

HENDERSON POLK
TRANSYLVANIA UCC



NC811 MONTHLY UPDATE

FEBRUARY 2026



UPCOMING MEETINGS

- UDPRB – March 10, 9am
NC811 Greensboro Office
- STATE UCC – March 10, 10am
Enbridge Gas of North Carolina
4211 Global St, Raleigh, NC
- NCLRPC – March 18, 11am
NC811 Greensboro Office
- NC811 Board Meeting – April 17, 8:30am
Hyatt Centric Charlotte SouthPark



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app



DATA INSIGHTS

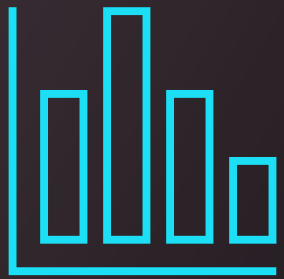
LOCATE REQUESTS

TRANSMISSIONS

COUNTY TICKET VOLUME

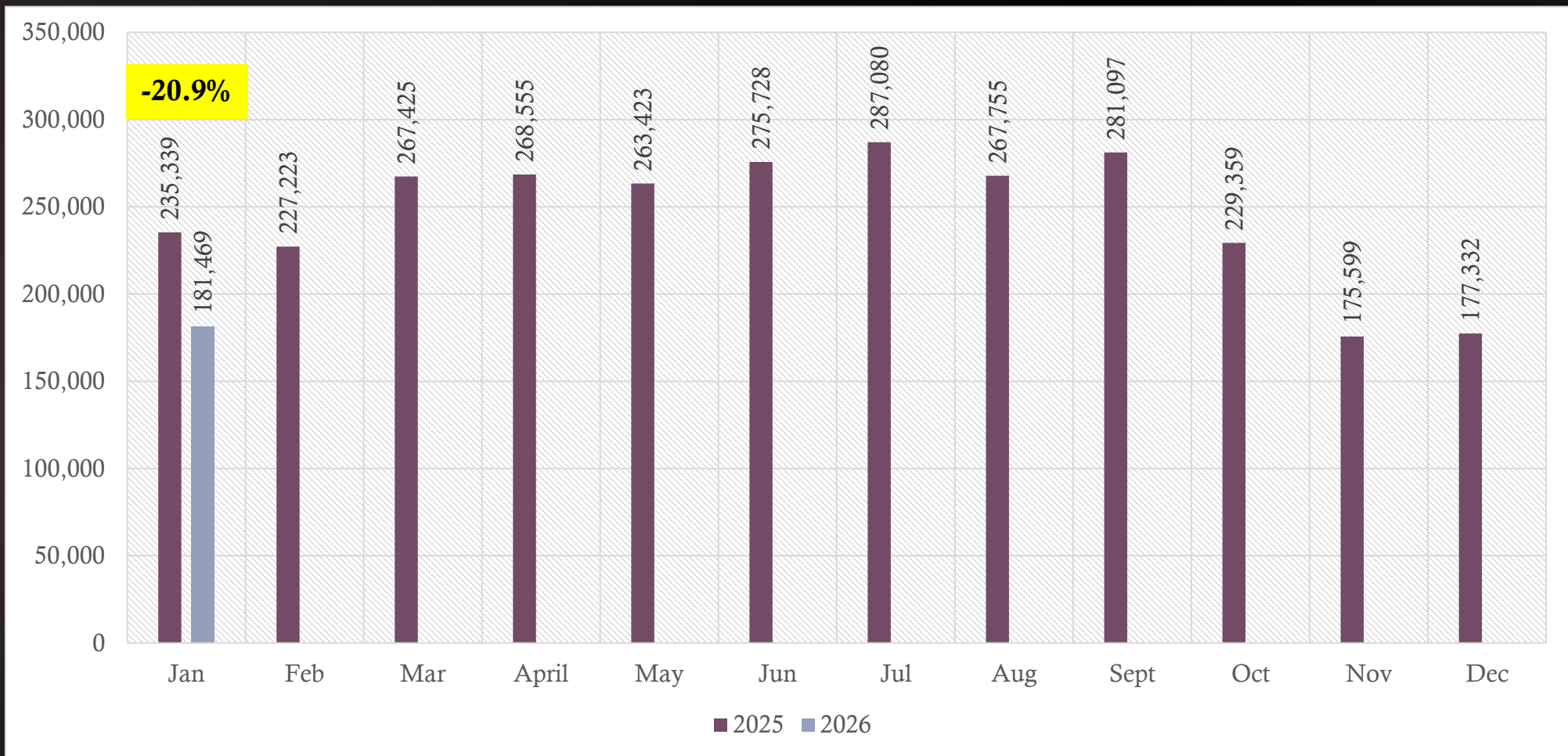
TOP 10 CALLERS

DAMAGE INFORMATION



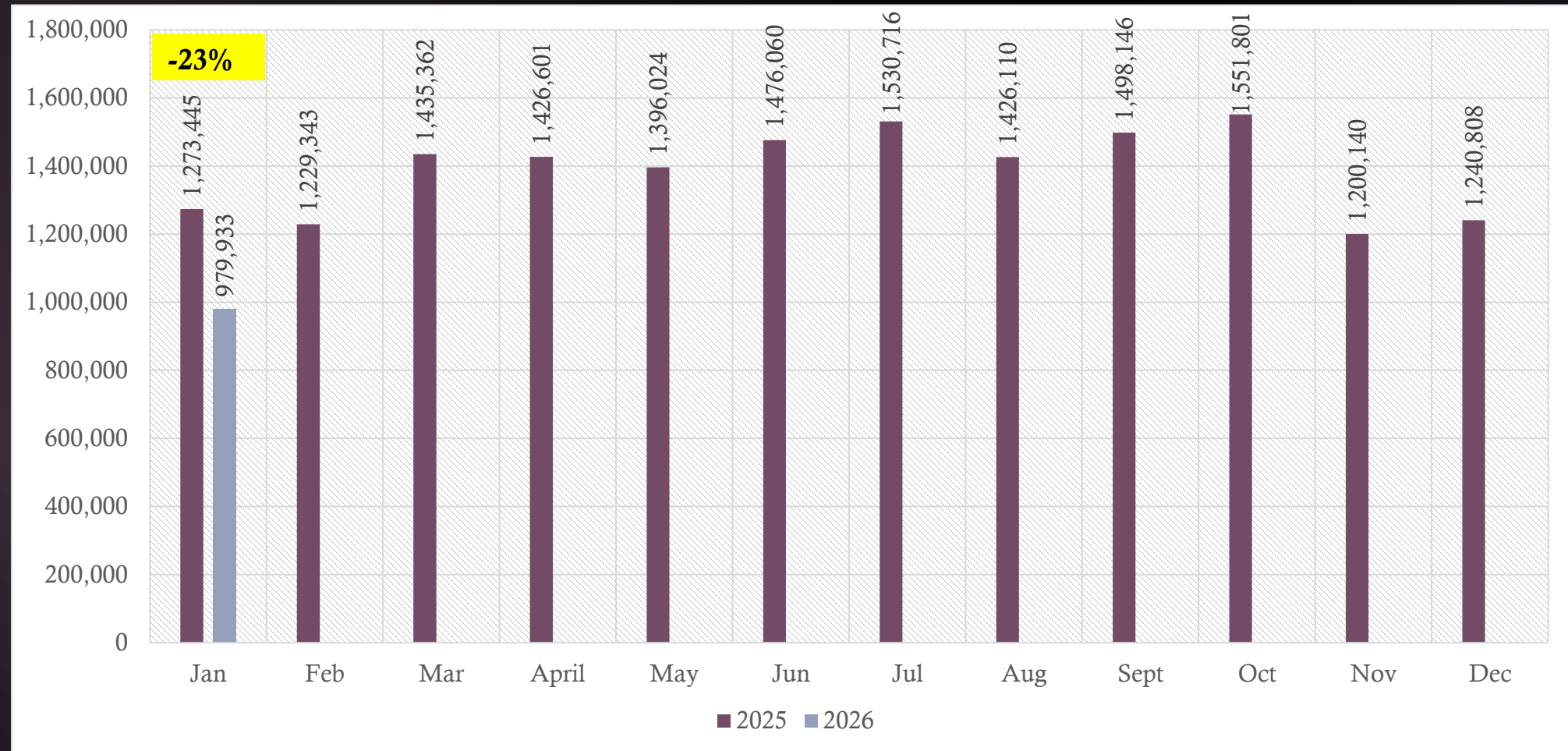
LOCATE REQUESTS FOR NC 2025 VS 2026

2026 YTD -181,469
2025 YTD -235,339
-20.9%



TRANSMISSIONS FOR NC 2025 VS 2026

2026 YTD - 979,933
2025 YTD - 1,273,445
-23%





COUNTY TICKET DISTRIBUTION - JANUARY

Henderson	1616
HENDERSONVILLE	778
FLETCHER	260
MILLS RIVER	131
ETOWAH	88
FLAT ROCK	76
HORSE SHOE	46
HOOPERS CREEK	34
ASHEVILLE	31
LAUREL PARK	29
EAST FLAT ROCK	25



COUNTY TICKET DISTRIBUTION - JANUARY

Polk	742
COLUMBUS	373
TRYON	222
MILL SPRING	81
SALUDA	34
GREEN CREEK	12
MCGINNIS CROSSROADS	7
PEA RIDGE	5
SUNNY VIEW	5
BEULAH	3



COUNTY TICKET DISTRIBUTION - JANUARY

Transylvania	431
BREVARD	257
PISGAH FOREST	64
ROSMAN	20
CEDAR MOUNTAIN	18
BALSAM GROVE	17
LAKE TOXAWAY	14
PENROSE	11
SAPPHIRE	10
LITTLE RIVER	6
DUNNS ROCK	5

DAMAGES

DIRT Damage Information
Reporting Tool





JANUARY Damages

Grand Total - 999

ALAMANCE	13
ALEXANDER	4
ANSON	4
BRUNSWICK	11
BUNCOMBE	25
BURKE	1
CABARRUS	14
CALDWELL	5
CAMDEN	2
CARTERET	6
CASWELL	1
CATAWBA	15
CHATHAM	18
CLEVELAND	6
COLUMBUS	2
CRAVEN	3
CUMBERLAND	30
CURRITUCK	2
DARE	8
DAVIDSON	9
DAVIE	2
DUPLIN	4

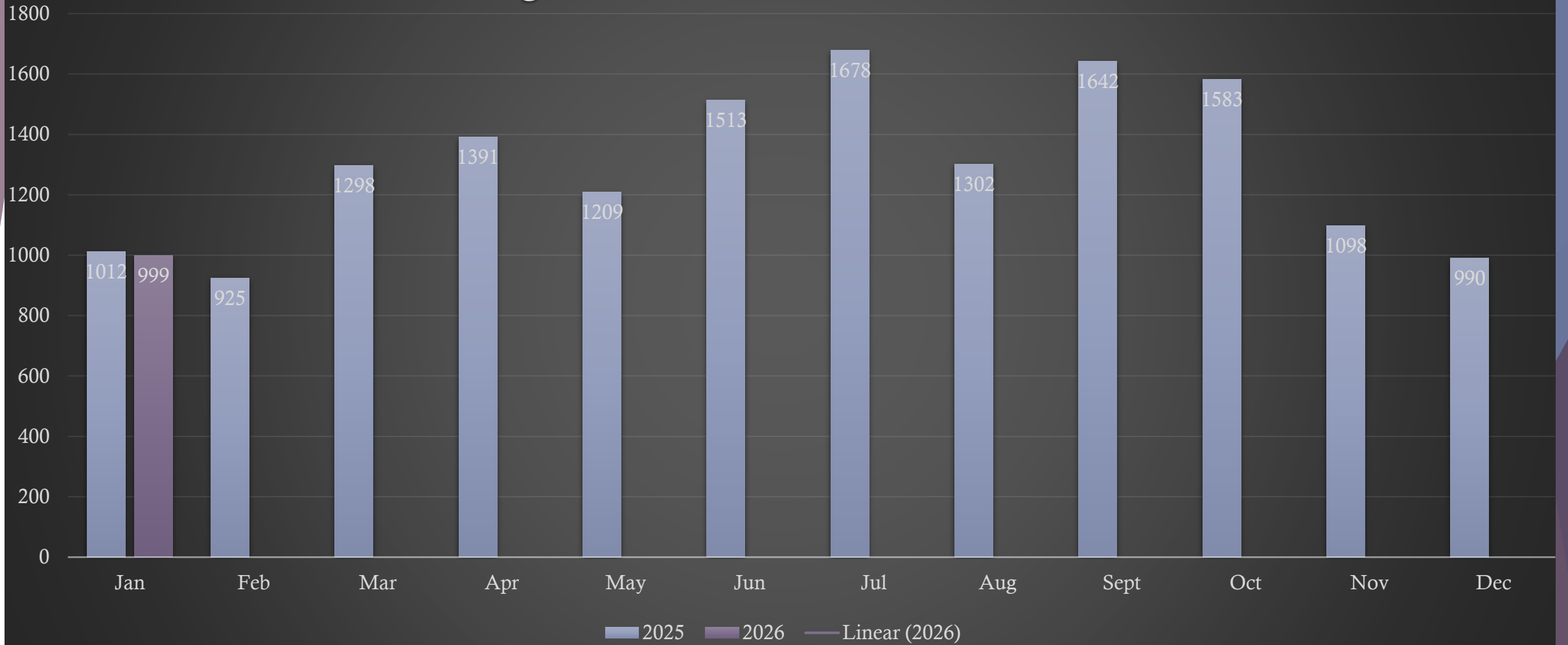
DURHAM	87
EDGECOMBE	4
FORSYTH	22
FRANKLIN	5
GASTON	23
GRANVILLE	1
GREENE	4
GUILFORD	44
HALIFAX	2
HARNETT	21
HAYWOOD	1
HENDERSON	4
HOKE	1
HYDE	1
IREDELL	19
JACKSON	1
JOHNSTON	49
LEE	12
LENOIR	3
LINCOLN	9
MACON	1
MARTIN	1

MCDOWELL	1
MECKLENBURG	124
MONTGOMERY	1
MOORE	24
NASH	10
NEW HANOVER	23
ONSLOW	10
ORANGE	7
PAMLICO	4
PASQUOTANK	1
PENDER	12
PERQUIMANS	2
PERSON	3
PITT	16
POLK	2
RANDOLPH	6
RICHMOND	1
ROBESON	10
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	1
SAMPSON	2

SCOTLAND	2
STOKES	7
SURRY	3
TYRRELL	1
UNION	63
VANCE	1
WAKE	131
WASHINGTON	3
WAYNE	3
WILKES	3
WILSON	3
YADKIN	2



Damages in North Carolina 2026 vs 2025





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 2025 Cases

- **581** - Cases Reviewed
- **33** - Cases Tabled for additional information
- **89** - Cases Dismissed for lack of evidence
- **380** – Issued Pipes Plus Training
- **\$300,500** Fines Issued



UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 1/20/2026 Cases

- **91** - Cases Reviewed
- **0** - Cases Tabled for additional information
- **17** - Cases Dismissed for lack of evidence
- **65** – Issued Pipes Plus Training
- **\$48,000** Fines Issued

NC811 EDUCATION TEAM



THANK YOU FOR YOUR ATTENTION

A copy of this presentation
will be available at
www.ncucc.org



VOLUNTEER FOR UCC LEADERSHIP



STEP UP, MAKE A DIFFERENCE

ROLES



Chair

Leads meetings, sets agendas, and serves as the main contact



Co-Chair

Supports the Chair, fills in when needed, helps with follow-up



Secretary

Takes and distributes meeting minutes, maintains attendance; records



BENEFITS

- Leadership visibility
- Networking
- Professional development
- Community impact

Contact me for more information



STEP UP!
VOLUNTEER TODAY