

**BUNCOMBE UCC**



**MONTHLY UPDATE -OCTOBER 2025**



# DiG LOGiX



## Single Address Ticket

The new Single Address Ticket page is designed for homeowners and other non-professional excavators. Submit your request quickly and securely for immediate processing and delivery of your excavation notice to utility members.

[Get Started](#)

## Revise Ticket

Make changes to an existing ticket quickly and accurately. The Revise Ticket tool allows you to update details such as location, start date, or scope of work while ensuring your updated notice is sent to all relevant utility members.

[Get Started](#)

## Check Response

Positive Response provides utility members' status updates for your location request. Instantly check whether facilities have been marked, are clear, or require additional action before you dig.

[Get Started](#)

## Near Tickets

View active excavation notifications in your immediate vicinity. NEAR TICKET uses your device's GPS to display nearby dig locations so you can stay informed and work safely.

[Search](#)



# THE NEW REMOTE TICKET ENTRY



**CENTER LOGiX**



# LAW TRAINING - <https://nc811.org/law/>



## Free NC811 Training on HOUSE BILL 247 Changes

NC811 is offering free training, in-person and webinars, to help you understand the recent changes introduced by HOUSE BILL 247.

- Schedule in-person training.
- Watch a pre-recorded training video.
- Let us know if you have any questions [LAW FAQ FORM](#)





## MEETINGS

---

- UDPRB – October 21, 10am  
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am  
Wrightsville Beach
- STATE UCC – November 18, 10am  
Enbridge Gas, Asheville, NC
- NCLRPC – November 19, 11am  
NC811 Greensboro Office



## Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



**#breastcancerawarenessmonth**

# CALENDAR

NC811 & NCUCC  
event calendars can be  
found on [nc811.org](https://nc811.org) or  
the nc811 app





# DATA INSIGHTS

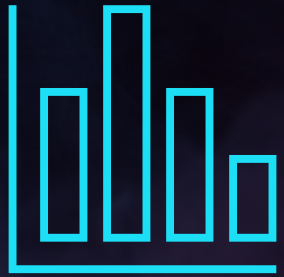
LOCATE REQUESTS

TRANSMISSIONS

COUNTY TICKET VOLUME

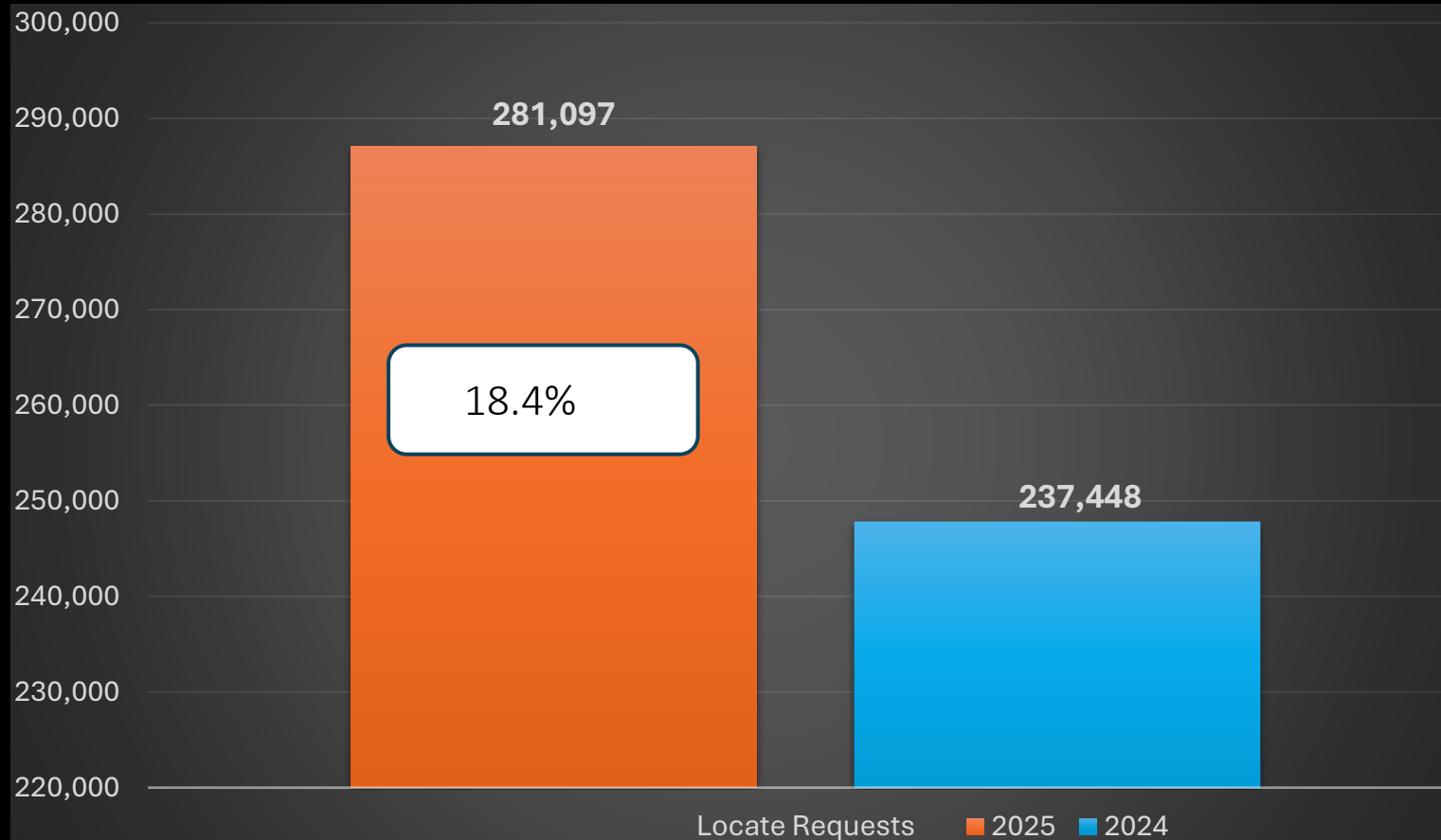
TOP 10 CALLERS

DAMAGE INFORMATION





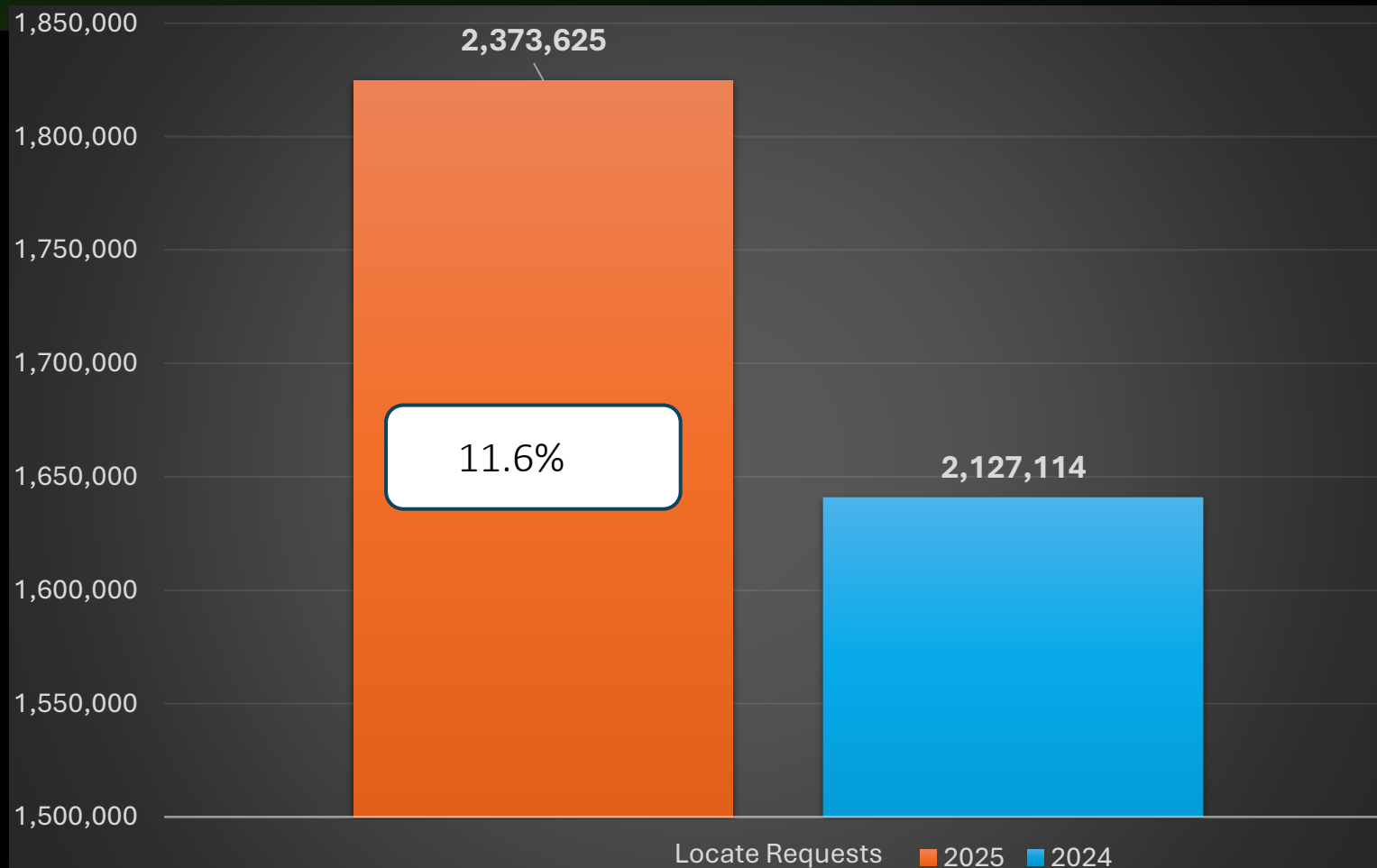
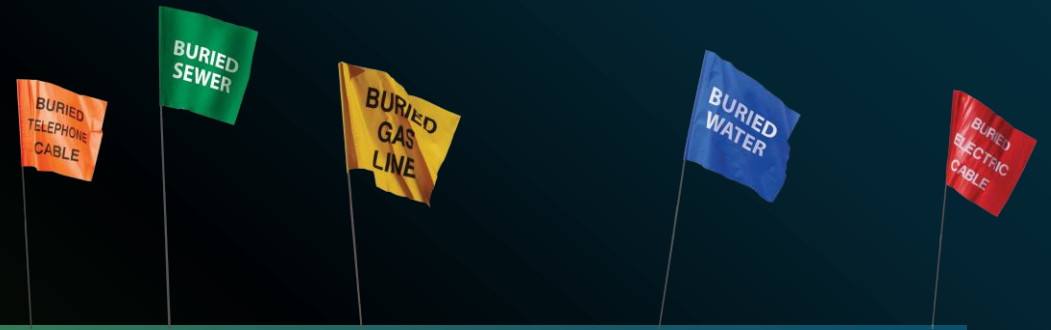
# LOCATE REQUESTS FOR NC SEPT 25 VS 24



**Tickets for September 2025 – 281,097**  
**Tickets for Sept 2024 – 237,448**

Tickets YTD 2025 2,373,625  
Tickets YTD 2024 2,127,114

# LOCATE REQUESTS FOR NC YEAR TO DATE

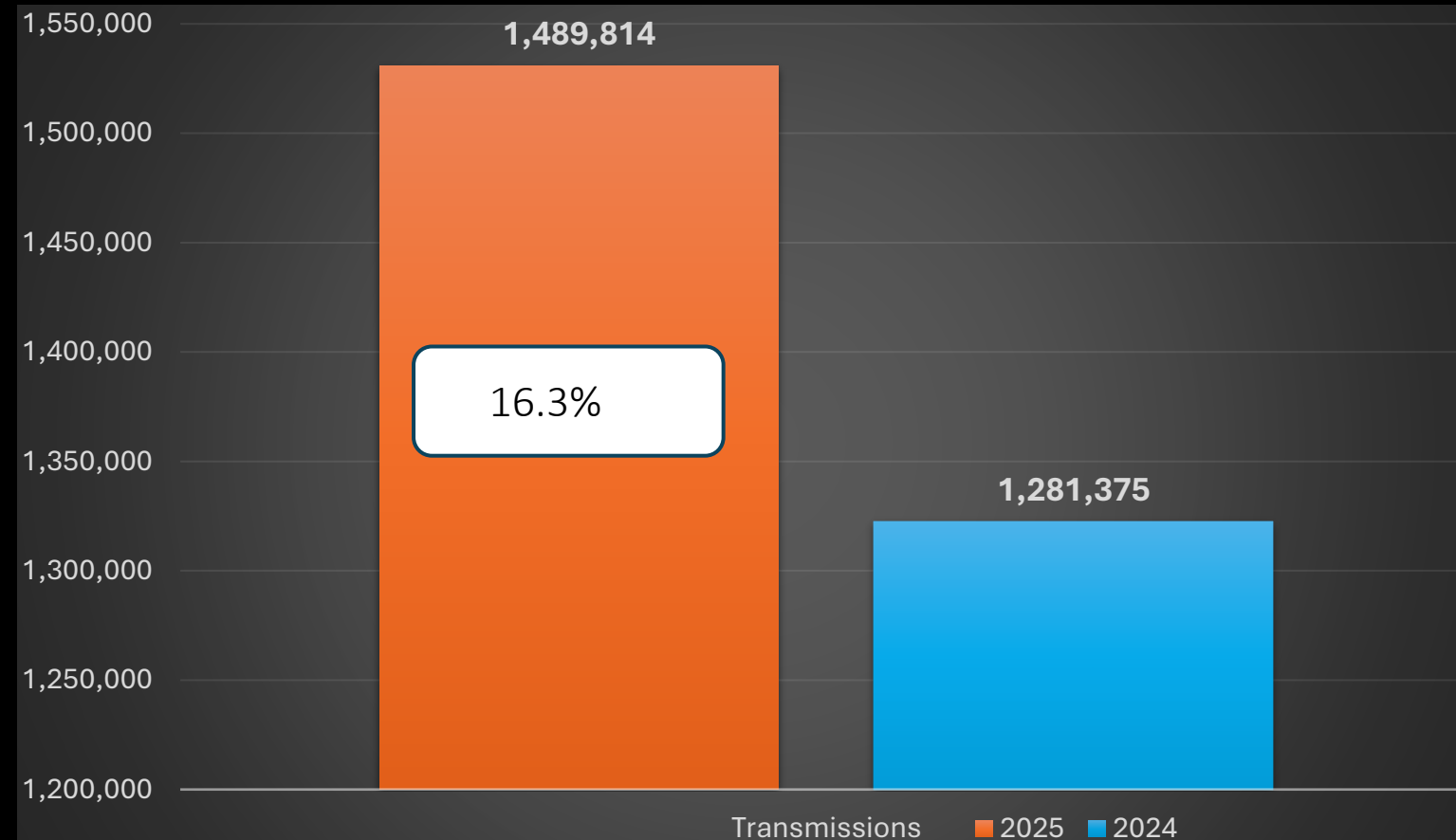


Tickets for September 2025 – 281,097.  
Tickets for Sept 2024 – 237,448.

**Tickets YTD 2025 2,373,625**  
**Tickets YTD 2024 2,127,114**

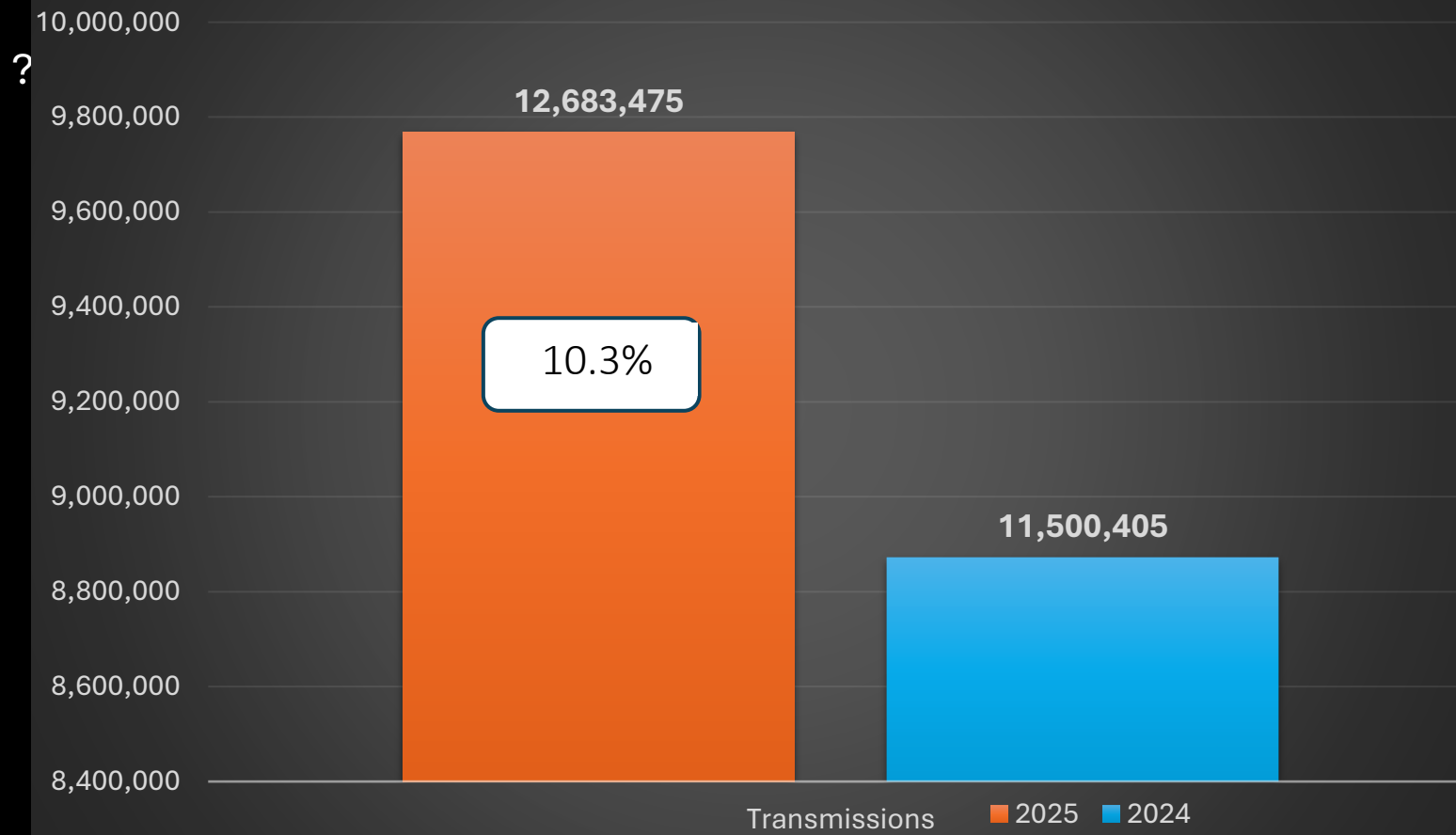


# TRANSMISSIONS FOR NC SEPT 25 VS 24



**Transmissions Sept 2025 - 1,489,814**  
**Transmissions Sept 2024 - 1,281,375**  
Transmissions YTD 2025 12,683,475 YTD  
2024 11,500,405

# TRANSMISSIONS FOR NC YEAR TO DATE



Transmissions Sept. 2025 - 1,489,814  
Transmissions Sept. 2024 - 1,281,375

## Transmissions YTD

2025 - 12,683,475  
2024 - 11,500,405





# COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	114	40	1989	78	1081	3302
2025	344	55	3525	188	1984	6096
+/- Var	201.8%	37.5%	77.2%	141.0%	83.5%	84.6%
				Locates per day		290



# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1399	331	23572	859	12048	38209
2025	3270	417	27923	2526	16696	50832
+/- Var	133.7%	26.0%	18.5%	194.1%	38.6%	33.0%
			Locates per day			266





# COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

<b>BUNCOMBE</b>	<b>6096</b>	ENKA	7	<b>WOODFIN</b>	<b>171</b>
ALEXANDER	57	<b>FAIRVIEW</b>	<b>208</b>		
<b>ARDEN</b>	<b>589</b>	HOMINY	14		
<b>ASHEVILLE</b>	<b>2892</b>	<b>LEICESTER</b>	<b>165</b>		
AVERY CREEK	6	MILLS RIVER	7		
BARNARDSVILLE	21	MONTREAT	14		
BENT CREEK	5	RIDGECREST	4		
BILTMORE	8	ROYAL PINES	6		
BILTMORE FOREST	29	SANDYMUSH	5		
<b>BLACK MOUNTAIN</b>	<b>377</b>	<b>SWANNANOA</b>	<b>196</b>		
<b>CANDLER</b>	<b>268</b>	<b>WEAVERVILLE</b>	<b>1035</b>		



# TOP 10 CALLERS

SEPTEMBER 2025

Buncombe	Company	Total
1	MB HAYNES CORPORATION	527
2	TENNOCA CONSTRUCTION COMPANY	477
3	ITG	356
4	AT&T UTILITY OPERATIONS	322
5	CALI BORING AND COMMUNICATIONS	245
6	SUMTER UTILITIES INC	189
7	ANSCO & ASSOCIATES LLC	162
8	KD ADVANCED UNDERGROUND	159
9	FOREMOST PIPELINE CONSTRUCTION COMPANY	142
10	DUKE ENERGY	120





# DAMAGES

**DIRT** Damage Information  
Reporting Tool

**CGA** Common  
Ground  
Alliance





# DAMAGES BY COUNTY SEPTEMBER 2025

TOTAL:1642

ALAMANCE	21
ALEXANDER	7
ALLEGHANY	1
ANSON	7
ASHE	0
AVERY	0
BEAUFORT	3
BERTIE	2
BLADEN	2
BRUNSWICK	16
<b>BUNCOMBE</b>	<b>26</b>
BURKE	0
CABARRUS	27
CALDWELL	7
CAMDEN	2
CARTERET	4
CASWELL	2
CATAWBA	23
CHATHAM	15
CHEROKEE	0
CHOWAN	0
CLAY	2
CLEVELAND	8
COLUMBUS	3
CRAVEN	12

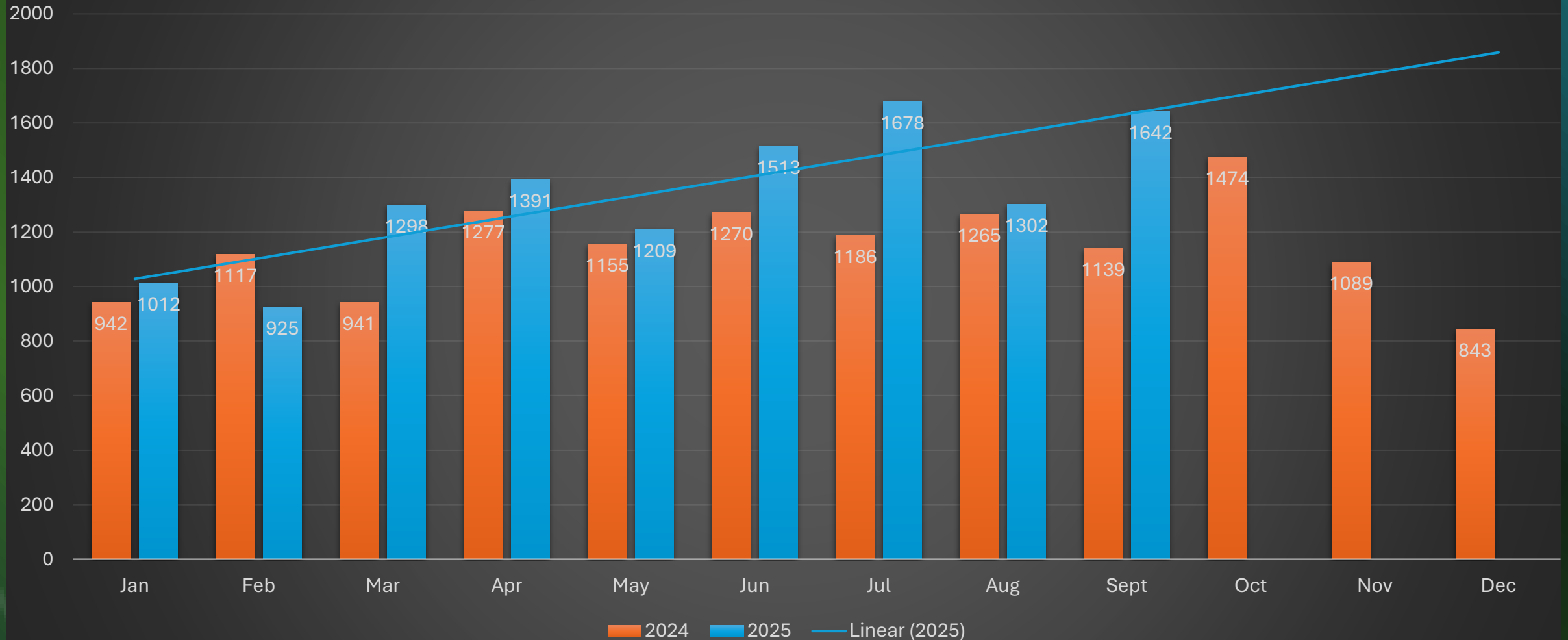
CUMBERLAND	61
CURRITUCK	4
DARE	11
DAVIDSON	17
DAVIE	5
DUPLIN	6
DURHAM	186
EDGECOMBE	11
FORSYTH	44
FRANKLIN	10
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	11
GUILFORD	51
HALIFAX	1
HARNETT	40
HAYWOOD	1
HENDERSON	8
HERTFORD	7
HOKE	10
HYDE	2
IREDELL	33
JACKSON	2

JOHNSTON	74
JONES	0
LEE	15
LENOIR	17
LINCOLN	25
MACON	6
MADISON	1
MARTIN	10
MCDOWELL	1
MECKLENBURG	188
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	47
NEW HANOVER	33
NORTHAMPTON	2
ONSLOW	21
ORANGE	27
PAMLICO	2
PASQUOTANK	0
PENDER	10
PERQUIMANS	2
PERSON	2
PITT	27
POLK	7

RANDOLPH	14
RICHMOND	4
ROBESON	11
ROCKINGHAM	8
ROWAN	22
RUTHERFORD	2
SAMPSON	4
SCOTLAND	1
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	3
TYRRELL	0
UNION	60
VANCE	2
WAKE	221
WARREN	1
WASHINGTON	0
WATAUGA	3
WAYNE	11
WILKES	2
WILSON	9
YADKIN	1
YANCEY	0



## Damages in North Carolina 2025 vs 2024





# NC811 EDUCATION TEAM



**Ann Rushing**  
Education Manager



**Parrish Riddick**  
Education Liaison, Piedmont Region



**Rory Phipps**  
Education Liaison, Western Region



**Howard Corey**  
Education Liaison, Eastern Region



**Tami Groves**  
Education Liaison, Southwest Region



**Steve Moore**  
Media Relations Specialist

# THANK YOU FOR YOUR ATTENTION



A copy of this presentation  
will be available at  
[www.ncucc.org](http://www.ncucc.org)





**UCC Sign-In Sheet :Buncombe UCC**

**Date:10/16/2025**

[illegible]