

Date: 9 / 14 / 2025

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NC811 MONTHLY UPDATE

SEPTEMBER 2025



LOWER CAPE FEAR UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh

 **ENBRIDGE**[®]
Life Takes Energy[®]



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

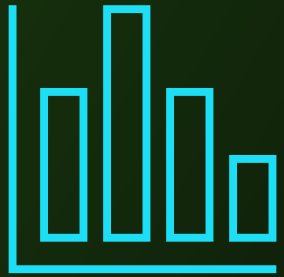
LOCATE REQUESTS

TRANSMISSIONS

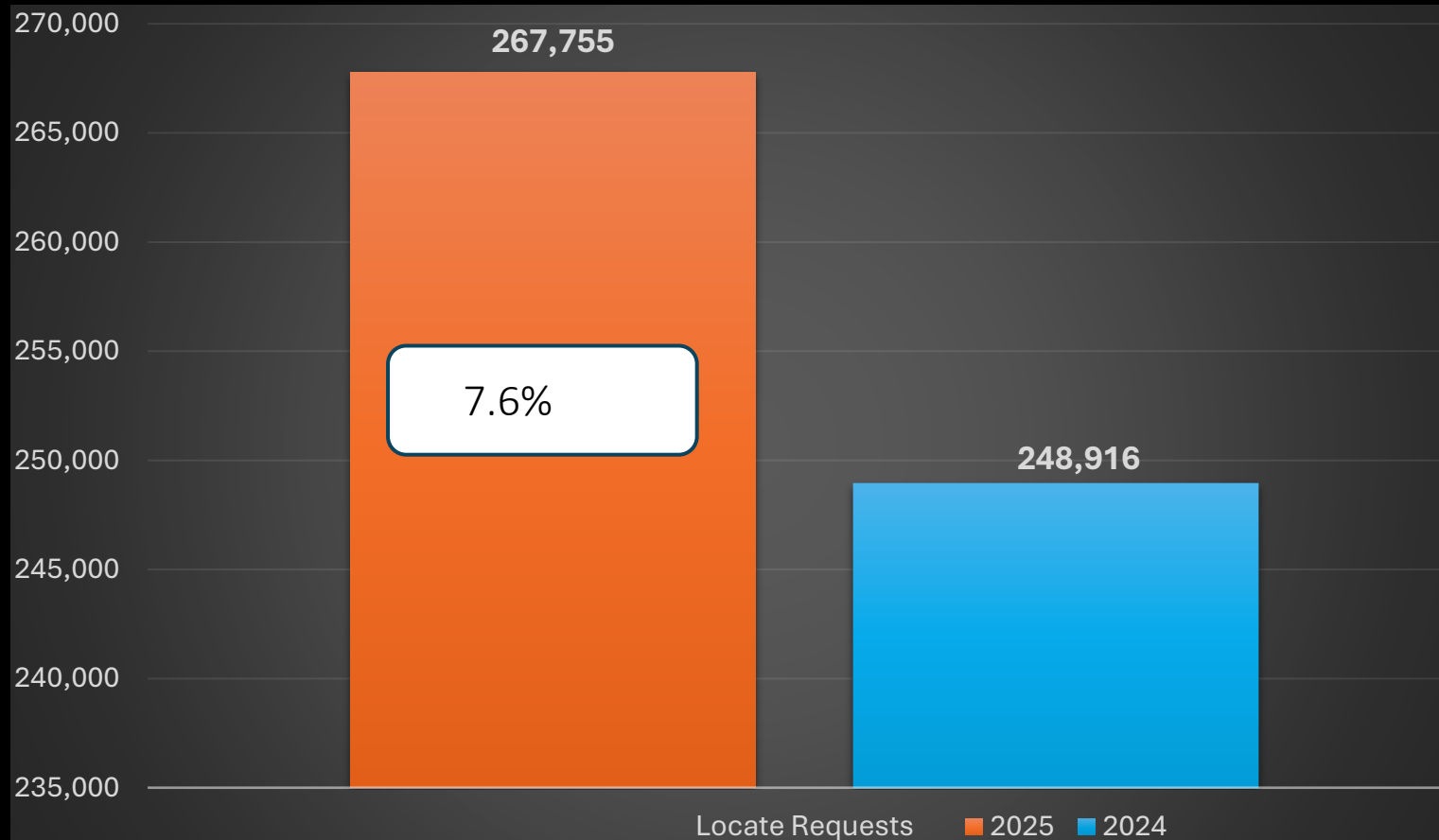
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



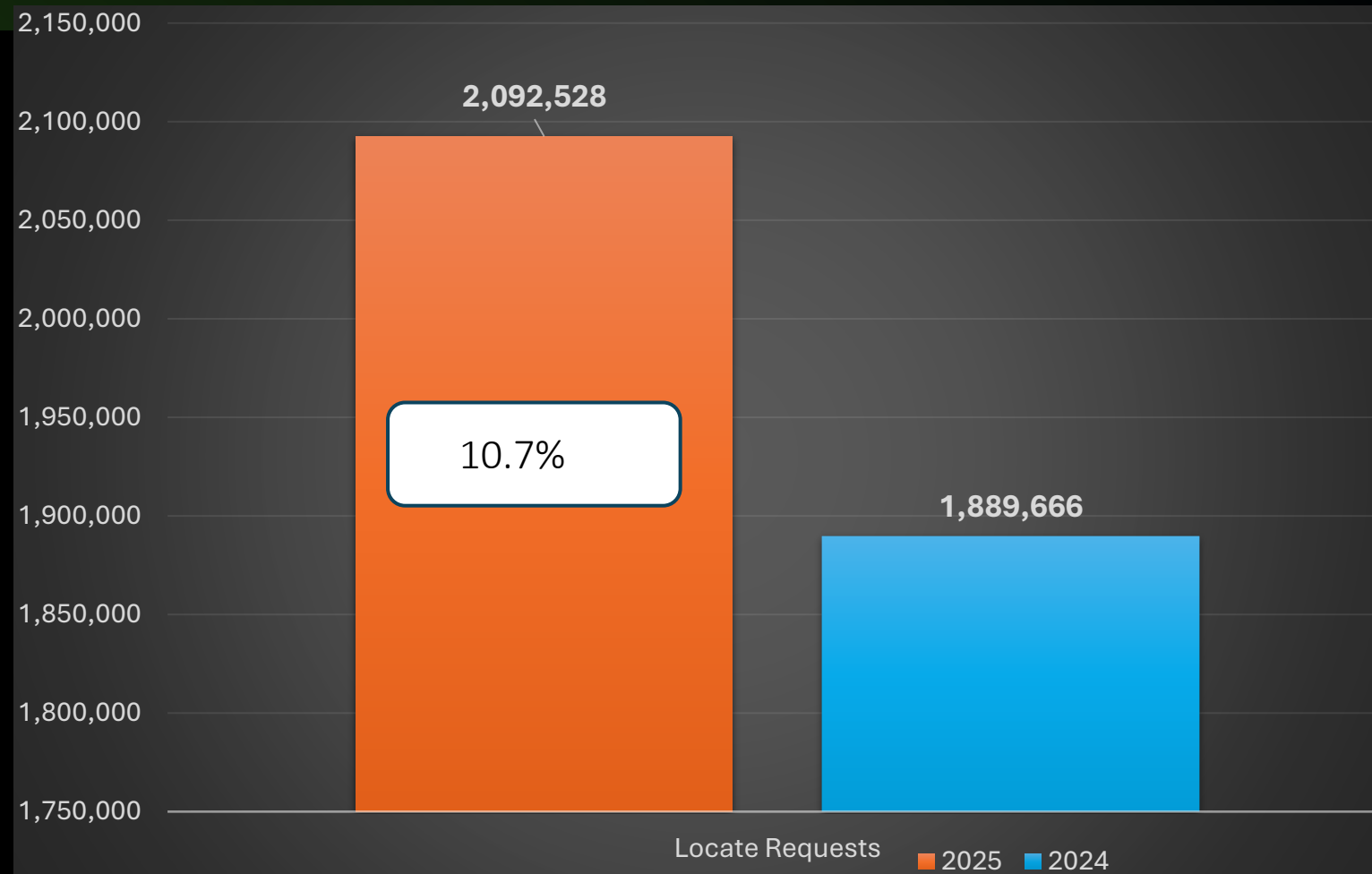
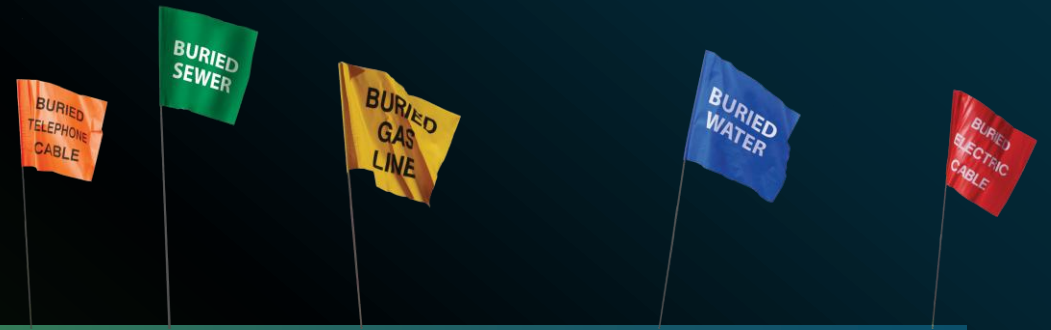
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

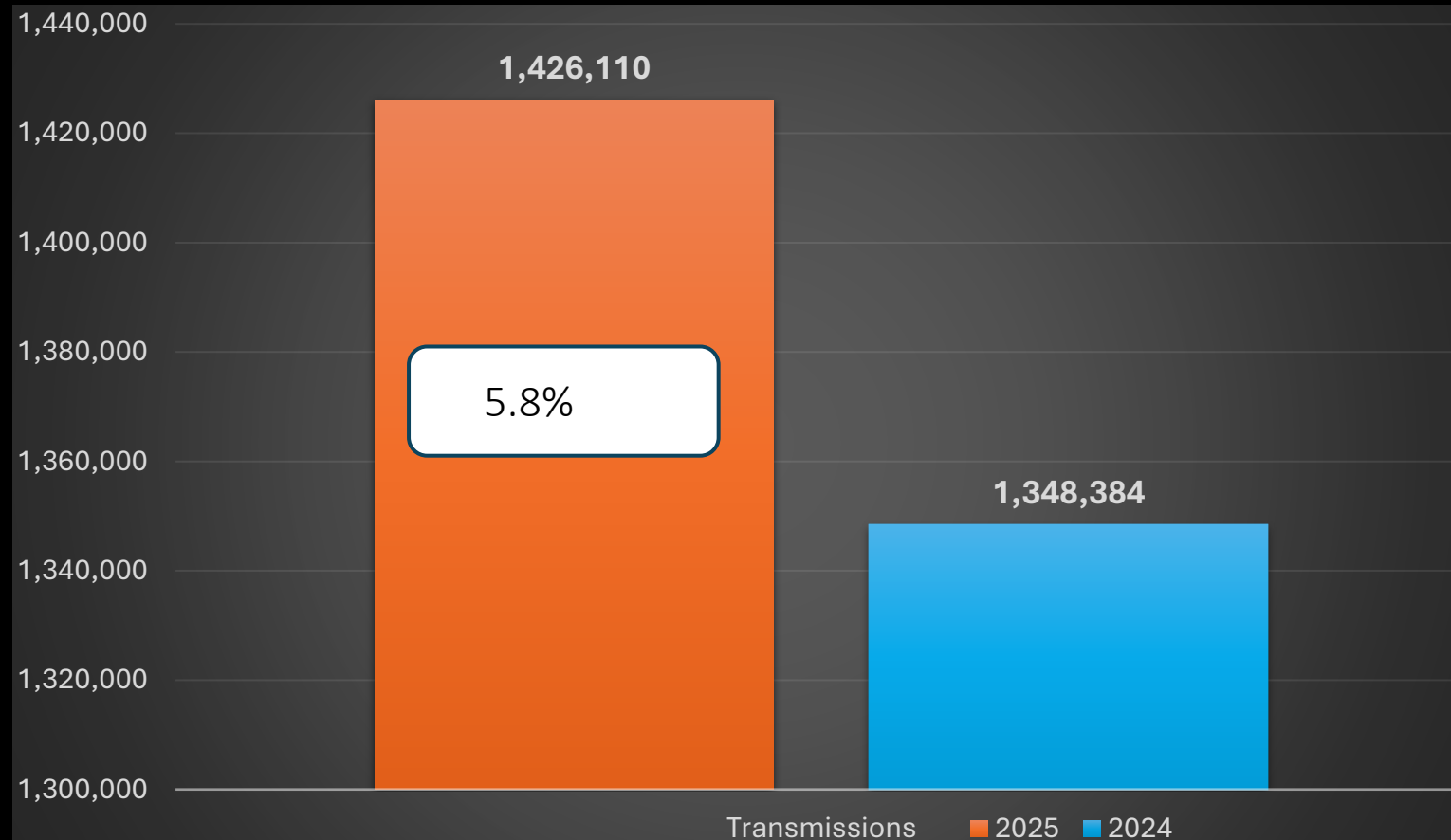


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**YTD 2025 – 2,092,528 / 2024 –
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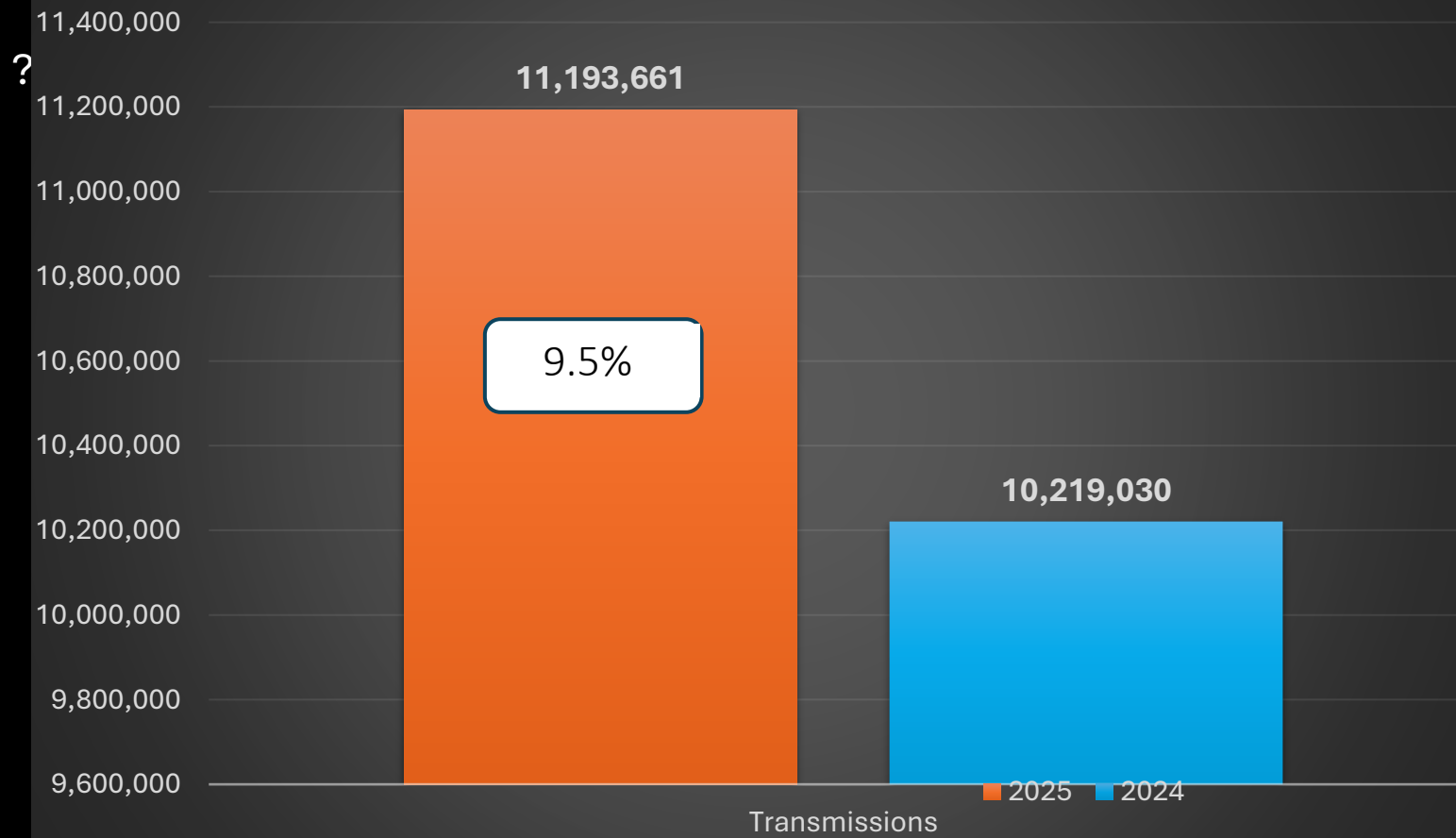
TRANSMISSIONS FOR NC AUG 25 VS 24



August 2025 – 1,426,110
August 2024 – 1,348,384 (5.8%)

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



August 2025 – 1,426,110

August 2024 – 1,348,384 (5.8%)

YTD 2025 – 11,193,661 / 2024 – 10,219,030 = +9.5%



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	226	35	3020	94	1174	4549
2025	578	55	4174	106	1642	6555
+/- Var	155.8%	57.1%	38.2%	12.8%	39.9%	44.1%
		Avg Locates per Day				298



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	118	44	3875	53	1914	6004
2025	109	27	3550	72	1753	5511
+/- Var	-7.6%	-38.6%	-8.4%	35.8%	-8.4%	-8.2%
		Avg Locates per Day				251



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Pender	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	128	9	1098	16	1084	2335
2025	72	11	1191	31	1285	2590
+/- Var	-43.8%	22.2%	8.5%	93.8%	18.5%	10.9%
		Avg Locates per Day				118



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1380	240	21659	610	9882	33771
2025	2921	368	29958	883	10249	44379
+/- Var	111.7%	53.3%	38.3%	44.8%	3.7%	31.4%
		Avg Locates per Day				261



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	993	324	30835	644	13187	45983
2025	742	358	31892	458	13864	47314
+/- Var	-25.3%	10.5%	3.4%	-28.9%	5.1%	2.9%
		Avg Locates per Day				278



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Pender	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	411	115	10033	315	10207	21081
2025	1128	114	10636	284	9211	21373
+/- Var	174.5%	-0.9%	6.0%	-9.8%	-9.8%	1.4%
		Avg Locates per Day				126



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
NEW HANOVER	6555
AIRLIE	2
BAYSHORE	38
CAROLINA BEACH	131
CASTLE HAYNE	377
FORT FISHER	5
KINGS GRANT	383
KIRKLAND	19
KURE BEACH	46
MASONBORO	5
MURRAYSVILLE	20
MYRTLE GROVE	495

MYRTLE GROVE JUNCTIO	1
OGDEN	9
SILVER LAKE	6
WILMINGTON	4950
WILMINGTON BEACH	8
WINDEMERE	1
WRIGHTSBORO	13
WRIGHTSVILLE	14
WRIGHTSVILLE BEACH	32



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
BRUNSWICK	5511
ASH	144
BALD HEAD ISLAND	31
BELL SWAMP	1
BELVILLE	19
BOILING SPRING LAKES	88
BOLIVIA	513
BRUNSWICK STATION	2
CALABASH	281
CAROLINA SHORES	33
CASWELL BEACH	3
FULFORD	1
GRISSETTOWN	12
HOLDEN BEACH	41
LANVALE	1
LELAND	1215

LENNON CROSSROADS	1
LONGWOOD	6
NAVASSA	169
NORTHWEST	77
OAK ISLAND	233
OCEAN ISLE BEACH	287
SAINT JAMES	67
SANDY CREEK	1
SEA TRAIL PLANTATION	1
SHALLOTTE	470
SHELL POINT	2
SOUTHPORT	873
SUNSET BEACH	361
SUPPLY	337
TOWN CREEK	112
VARNAMTOWN	2
WINNABOW	127



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
PENDER	2590
ATKINSON	27
BURGAW	701
CURRIE	159
HAMPSTEAD	860
KINGS LANDING	1
LONG CREEK	26
MAPLE HILL	165
MONTAGUE	3
PENDERLEA	6
ROCKY POINT	190
SAINT HELENA	5
SCOTTS HILL	30

SLOOP POINT	3
SURF CITY	123
TOPSAIL	92
TOPSAIL BEACH	25
WALLACE	10
WARDS CORNER	2
WATHA	45
WILLARD	117



TOP 15 CALLERS – NEW HANOVER

AUGUST 2025

Rank	Name	Totals
1	MASTEC	578
2	M P UNDERGROUND	502
3	AT&T UTILITY OPERATIONS	312
4	BROTHERS PIPE LLC	300
5	SOUTHEAST CONNECTIONS LLC	229
6	J & J UNDERGROUND UTILITIES LLC	228
7	ADVANCED TECH UNDERGROUND UTILITIES INC	218
8	M P UNDERGROUND	169
9	ONUG SOLUTIONS	159
10	ONUG COMMUNICATIONS	159
11	CEC CONSTRUCTION	144
12	ANSCO & ASSOCIATES LLC	135
13	SOUTHEASTERN CABLE CONTRACTORS	129
14	W G UNDERGROUND LLC	127
15	CAPE FEAR PUBLIC UTILITY AUTHORITY	114



TOP 15 CALLERS - BRUNSWICK

AUGUST 2025

Rank	Name	Totals
1	CONNEX COMMUNICATIONS INC	475
2	HAL COLLINS CONSTRUCTION	295
3	STATE UTILITY CONTRACTORS	238
4	PIEDMONT UTILITY GROUP LLC	237
5	LEE ELECTRICAL CONSTRUCTION LLC/SUMTER	233
6	LEE ELECTRIC	232
7	TEPDB OPCO, LLC	223
8	FOCUS BROADBAND	212
9	SOUTHEAST CONNECTIONS LLC	203
10	THOMSON CORDER & CO	162
11	MASTEC	135
12	SOUTHEASTERN CABLE CONTRACTORS	118
13	MILAM PLUMBING INC	101
14	AT&T UTILITY OPERATIONS	97
15	BRUNSWICK COUNTY PUBLIC UTILITIES	89



TOP 10 CALLERS- PENDER

AUGUST 2025

Rank	Name	Totals
1	TEPDB OPCO, LLC	608
2	PIEDMONT UTILITY GROUP LLC	196
3	MASTEC	176
4	HAL COLLINS CONSTRUCTION	133
5	STATE UTILITY CONTRACTORS	110
6	M & M UNDERGROUND CABLE, LLC	69
7	SOUTHEASTERN CABLE CONTRACTORS	58
8	CONTI ENTERPRISES	56
9	GRAYCLIFF ENTERPRISES	38
10	ALL SIGNAL UNDERGROUND	37



DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

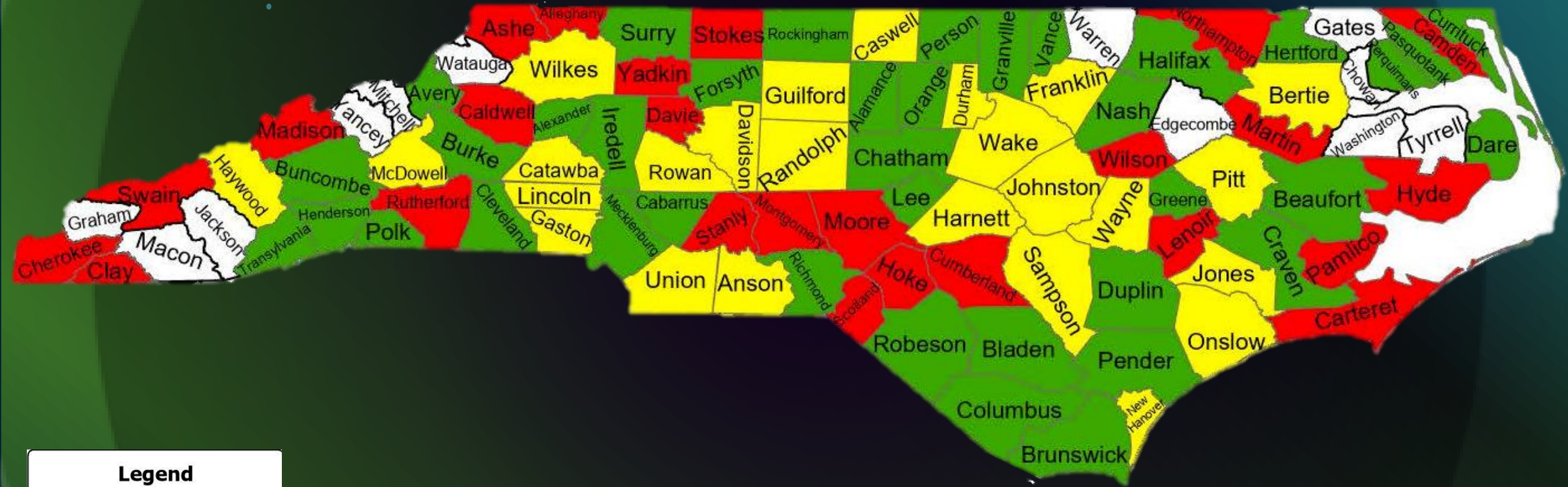
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0



DAMAGES PER 1,000 TRANSMISSIONS

AUGUST 2025



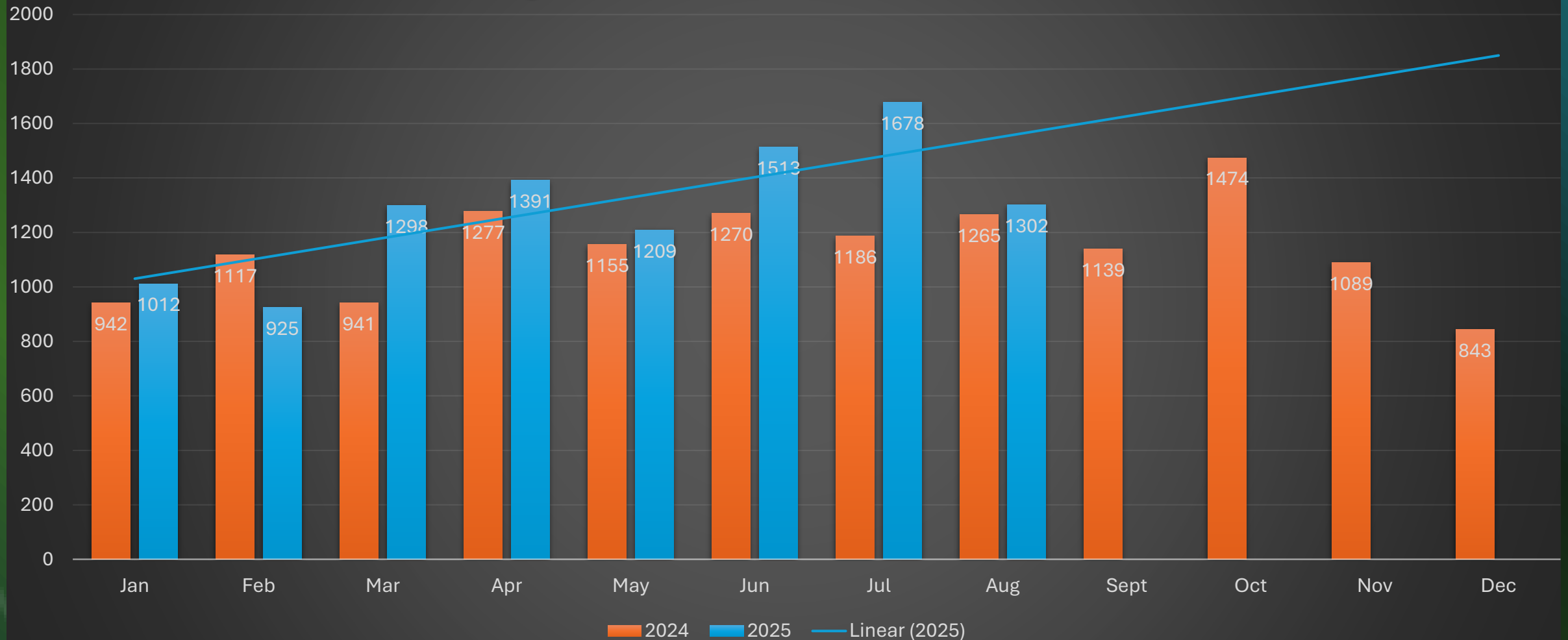
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1.236422 - 5.347594



Damages in North Carolina 2025 vs 2024





BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org

