

NC811 MONTHLY UPDATE

SEPTEMBER 2025

WAYNE COUNTY UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh

 **ENBRIDGE**[®]
Life Takes Energy[®]



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

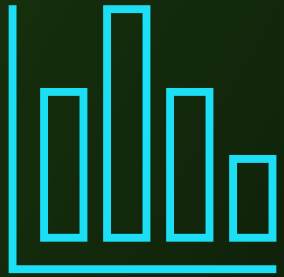
LOCATE REQUESTS

TRANSMISSIONS

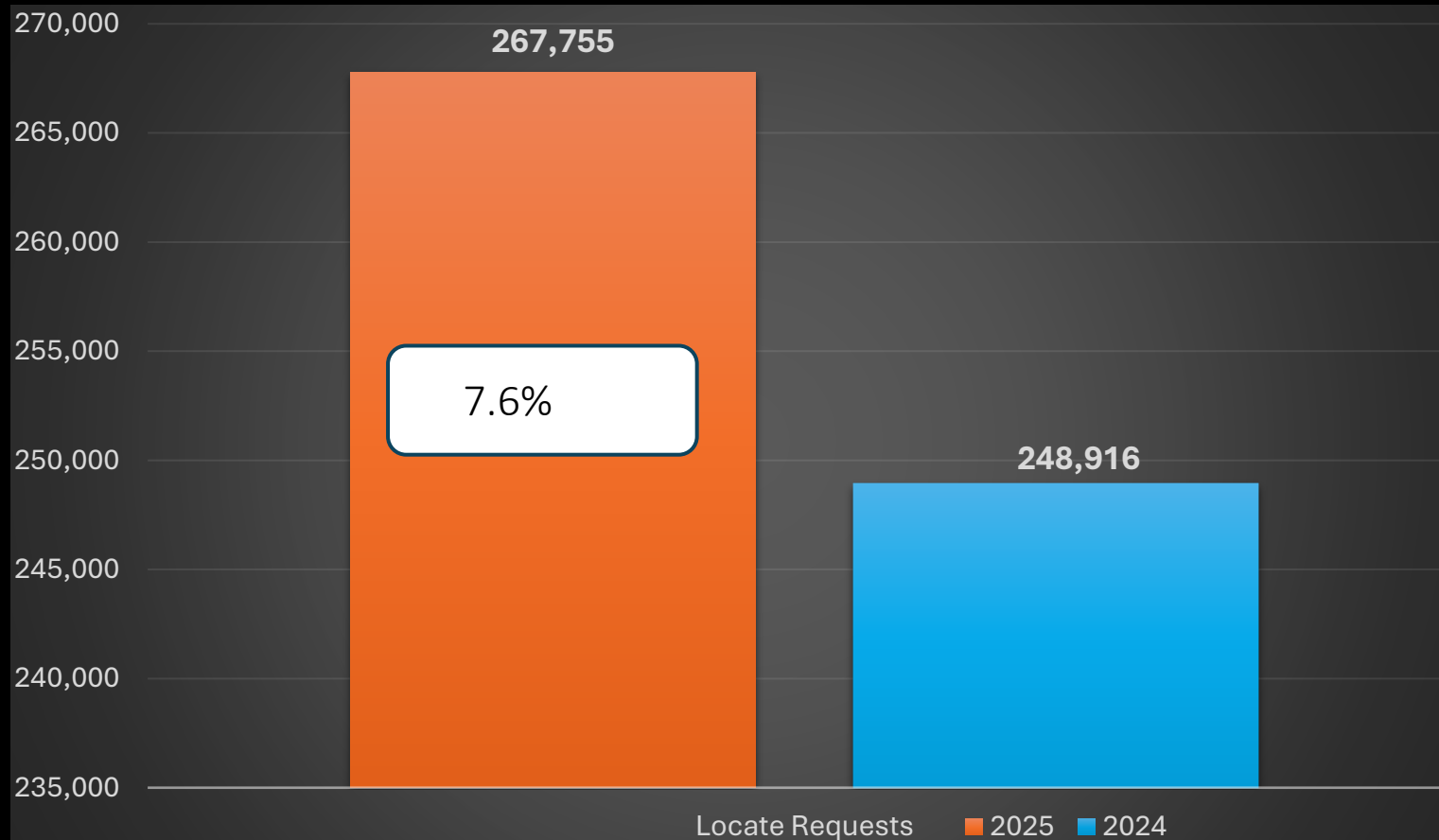
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



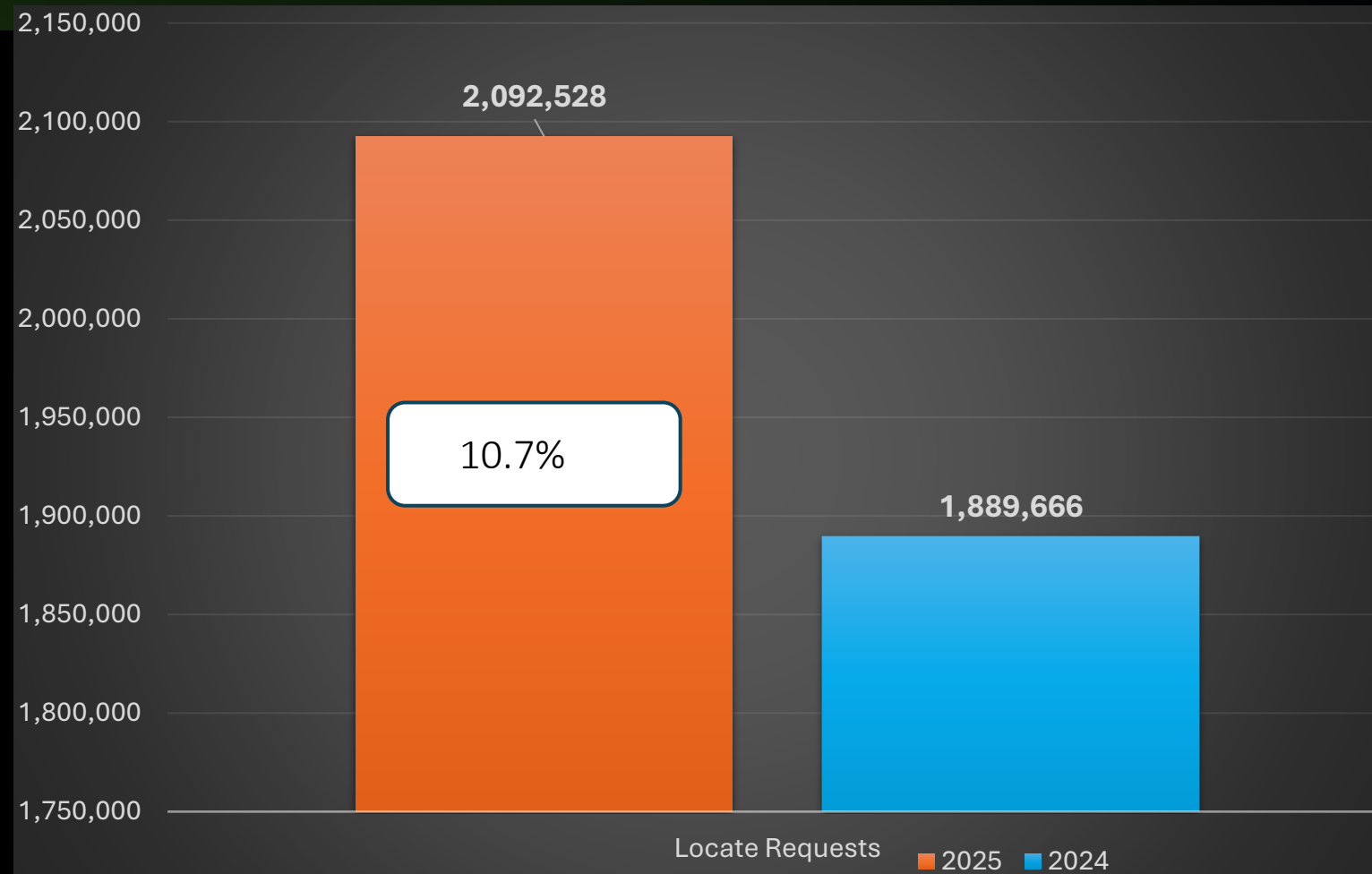
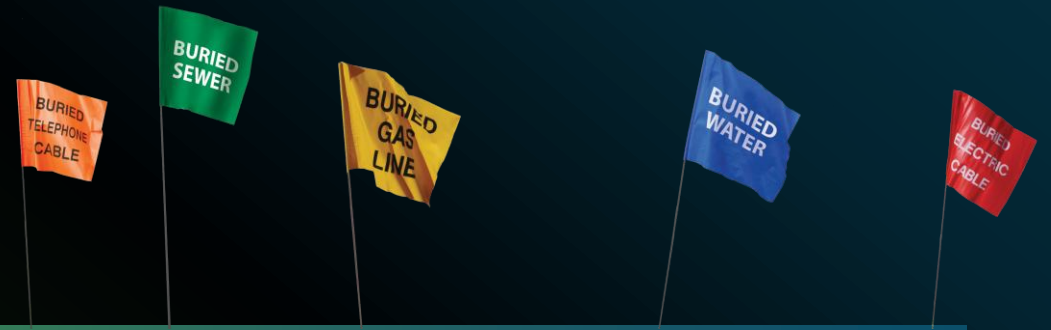
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

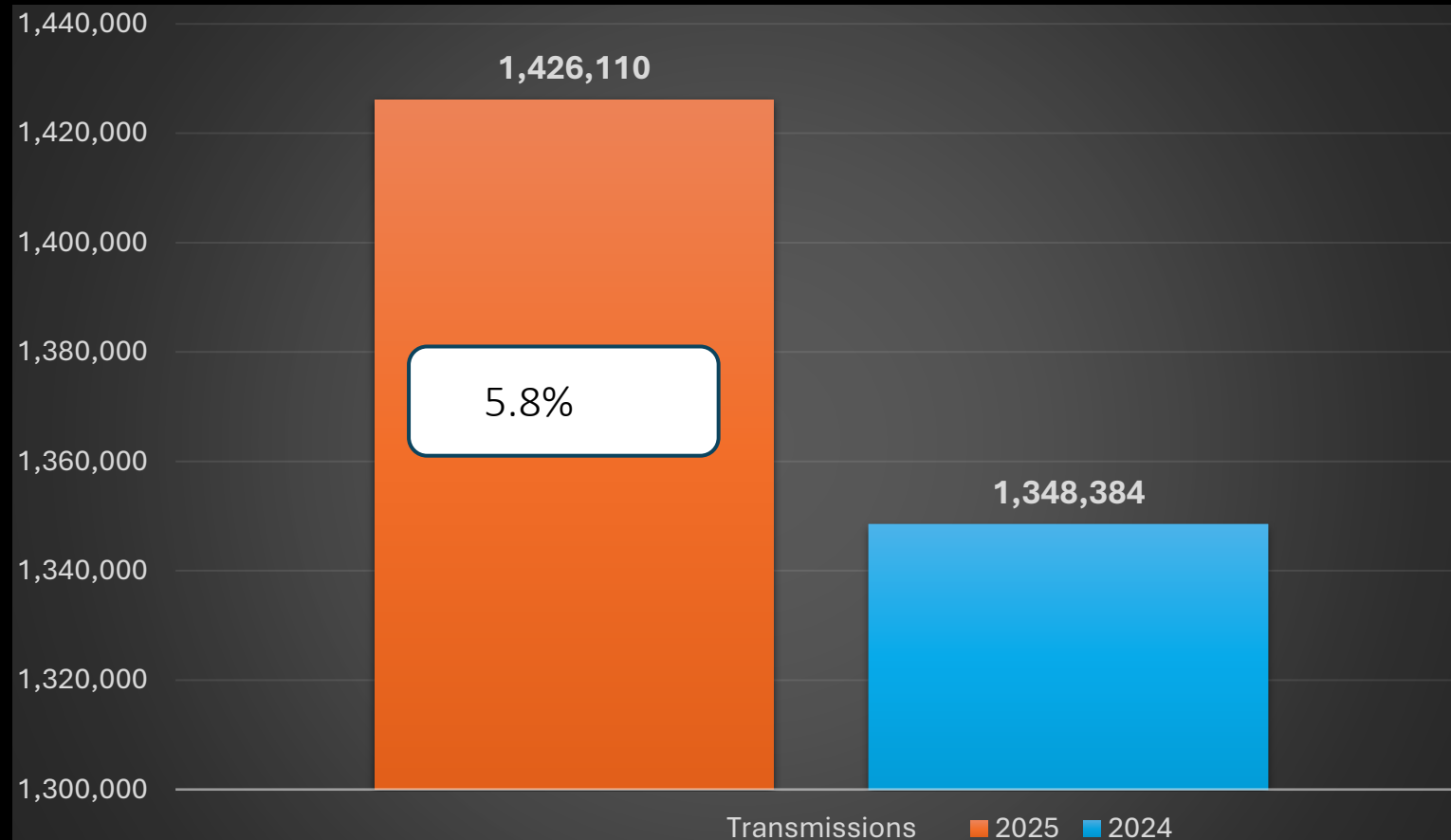


August 2025 – 267,755

August 2024 – 248,916 (7.6%)

**YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%**

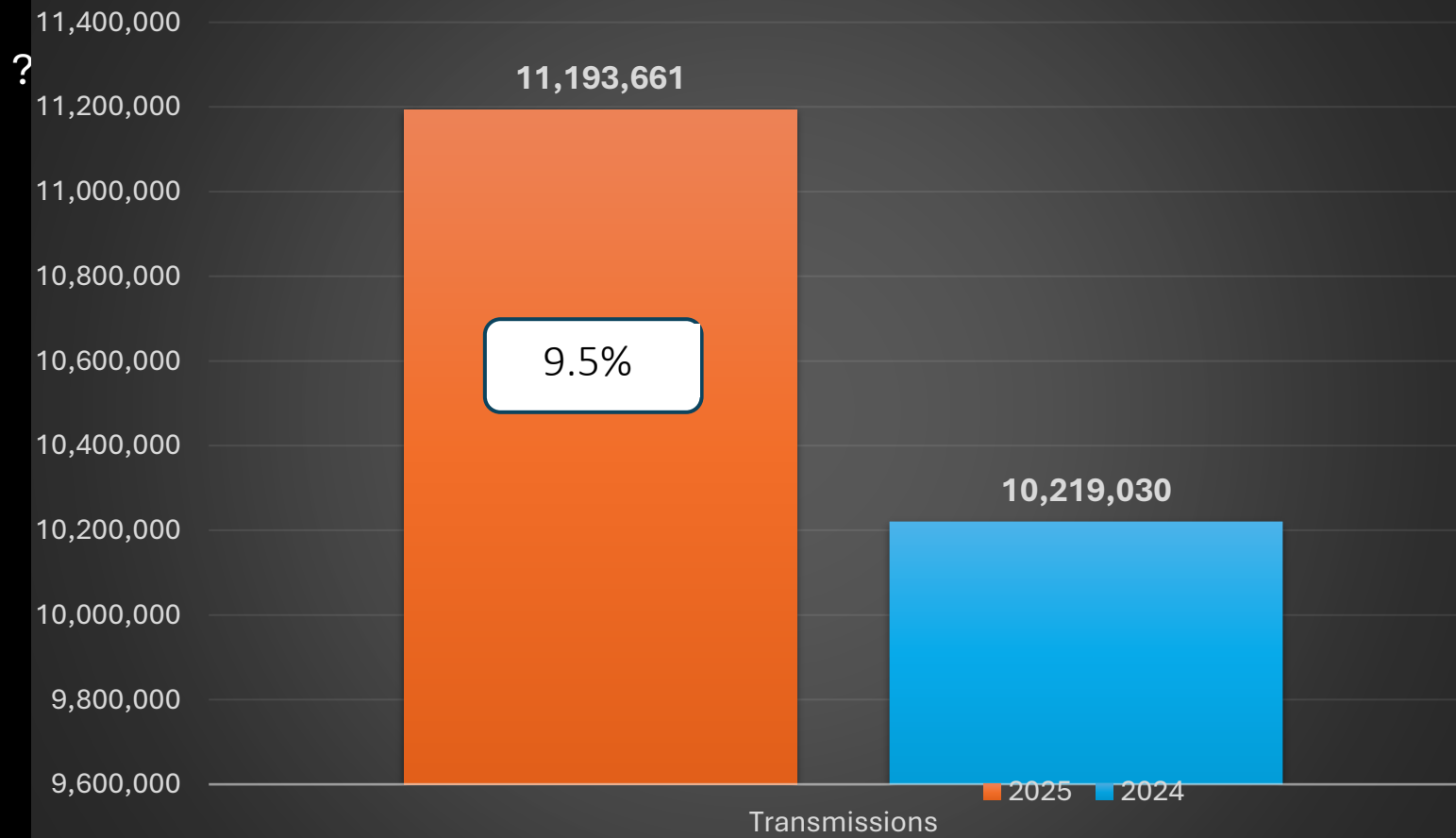
TRANSMISSIONS FOR NC AUG 25 VS 24



August 2025 – 1,426,110
August 2024 – 1,348,384 (5.8%)

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



August 2025 – 1,426,110

August 2024 – 1,348,384 (5.8%)

**YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%**



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Wayne	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	73	20	1027	20	382	1522
2025	133	29	1486	35	765	2448
+/- Var	82.2%	45.0%	44.7%	75.0%	100.3%	60.8%
		Avg Locates per Day				111



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Wayne	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	561	91	8285	144	2779	11860
2025	1581	326	11215	658	4791	18571
+/- Var	181.8%	258.2%	35.4%	356.9%	72.4%	56.6%
		Avg Locates per Day				109



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
WAYNE	2448
BROGDEN	6
DOBBERSVILLE	1
DUDLEY	137
ELROY	7
EUREKA	9
FREMONT	103
GOLDSBORO	1360
GRANTHAM	245
HOLLANDS CROSSROADS	2
HOPEWELL	1
INDIAN SPRINGS	6
MAR MAC	1
MOUNT OLIVE	149
NAHUNTA	11

NEW HOPE	7
PIKEVILLE	277
PRICETOWN	2
ROSEWOOD	8
SANDY SPRINGS	1
SAULSTON	4
SEVEN SPRINGS	32
SPRING HOPE	1
STARLIGHT	8
STONEY CREEK	2
WALNUT CREEK	45
WATERY BRANCH	20
WATSON CROSSROADS	1
WILLIAMS	2



TOP 10 CALLERS - WAYNE

AUGUST 2025

Rank	Name	Totals
1	SC TELECOM	373
2	MASTEC	327
3	KNIGHT BROADBAND LLC	203
4	ADVANCED UNDERGROUND SOLUTIONS LLC	130
5	J & J UNDERGROUND UTILITIES LLC	112
6	BAREFOOT COMMUNICATIONS INC	96
7	ALL SIGNAL UNDERGROUND	76
8	COX EDWARDS COMPANY	67
9	CHARTER COMMUNICATIONS	64
10	AT&T UTILITY OPERATIONS	60



DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

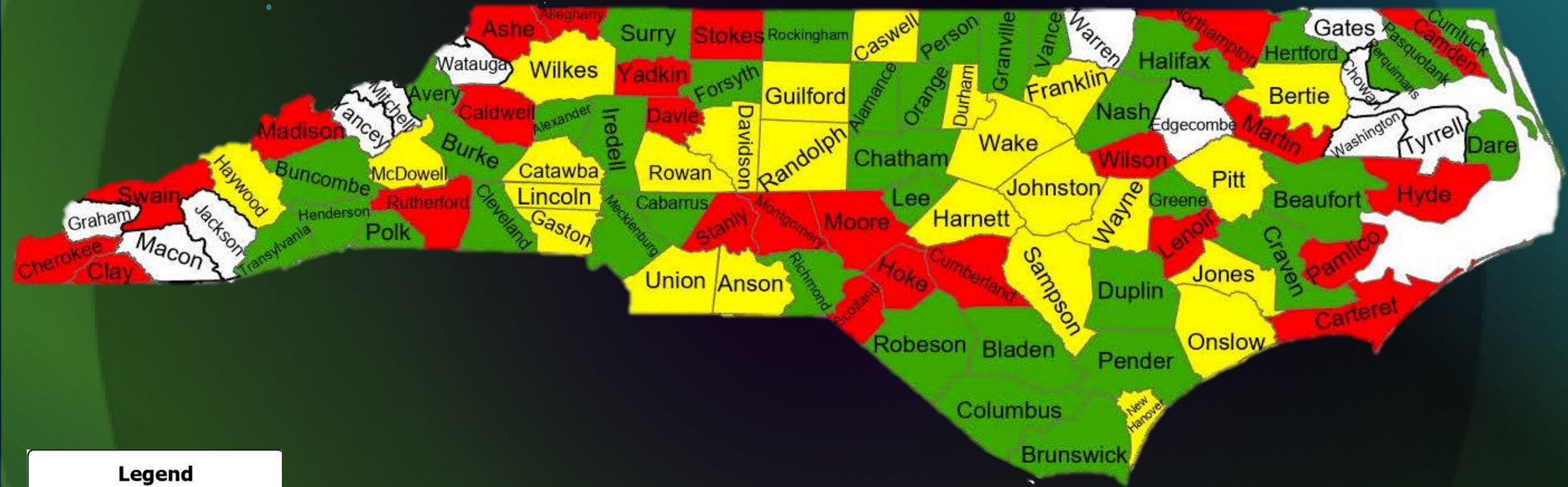
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0



DAMAGES PER 1,000 TRANSMISSIONS

AUGUST 2025



Legend

Quantile

0.000000

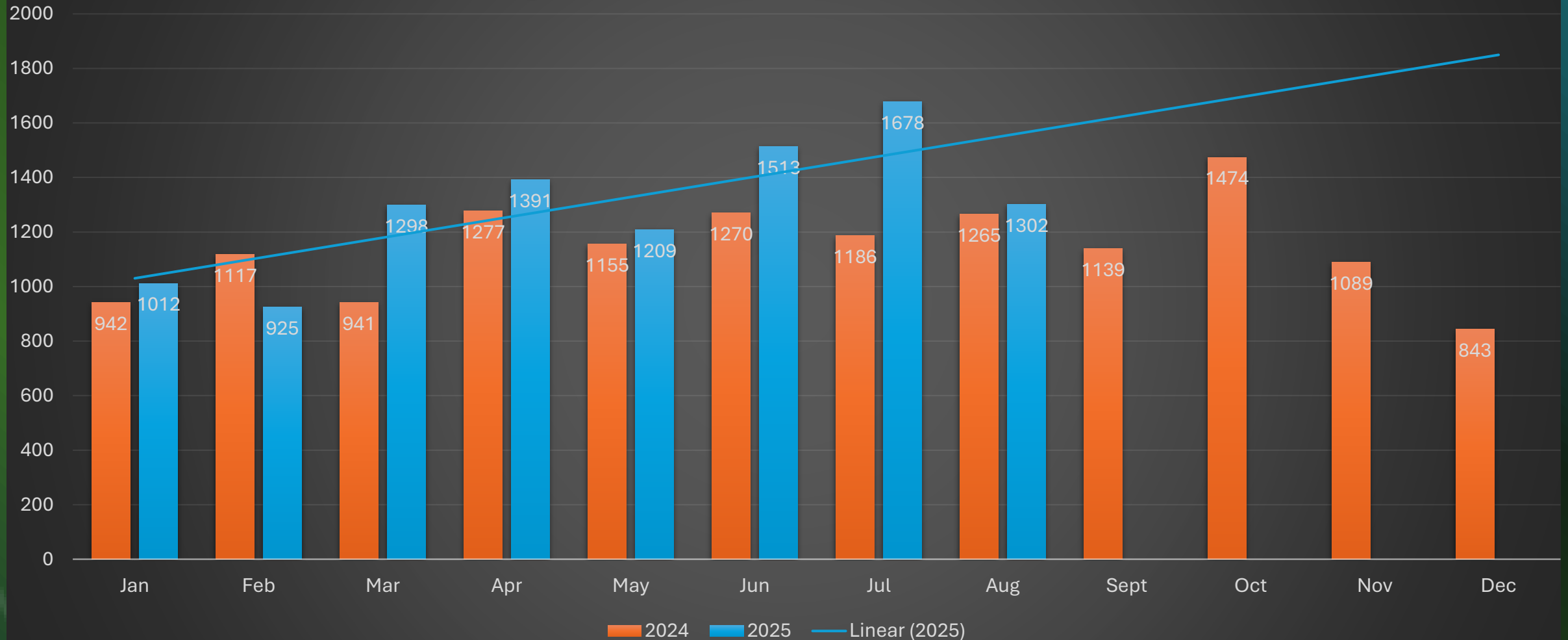
0.000001 - 0.855432

0.855433 - 1.236421

1.236422 - 5.347594



Damages in North Carolina 2025 vs 2024





BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org

