

UCC Sign-In Sheet

County: Cumberland Date: 1 / 8 / 2026

A photograph showing three customer service representatives in a call center. In the foreground, a woman with long blonde hair is smiling and wearing a black headset. Behind her, a man with a beard and a woman are also wearing headsets. They are all wearing light-colored shirts. The background is a bright, modern office environment.

NC811 MONTHLY UPDATE
JANUARY 2026

CUMBERLAND COUNTY



ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2026.

Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in
Member Services at
Lesley@nc811.org if you
have any questions.



UPCOMING MEETINGS

- STATE UCC – January 13, 10am
NC811 Greensboro Office
- NC811 Board Meeting – January 16, 8:30am
Embassy Suites by Hilton Greensboro
Airport
- UDPRB – January 20, 10am
NC811 Greensboro Office
- NCLRPC – January 21, 11am
NC811 Greensboro Office



HOLIDAY CALENDAR 2026

HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 1	Thursday
*Martin Luther King Jr's Birthday	January 19	Monday
Good Friday	April 3	Friday
Memorial Day	May 25	Monday
Independence Day	July 3	Friday
Labor Day	September 7	Monday
*Veterans Day	November 11	Wednesday
Thanksgiving	November 26	Thursday
*Thanksgiving Day After	November 27	Friday
Christmas Eve	December 24	Thursday
Christmas Day	December 25	Friday
*Christmas Day After	December 28	Monday

All above holidays are excluded from the three working day notice.

* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays.

The observed holiday is excluded from the three working day notice as well.

DIXIE DEER CLASSIC



Feb 27th - March 1nd, 2026
NC State Fairgrounds, Raleigh



dixiedeerclassic.org



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app



DATA INSIGHTS

LOCATE REQUESTS

TRANSMISSIONS

COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



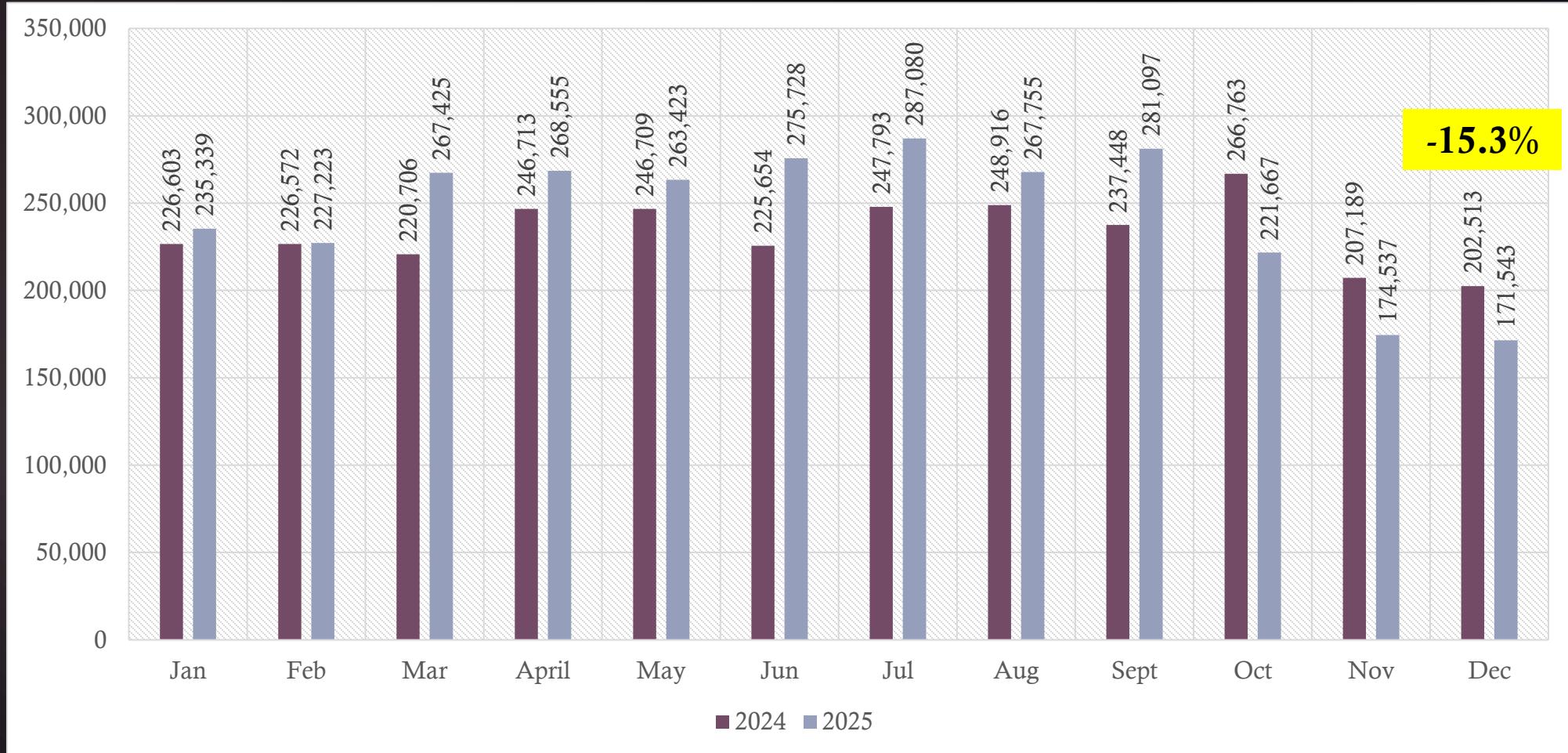
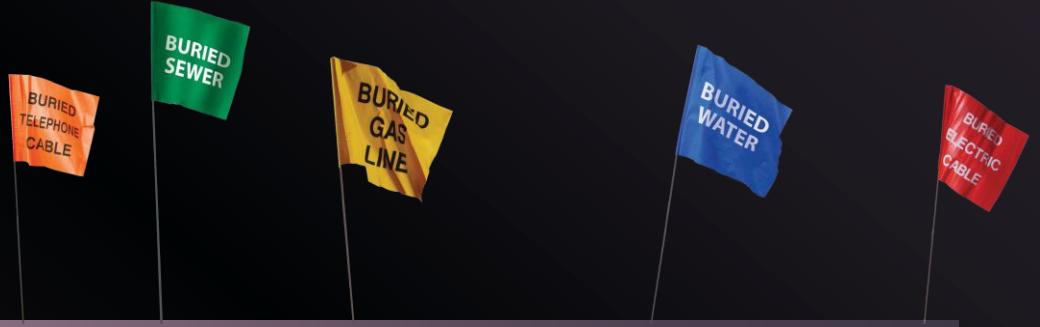
LOCATE REQUESTS FOR NC

2024 VS 2025

2025 YTD - 2,941,372

2024 YTD - 2,803,579

+ 4.9% for the year



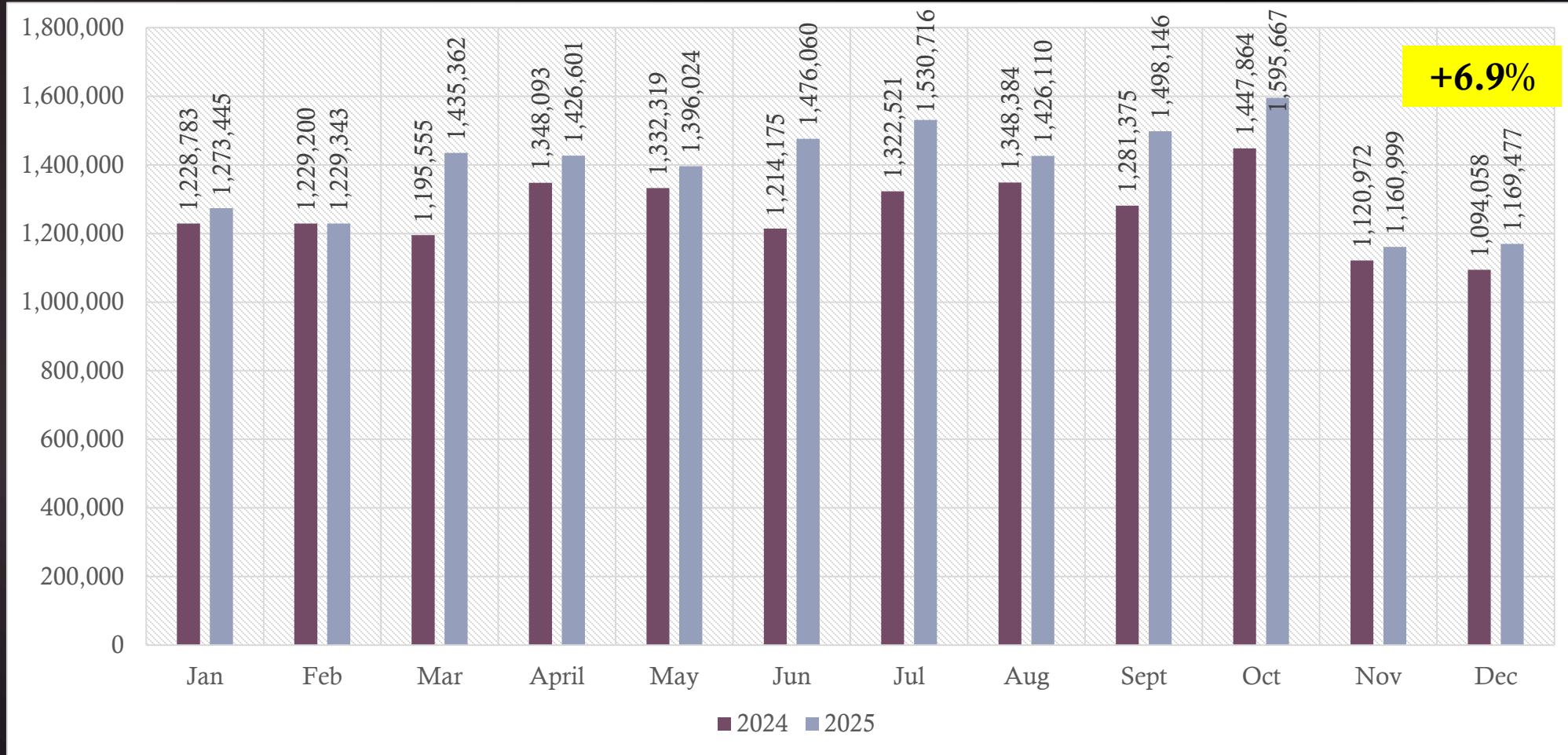
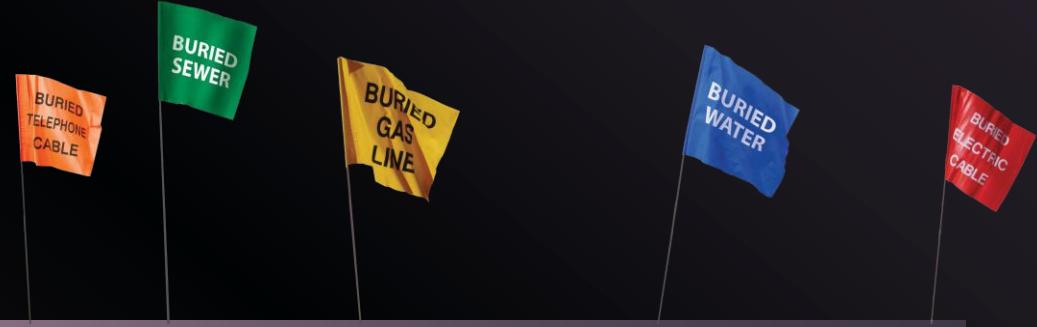
TRANSMISSIONS FOR NC

2024 VS 2025

2025 YTD – 16,617,950

2024 YTD – 15,163,299

+9.6% for the year





LOCATE REQUESTS & TRANSMISSIONS

DECEMBER – CUMBERLAND COUNTY

LOCATE REQUESTS: 4,599

TRANSMISSIONS: 31,467

DAMAGES

DIRT Damage Information
Reporting Tool





DECEMBER Damages

Grand Total 990

ALAMANCE	21
ALEXANDER	5
ANSON	4
AVERY	3
BEAUFORT	1
BLADEN	2
BRUNSWICK	5
BUNCOMBE	14
BURKE	2
CABARRUS	15
CALDWELL	4
CARTERET	2
CATAWBA	22
CHATHAM	15
CHEROKEE	1
CLEVELAND	11
COLUMBUS	5
CRAVEN	9
CUMBERLAND	21
DARE	4
DAVIDSON	15
DAVIE	4

DUPLIN	1
DURHAM	86
EDGECOMBE	2
FORSYTH	20
FRANKLIN	10
GASTON	13
GUILFORD	50
HALIFAX	5
HARNETT	28
HENDERSON	8
HERTFORD	1
HOKE	2
IREDELL	16
JACKSON	1
JOHNSTON	51
LEE	16
LENOIR	6
LINCOLN	9
MCDOWELL	3
MECKLENBURG	113
MONTGOMERY	1
MOORE	19
NASH	5
NEW HANOVER	27
NORTHAMPTON	5

ONSLOW	12
ORANGE	9
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	22
POLK	2
RANDOLPH	11
RICHMOND	1
ROBESON	10
ROCKINGHAM	3
ROWAN	15
RUTHERFORD	2
SAMPSON	1
STANLY	2
STOKES	12
SURRY	3
TRANSYLVANIA	1
UNION	40
WAKE	135
WARREN	1
WATAUGA	2
WAYNE	6
WILKES	2
WILSON	3
YADKIN	2

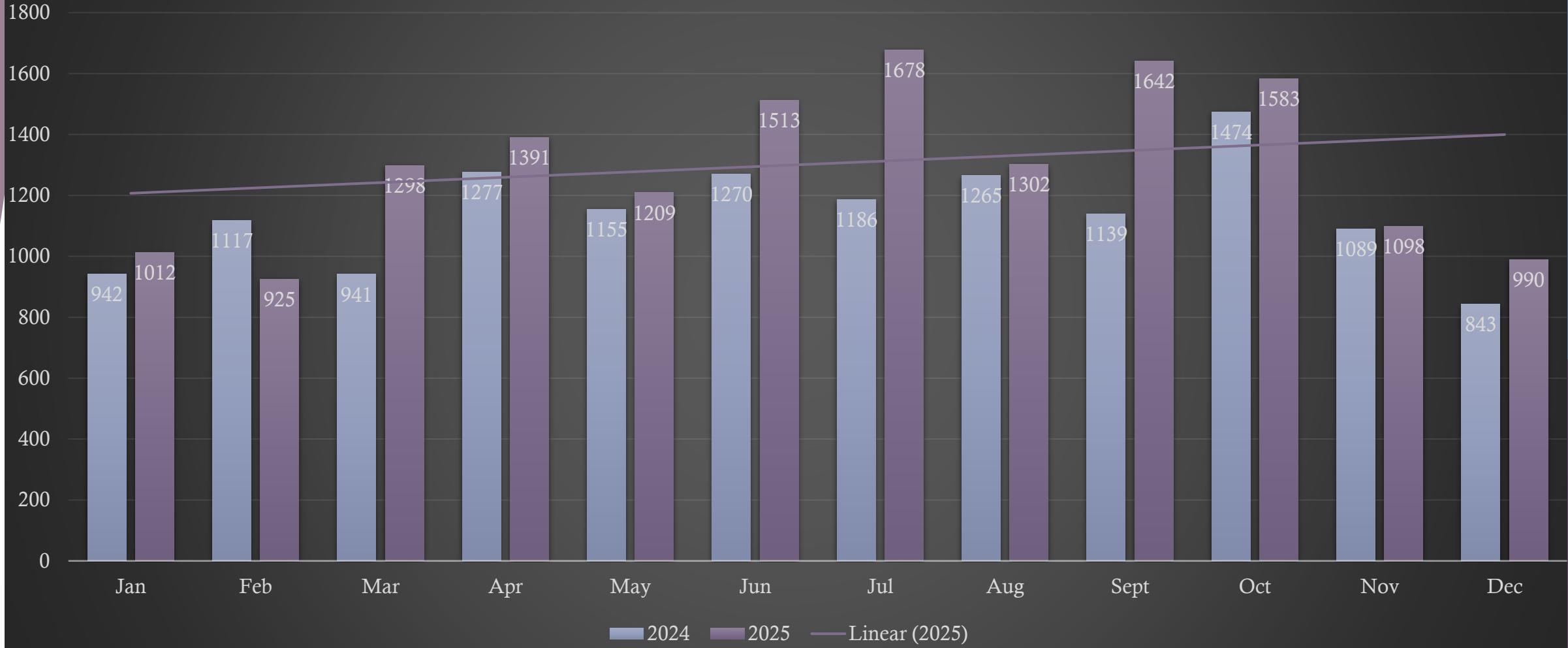




Damages County/Place - Cumberland

CLIFDALE	2
EASTOVER	1
FAYETTEVILLE	17
HOPE MILLS	1
Grand Total	21

Damages in North Carolina 2025 vs 2024



NC811 EDUCATION TEAM

○



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at

www.ncucc.org

