

WATAUGA ASHE ALLEGHANY UCC



MONTHLY UPDATE -OCTOBER 2025



DiG LOGiX



Single Address Ticket

The new Single Address Ticket page is designed for homeowners and other non-professional excavators. Submit your request quickly and securely for immediate processing and delivery of your excavation notice to utility members.

[Get Started](#)

Revise Ticket

Make changes to an existing ticket quickly and accurately. The Revise Ticket tool allows you to update details such as location, start date, or scope of work while ensuring your updated notice is sent to all relevant utility members.

[Get Started](#)

Check Response

Positive Response provides utility members' status updates for your location request. Instantly check whether facilities have been marked, are clear, or require additional action before you dig.

[Get Started](#)

Near Tickets

View active excavation notifications in your immediate vicinity. NEAR TICKET uses your device's GPS to display nearby dig locations so you can stay informed and work safely.

[Search](#)

THE NEW REMOTE TICKET ENTRY



CENTER LOGiX



LAW TRAINING - <https://nc811.org/law/>



Free NC811 Training on HOUSE BILL 247 Changes

NC811 is offering free training, in-person and webinars, to help you understand the recent changes introduced by HOUSE BILL 247.

- Schedule in-person training.
- Watch a pre-recorded training video.
- Let us know if you have any questions [LAW FAQ FORM](#)



MEETINGS

- UDPRB – October 21, 10am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach
- STATE UCC – November 18, 10am
Enbridge Gas, Asheville, NC
- NCLRPC – November 19, 11am
NC811 Greensboro Office



Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



#breastcancerawarenessmonth

CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

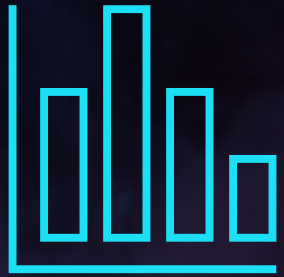
LOCATE REQUESTS

TRANSMISSIONS

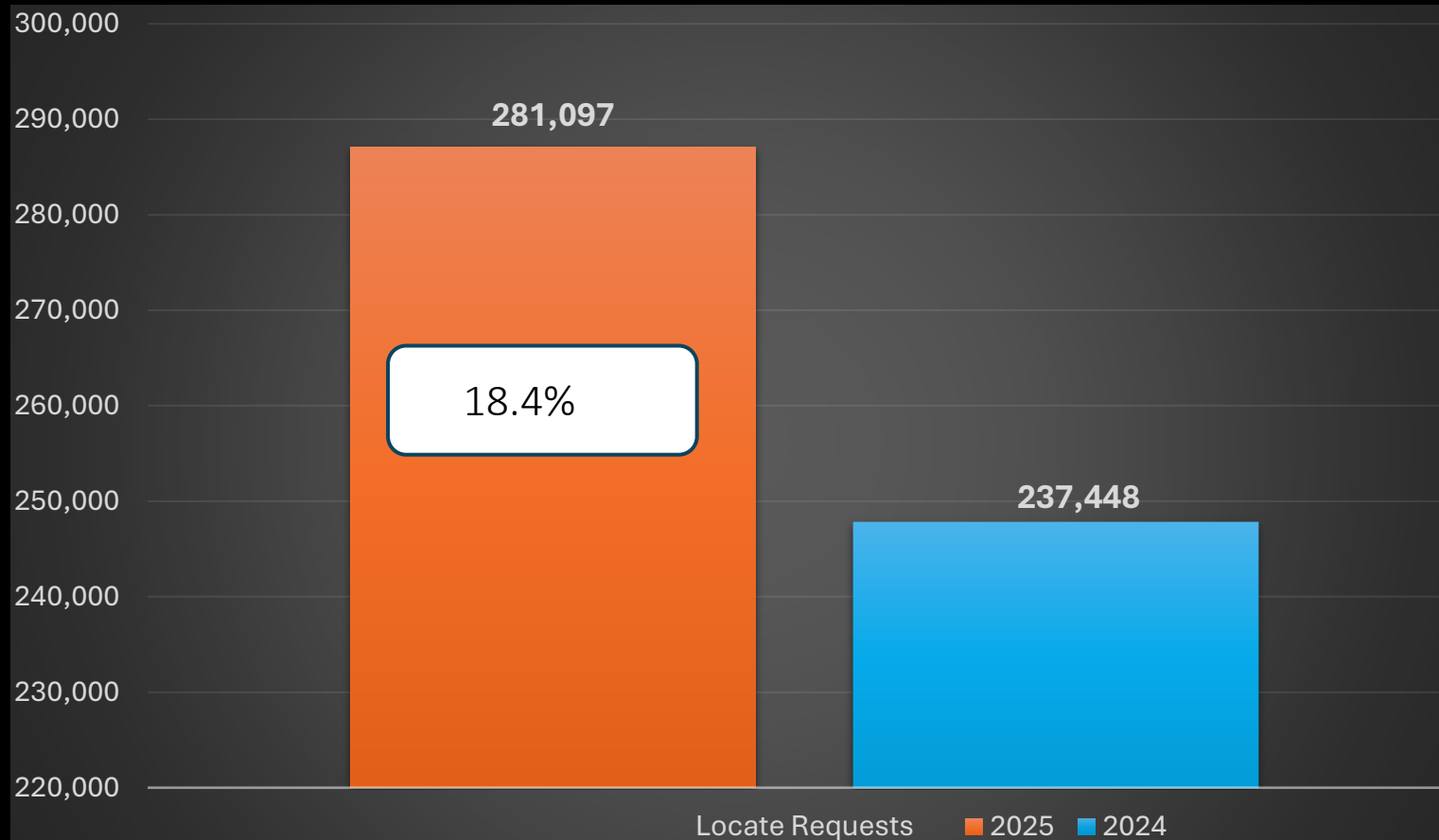
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



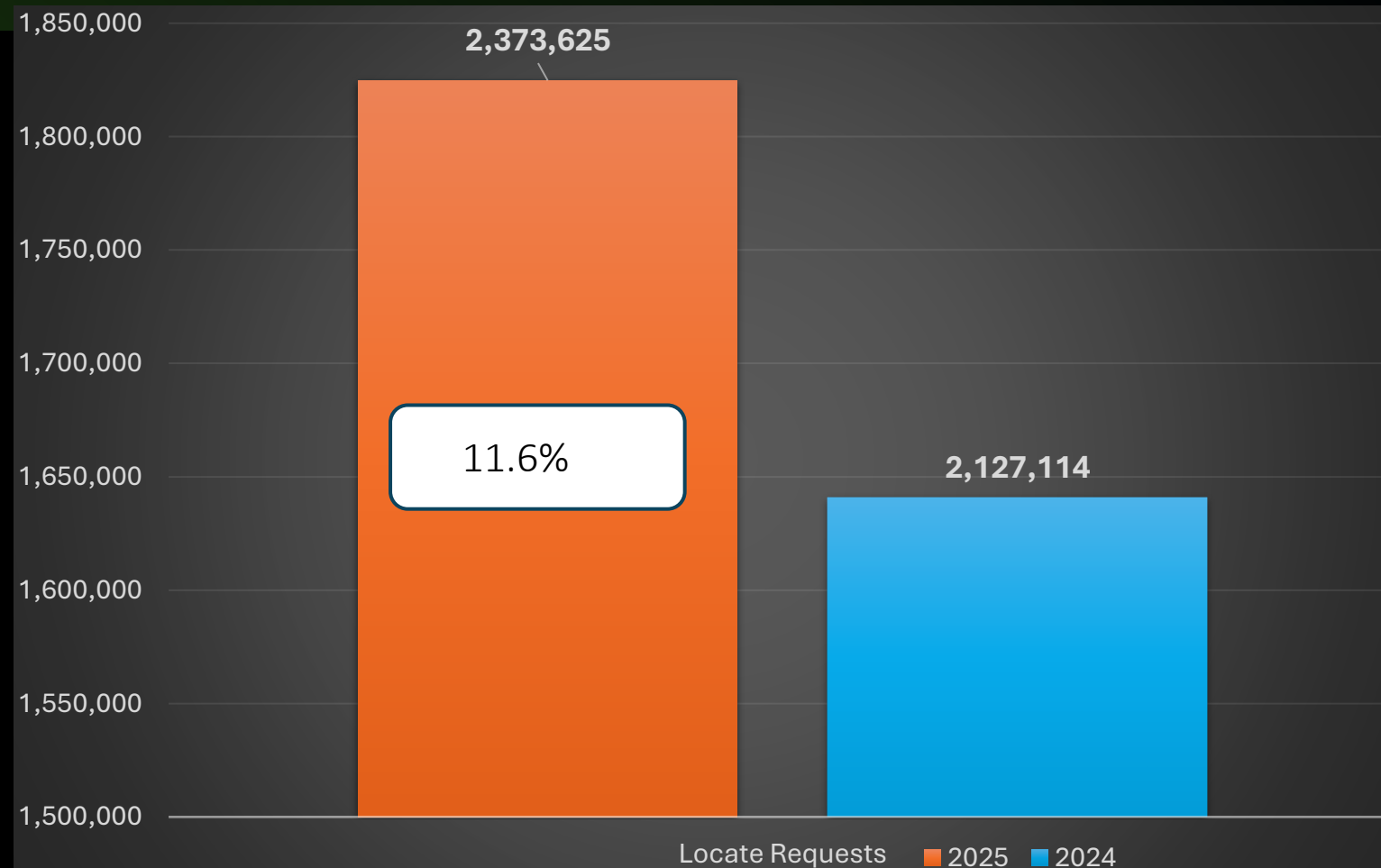
LOCATE REQUESTS FOR NC SEPT 25 VS 24



Tickets for September 2025 – 281,097
Tickets for Sept 2024 – 237,448

Tickets YTD 2025 2,373,625
Tickets YTD 2024 2,127,114

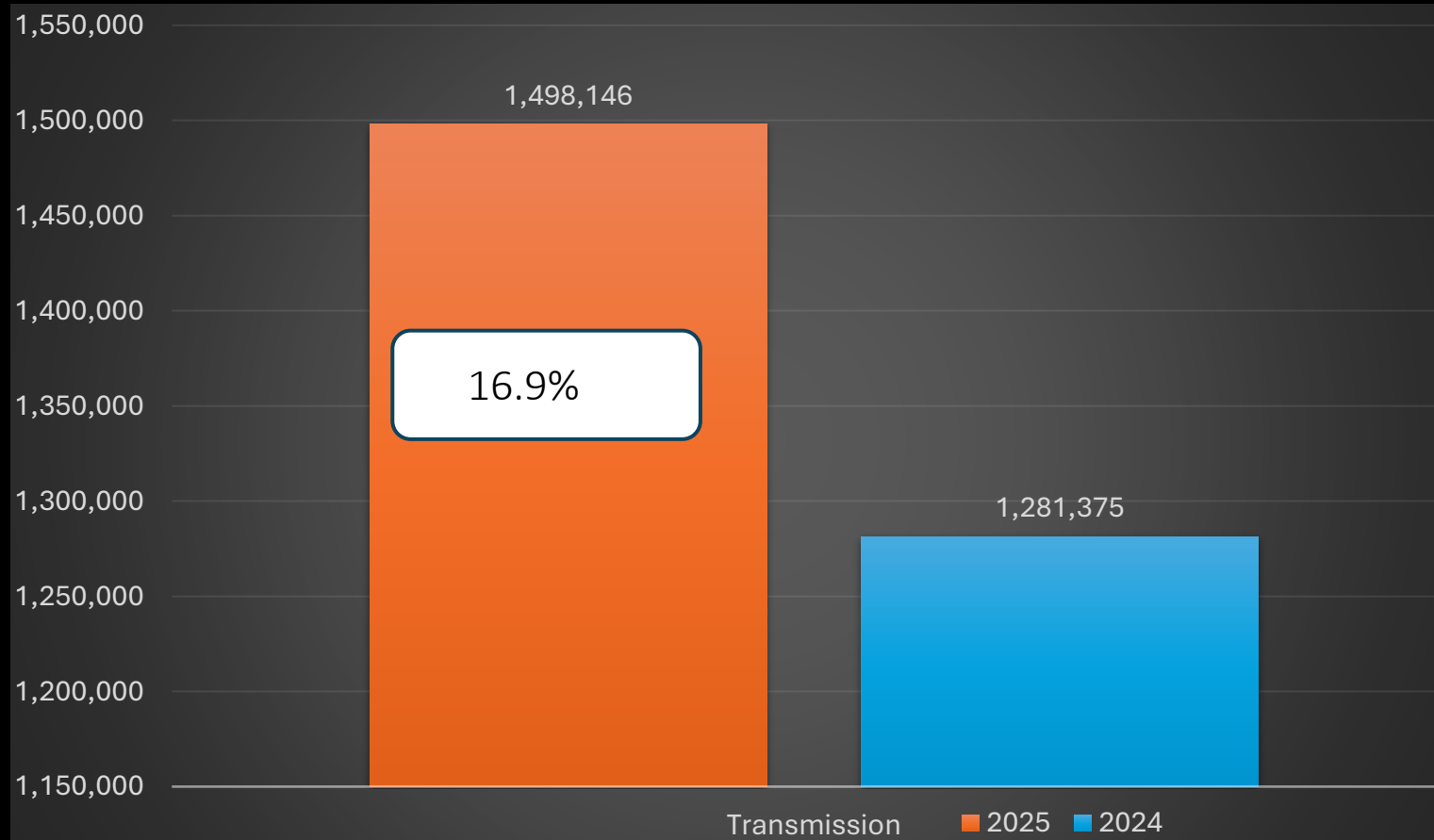
LOCATE REQUESTS FOR NC YEAR TO DATE



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Tickets for Sept 2024 – 237,448.

Tickets YTD 2025 2,373,625
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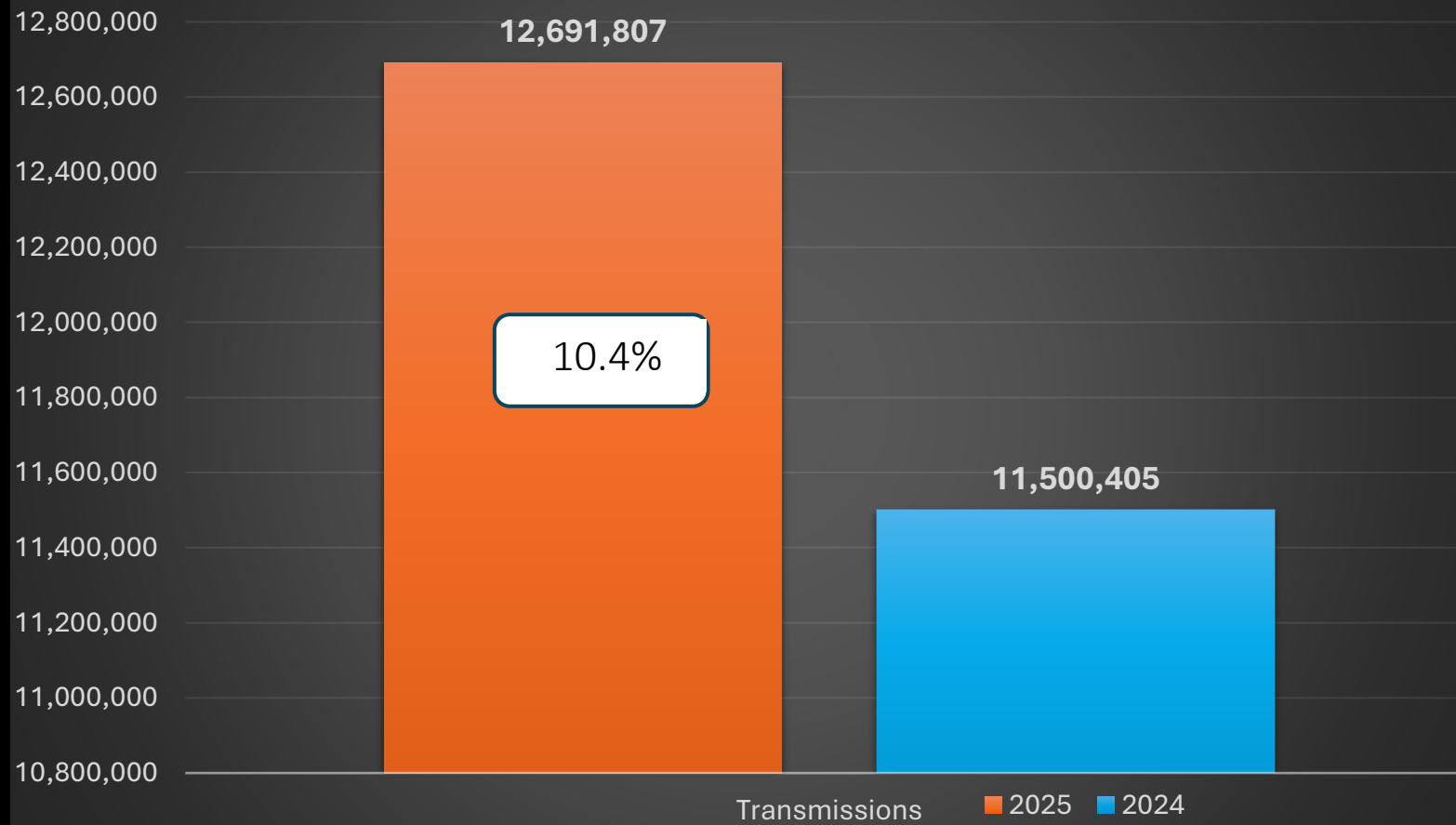
TRANSMISSIONS FOR NC SEPT 25 VS 24



Transmissions Sept 2025 – 1,498,146
Transmissions Sept 2024 – 1,281,375

Transmissions YTD 2025 12,691,807
YTD 2024 11,500,405

TRANSMISSIONS FOR NC YEAR TO DATE



Transmissions Sept. 2025 - 1,498,146
Transmissions Sept. 2024 - 1,281,375

Transmissions YTD

2025 - 12,691,807
2024 - 11,500,405



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Watauga	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	4	5	331	18	148	506
2025	42	10	462	37	168	719
+/- Var	950.0%	100.0%	39.6%	105.6%	13.5%	42.1%
				Locates per day		34



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Watauga	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	130	42	3232	149	1177	4730
2025	295	56	4026	234	1314	5925
+/- Var	126.9%	33.3%	24.6%	57.0%	11.6%	25.3%
			Locates per day			31



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

WATAUGA	719
BEECH MOUNTAIN	46
BLOWING ROCK	162
BOONE	369
DEEP GAP	18
FOSCOE	9
MEAT CAMP	5

SEVEN DEVILS	20
SUGAR GROVE	18
TODD	7
VALLE CRUCIS	14
VILAS	31
ZIONVILLE	11



TOP 10 CALLERS

SEPTEMBER 2025

Watauga	Company	Total
1	LKN UNDERGROUND	65
2	COPELAND TECHNICAL SOLUTIONS LLC	34
3	BIGHAM CABLE CONSTRUCTION INC	33
4	BLUE RIDGE WATER WORKS LLC	27
5	FRONTIER NATURAL GAS	25
6	WRIGHT BROTHERS CONSTRUCTION COMPANY	18
7	TP HOWARD'S PLUMBING COMPANY INC.	16
8	RITE LITE SIGNS	15
9	FISTER FENCE	12
10	MOUNTAIN FENCE AND DECK	12



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Ashe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	8	0	222	12	35	277
2025	5	3	293	8	68	377
+/- Var	-37.5%	300.0%	32.0%	-33.3%	94.3%	36.1%
				Locates per day		18



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Ashe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	47	23	2170	64	557	2861
2025	103	27	2619	109	577	3435
+/- Var	119.1%	17.4%	20.7%	70.3%	3.6%	20.1%
			Locates per day			18



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

ASHE	377
CRESTON	26
CRUMPLER	15
FLEETWOOD	41
GLENDALE SPRINGS	4
GRASSY CREEK	4
HELTON	3
JEFFERSON	51

LANSING	23
TODD	19
WARRENSVILLE	52
WEST JEFFERSON	123



TOP 10 CALLERS

SEPTEMBER 2025

Ashe	Company	Tools
1	T G S ENGINEERS,INC	39
2	BLUE RIDGE ENERGY	33
3	BIGHAM CABLE CONSTRUCTION INC	14
4	PADCO EXCAVATING	12
5	SKYLINE TELEPHONE	10
6	NICKELSTON INDUSTRIES INC	9
7	CAROLINA GRADING & UTILITIES	9
8	NCDOT	7
9	MOUNTAIN FENCE AND DECK	7
10	PYRAMID ENVIRONMENTAL AND ENGINEERING	6



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Alleghany	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	3	0	81	0	2	86
2025	6	0	132	4	5	147
+/- Var	100.0%	0%	63.0%	400.0%	150.0%	70.9%
				Locates per day		7



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Alleghany	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	20	18	1144	27	72	1281
2025	45	66	1221	81	294	1707
+/- Var	125.0%	266.7%	6.7%	200.0%	308.3%	33.3%
			Locates per day			9



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

ALLEGHANY	147
ENNICE	9
GLADE VALLEY	39
LAUREL SPRINGS	3
PINEY CREEK	14
ROARING GAP	26
SPARTA	49



TOP 10 CALLERS

SEPTEMBER 2025

Alleghany	Company	Total
1	LKN UNDERGROUND	17
2	BLUE RIDGE EMC	12
3	BIGHAM CABLE CONSTRUCTION INC	5
4	ACTV BROADBAND	4
5	APPALACHIAN UTILITIES INC	4
6	AQUADRILL INC	4
7	OLD SOUTH GRADING	4
8	ANTHONY MORALES	3
9	DILLON AND GRIFFITH ENTERPRISE LLC	3
10	NCDOT	3



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY SEPTEMBER 2025

TOTAL:1642

ALAMANCE	21
ALEXANDER	7
ALLEGHANY	1
ANSON	7
ASHE	0
AVERY	0
BEAUFORT	3
BERTIE	2
BLADEN	2
BRUNSWICK	16
BUNCOMBE	26
BURKE	0
CABARRUS	27
CALDWELL	7
CAMDEN	2
CARTERET	4
CASWELL	2
CATAWBA	23
CHATHAM	15
CHEROKEE	0
CHOWAN	0
CLAY	2
CLEVELAND	8
COLUMBUS	3
CRAVEN	12

CUMBERLAND	61
CURRITUCK	4
DARE	11
DAVIDSON	17
DAVIE	5
DUPLIN	6
DURHAM	186
EDGECOMBE	11
FORSYTH	44
FRANKLIN	10
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	11
GUILFORD	51
HALIFAX	1
HARNETT	40
HAYWOOD	1
HENDERSON	8
HERTFORD	7
HOKE	10
HYDE	2
IREDELL	33
JACKSON	2

JOHNSTON	74
JONES	0
LEE	15
LENOIR	17
LINCOLN	25
MACON	6
MADISON	1
MARTIN	10
MCDOWELL	1
MECKLENBURG	188
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	47
NEW HANOVER	33
NORTHAMPTON	2
ONSLOW	21
ORANGE	27
PAMLICO	2
PASQUOTANK	0
PENDER	10
PERQUIMANS	2
PERSON	2
PITT	27
POLK	7

RANDOLPH	14
RICHMOND	4
ROBESON	11
ROCKINGHAM	8
ROWAN	22
RUTHERFORD	2
SAMPSON	4
SCOTLAND	1
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	3
TYRRELL	0
UNION	60
VANCE	2
WAKE	221
WARREN	1
WASHINGTON	0
WATAUGA	3
WAYNE	11
WILKES	2
WILSON	9
YADKIN	1
YANCEY	0

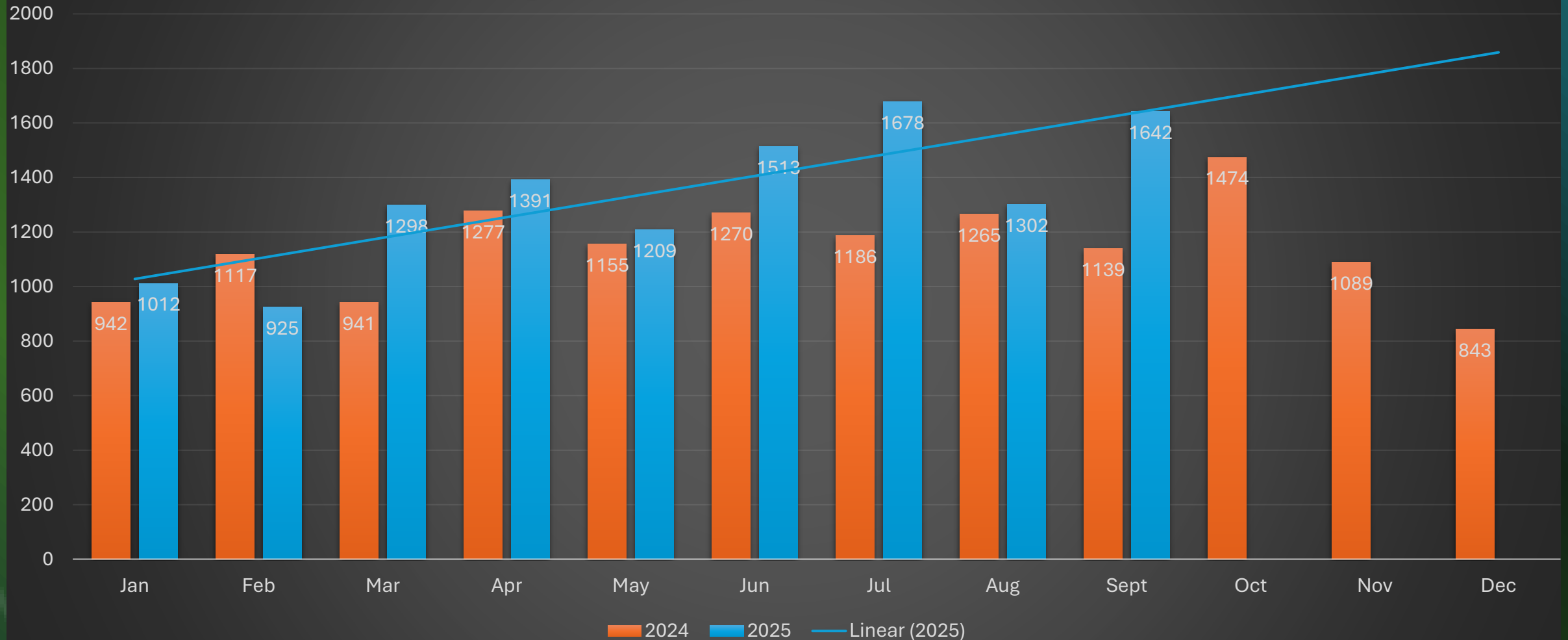


DAMAGES PER 1,000 TRANSMISSIONS

SEPTEMBER 2025



Damages in North Carolina 2025 vs 2024



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



UCC Sign-In Sheet : Watauga Ashe Alleghany UCC

Date:10/22/2025

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