

JACKSON MACON SWAIN UCC



MONTHLY UPDATE -OCTOBER 2025



DiG LOGiX



Single Address Ticket

The new Single Address Ticket page is designed for homeowners and other non-professional excavators. Submit your request quickly and securely for immediate processing and delivery of your excavation notice to utility members.

[Get Started](#)

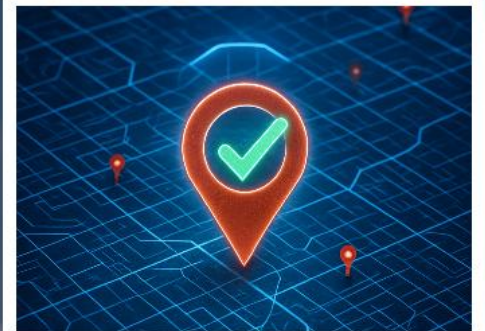
Revise Ticket

Make changes to an existing ticket quickly and accurately. The Revise Ticket tool allows you to update details such as location, start date, or scope of work while ensuring your updated notice is sent to all relevant utility members.

[Get Started](#)

Check Response

Positive Response provides utility members' status updates for your location request. Instantly check whether facilities have been marked, are clear, or require additional action before you dig.

[Get Started](#)

Near Tickets

View active excavation notifications in your immediate vicinity. NEAR TICKET uses your device's GPS to display nearby dig locations so you can stay informed and work safely.

[Search](#)

THE NEW REMOTE TICKET ENTRY



CENTER LOGiX



LAW TRAINING - <https://nc811.org/law/>



Free NC811 Training on HOUSE BILL 247 Changes

NC811 is offering free training, in-person and webinars, to help you understand the recent changes introduced by HOUSE BILL 247.

- Schedule in-person training.
- Watch a pre-recorded training video.
- Let us know if you have any questions [LAW FAQ FORM](#)



MEETINGS

- UDPRB – October 21, 10am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach
- STATE UCC – November 18, 10am
Enbridge Gas, Asheville, NC
- NCLRPC – November 19, 11am
NC811 Greensboro Office



Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



#breastcancerawarenessmonth

CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

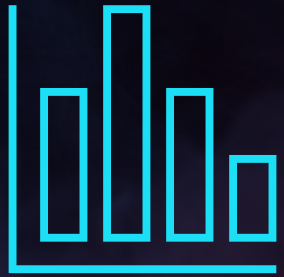
LOCATE REQUESTS

TRANSMISSIONS

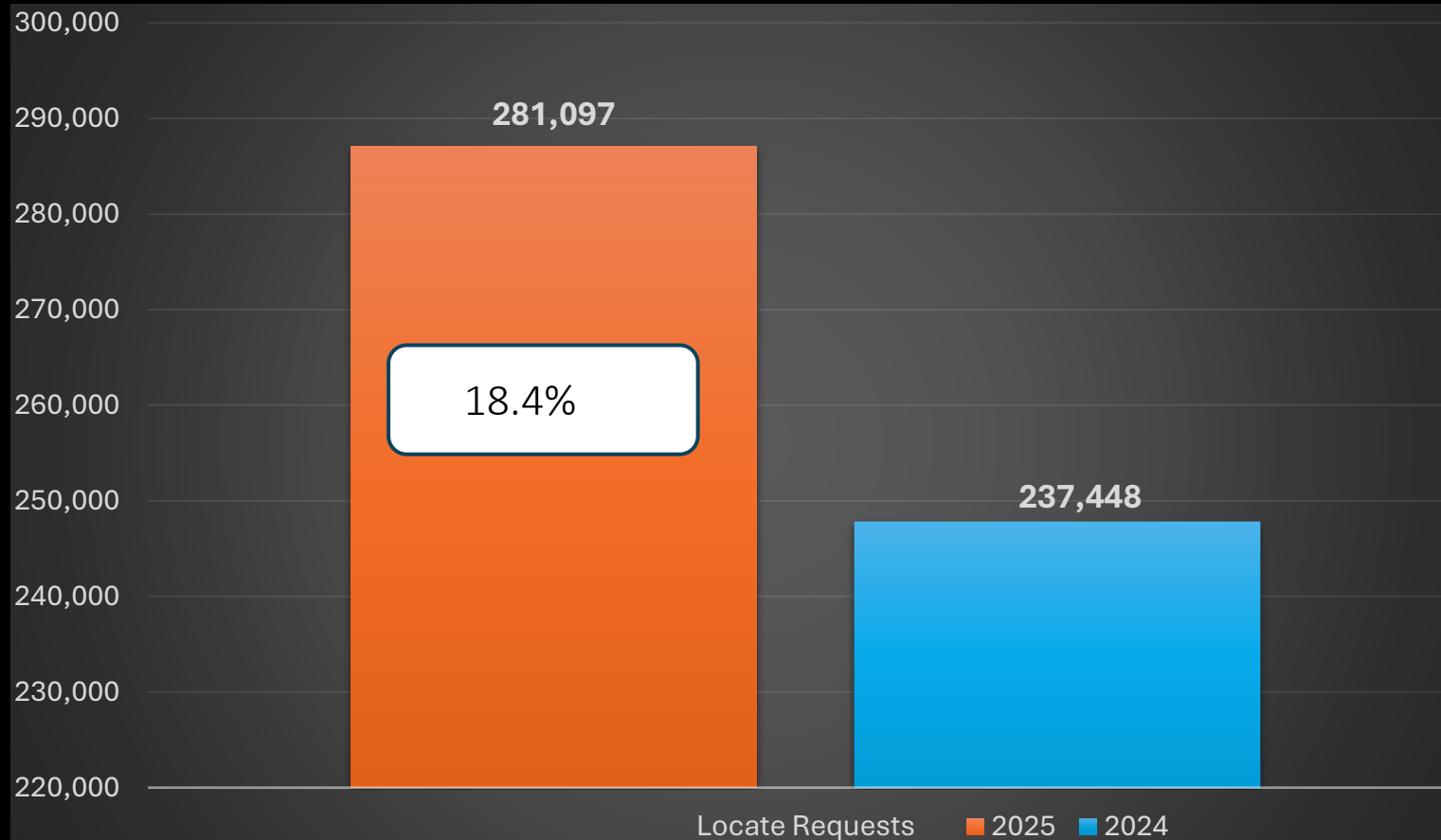
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



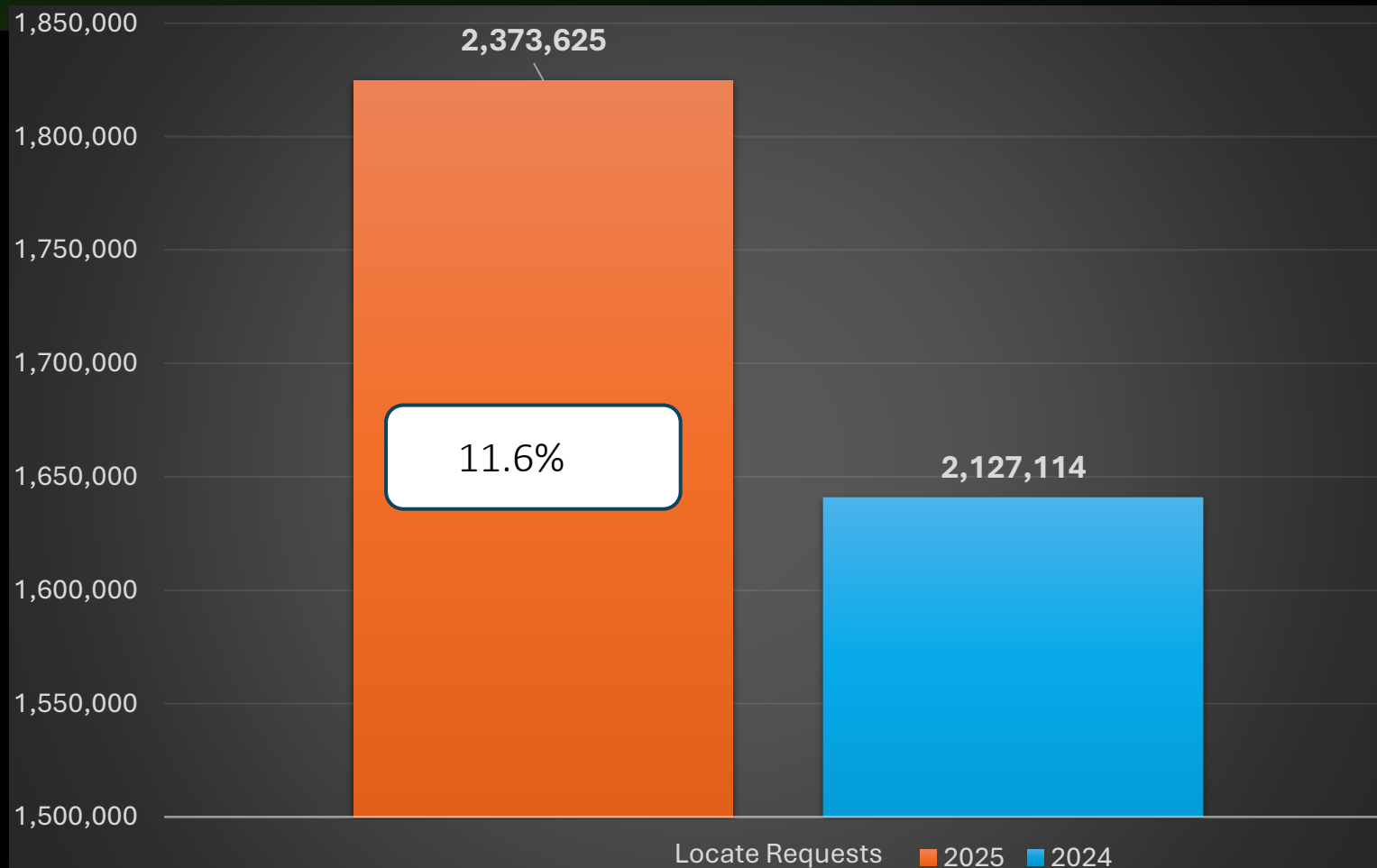
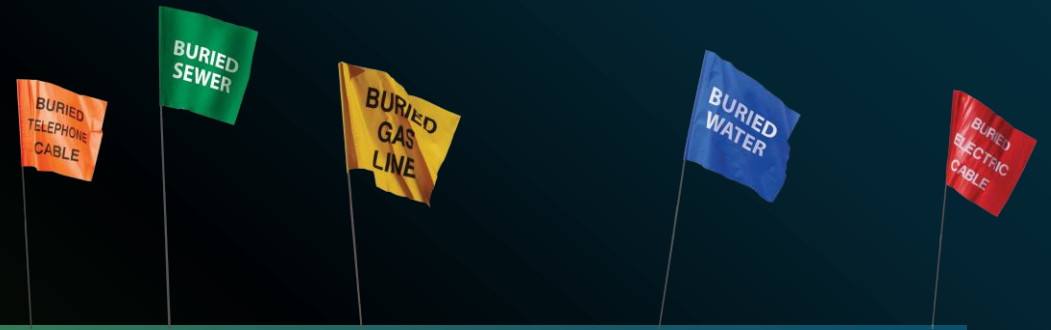
LOCATE REQUESTS FOR NC SEPT 25 VS 24



Tickets for September 2025 – 281,097
Tickets for Sept 2024 – 237,448

Tickets YTD 2025 2,373,625
Tickets YTD 2024 2,127,114

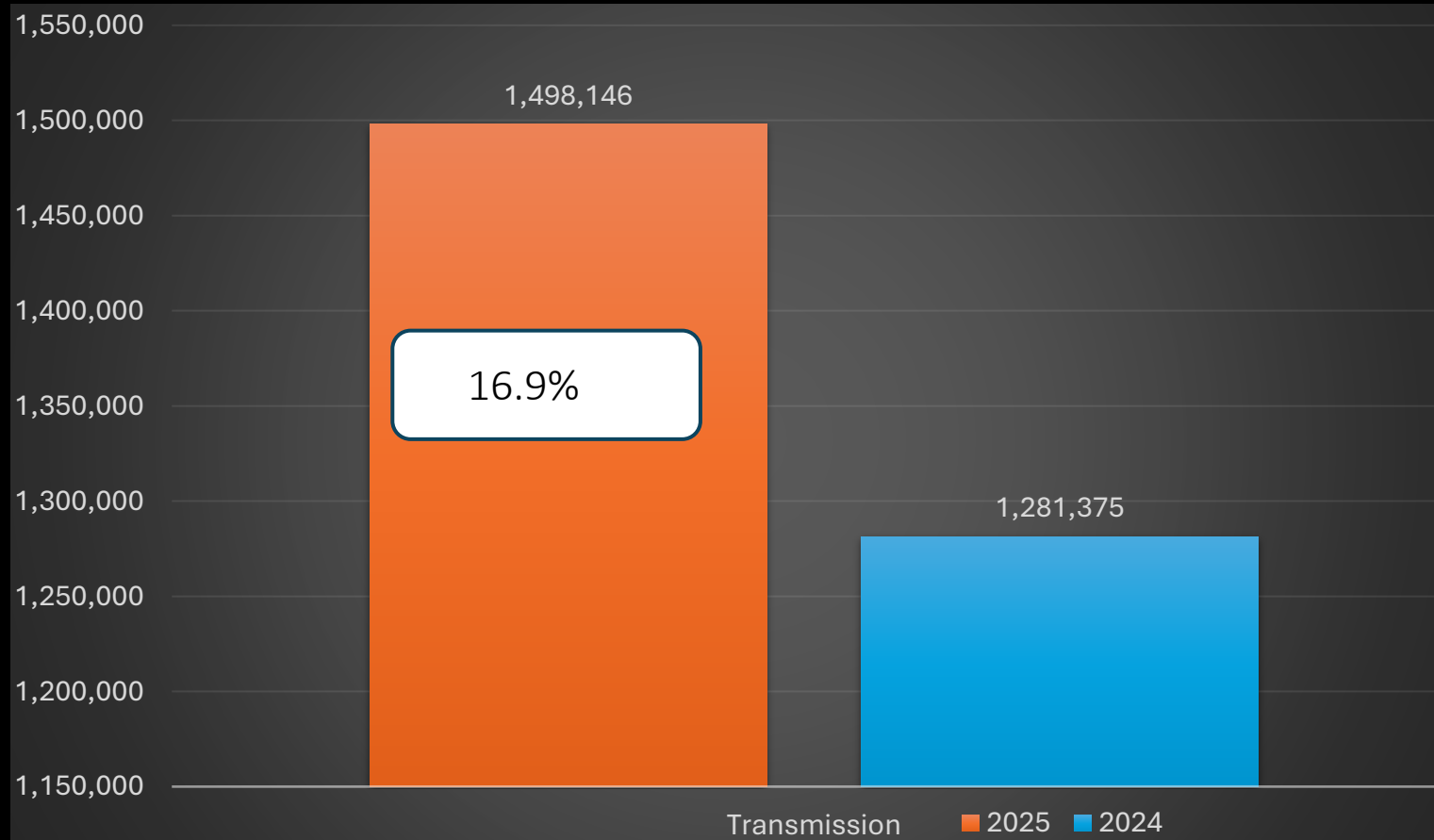
LOCATE REQUESTS FOR NC YEAR TO DATE



Tickets for September 2025 – 281,097.
Tickets for Sept 2024 – 237,448.

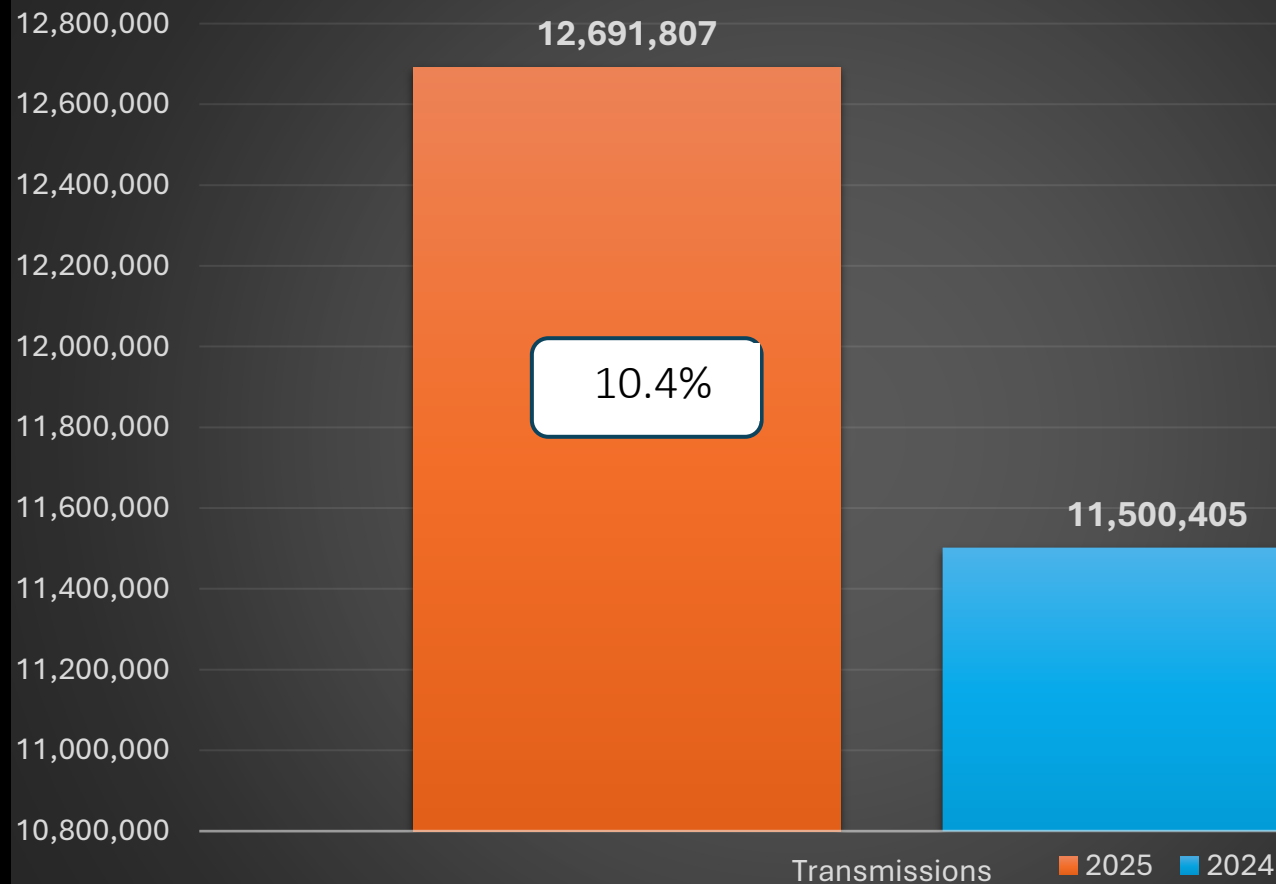
Tickets YTD 2025 2,373,625
Tickets YTD 2024 2,127,114

TRANSMISSIONS FOR NC SEPT 25 VS 24



Transmissions Sept 2025 – 1,498,146
Transmissions Sept 2024 – 1,281,375
Transmissions YTD 2025 12,691,807
YTD 2024 11,500,405

TRANSMISSIONS FOR NC YEAR TO DATE



Transmissions Sept. 2025 - 1,498,146
Transmissions Sept. 2024 - 1,281,375

Transmissions YTD

2025 - 12,691,807
2024 - 11,500,405



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	22	6	349	13	190	580
2025	23	6	564	16	121	730
+/- Var	4.5%	0.0%	61.6%	23.1%	-36.3%	25.9%
				Locates per day		35



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	311	61	3985	234	2226	6817
2025	479	57	4611	259	2035	7441
+/- Var	54.0%	-6.6%	15.7%	10.7%	-8.6%	9.2%
			Locates per day			39



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

JACKSON	730
BALSAM	11
CASHIERS	163
CULLOWHEE	76
DILLSBORO	4
GLENVILLE	32
PAINT TOWN	4
QUALLA	36
SYLVA	188
TUCKASEGEE	19
WHITTIER	191



TOP 10 CALLERS

SEPTEMBER 2025

Jackson	Company	Total
1	NC TOP SERVICE LLC	87
2	ITG	78
3	SUMTER UTILITIES INC	63
4	DUKE ENERGY	34
5	HAYNES ELECTRIC UTILITY CORPORATION	26
6	OPTIMUM	18
7	ALLAN DEARTH AND SONS GENERATOR	17
8	FIREBITT	16
9	TITAN TOTAL TECHNOLOGIES	14
10	I P C STRUCTURES	14



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	8	4	401	5	95	513
2025	29	4	546	16	148	743
+/- Var	262.5%	0.0%	36.2%	220.0%	55.8%	44.8%
				Locates per day		35



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	205	43	3026	111	1193	4578
2025	659	76	3967	347	2162	7211
+/- Var	221.5%	76.7%	31.1%	212.6%	81.2%	57.5%
			Locates per day			38



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

MACON	743
AQUONE	4
BURNINGTOWN	12
FRANKLIN	537
HIGHLANDS	157
OTTO	14



TOP 10 CALLERS

SEPTEMBER 2025

Macon	Company	Total
1	APPALACHIAN TELEPHONE CONTRACTORS	103
2	UNDERGROUND CONNECTIONS INC	82
3	SUMTER UTILITIES INC	71
4	DUKE ENERGY	51
5	ALLAN DEARTH AND SONS GENERATOR	29
6	BULLINGTON CONSTRUCTION	28
7	FRANKLIN FENCE COMPANY	13
8	NCDOT	12
9	TOCCOA NATURAL GAS	9
10	DIXON TECHNICAL SERVICES	9



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	18	3	92	3	68	184
2025	8	1	169	3	126	307
+/- Var	-55.6%	-66.7%	83.7%	0.0%	85.3%	66.8%
				Locates per day		15



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	85	39	1179	36	1848	3187
2025	67	40	1272	70	1006	2455
+/- Var	-21.2%	2.6%	7.9%	94.4%	-45.6%	-23.0%
			Locates per day			13



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

SWAIN	307
ALMOND	3
BRYSON CITY	128
CHEROKEE	146
NANTAHALA	4
WHITTIER	26



TOP 10 CALLERS

SEPTEMBER 2025

Swain	Company	Total
1	BRYANTS LAND AND DEVELOPMENT	56
2	SUMTER UTILITIES INC	40
3	RLM UNDERGROUND, LLC	39
4	SC&A INC.	30
5	BIGHAM CABLE CONSTRUCTION INC	15
6	ERIC NEWTON TRENCHING	13
7	UNDERGROUND CONNECTIONS INC	13
8	DUKE ENERGY	10
9	INFRASTRUCTURE CONSULTING & ENGINEERING	7
10	ITG	5



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY SEPTEMBER 2025

TOTAL:1642

ALAMANCE	21
ALEXANDER	7
ALLEGHANY	1
ANSON	7
ASHE	0
AVERY	0
BEAUFORT	3
BERTIE	2
BLADEN	2
BRUNSWICK	16
BUNCOMBE	26
BURKE	0
CABARRUS	27
CALDWELL	7
CAMDEN	2
CARTERET	4
CASWELL	2
CATAWBA	23
CHATHAM	15
CHEROKEE	0
CHOWAN	0
CLAY	2
CLEVELAND	8
COLUMBUS	3
CRAVEN	12

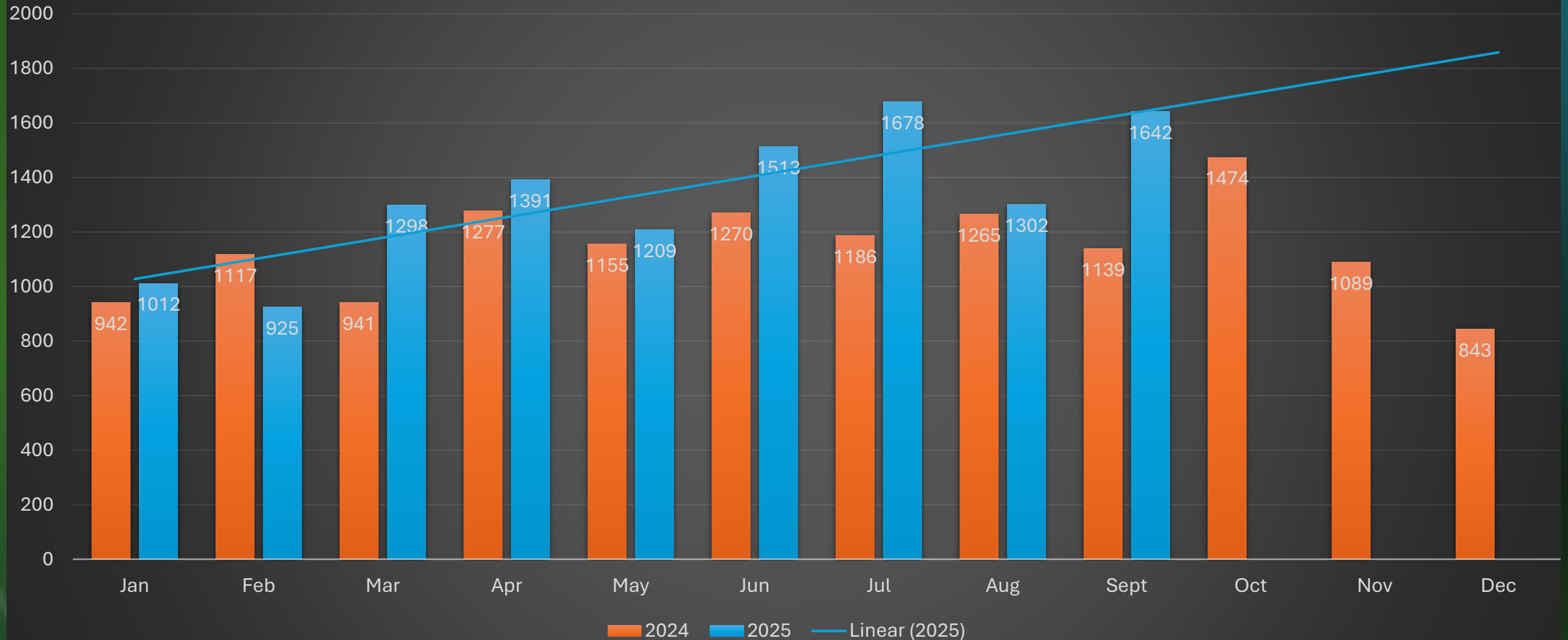
CUMBERLAND	61
CURRITUCK	4
DARE	11
DAVIDSON	17
DAVIE	5
DUPLIN	6
DURHAM	186
EDGECOMBE	11
FORSYTH	44
FRANKLIN	10
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	11
GUILFORD	51
HALIFAX	1
HARNETT	40
HAYWOOD	1
HENDERSON	8
HERTFORD	7
HOKE	10
HYDE	2
IREDELL	33
JACKSON	2

JOHNSTON	74
JONES	0
LEE	15
LENOIR	17
LINCOLN	25
MACON	6
MADISON	1
MARTIN	10
MCDOWELL	1
MECKLENBURG	188
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	47
NEW HANOVER	33
NORTHAMPTON	2
ONSLOW	21
ORANGE	27
PAMLICO	2
PASQUOTANK	0
PENDER	10
PERQUIMANS	2
PERSON	2
PITT	27
POLK	7

RANDOLPH	14
RICHMOND	4
ROBESON	11
ROCKINGHAM	8
ROWAN	22
RUTHERFORD	2
SAMPSON	4
SCOTLAND	1
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	3
TYRRELL	0
UNION	60
VANCE	2
WAKE	221
WARREN	1
WASHINGTON	0
WATAUGA	3
WAYNE	11
WILKES	2
WILSON	9
YADKIN	1
YANCEY	0



Damages in North Carolina 2025 vs 2024



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



UCC Sign-In Sheet : Jackson Macon Swain UCC

Date:10/27/2025

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