

NC811 MONTHLY UPDATE

SEPTEMBER 2025

RANDOLPH-MOORE UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh


Life Takes Energy[®]



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

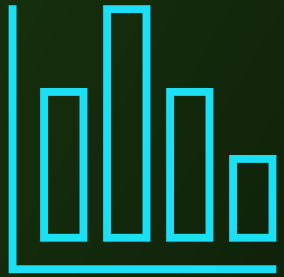
LOCATE REQUESTS

TRANSMISSIONS

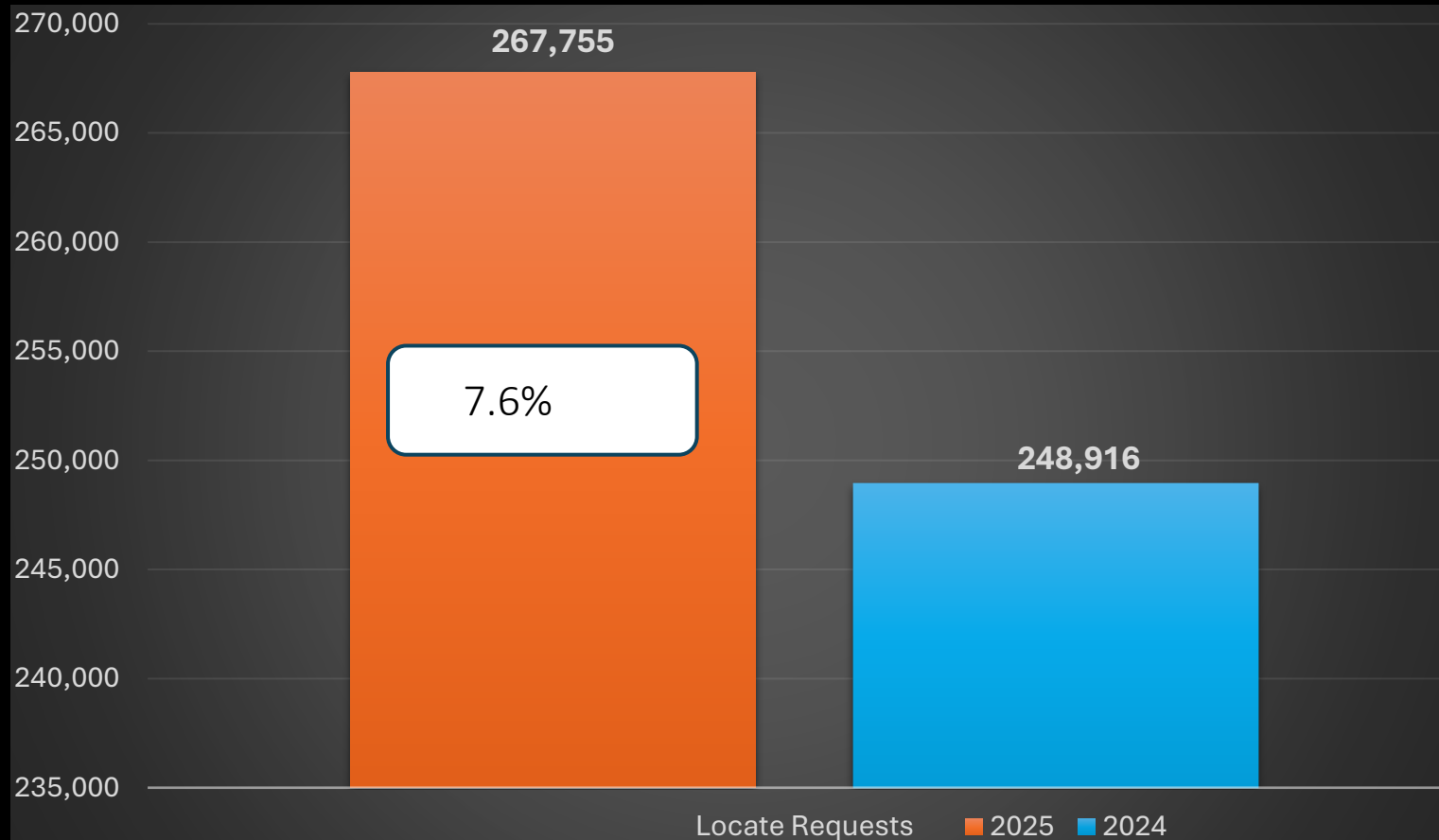
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



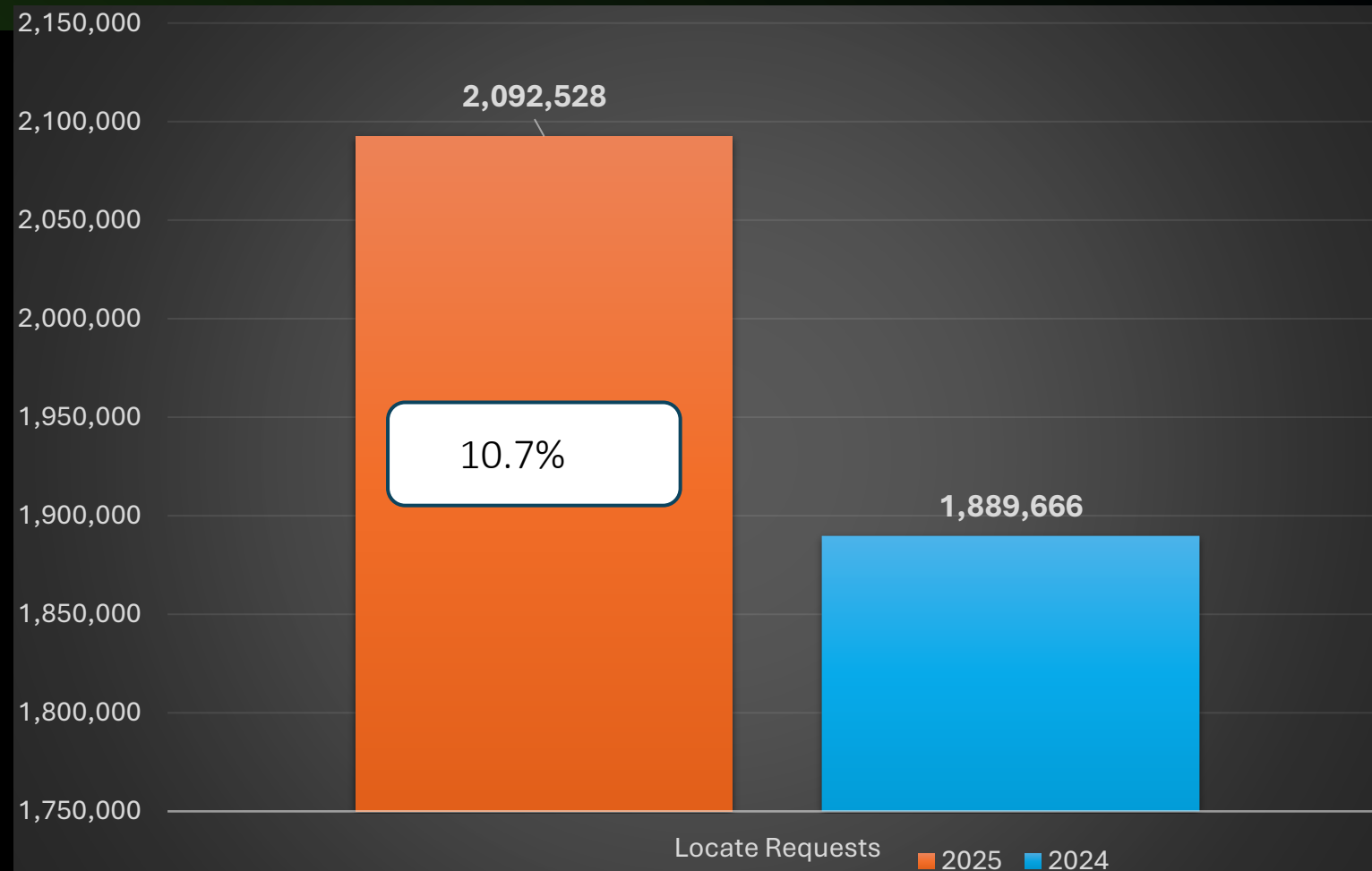
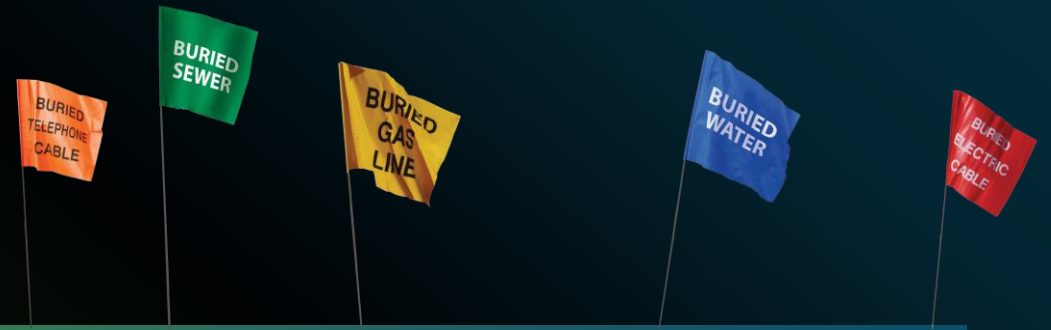
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

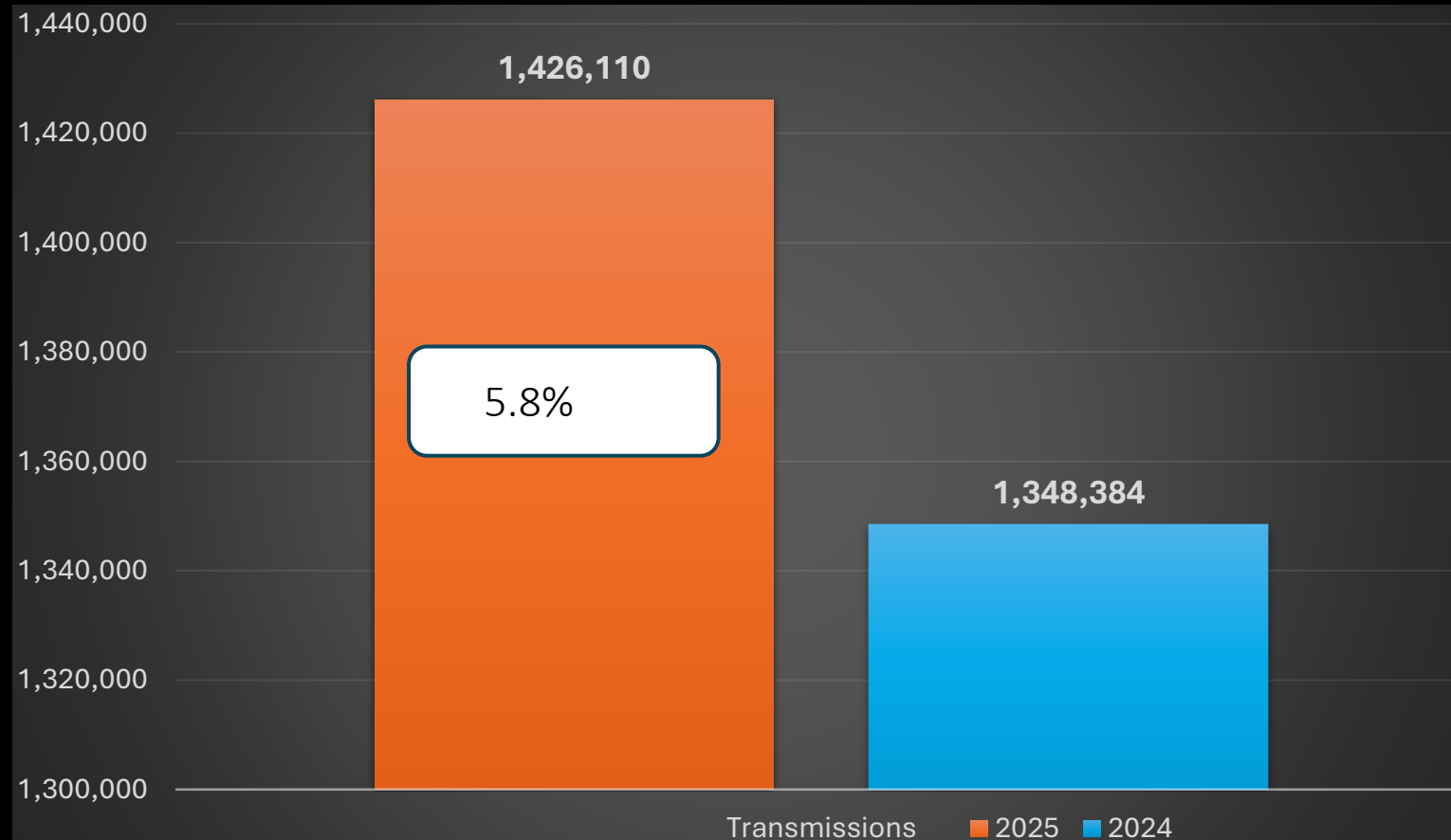


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**YTD 2025 – 2,092,528 / 2024 –
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TRANSMISSIONS FOR NC AUG 25 VS 24

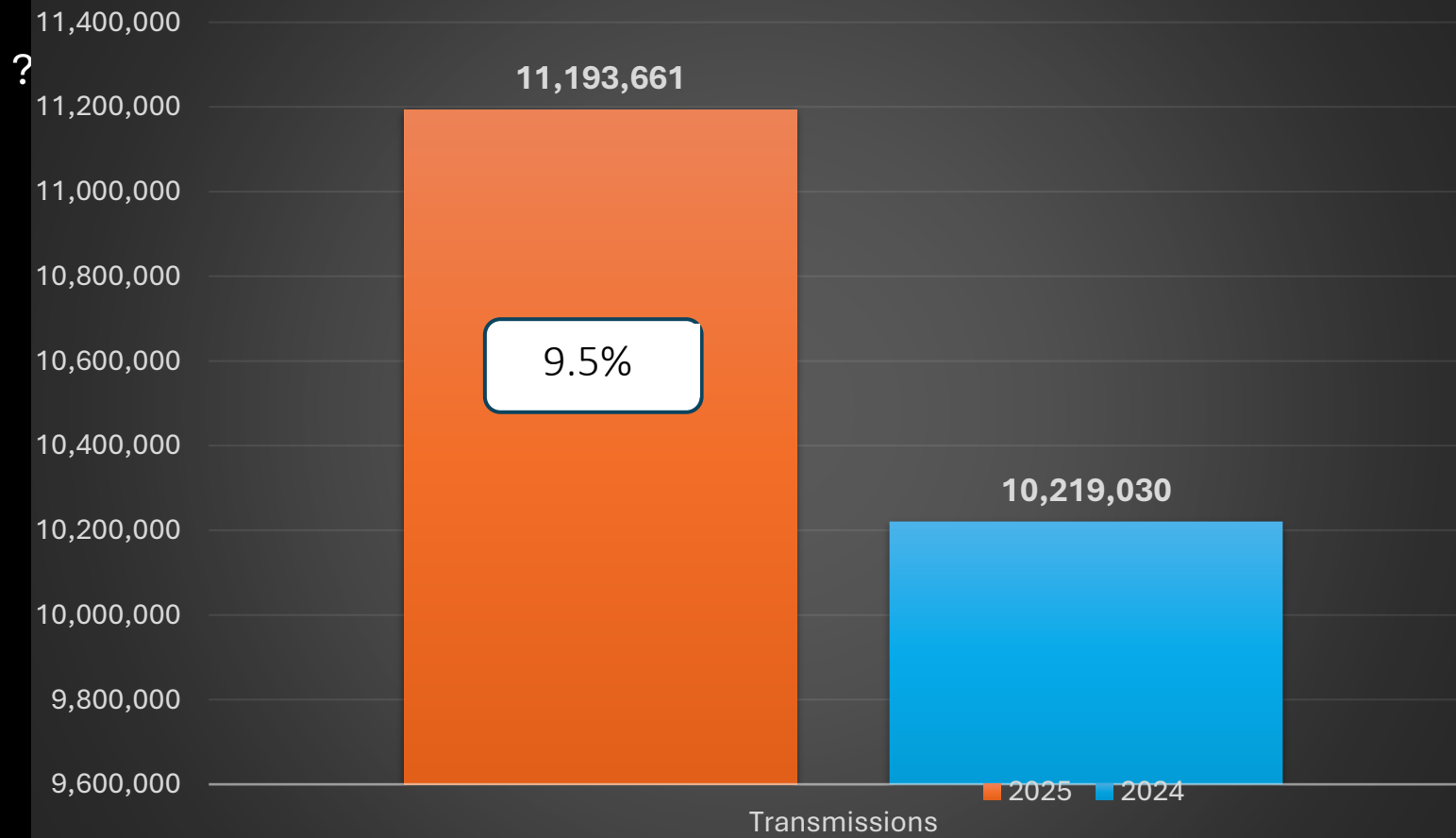


August 2025 – 1,426,110

August 2024 – 1,348,384

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



August 2025 – 1,426,110

August 2024 – 1,348,384

**YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%**



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Randolph	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	103	41	1676	73	899	2792
2025	91	8	1511	42	782	2434
+/- Var	-11.7%	-80.5%	-9.8%	-42.5%	-13.0%	-12.8%
			Avg Locates per Day			111



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Moore	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	473	40	2409	178	1035	4135
2025	421	27	2490	118	1170	4226
+/- Var	-11.0%	-32.5%	3.4%	-33.7%	13.0%	2.2%
			Avg Locates per Day			192



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Randolph	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	638	185	12678	410	5409	19320
2025	668	144	12094	285	5762	18953
+/- Var	4.7%	-22.2%	-4.6%	-30.5%	6.5%	-1.9%
			Avg Locates per Day			111



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Moore	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2539	300	16204	974	7783	27800
2025	4031	468	21454	1266	11941	39160
+/- Var	58.8%	56.0%	32.4%	30.0%	53.4%	40.9%
			Avg Locates per Day			230



COUNTY TICKET DISTRIBUTION

AUGUST 2025

RANDOLPH	2434
ARCHDALE	140
ASHEBORO	738
CEDAR GROVE	15
COLERIDGE	20
FARMER	12
FRANKLINVILLE	61
HIGH POINT	34
LEVEL CROSS	18
LIBERTY	181
RAMSEUR	381
RANDLEMAN	189
REDCROSS	13
SEAGROVE	52
SOPHIA	61
STALEY	78
THOMASVILLE	47
TRINITY	369



COUNTY TICKET DISTRIBUTION

AUGUST 2025

MOORE	4226
ABERDEEN	999
CAMERON	94
CARTHAGE	455
EAGLE SPRINGS	34
FOXFIRE	51
JACKSON SPRINGS	58
PINEBLUFF	27
PINEHURST	907
ROBBINS	74
SEVEN LAKES	223
SOUTHERN PINES	621
VASS	296
WEST END	257
WHISPERING PINES	114



TOP 10 CALLERS

AUGUST 2025

Randolph	name	Totals
1	J & J UNDERGROUND UTILITIES LLC	222
2	J & L CABLE SERVICES	188
3	CONTI CIVIL	119
4	GARNEY CONSTRUCTION	103
5	EASTERN EARTHSCAPES AND CONSTRUCTION	101
6	SOUTHEAST CONNECTIONS LLC	92
7	PIKE ELECTRIC	89
8	KVA COMMUNICATIONS	88
9	BEVERIDGE CONSTRUCTION COMPANY LLC	71
10	ERIC NEWTON TRENCHING	68



TOP 10 CALLERS

AUGUST 2025

Moore	name	Totals
1	R G COMMUNICATIONS INC	279
2	CONNECT UNDERGROUND	245
3	A & L CABLE SERVICES INC	206
4	SPEEDIES UNDERGROUND SERVICES, INC	188
5	MASTEC	177
6	R H UNDERGROUND LLC	176
7	WINDSTREAM COMMUNICATIONS	175
8	ERIC NEWTON TRENCHING	148
9	MARTINEZ UNDERGROUND	140
10	SUMMIT UNDERGROUND LLC	136



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

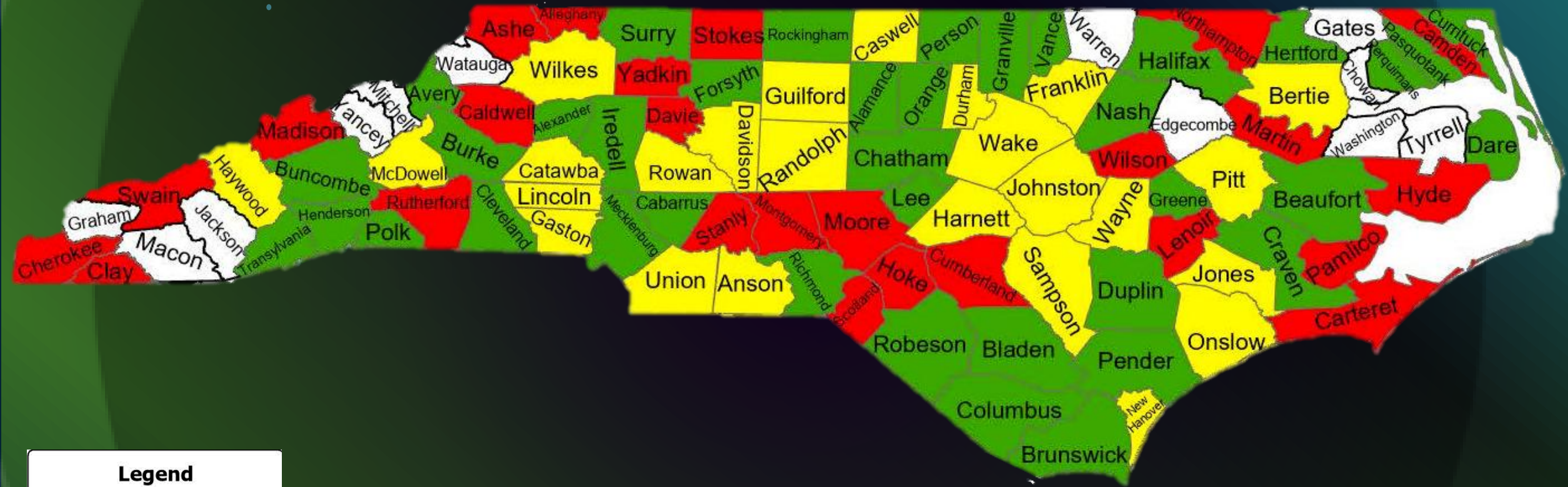
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0



DAMAGES PER 1,000 TRANSMISSIONS

AUGUST 2025



Legend

Quantile

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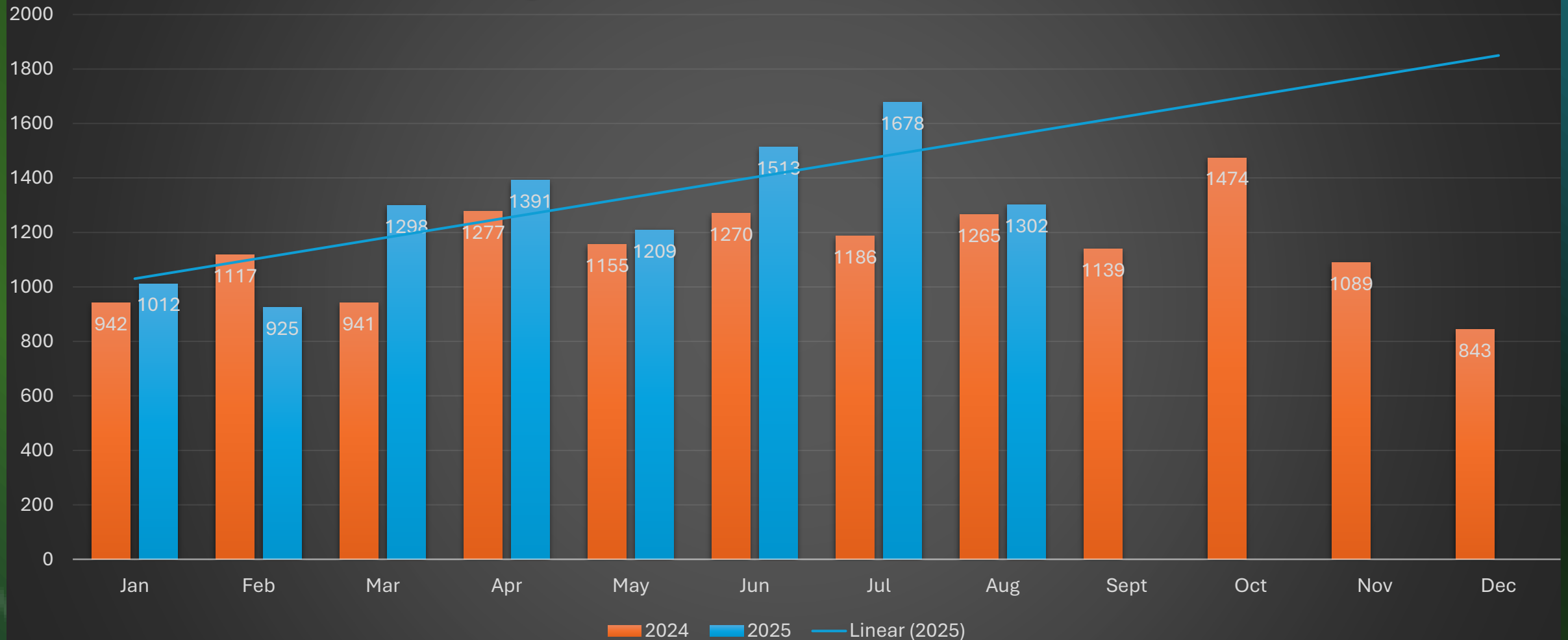
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Damages in North Carolina 2025 vs 2024





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



Randolph-Moore Utility Coordinating Committee

“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities infrastructure within Randolph-Moore Counties”.

Minutes **September 9th, 2025**

A. Call To Order

1. Recognize new attendees & guest
 - Scott Overcash- welcomed everyone to the UCC meeting.
 - Safety share – Deer are more active so be aware especially in the early morning and late afternoon.
2. Announcements
 - This UCC needs a secretary.

B. Review and Approval of Previous Meeting’s Minutes

No prior minutes to approve

C. Old Business/New Business/Projects

1. NCDOT-has 2 US Open projects ongoing that must be completed by 2028 as well as one drain replacement on Hwy 42.
2. Hwy 42 @ Salisbury St work is continuing and the high-pressure (399) gas line that PNG has is in the process of being moved on business 220.
3. Jackie stated that encroachments aren’t being adhered to in Moore county
4. Report – NC811 – Parrish Reddick
 - Parrish reported the numbers for Randolph-Moore counties.

PNG

1. Hwy +64 project still on going (Gov relocate), Dublin square in Asheboro as well as Pineview St.
2. PNG has some anode bed installations coming to Randolph County
 3. Rob with TRC stated that the locate company for PNG has graduated from a locating class and has offered jobs to 40 individuals. They are still approximately 300 locates behind.
 - 4.
5. Open floor for any new business.

D. Damage Report

1. Round Table Reports from members
 - PNG- Four damages in total, 3 from the excavator and 1 was a locating error.

G. Adjourn –

****Next meeting location: Highway Division 8, NCDOT**

121 Dot Dr, Carthage, NC

October 14thth, 2025

UCC Sign-In Sheet

County: Randolph-Moore Date: 9 / 9 / 2025

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