County: New Hanorer Date: 8, 19, 2025

Name	Company	Email	Phone Number
HOWARD CORE		howarde neell. org	336-317-5999
Maria Bowman	Hagger Force	Maria bawman aflagger forcec	m 717-254-9341
Michael Alexandersen	+ lagger force	Michael Hexanderson Oflagger Force.	m 7/72/3/0/3
Kelsia Rogies	SEC	Kelsen-Rogers @ Seconnections c	om 910.899.670Z
Michael Reywold	de Mastec	Mchael . Reynolds BMOSTEC	984-284-0065
Chrs Short	Lumos	Christopher Shortco Lymosfiber wh	910-747-1384
ERIC Williams	METRONET	ER.C. Williams @ metronet.com	410 739 7039
Nick Bailey	SRER Environmental	nick. bailey @ Strenviro. com	910-508-2055
Francisco Estramero	Elite Utilities LIC	Cisco. Elite Utilities @gmail.com	910-670-4439
Kevin warford	Mastec	Kevin Wasford @ mastec.com	
Brandon Benton	Focus Broadband	bbenton@atmc.com	910-530-5910
Timmy Chestnut	Focus Broadband	, ,	910-231-4287
Lovi Crader	PNG	tchestnyt@atmc.com	910-512-5765
KIMBERIEN SAMMLS	OFFICE CFPUA	Vinter of DAMANO CON	910-974-0964
Twentis Mary		KIMBERLEY, SAMMIRCOPPUL ORG	
Nick Drees	NCDOT	wentis Maxtel Mahon	
JAKE KEARNEY	LUMOS	nkdrees an colot. gov	910-398-9114
Wenda ajannini Kina	W.F.D.	KEARNEY JO, luings FIBEK.com	
Javon Davis	usic	Wendy grannini Kim e Wilmington	,
Tell Party	USIC	jarondavis@usICLEC.com U	803 604 2686
	USTC	Theodore Patti QUSICIC.COM	910-237-2670
		gabliel Baysten @USICLLC.com	843-472-8592
Pharlie Brown		clo04058att.com	910.200.107/
Aaron Bingham	ATIT	AB 3449@ AT. COM	704-678 4053
TOOD KING	GPI CHEOSPATIAL	TKING @ GPI NET, COM	910-540-1915
JOHN NICHOLS	BRUNSWICK COUNTY PU	inchote john. nichols @ brunswicke	mustanc. and 910, 200 200

6



MONTHLY UPDATE AUGUST 2025

LOWER CAPE FEAR UCC





811 Day

August 11th or 8/11 Day serves as a natural reminder for NC residents to call 811 prior to any digging project to have underground utility lines marked.

Help us share this message by utilizing our 811 Day Awareness Toolkit.

https://nc811.org/811-day/





MEETINGS

- STATE UCC September 9, 10am
 Greenville Utilities, Greenville, NC
- NCLRPC September 23, 11amNC811 Greensboro Office
- UDPRB Sept TBD NC811 Greensboro Office
- NC811 BOARD October 31, 8:30amWrightsville Beach



CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app





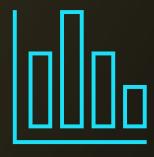
DATA INSIGHTS

TRANSMISSIONS

COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION





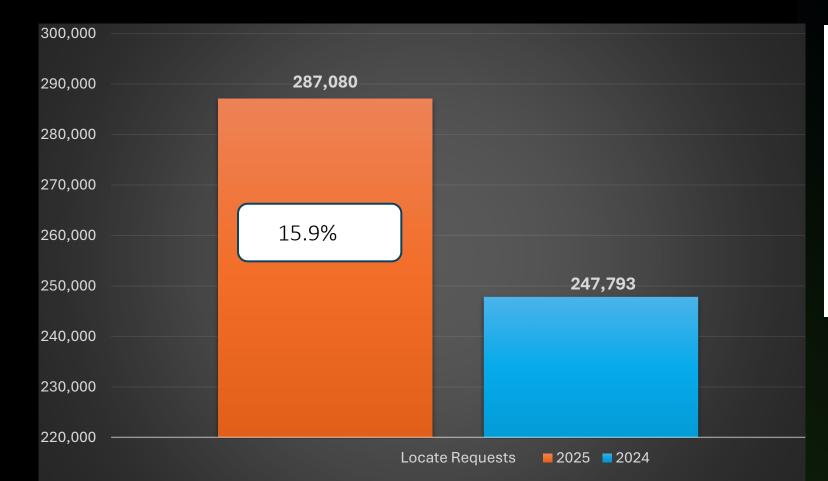
LOCATE REQUESTS FOR NC JULY 25 VS 24











July 2025 – 287,080 / 2024 –

247,793=(15.9%)

YTD 2025 - 1,824,773/ 2024 -

1,640,750 = +11.2%

Updates for July (87,213)

= 30.4 % of volume / 2025

June (84,812) = 30.8%

(.4% decrease from the month before)

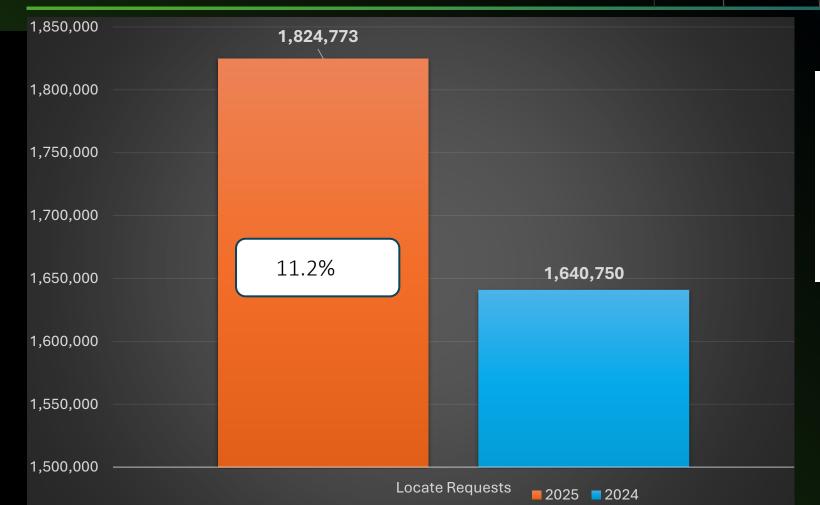
LOCATE REQUESTS FOR NC YEAR TO DATE











July 2025 – 287,080 / 2024 – 247,793=(15.9%)

YTD 2025 – 1,824,773/ 2024 – 1,640,750 = +11.2%

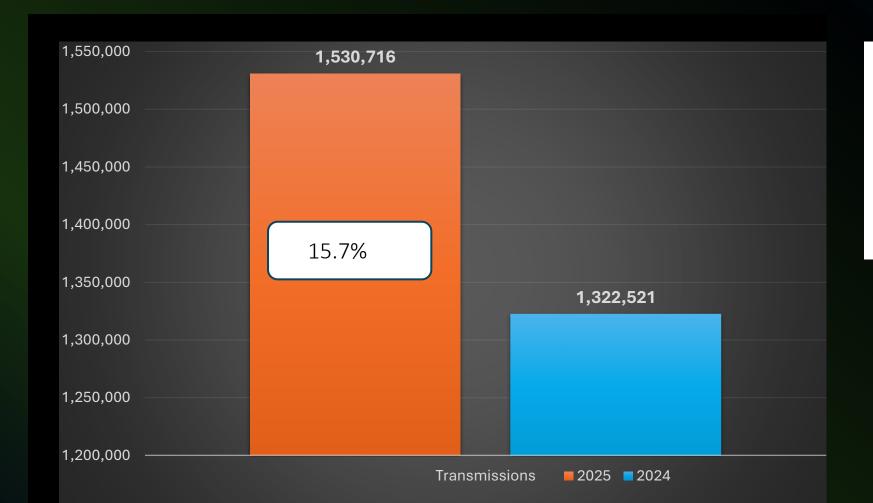
TRANSMISSIONS FOR NC JULY 25 VS 24











July 2025 – 1,530,716/ 2024 – 1,322,521 = (15.7%)

YTD 2025 – 9,767,551/ 2024 – 8,870,646 = (10.1%)

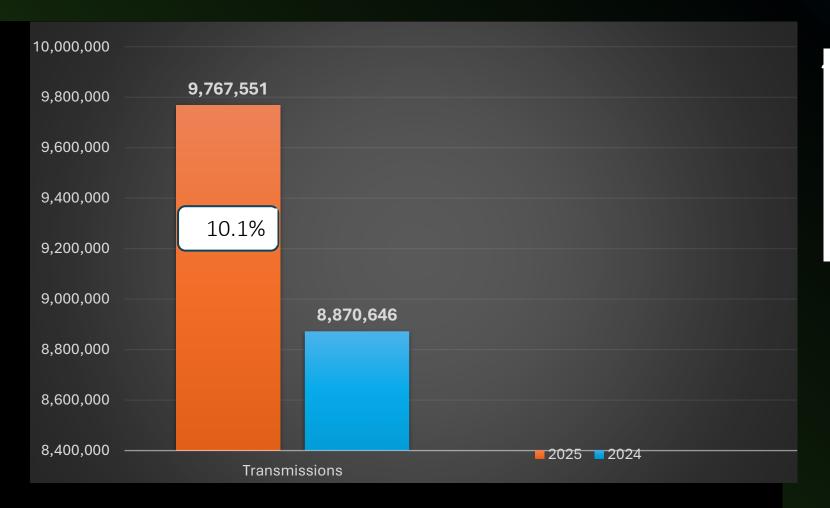
TRANSMISSIONS FOR NC YEAR TO DATE











July 2025 – 1,530,716/ 2024 – 1,476,060 = (15.7%)

YTD 2025 - 9,767,551/ 2024 - 8,870,646 = (10.1%)



JULY 2025 VS 2024

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	154	39	2733	50	1235	4211
2025	430	41	4326	140	1491	6428
+/- Var	179.2%	5.1%	58.3%	180.0%	20.7%	52.6%
		A۱	g Locat	es per Day	y	306



JULY 2025 VS 2024

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	91	43	4027	63	1887	6111
2025	108	44	4345	58	1972	6527
+/- Var	18.7%		7.9%			
		Av	g Locat	es per Day	y	311



JULY 2025 VS 2024

Pender	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	58	12	1235	47	1140	2492
2025	106	11	1368	38	1183	2706
+/- Var	82.8%	-8.3%	10.8%	-19.1%	3.8%	8.6%
		A۱	/g Locat	es per Day	/	129



YTD VS PREVIOUS YEAR

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1154	205	18639	516	8708	29222
2025	2343	313	25784	777	8607	37824
+/- Var	103.0%	52.7%	38.3%	50.6%	-1.2%	29.4%
		Avg	Locate	s per Day	y	256



YTD VS PREVIOUS YEAR

						TOTAL
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	875	280	26960	591	11273	39979
2025	633	331	28342	386	12111	41803
+/- Var	-27.7%	18.2%	5.1%	-34.7%	7.4%	4.6%
- / ναι	2161 70			es per Da		282



YTD VS PREVIOUS YEAR

Pender	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	283	106	8935	299	9123	18746
2025	1056	103	9445	253	7926	18783
+/- Var	273.1%	-2.8%	5.7%	-15.4%	-13.1%	0.2%
		Avg	Locate	es per Da	У	127



COUNTY TICKET DISTRIBUTION

County/Place	07 Jul
NEW HANOVER	6428
AIRLIE	2
BAYSHORE	123
CAROLINA BEACH	143
CASTLE HAYNE	327
HIGHTSVILLE	1
KINGS GRANT	33
KIRKLAND	28
KURE BEACH	45
MASONBORO	10
MURRAYSVILLE	48

MYRTLE GROVE	306
MYRTLE GROVE JUNCTIO	1
OGDEN	10
SEA BREEZE	1
SILVER LAKE	7
SMITH CREEK	1
WILMINGTON	5279
WRIGHTSBORO	15
WRIGHTSVILLE	4
WRIGHTSVILLE BEACH	44



COUNTY TICKET DISTRIBUTION

County/Place	07 Jul	
BRUNSWICK	6527	
ASH	116	
BALD HEAD ISLAND	38	
BELVILLE	32	
BOILING SPRING LAKES	140	
BOLIVIA	682	
CALABASH	335	
CAROLINA SHORES	39	
CASWELL BEACH	2	
GRISSETTOWN	4	
HOLDEN BEACH	33	
LELAND	1414	
LONGWOOD	3	
NAVASSA	255	
NORTHWEST	78	

OAK ISLAND	228
OCEAN ISLE BEACH	294
SAINT JAMES	77
SANDY CREEK	1
SHALLOTTE	463
SOUTHPORT	1030
SUNSET BEACH	505
SUNSET HARBOR	1
SUPPLY	478
TOWN CREEK	101
VARNAMTOWN	1
WINNABOW	177



COUNTY TICKET DISTRIBUTION

County/Place	07 Jul
PENDER	2706
ATKINSON	52
BURGAW	748
CLARKS LANDING	1
CURRIE	115
HAMPSTEAD	1022
LONG CREEK	33
MAPLE HILL	91
MONTAGUE	5
PENDERLEA	5
ROCKY POINT	179

SAINT HELENA	2
SCOTTS HILL	38
SLOOP POINT	
STAG PARK	1
SURF CITY	118
TOPSAIL	42
TOPSAIL BEACH	24
WALLACE	3
WATHA	22
WILLARD	205



TOP 15 CALLERS- NEW HANOVER

Rank	Name	Totals
1	ONUG	622
2	MASTEC	416
3	TREMORS	394
4	AT&T UTILITY OPERATIONS	288
5	J & J UNDERGROUND UTILITIES LLC	266
6	M P UNDERGROUND	212
7	SOUTHEAST CONNECTIONS LLC	196
8	CEC CONSTRUCTION	193
9	SOUTHEASTERN CABLE CONTRACTORS	181
10	ADVANCED TECH UNDERGROUND UTILITIES INC	149
11	JULIES UNDERGROUND CABLE LLC	120
12	ANSCO & ASSOCIATES LLC	116
13	CAPE FEAR PUBLIC UTILITY AUTHORITY	105
14	HONEYCUTT CONSTRUCTION SERVICES	103
15	ONUG SOLUTIONS	100



TOP 15 CALLERS - BRUNSWICK

Rank	Name	Totals
1	TEPDB OPCO, LLC	506
2	HAL COLLINS CONSTRUCTION	448
3	CONNEX COMMUNICATIONS INC	352
4	LEE ELECTRICAL CONSTRUCTION LLC/SUMTER	294
5	SOUTHEAST CONNECTIONS LLC	267
6	PIEDMONT UTILITY GROUP LLC	261
7	STATE UTILITY CONTRACTORS	238
8	LEE ELECTRIC	207
9	MASTEC	193
10	THOMSON CORDER & CO	189
11	FOCUS BROADBAND	154
12	SOUTHEASTERN CABLE CONTRACTORS	154
13	BRUNSWICK COUNTY PUBLIC UTILITIES	147
14	RJM PLUMBING	118
15	MILAM PLUMBING INC	112



TOP 10 CALLERS-PENDER

Rank	Name	Totals
1	TEPDB OPCO, LLC	716
2	MASTEC	219
3	AT&T UTILITY OPERATIONS	180
4	HAL COLLINS CONSTRUCTION	136
5	SOUTHEASTERN CABLE CONTRACTORS	97
6	PIEDMONT UTILITY GROUP LLC	84
7	STATE UTILITY CONTRACTORS	69
8	SOUTHEAST CONNECTIONS LLC	51
9	CINTERRA	32
10	KVA COMMUNICATIONS	31



DAMAGES

DIRT Damage Information Reporting Tool







ALAMANCE 16 ALEXANDER ALLEGHANY ANSON ASHE **AVERY** BEAUFORT BERTIE BLADEN 19 BRUNSWICK BUNCOMBE 45 BURKE 29 CABARRUS CALDWELL CAMDEN 16 CARTERET CASWELL 28 CATAWBA 21 CHATHAM CHEROKEE CHOWAN CLAY CLEVELAND 11 COLUMBUS

DAMAGES BY COUNTY JULY 2025 TOTAL 1678

CRAVEN	5
CUMBERLAND	79
CURRITUCK	4
DARE	5
DAVIDSON	5 15 4
DAVIE	4
DUPLIN	18
DURHAM	125
EDGECOMBE	1
FORSYTH	44
FRANKLIN	15
GASTON	47
GATES	0
GRAHAM	0
GRANVILLE	5
GREENE	18
GUILFORD	57
HALIFAX	3 21
HARNETT	21
HAYWOOD	2
HENDERSON	19
HERTFORD	2 19 2 3 1
HOKE	3
HYDE	1
IREDELL	47

JACKSON	7
JOHNSTON	79
JONES	0
LEE	10
LENOIR	3
LINCOLN	3 13 2
MACON	2
MADISON	1
MARTIN	8
MCDOWELL	2
MECKLENBURG	212
MITCHELL	0
MONTGOMERY	7
MOORE	36
NASH	5
NEW HANOVER	38
NORTHAMPTON	4
ONSLOW	24
ORANGE	31
PAMLICO	2
PASQUOTANK	0
PENDER	8
PERQUIMANS	3
PERSON	2
PITT	21

POLK	1
RANDOLPH	17
RICHMOND	4
ROBESON	4
ROCKINGHAM	4 4 8 9 6 3 5 5
ROWAN	9
RUTHERFORD	6
SAMPSON	3
SCOTLAND	5
STANLY	5
STOKES	10
SURRY	4
SWAIN	4 1 3 0
TRANSYLVANIA	3
TYRRELL	0
UNION	63
VANCE	1
WAKE	237
WARREN	2 0 3 8
WASHINGTON	0
WATAUGA	3
WAYNE	8
WILKES	11
WILSON	2 2 1
YADKIN	2
YANCEY	1



DAMAGES PER 1,000 TRANSMISSIONS

JULY 2025



0

Quantile

0.000001 - 0.836787

0.836788 - 1.270440

1.270441 - 4.224360



Damages in North Carolina 2025 vs 2024





OVERABUNDANCE OF MARKING AND NO OPERATOR ID.





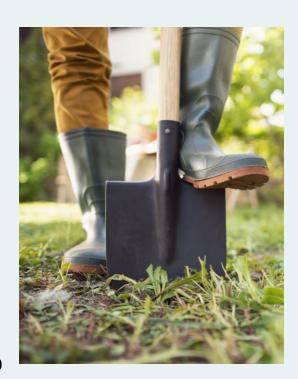
HOUSE BILL 247: Underground Utility Safety and Damage Prevention Act Revisions.





OVERVIEW:

House Bill 247 would do all of the following with regard to marking of underground utilities:



- Specify that nonmechanized equipment includes soft dig technologies.
- Clarify the standards of painted surface marks for operators marking underground facilities and adjust response times for requests for marking of a facility.
- Shorten the notice period for projects not involving subaqueous facilities, extend notice validity, limit the area for facility location requests, and clarify excavation practices near pipelines.
- Amend exemptions from requirements for notice before commencing an excavation.
- Clarify that the venue for all actions arising from actual and consequential damages occurring in this State is the county where the damages occurred.
- Create a rebuttable presumption that an excavator has exercised due care in certain circumstances.
- Make changes to the Underground Damage Prevention Review Board (Board) concerning vacancies and quorum and allow an informal conference process to request that the Board reverse or modify its determinations concerning violations of the Act.

CURRENT LAW AND BILL ANALYSIS:





Section 1 – (87-117) Definitions

- 87-117 (15) —
 Nonmechanized equipment —
 Hand tools and soft dig
 technologies.
- 87-117 (20a) "Soft dig technologies" An excavation method that uses air or water pressure to break up soil and remove it with vacuum extraction.
- 87-117 (22) Tolerance zone

 If the diameter of the facility is known, the horizontal distance of one-half of the known diameter plus 24 inches on either side





Section 2 – (87-121) Facility operator responsibilities

- 87-121 (a)(1) Specifies when a facility operator marks facilities, where practical, the painted surface marks must be long enough to distinguish them from dots.
- 87-121 (b) This section would also modify an operator's duties when information is requested by an excavator as follows, unless otherwise provided in a written agreement between the operator and the excavator, including an electronically transmitted written agreement





Section 2 – (87-121) Facility operator responsibilities

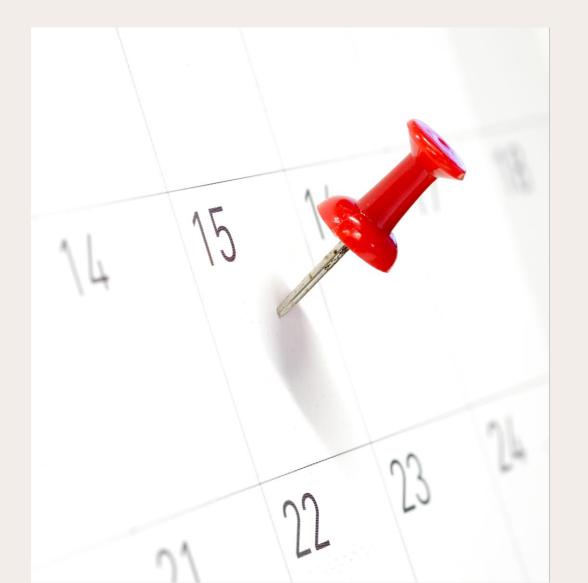


- 87-121 (b)(1)For a facility, the operator must provide the information within three full working days prior to the work start date provided by the excavator. Under current law, the operator must provide the information within three working days after the day that the excavator provided notice of the proposed excavation or demolition to the Notification Center.
- 87-121 (b)(4) For an emergency request, an initial contact with the excavator shall be made within 3 hours.
- 87-121 (b) (5) For a request of an unmarked facility because the operator has failed to respond to the positive response system or excavator sees evidence of a facility, the operator shall arrange for the facility to be marked within three hours from the time the additional notice is received by the Notification Center.



Section 3 – (87-122) Excavator responsibilities

- 87-122 (a) Require that notice for any excavation or demolition not involving a subaqueous facility must be given not less than three full working days before the proposed commencement date of the excavation or demolition. Under current law, notice must be provided between three to twelve full working days before the proposed commencement date.
- 87-122 (a) Require that notice for any excavation or demolition in the vicinity of a subaqueous facility be given **no less than** 10 to 20 full working days before the proposed commencement date of the excavation or demolition. Under current law, notice must be provided within 10 to 20 full working days before the proposed commencement date.





Section 3 – (87-122) Excavator responsibilities



- 87-122 (a) Extend the time before notice expires from 15 working days to 28 calendar days.
- 87-122 (b)(5) The area of locate of the proposed excavation which is limited to an area that the excavator reasonably believes may be completed within 28 calendar days from the work start date and does not include any areas completed and accepted by the authorities having jurisdiction.
- 87-122 (c)(10) Clarify requirements regarding the use of nonmechanized equipment within a 24-inch circumference around an oil or gas pipeline. The section would specify that safe excavation practices, including, but not limited to, hand digging or potholing, must be used within the tolerance zone of a pipeline.
- 87-122 (c)(10) Within the tolerance zone of a pipeline system, the excavator shall use safe excavation practices, including, but not limited to hand digging or potholing.



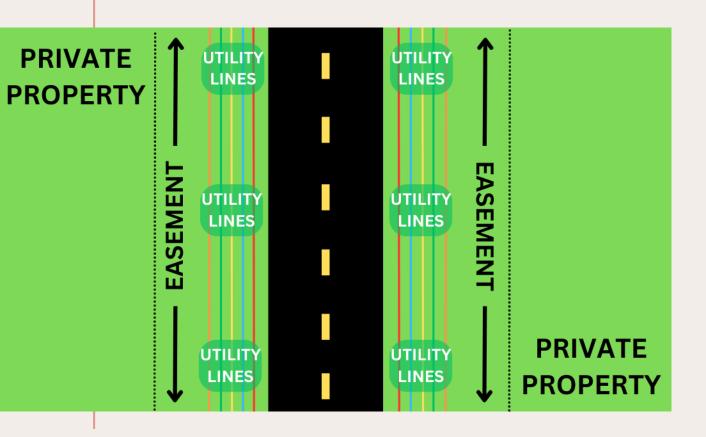
Section 4- (87-124) Exemptions

- 87-124 (3) An excavation or demolition that involves the tilling of soil for agricultural or gardening purposes that encroaches on any operator's right-of-way, easement, or permitted use and is less than 12 inches in depth.
- 87-124 (5) An excavation by an operator, surveyor, or their contractor with nonmechanized equipment for locating for the minor repair, connection or routine maintenance of an existing facility or survey pin. Also, probing underground to determine the extent of gas or water migration are exempt.





Section 4- (87-124) Exemptions

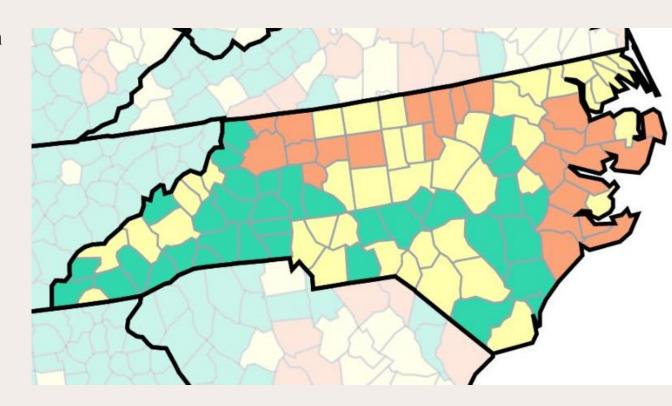


- demolitions performed when a person responsible for routine maintenance of a right-of-way or any other governmental entity performs maintenance activities within the right-of-way using labor on their permanent payroll. An excavation or demolition performed for the purpose of maintenance activities within the right-of-way.
- 87-124 (6) The provisions of this subdivision do not apply when the excavation or demolition is performed by a contractor acting on behalf of a person or entity responsible for routine maintenance of a right-of-way.



Section 5- (87-126) Notification required when damage is done

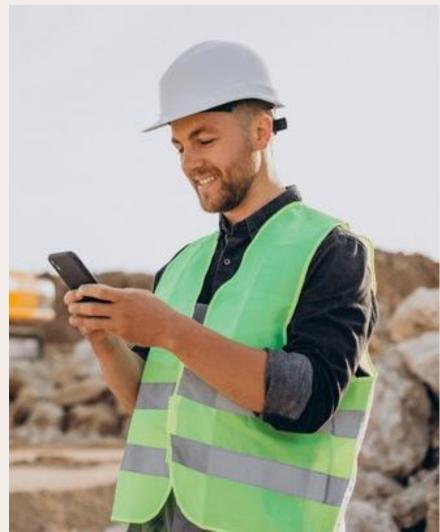
• 87-126 (c) The venue for claims adjudication for actual and consequential damages occurring in North Carolina shall be held within North Carolina court system in the county of the occurrence.





Section 6 – (87-128) Absence of facility location

87-128 If an operator fails to respond to a notice or fails to properly locate the facility, the person excavating is free to proceed with excavation and neither the excavator nor the person financially responsible for the excavation will be liable to the nonresponding or improperly responding operator for damages to the operator's facilities, so long as the excavator has exercised due care in preparing for or conducting the excavation. For the purposes of this section, the excavator shall be entitled to a presumption, rebuttable by clear and convincing evidence, that it has exercised due care in preparing and conducting the excavation, the operator fails to respond to that notice or fails to properly locate the facility, the excavator has complied with the requirements and the excavator did not have actual knowledge of the existence of a facility located within the area of the excavation to be performed.





Section 7 – (87-129)



- 87-129 (a1) Requires the Governor to fill vacancies within 60 days after the vacancy, to the extent practicable.
- 87-129 (a4) A quorum is met when a majority of the seated members of the Board, rather than eight members, and allows members to attend meetings via conference call or other electronic means.



Section 7 – (87-129)

- 87-129 (a7) The Board shall establish an internal attendance policy. In the event a Board member resigns or fails to meet the criteria of the attendance policy, the Board may appoint an interim member to represent the same stakeholder group until such time the Governor appoints a replacement for the remainder of the unexpired term.
- 87-129 (a8) On request of the Board, the Utilities Commission shall appoint a nonvoting ex officio member as an administrative representative to provide counsel and coordinate efforts of the board.





Section 7 - (87-129)

- 87-129 (b) The Board shall receive reports of alleged violations and shall contact persons against whom reports have been filed from 10 days to 15 working days.
- 87-129 (b1) The Board shall notify within 30 days each person who is determined to have violated the Article in writing of the Board's determination and the Board's recommended action or penalty.





Section 7 - (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties

87-129 (b2) A person deemed to be in violation could request an <u>informal conference</u> before the Board within 30 days of the determination. Such a person must attend the informal conference in person. The person may be represented by an attorney or other person and present evidence and make arguments in favor of the person's position. Following the informal conference, the Board may reverse, modify, or uphold its original findings. If the Board recommends a penalty, the Board shall notify the Utilities Commission, and the Commission must issue an order imposing the penalty within 30 days.





Section 7 - (87-129)



- 87-129 (d1) The Utilities Commission shall annually report to the Board compliance of persons on whom fines or penalties have been imposed.
- 87-129 (d2) If the penalty is not paid to the Utilities Commission within 90 days of issuance, the Attorney General, at the request of the Utilities Commission, shall bring an action in the name of the State of NC in the Superior Court for Wake County to recover the penalty.



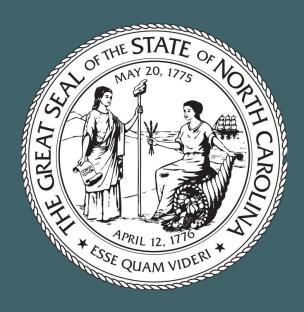
Policy / Procedure	Present Law Until Sept 30™, 2025	New Law, Effective Oct 1 ST , 2025	Reference
Notice Prior To Start Exc	avation/Demolition For Markings		
Underground Facilities	Within 3 to 12 full working days.	No less than 3 full working days.	07.400.63
SubAqueous Facilities	Within 10 to 20 full working days.	No less than 10 to 20 full working days.	87-122 (a)
Facilities Locate By Date			
Underground Facilities	Within 3 full working days after the date the notice was given.	Within 3 full working days prior to the work start date.	87-121 (b)(1) (2)
SubAqueous Facilities	Within 10 full working days after the date the notice was given.	No change to current law.	
Notification Expiration (Life of a ticket)	15 full working days after the date the notice was given.	Extend the time before notice expires from 15 working days to 28 calendar days.	87-122 (a)
Area of Excavation	Amended to add additional language	Limit the area of the proposed excavation or demolition to an area that the excavator reasonably believes may be completed within 28 calendar days from the work start date and does not include any areas where the excavation or demolition has been completed and accepted by the authorities having jurisdiction	87-122 (b)(5)
Use of Non-Mechanized Equipment	Shall not use mechanized within 24 inches of specific facilities unless operator has consented to use and operator is on site.	Shall use non-mechanized equipment within a 24-inch circumference around specific facilities unless operator has consented to use and is on site in addition to use of safe excavation practices around pipeline system within the tolerance zone.	87-122 (c)(10)
Definitions	Non-mechanized equipment was hand tools.	Amended non-mechanized equipment to include hand tools and soft dig technologies. Added Soft Dig Technology description. Added Horizontal Distance.	87-117 (15) (20a)(22)
Facility Markings	Remains the same with an added statement.	Painted surface marks should be of adequate length to distinguish from dots.	87-121 (a) (1)
Emergency Request Response by operator	Not addressed	Facility operator shall make initial contact with the excavator within 3 hours	87-121 (b)(4)
Unmarked Facility Response by operator	Not addressed	Facility operator shall arrange for the facility to be marked within 3 hours from the time the additional notice is received by notification center.	87-121 (b)(5)
Exemptions	Excavation or Demolition that involves the tilling of soils for agriculture or gardening purposes	Added to include if encroaching on operators right of way easement, or permitted use and excavation is less than 12 inches in depth	87-124 (3)
	No change, only an addition.	Added "their contractor" in addition to operator and surveyor excavating with non-mechanized equipment for stated purposes.	87-124(5)

Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Exemptions	Excavation and Demo activities performed for routine maintenance of a r/o/w, or any other governmental entity with labor on their payroll	Verbiage changes to read an excavation or demo performed for the purpose of maintenance activities within the right of way	87-124 (6)
Claims Adjudication	Not addressed.	Venue for claims adjudication for damages in NC shall be held in the NC county in which the occurrence happened.	87-126 (c)
Absence of a Facility Location	Re-write of the section and addition	Would limit the liability of the excavator and the person financially responsible for the excavation as long as the excavator has exercised due care in preparing for or conducting the excavation. This section would create a presumption, rebuttable by clear and convincing evidence, that the excavator has exercised due care if the Notification Center has notified the operator and the operator has failed to respond, the excavator has complied with all responsibilities imposed by statute, and the excavator did not have actual knowledge of the existence of a facility within the area of excavation.	87-128
Underground Damage Prevention Review Board	Same, but with additions to new law.	 Governor shall fill vacancies within 60 days of seat being vacated. Quorum met with majority of seat members are present, either by being present in person, phone, or other electronic means Establish an internal attendance policy by the board, with the board appointing an interim member until appointed by Governor. On request of the board, Utilities Commission shall appoint a nonvoting ex officio member as an admin rep to provide counsel and coordinate efforts of the board Board must contact and inform persons who reports have been filed within 15 working days Board must notify those deemed to have violated the law within 30 days Informal conference may be requested by the deemed violator: Must request within 30 days of the board's determination Deemed violator may request arbitration of board decision before the Utilities Commission within 30 days of the board's decision following the informal conference Utilities Commission shall report to the board compliance of persons on whom fines or penalties have been imposed Penalties not paid within 90 days to Utilities Commission; the Attorney General shall bring action to Superior Court for Wake County for recovery. 	87-129 (a1) (a4) (a7) (a8) (b) (b1) (b2) (c) (d1) (d2)

^{*}All NC811 Policies and Procedures will be updated to reflect and abide by new law

7/30/2025 – Final – Version 4 Operations Manager, SBROWN

EFFECTIVE DATE: This act becomes effective October 1, 2025.





NC811 EDUCATION TEAM

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