



MAY 2026

NC811 MONTHLY UPDATE

BURKE CALDWELL UCC



Upcoming meetings

- **NCLRPC**
May 20, 2026 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org
calendar page for a link to the meeting
- **Underground Damage Prevention
Review Board**
June 3, 2026 at 8:00am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 17, 2026 at 8:30am
Cambria Hotel,
15 Page Ave, Asheville, NC

Joint NC/SC Utilities



Dates: May 12-15, 2026

Location: Hyatt Regency in
Greenville, SC

Registration: Attendee - \$450
Guest/Spouse - \$250



<https://sc811.com/scucc/#tab-36096>



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution

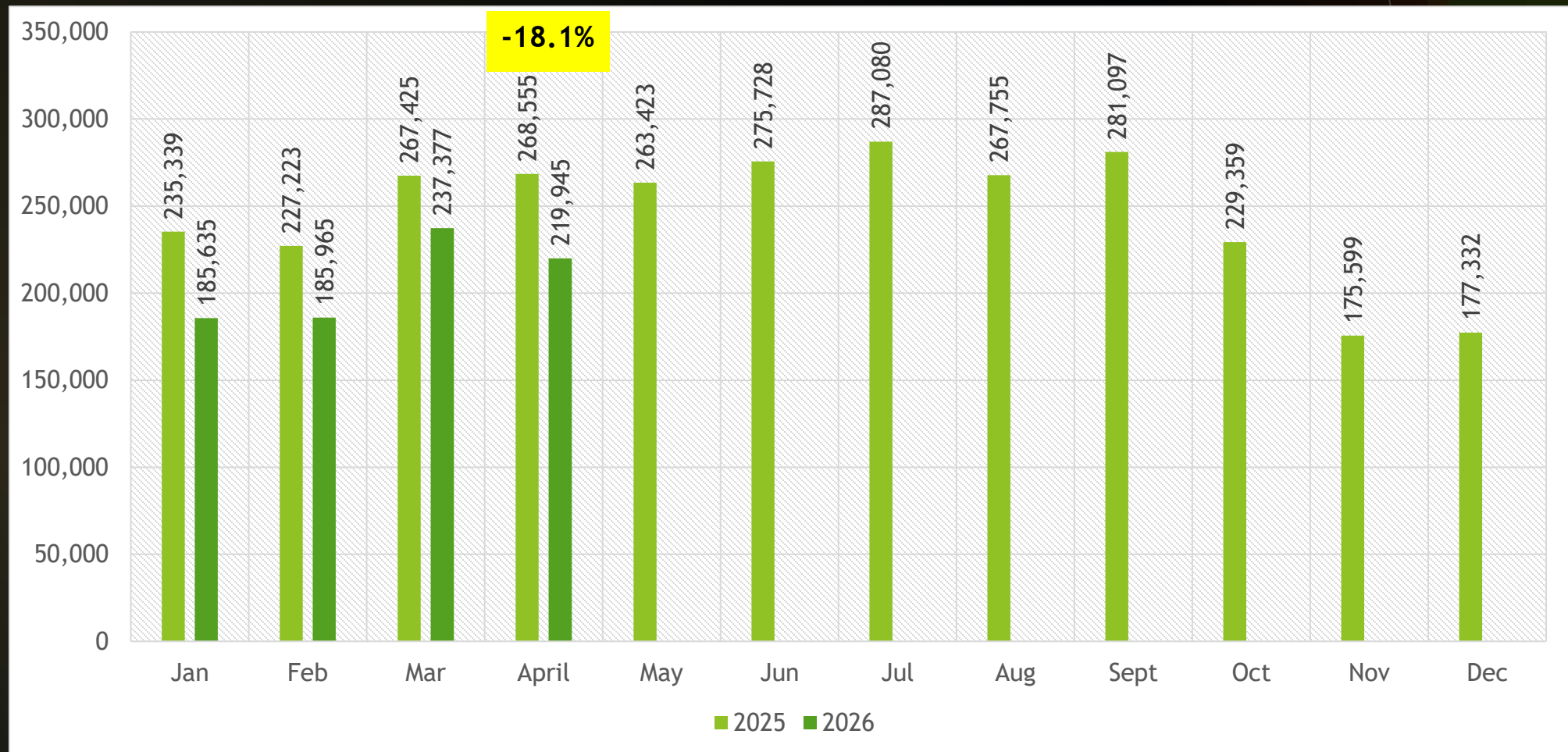
5009

NC 811.ORG

The logo for NC 811.ORG features the text "NC 811.ORG" in a bold, green, sans-serif font with a black outline. The "11" is a larger, lime green color. Below the "11" is a stylized shovel icon with a blue blade and a brown handle, set against a green and brown background. A registered trademark symbol (®) is located to the right of the shovel.

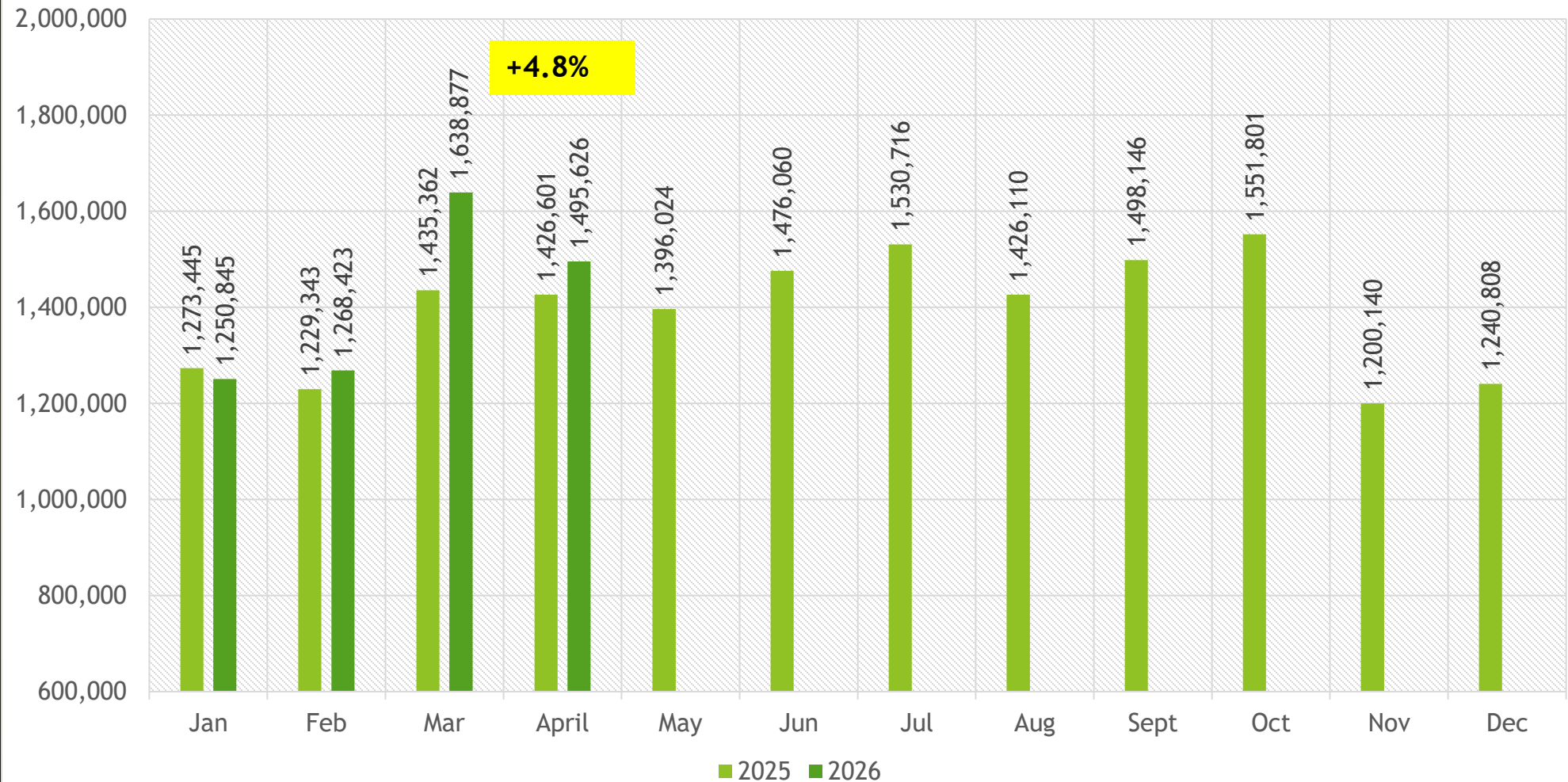
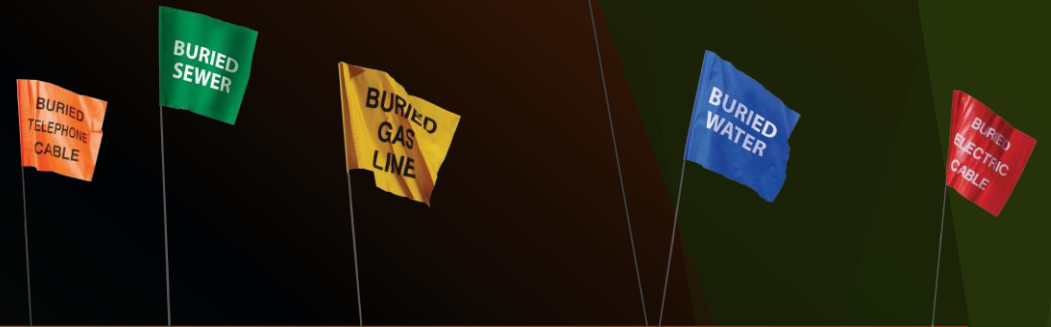
LOCATE REQUESTS FOR NC 2025 VS 2026

2026 YTD -828,922
2025 YTD -998,542
-17%



TRANSMISSIONS FOR NC 2025 VS 2026

2026 YTD – 5,653,771
2025 YTD – 5,364,751
+5.4%





County ticket Volume

BURKE	746
3 HOURS	31
CANCEL	8
NEW	618
RXMT	28
UPDATE	61

EMERGENCY	35
NORMAL	632
RUSH	57
SHORT	22



County ticket distribution - APRIL

BURKE	746
MORGANTON	387
CONNELLY SPRINGS	102
VALDESE	71
HICKORY	53
ICARD	32
AMHERST	18
HILDEBRAN	17
JONAS RIDGE	15
DREXEL	14
LINVILLE	13



Top 10 Callers for APRIL

BURKE	746
BAREFOOT COMMUNICATIONS INC	86
WILLIAMS ELECTRIC COMPANY	36
HAVEN CABLE	32
BIRD ELECTRIC INC	24
RUTHERFORD ELECTRIC MEMBERSHIP CORP	19
PREMIER TELECOMMUNICATIONS	17
AT&T UTILITY OPERATIONS	17
CITY OF MORGANTON (RTE)	17
BIGHAM CABLE CONSTRUCTION INC	12
TOWN OF VALDESE	12



County ticket Volume

CALDWELL	1222
3 HOURS	126
CANCEL	7
NEW	862
RXMT	52
UPDATE	175

EMERGENCY	56
NORMAL	975
RUSH	164
SHORT	27



County ticket distribution - APRIL

CALDWELL	1222
LENOIR	424
GRANITE FALLS	352
HUDSON	173
CAJAH'S MOUNTAIN	107
LOVELADY	52
ABINGDON	48
HICKORY	16
COLLETTSVILLE	8
BATON	7
PATTERSON	7



Top 10 Callers for APRIL

CALDWELL	1222
NATIONAL ONDEMAND	81
GAC ENTERPRISES LLC	73
BAREFOOT COMMUNICATIONS INC	70
ERIC NEWTON TRENCHING	63
SGL CONSTRUCTION LLC	49
WILLIAMS ELECTRIC COMPANY	45
BLUE RIDGE ENERGY	36
2911 UNDERGROUND CONSTRUCTION	35
CORELINE INC	32
GLORY UTILITIES LLC	26

DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





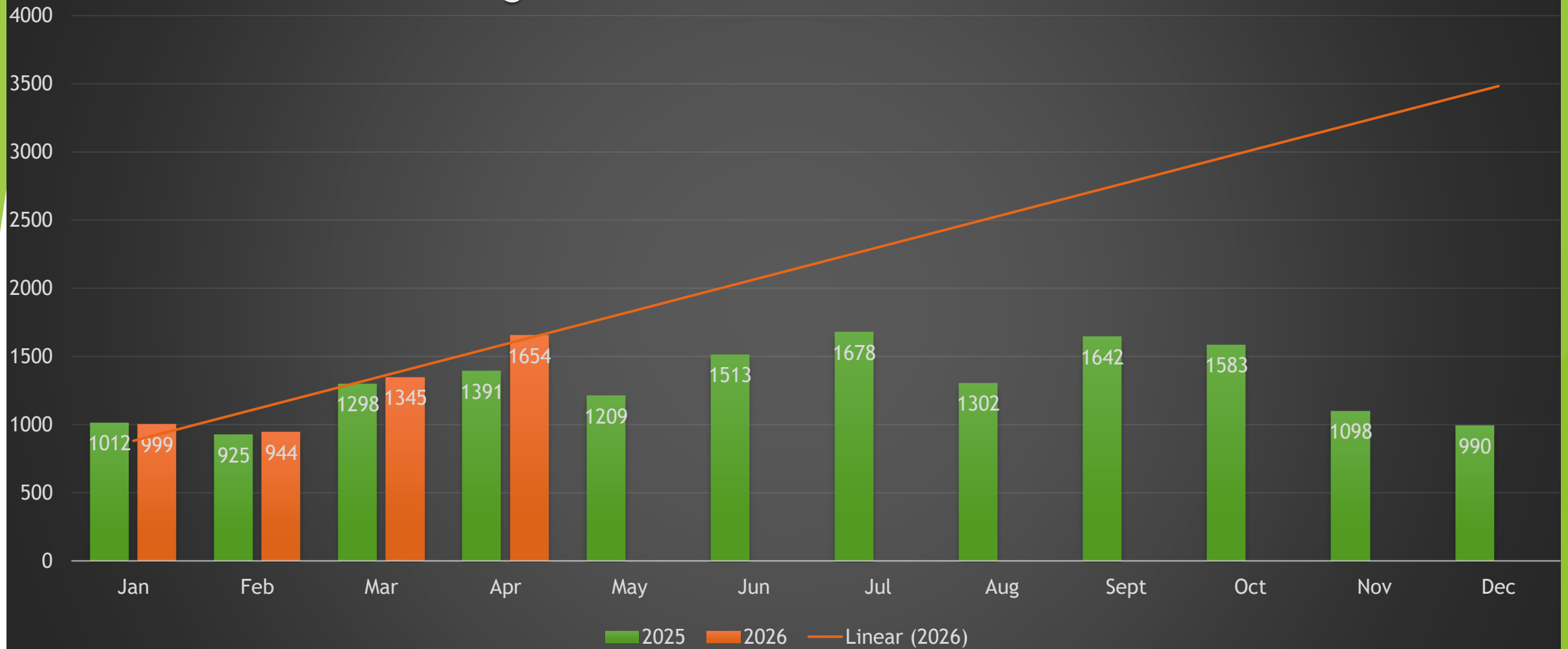
APRIL DAMAGES BY COUNTY

Grand Total – 1,654

ALAMANCE	21	DAVIDSON	20	MECKLENBURG	161	TRANSYLVANIA	2
ALEXANDER	5	DAVIE	5	MITCHELL	1	UNION	70
ANSON	2	DUPLIN	3	MOORE	21	VANCE	3
AVERY	1	DURHAM	170	NASH	14	WAKE	235
BEAUFORT	3	EDGECOMBE	8	NEW HANOVER	25	WARREN	2
BLADEN	2	FORSYTH	44	NORTHAMPTON	6	WASHINGTON	3
BRUNSWICK	11	FRANKLIN	11	ONSLow	19	WAYNE	17
BUNCOMBE	40	GASTON	19	ORANGE	35	WILKES	1
BURKE	3	GRANVILLE	11	PAMLICO	4	WILSON	5
CABARRUS	43	GUILFORD	73	PASQUOTANK	2	YADKIN	3
CALDWELL	10	HALIFAX	7	PENDER	14		
CAMDEN	1	HARNETT	39	PERSON	10		
CARTERET	9	HAYWOOD	8	PITT	28		
CASWELL	2	HENDERSON	8	POLK	5		
CATAWBA	39	HERTFORD	2	RANDOLPH	13		
CHATHAM	19	HOKE	4	RICHMOND	3		
CHEROKEE	2	IREDELL	50	ROBESON	14		
CHOWAN	2	JACKSON	3	ROCKINGHAM	15		
CLAY	1	JOHNSTON	60	ROWAN	21		
CLEVELAND	8	LEE	11	RUTHERFORD	4		
COLUMBUS	1	LENOIR	5	SAMPSON	2		
CRAVEN	13	LINCOLN	13	SCOTLAND	3		
CUMBERLAND	34	MACON	3	STANLY	9		
CURRITUCK	3	MARTIN	2	STOKES	2		
DARE	10	MCDOWELL	4	SURRY	14		



Damages in North Carolina 2026 vs 2025



NC811 EDUCATION TEAM





THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



Burke - Caldwell Counties Attendance Sheet

May 2025

Date: April 14, 2025

Number	Name	Present Today	Company	Telephone Number	Email Address
1	Rory Phipps	—	NC 811 UCC Org	336-944-1087	rory@nc811.org
2	Robert Turner	X	Brentwood Water	828-443-5766	turn1148@bellsouth.net
3	Steve Whisenant	X	Brentwood Water	828-584-4566	stevewhisenant@yahoo.com
4	Glenn McCurry	X	Brentwood Water	828-584-4566	glenn.mccurry@gmail.com
5	Bruce Byrd	X	Brentwood Water	828-584-4566	byrdhouse8@att.net
6	Bryan Williams		Brentwood Water	828-584-4566	bryan.williams.61967@gmail.com
7	Kendall Powell		Brentwood Water	828-584-4566	kpowell@brentwoodwater.com
8	Jired Miller		Brentwood Water	828-584-4566	n/a
9	Blake Head		Brentwood Water	828-584-4566	n/a
10	Cal Biggerstaff		Brentwood Water	828-584-4566	n/a
12	Doug Suttles	✓	Suttles Surveying	828-231-8313	doug@suttlessurvey.com
13	Ken Suttles	✓	Suttles Surveying	828-231-8290	ken@suttlessurvey.com
14	John Leger		Town of Rutherford College		publicworks@rutherfordcollege.nc.us
15	Will Dennis		Town of Rhodhiss		rdchief361@yahoo.com
16	David Wortman	✓	Town of Rhodhiss		wortmandw@gmail.com
17	Lee Brittain		REMC	828-448-2764	LBrittain@remc.com
18	Nathan Gallion		REMC	828-503-1071	ngallion@remc.com
19	Michelle Flowers		NC Utilities Commission	919-418-4558	mflowers@ncuc.net
20	Mark Calisti	✓	City of Morganton	828-443-7584	comlocator@gmail.com
21	Ronnie Suttles		City of Morganton	828-403-7532	rsuttles@morgantonncc.gov
22	Randy Smith		City of Morganton	828-443-3070	BAD rsmith@morgantonncc.gov
23	Will Ellis		City of Morganton	828-219-2094	wellis@morgantonncc.gov
24	Mark Delehant		Burke County		mark.delehant@burkenc.org

Number	Name	Present Today	Company	Telephone Number	Email Address
25	Duane Spencer	X	USIC AGO	980-279-7365	duanespencer@usidlc.com
26	Kelsey Cassavaugh		PNG - Duke-Energy	828-569-9.66	kelsey.cassavaugh@duke-engerly.com
27	Karen Burnett		Roddi Long Grading		roddilonggrading@gmail.com
28	Mike Sheffield		PRG Consulting	828-778-8027	mshffield@prgconsulting.net
29	Jeffrey Wert		PRG Consulting	828-620-2226	jwert@prgconsulting.net
30	Awert Parker		Heath Consultants	828-962-4553	awert.parker@heathus.com
31	Mark Killian		PNG - Duke-Energy	828-461-8539	Mark.Killian@Duke-Energy.com
32	Crystal Wayman		S & N Communications		
33	Ray Briones		S & N Communications		rbriones@sncomm.com
34	Esten Craig		Triangle Contractors	828-413-2593	doggie@trianglecontractors.com
35	Jonathan Shell		Utilities Partners (UPA)	828-221-6870	JonathanShell18@gmail.com
36	Matt Seitz		Williams Electric	828-448-1176	Matt.Seitz@unitedutility.com
37	Clint Bumgarner		Town of Granite Fall	828-228-3508	
38	Bob Hoffman		Town of Granite Fall	828-493-3720	publicworks@granitefallsmc.gov
39	Ross Wilcox	X	PRG	910-620-8160	Ross.Wilcox@duke-energy.com
40					
41					
42					
43					
44					
45					
TOTAL Attendees Present:					

WE WANT YOU ON OUR TEAM



Why Join Us?

- Bring together utility operators, excavators, locators, municipal representatives, and other stakeholders in one collaborative setting
- Share important updates and strengthen working relationships across the utility community
- Promote damage prevention and safe excavation practices that protect our communities and infrastructure
- Foster open communication, collaboration, and a strong safety-focused culture

Available Positions

- CHAIR*
- CO-CHAIR*
- SECRETARY*
- VALUED MEMBER

*NOT ALL POSITIONS MAY BE AVAILABLE.

SIGN UP FOR INVITES AT:

 Website
<https://ncucc.org/>



- NC811 WESTERN REGION EDUCATION LIAISON
- RORY PHIPPS
336.944.1087
rory@nc811.org