



NC811 MONTHLY UPDATE
JANUARY 2026

BURKE CALDWELL
UCC



ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2026. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.





UPCOMING MEETINGS

- STATE UCC – January 13, 10am
NC811 Greensboro Office
- NC811 Board Meeting – January 16, 8:30am
Embassy Suites by Hilton Greensboro Airport
- UDPRB – January 20, 10am
NC811 Greensboro Office
- NCLRPC – January 21, 11am
NC811 Greensboro Office



HOLIDAY CALENDAR

HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 1	Thursday
*Martin Luther King Jr's Birthday	January 19	Monday
Good Friday	April 3	Friday
Memorial Day	May 25	Monday
Independence Day	July 3	Friday
Labor Day	September 7	Monday
*Veterans Day	November 11	Wednesday
Thanksgiving	November 26	Thursday
*Thanksgiving Day After	November 27	Friday
Christmas Eve	December 24	Thursday
Christmas Day	December 25	Friday
*Christmas Day After	December 28	Monday

All above holidays are excluded from the three working day notice.

* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays.

The observed holiday is excluded from the three working day notice as well.



Feb 27th - March 1nd, 2026
NC State Fairgrounds, Raleigh



dixiedeerclassic.org



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app



DATA INSIGHTS

LOCATE REQUESTS

TRANSMISSIONS

COUNTY TICKET VOLUME

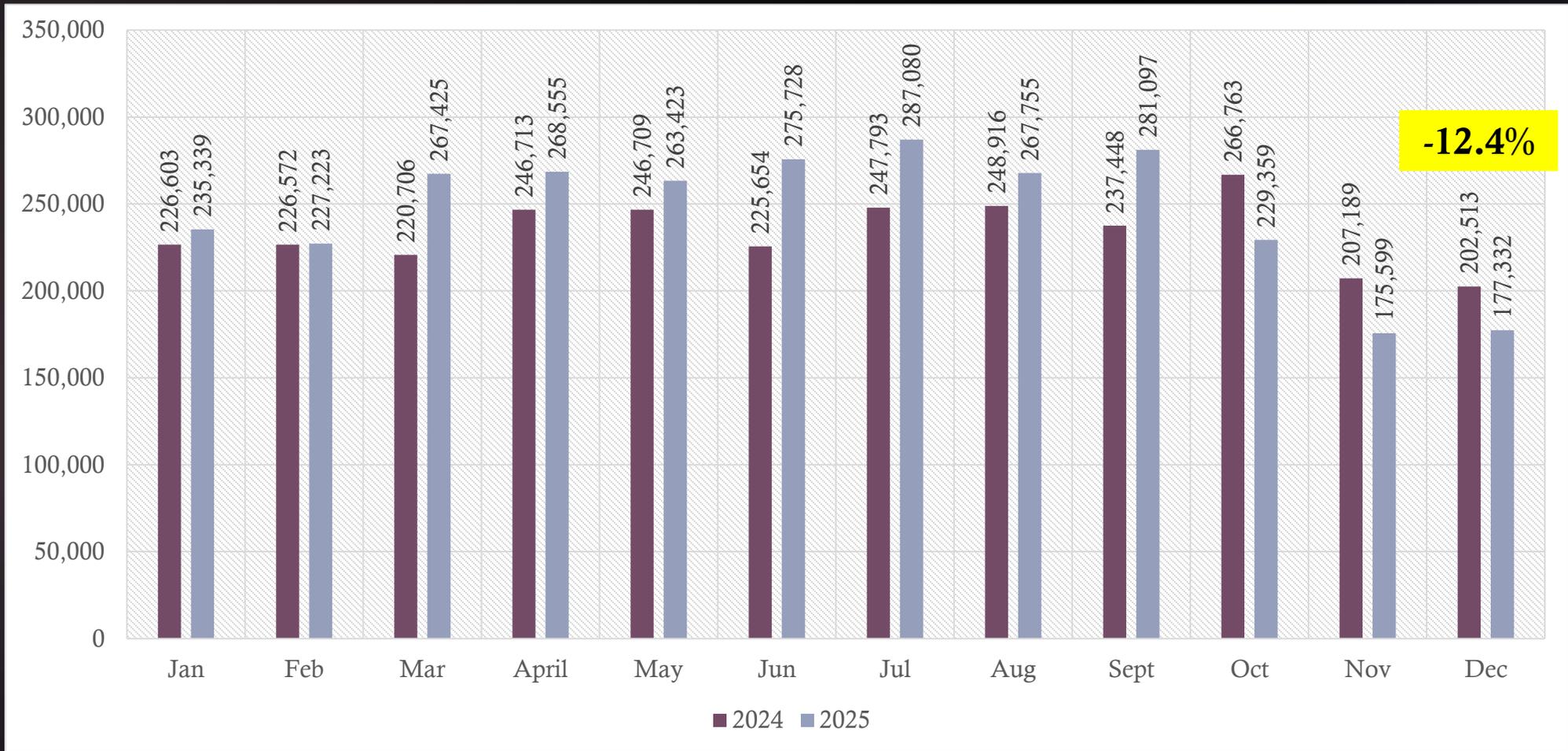
TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC 2024 VS 2025

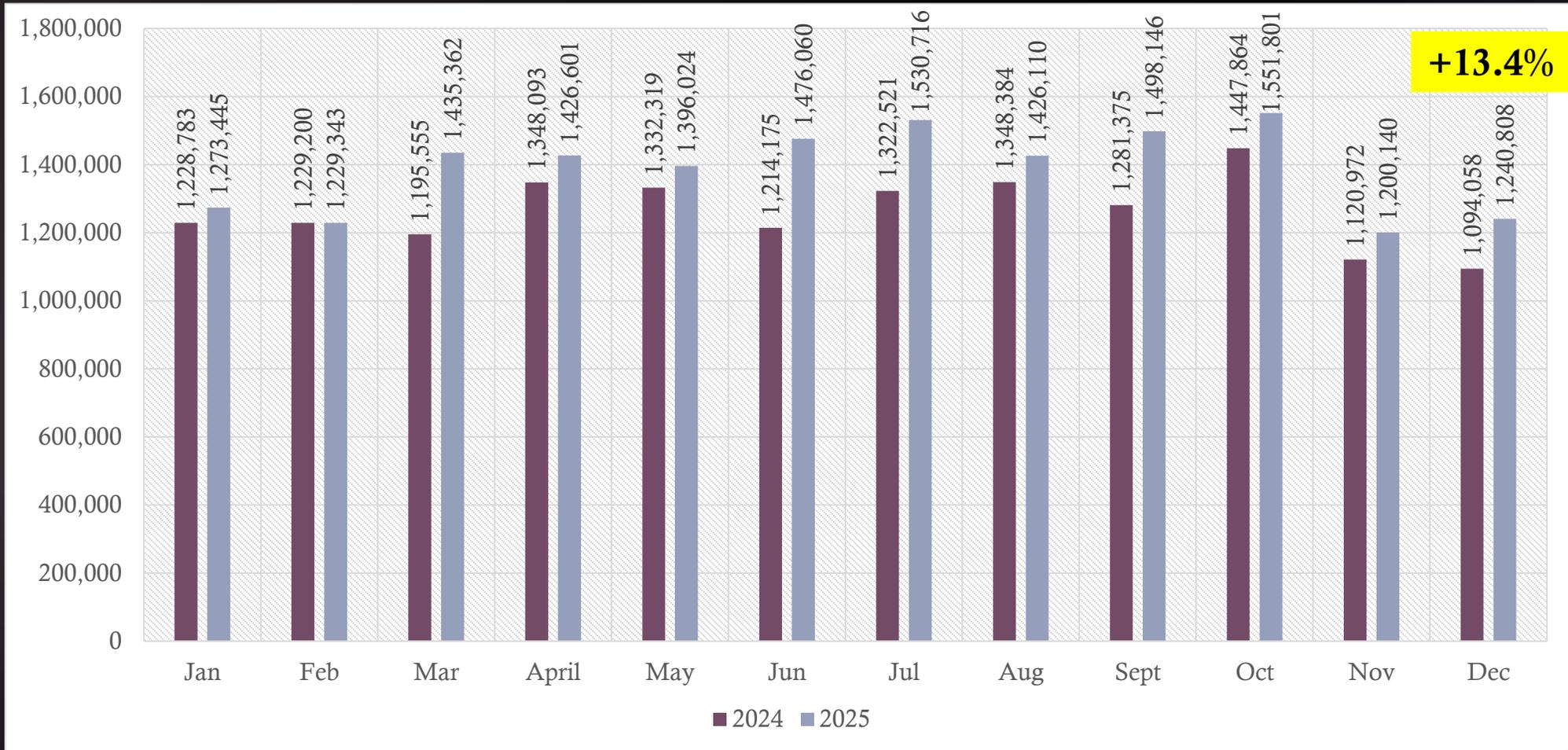
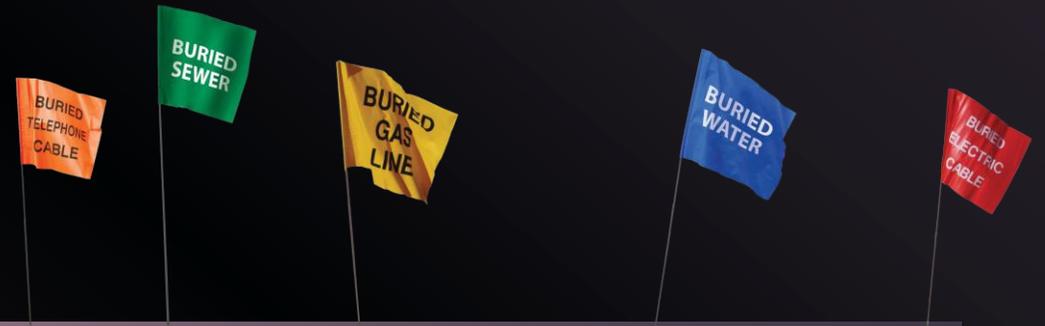
2025 YTD – 2,941,372
2024 YTD – 2,803,579
+ 4.9%



TRANSMISSIONS FOR NC

2024 VS 2025

2025 YTD – 16,617,950
 2024 YTD – 15,163,299
 +9.6%





LOCATE REQUESTS & TRANSMISSIONS

DECEMBER - BURKE

LOCATE REQUESTS: 655

TRANSMISSIONS: 4362



LOCATE REQUESTS & TRANSMISSIONS

DECEMBER - CALDWELL

LOCATE REQUESTS: 1365

TRANSMISSIONS: 7762

DAMAGES

DIRT Damage Information
Reporting Tool





DECEMBER Damages

ALAMANCE	21
ALEXANDER	5
ANSON	4
AVERY	3
BEAUFORT	1
BLADEN	2
BRUNSWICK	5
BUNCOMBE	14
BURKE	2
CABARRUS	15
CALDWELL	4
CARTERET	2
CATAWBA	22
CHATHAM	15
CHEROKEE	1
CLEVELAND	11
COLUMBUS	5
CRAVEN	9
CUMBERLAND	21
DARE	4
DAVIDSON	15
DAVIE	4

DUPLIN	1
DURHAM	86
EDGECOMBE	2
FORSYTH	20
FRANKLIN	10
GASTON	13
GUILFORD	50
HALIFAX	5
HARNETT	28
HENDERSON	8
HERTFORD	1
HOKE	2
IREDELL	16
JACKSON	1
JOHNSTON	51
LEE	16
LENOIR	6
LINCOLN	9
MCDOWELL	3
MECKLENBURG	113
MONTGOMERY	1
MOORE	19
NASH	5
NEW HANOVER	27
NORTHAMPTON	5

ONslow	12
ORANGE	9
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	22
POLK	2
RANDOLPH	11
RICHMOND	1
ROBESON	10
ROCKINGHAM	3
ROWAN	15
RUTHERFORD	2
SAMPSON	1
STANLY	2
STOKES	12
SURRY	3
TRANSYLVANIA	1
UNION	40
WAKE	135
WARREN	1
WATAUGA	2
WAYNE	6
WILKES	2
WILSON	3
YADKIN	2

Grand Total 990



Damages County/Place - Burke

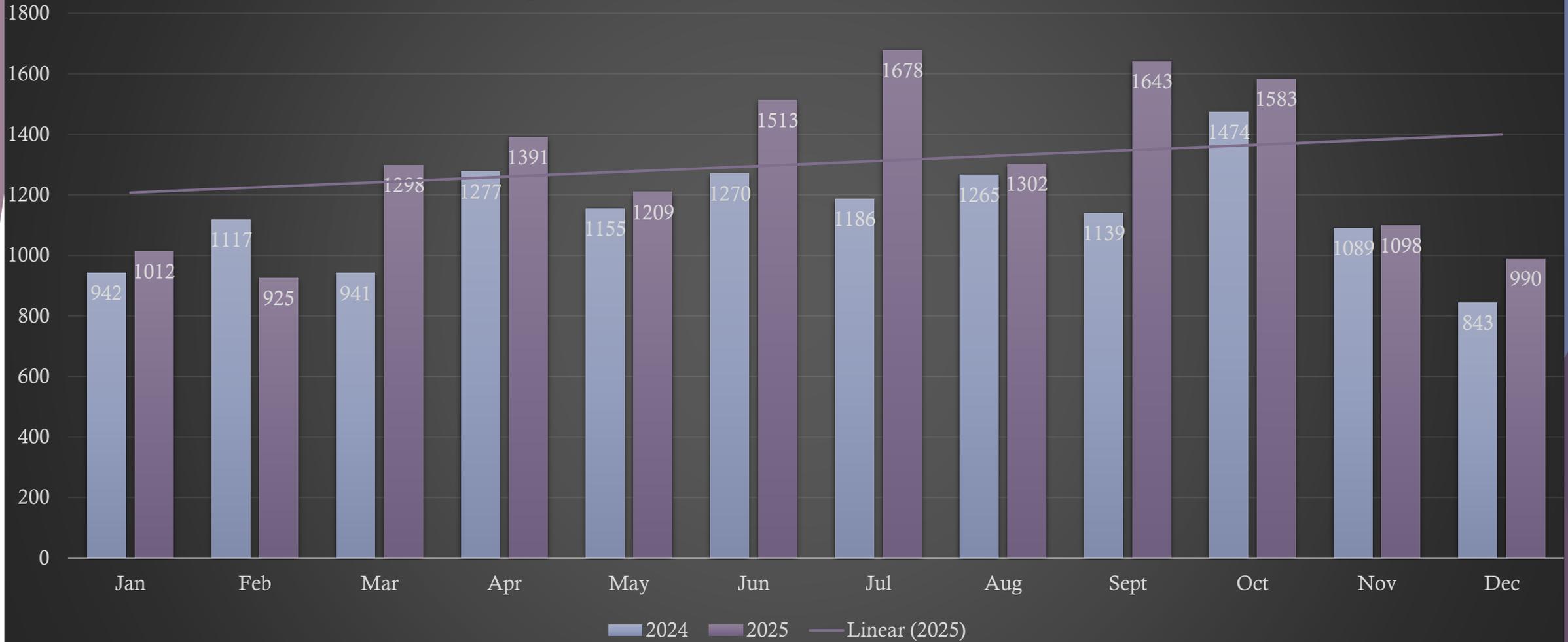
BURKE	DAMAGES
CONNELLY SPRINGS	1
HICKORY	1



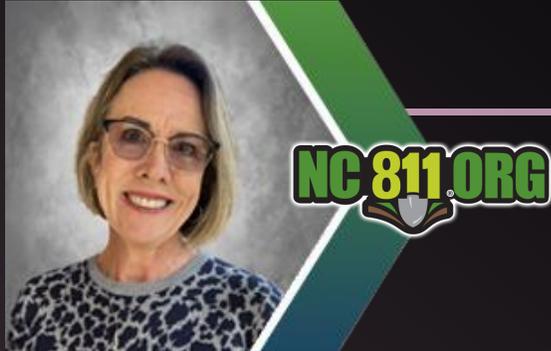
Damages County/Place - Caldwell

CALDWELL	DAMAGES
CAJAH'S MOUNTAIN	1
GRANITE FALLS	1
LENOIR	2

Damages in North Carolina 2025 vs 2024



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



Burke - Caldwell Counties Attendance Sheet

Date: JAN 1 2026

Number	Name	Present Today	Company	Telephone Number	Email Address
1	Rory Phipps		NC 811 UCC Org	336-944-1087	rory@nc811.org
2	Robert Turner	X	Brentwood Water	828-584-4566	turn1148@bellsouth.net
3	Steve Whisenant	X	Brentwood Water	828-584-4566	steveewhisenant@yahoo.com
4	Glenn McCurry	X	Brentwood Water	828-584-4566	glenn.mccurry@gmail.com
5	Bruce Byrd	X	Brentwood Water	828-584-4566	byrdhouse8@att.net
6	Bryan Williams	X	Brentwood Water	828-584-4566	bryan.williams.61967@gmail.com
7	Kendall Powell	X	Brentwood Water	828-584-4566	kpowell@brentwoodwater.com
8	Dustin Wilkerson		Brentwood Water	828-584-4566	
9	Jired Miller		Brentwood Water	828-584-4566	
10	Blake Head		Brentwood Water	828-584-4566	
11	Cal Biggerstaff	X	Brentwood Water	828-584-4566	
12	Doug Suttles	X	Suttles Surveying	828-231-8313	doug@suttlessurvey.com
13	Ken Suttles		Suttles Surveying	828-231-8290	ken@suttlessurvey.com
14	John Leger		Town of Rutherford College		publicworks@rutherfordcollegenc.us
15	Will Dennis	X	Town of Rhodhiss	828-312-0282	rfdchief361@yahoo.com
16	David Wortman	X	Town of Rhodhiss		wortmandw@gmail.com
17	Jim Buckner See Pr.d		REMC	828-584-1410 Ext 203	jbuckner@remc.com
18	Ray Stamey		REMC	828-502-0674	rstamey@remc.com
19	Michelle Flowers		NC Utilities Commission	919-418-4558	mflowers@ncuc.net
20	Will Ellis		City of Morganton	828-219-2094	wellis@morgantonNC.gov
21	Ronnie Suttles	X	City of Morganton	828-403-7532	wellis@morgantonNC.gov
22	Kelsey Cassavaugh		PNG - Duke-Energy	828-569-9.66	kelsey.cassavaugh@duke-energy.com
23	Kyle Kissmann		Utilities Partners (UPA)	584-775-1307	kkissman@utilitypartners.com

(COVER)

Number	Name	Present Today	Company	Telephone Number	Email Address
24	Karen Burnett		Roddi Long Grading		roddilonggrading@gmail.com
25	Mike Sheffield		PRG Consulting	828-778-8027	mshffield@prgconsulting.net
26	Jeffrey Wert		PRG Consulting	828-620-2226	jwert@prgconsulting.net
27	R. Keith Radcliff		NC DOT	828-778-8027	fkradcliff@ncdot.gov
28	Chris Banietti		Badger Transportation		cebanietti@badgerinc.com
29	Mark Delehant		Burke County		mark.delehant@burkenc.org
30	Duane Spencer		Heath Consultants	828-601-1864	duane.spencer@heathus.com
31	Awert Parker		Heath Consultants	828-962-4553	awert.parker@heathus.com
32	Mark Killian		PNG - Duke-Energy	828-461-8539	Mark.Killian@Duke-Energy.com
33	Crystal Wayman		S & N Communications		
34	Ray Briones		S & N Communications		rbriones@sncomm.com
35	Esten Craig		Triangle	828-413-2593	doggie@trianglecontractors.com
36	Jonathan Shell		Utilities Partners (UPA)	828-221-6870	JonathanShell18@gmail.com
37	Matt Seitz		Williams Electric	828-448-1176	Matt.Seitz@unitedutility.com
38	Randy Smith		Town of Granite Falls	828-312-4936	randy.smith@granitefalls.nc.gov
39	Lee Brittain	X	Rutherford EMC	828-448-2764	LBrittain@REMC.com
40	Nathan Gallion	X	Rutherford EMC	828-283-1071	N.Gallion@REMC.com
41	Mark Calisti	X	City of Morganton	828-443-7584	comlocator@gmail.com
42					
43					
TOTAL Attendees Present:		14			