



County: Dane Date: 9 / 25 / 2025

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NC811 MONTHLY UPDATE

SEPTEMBER 2025



OUTER BANKS UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh

 **ENBRIDGE**[®]
Life Takes Energy[®]



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

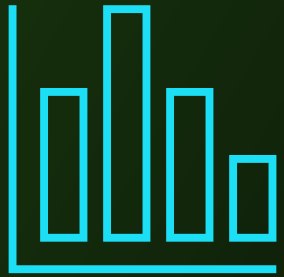
LOCATE REQUESTS

TRANSMISSIONS

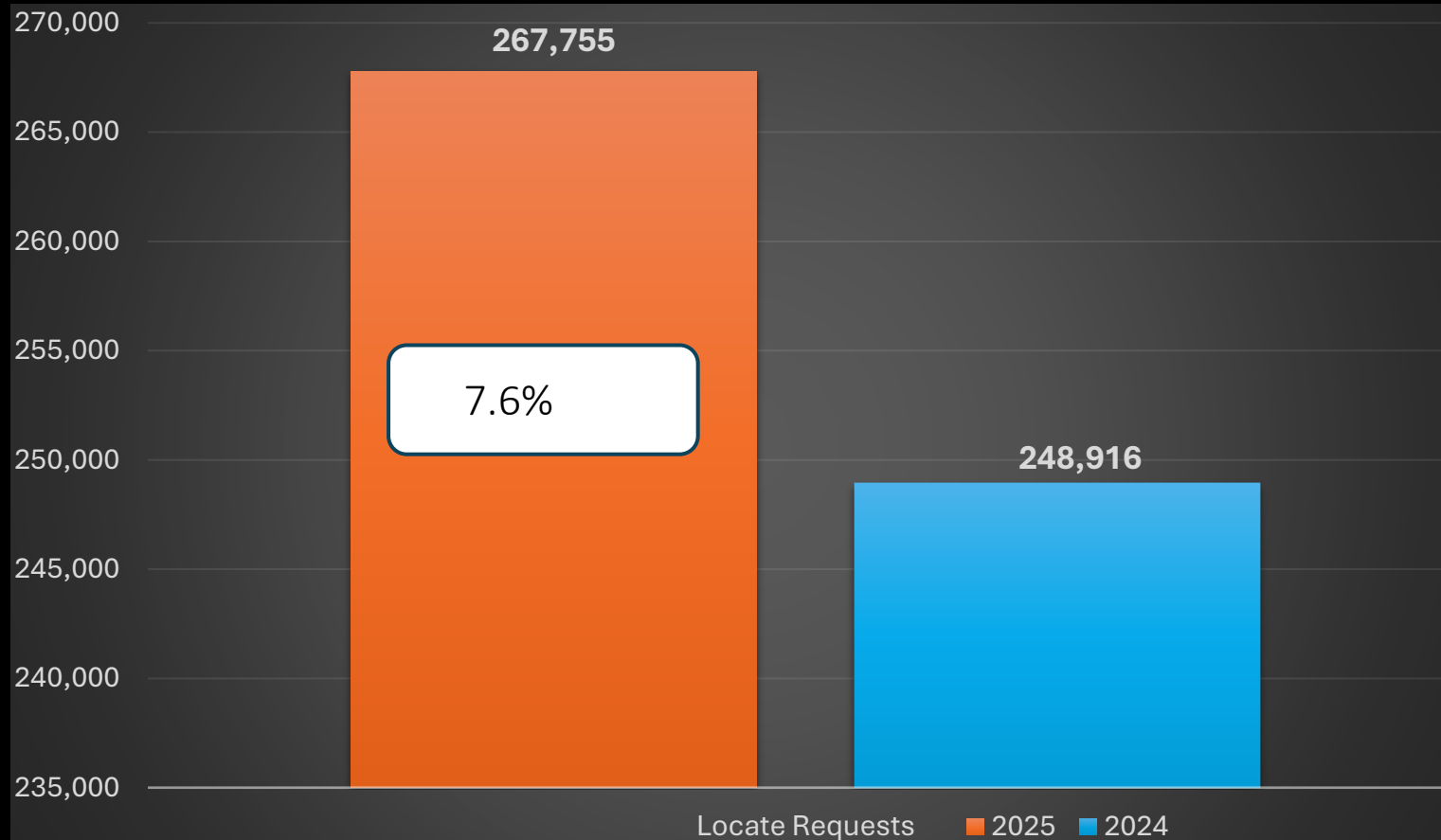
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



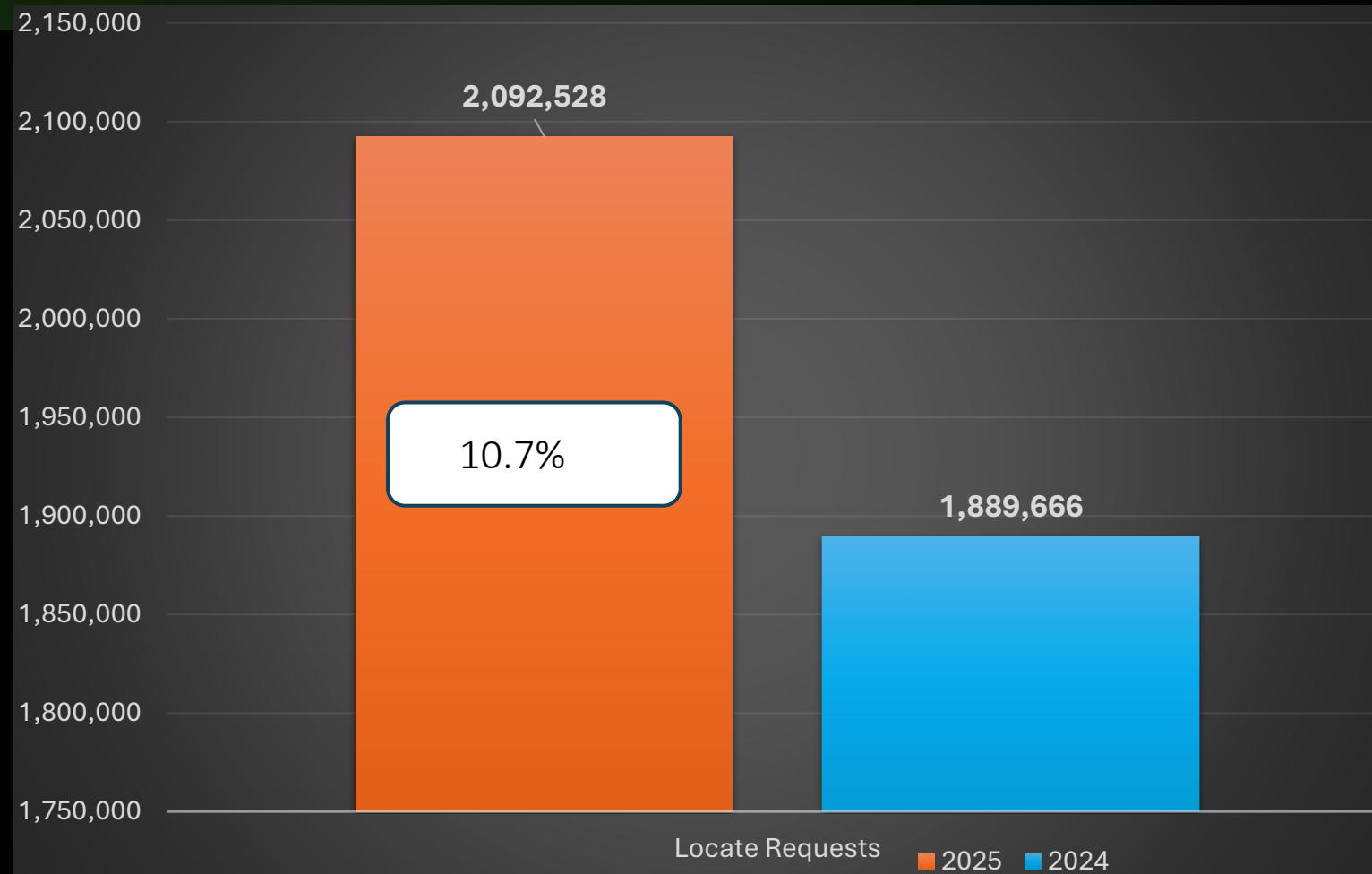
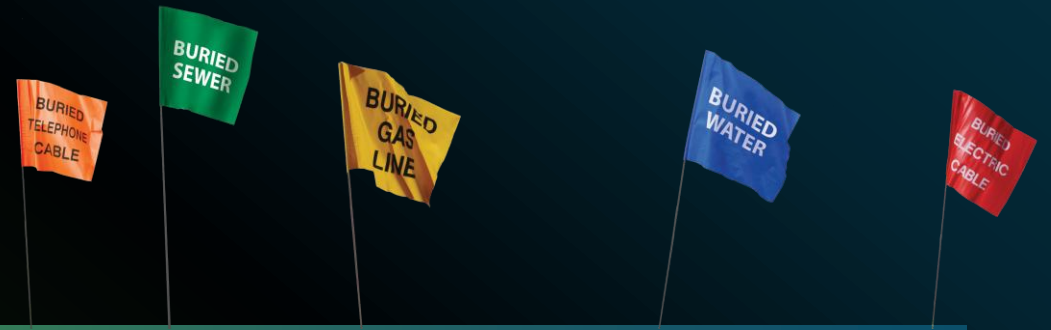
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

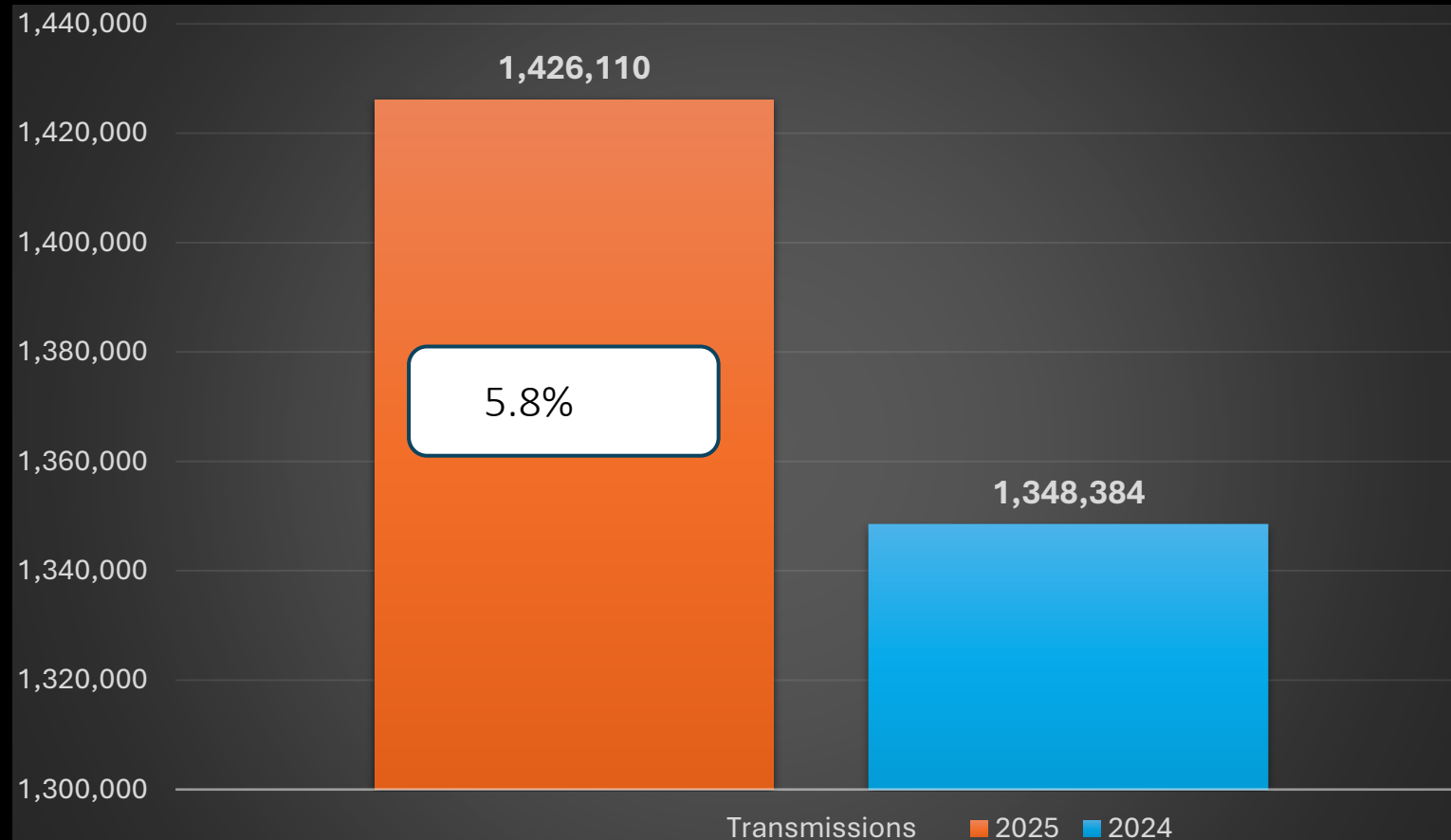


August 2025 – 267,755

August 2024 – 248,916 (7.6%)

**YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%**

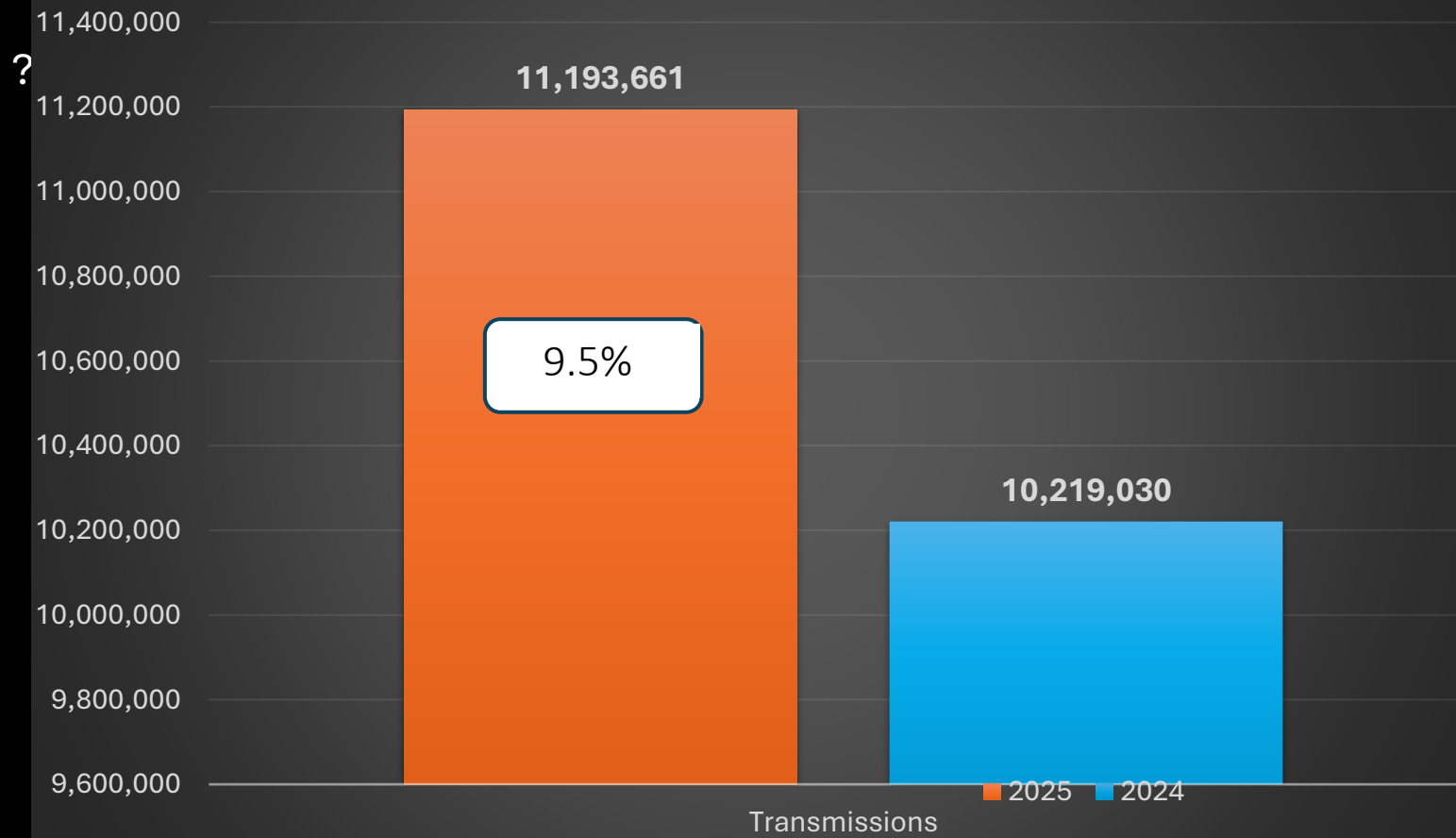
TRANSMISSIONS FOR NC AUG 25 VS 24



August 2025 – 1,426,110
August 2024 – 1,348,384 (5.8%)

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



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August 2024 – 1,348,384 (5.8%)

YTD 2025 – 11,193,661 / 2024 – 10,219,030 = +9.5%



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Dare	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	62	9	1387	10	217	1685
2025	256	6	862	16	146	1286
+/- Var	312.9%	-33.3%	-37.9%	60.0%	-32.7%	-23.7%
		Avg Locates per Day				58



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Currituck	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	69	10	958	23	179	1239
2025	433	2	1030	36	119	1620
+/- Var	527.5%	-80.0%	7.5%	56.5%	-33.5%	30.8%
		Avg Locates per Day				74



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Dare	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1388	311	10710	417	3331	16157
2025	2642	231	11958	488	4676	19995
+/- Var	90.3%	-25.7%	11.7%	17.0%	40.4%	23.8%
		Avg Locates per Day				118



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Currituck	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	503	45	5687	112	731	7078
2025	2033	117	8555	385	2390	13480
+/- Var	304.2%	160.0%	50.4%	243.8%	226.9%	90.4%
		Avg Locates per Day				79



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
DARE	1286
AVON	18
BUXTON	9
COLINGTON	9
DUCK	41
EAST LAKE	10
FRISCO	9
HATTERAS	6
KILL DEVIL HILLS	403
KITTY HAWK	215
MANNS HARBOR	15
MANTEO	156
MARTINS POINT	4

NAGS HEAD	250
RODANTHE	6
SALVO	14
SOUTHERN SHORES	70
STUMPY POINT	10
WANCHESE	39
WAVES	2



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
CURRITUCK	1620
AYDLETT	13
BARCO	7
COINJOCK	12
COROLLA	317
CURRITUCK	134
GRANDY	127
GREGORY	1
HARBINGER	16
JARVISBURG	42
KNOTTS ISLAND	16
MAPLE	5

MOYOCK	831
POINT HARBOR	8
POPLAR BRANCH	5
POWELLS POINT	35
SHAWBORO	46
SNOWDEN	4
TULLS CREEK	1



TOP 10 CALLERS - DARE

AUGUST 2025

Rank	Name	Totals
1	LAMBERTS CABLE SPLICING LLC	384
2	KNIGHT BROADBAND LLC	86
3	MUDD INVESTMENTS	79
4	UNDERGROUND ARREAGA INC.	54
5	MASTERS UTILITIES	51
6	DARE COUNTY WATER DEPT	49
7	IGM CAROLINAS LLC	48
8	MASTEC	47
9	ALBEMARLE LANDSCAPES INC	43
10	HATCHELL CONCRETE INC	27



TOP 10 CALLERS- CURRITUCK

AUGUST 2025

Rank	Name	Totals
1	LAMBERTS CABLE SPLICING LLC	715
2	IGM CAROLINAS LLC	166
3	C & W UNDERGROUND	82
4	PRECISION TRENCHING AND BORING, LLC	51
5	MASTEC	36
6	MASTERS UTILITIES	34
7	ATLANTIC FOUNDATIONS INC	30
8	GRID ONE SOLUTIONS	24
9	C & G WELL DRILLING	18
10	ALBEMARLE LANDSCAPES INC	18



DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

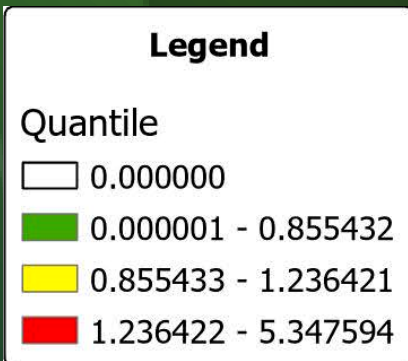


ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

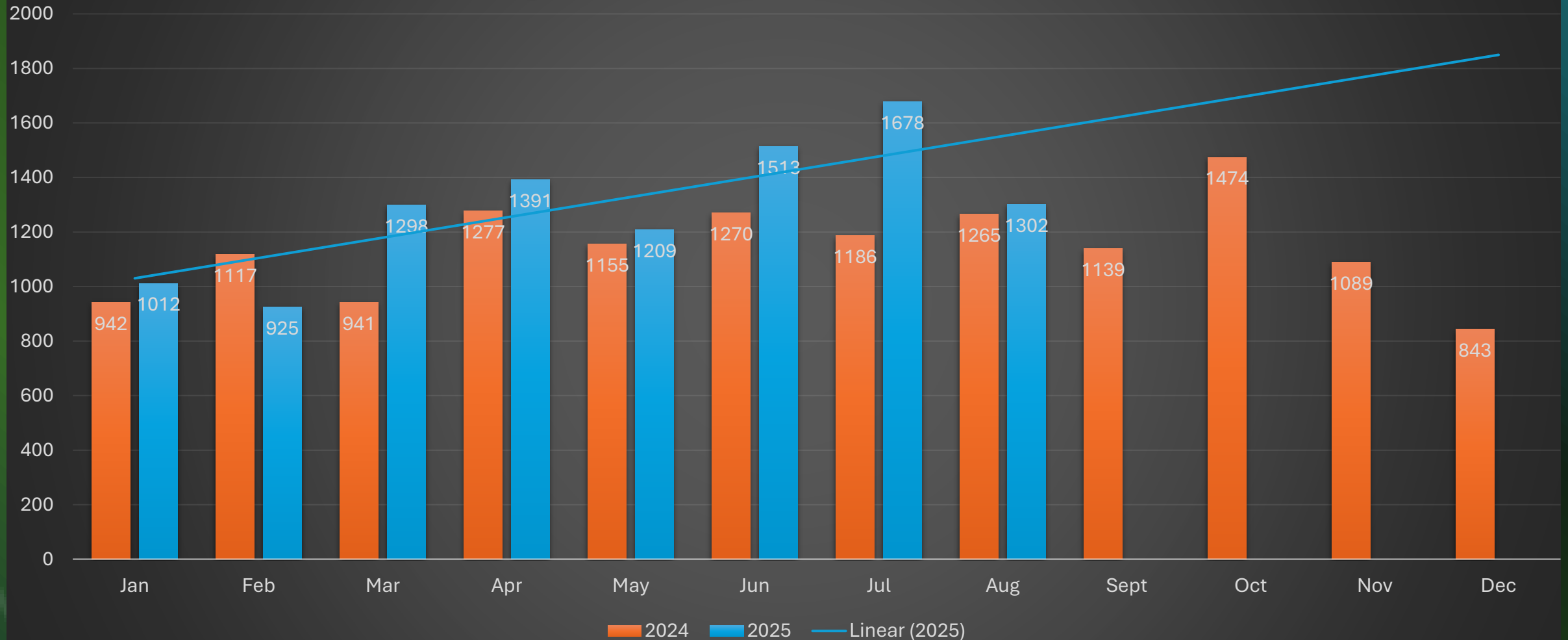
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0





Damages in North Carolina 2025 vs 2024





BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org

