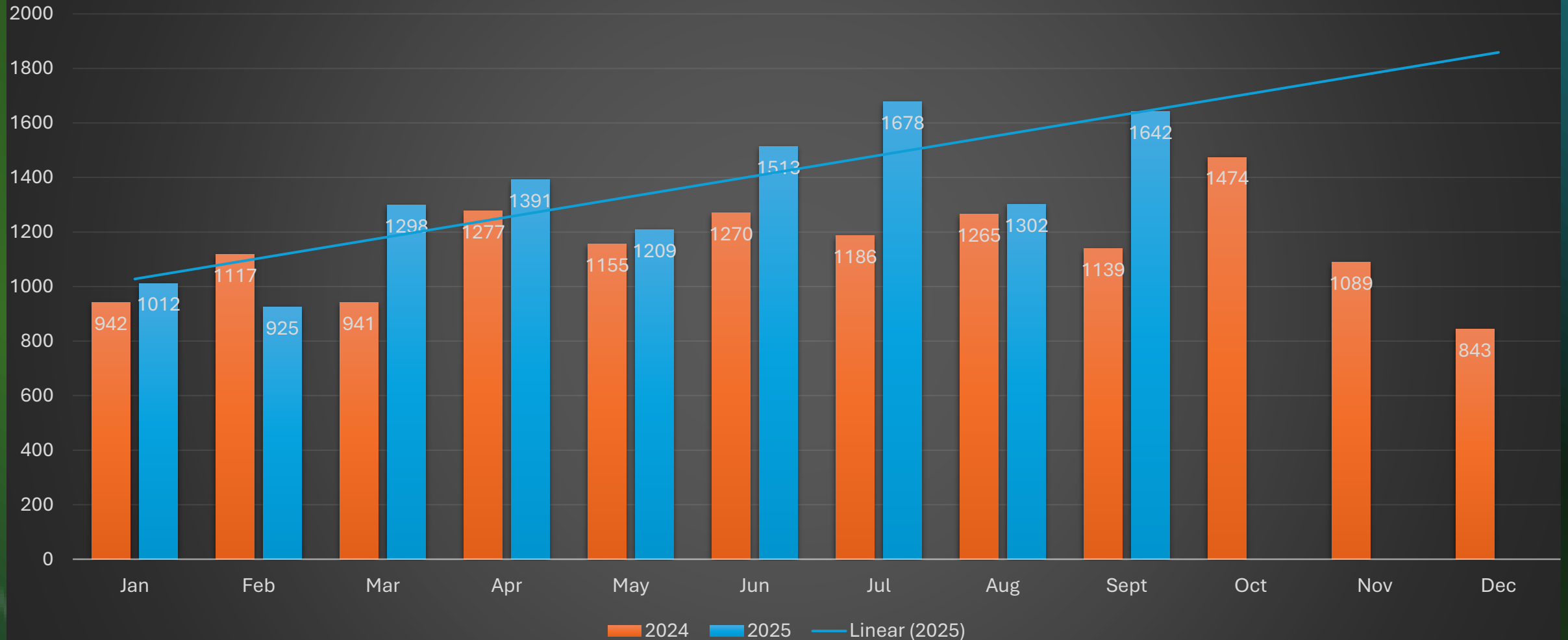
CUMBERLAND	61
CURRITUCK	4
DARE	11
DAVIDSON	17
DAVIE	5
DUPLIN	6
DURHAM	186
EDGECOMBE	11
FORSYTH	44
FRANKLIN	10
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	11
GUILFORD	51
HALIFAX	1
HARNETT	40
HAYWOOD	1
HENDERSON	8
HERTFORD	7
HOKE	10
HYDE	2
IREDELL	33
JACKSON	2

JOHNSTON	74
JONES	0
LEE	15
LENOIR	17
LINCOLN	25
MACON	6
MADISON	1
MARTIN	10
MCDOWELL	1
MECKLENBURG	188
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	47
NEW HANOVER	33
NORTHAMPTON	2
ONSLOW	21
ORANGE	27
PAMLICO	2
PASQUOTANK	0
PENDER	10
PERQUIMANS	2
PERSON	2
PITT	27
POLK	7

RANDOLPH	14
RICHMOND	4
ROBESON	11
ROCKINGHAM	8
ROWAN	22
RUTHERFORD	2
SAMPSON	4
SCOTLAND	1
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	3
TYRRELL	0
UNION	60
VANCE	2
WAKE	221
WARREN	1
WASHINGTON	0
WATAUGA	3
WAYNE	11
WILKES	2
WILSON	9
YADKIN	1
YANCEY	0



Damages in North Carolina 2025 vs 2024



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



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