



**MAY 2026**

**NC811 MONTHLY UPDATE**

**HENDERSON POLK  
TRANSYLVANIA UCC**



# Upcoming meetings

- **NCLRPC**  
May 20, 2026 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**  
June 3, 2026 at 8:00am  
NC811, 5009 High Point Road, Greensboro  
[udprb.nc.gov](https://udprb.nc.gov)
- **NC811 Board**  
July 17, 2026 at 8:30am  
Cambria Hotel,  
15 Page Ave, Asheville, NC

# Joint NC/SC Utilities



**Dates:** May 12-15, 2026

**Location:** Hyatt Regency in  
Greenville, SC

**Registration:** Attendee - \$450  
Guest/Spouse - \$250



<https://sc811.com/scucc/#tab-36096>



# CALENDAR

NC811 & NCUCC  
event calendars  
can be found on  
[nc811.org](http://nc811.org) or the  
nc811 app



# Data Insights

Locate Requests

Transmissions

County ticket volume  
and distribution

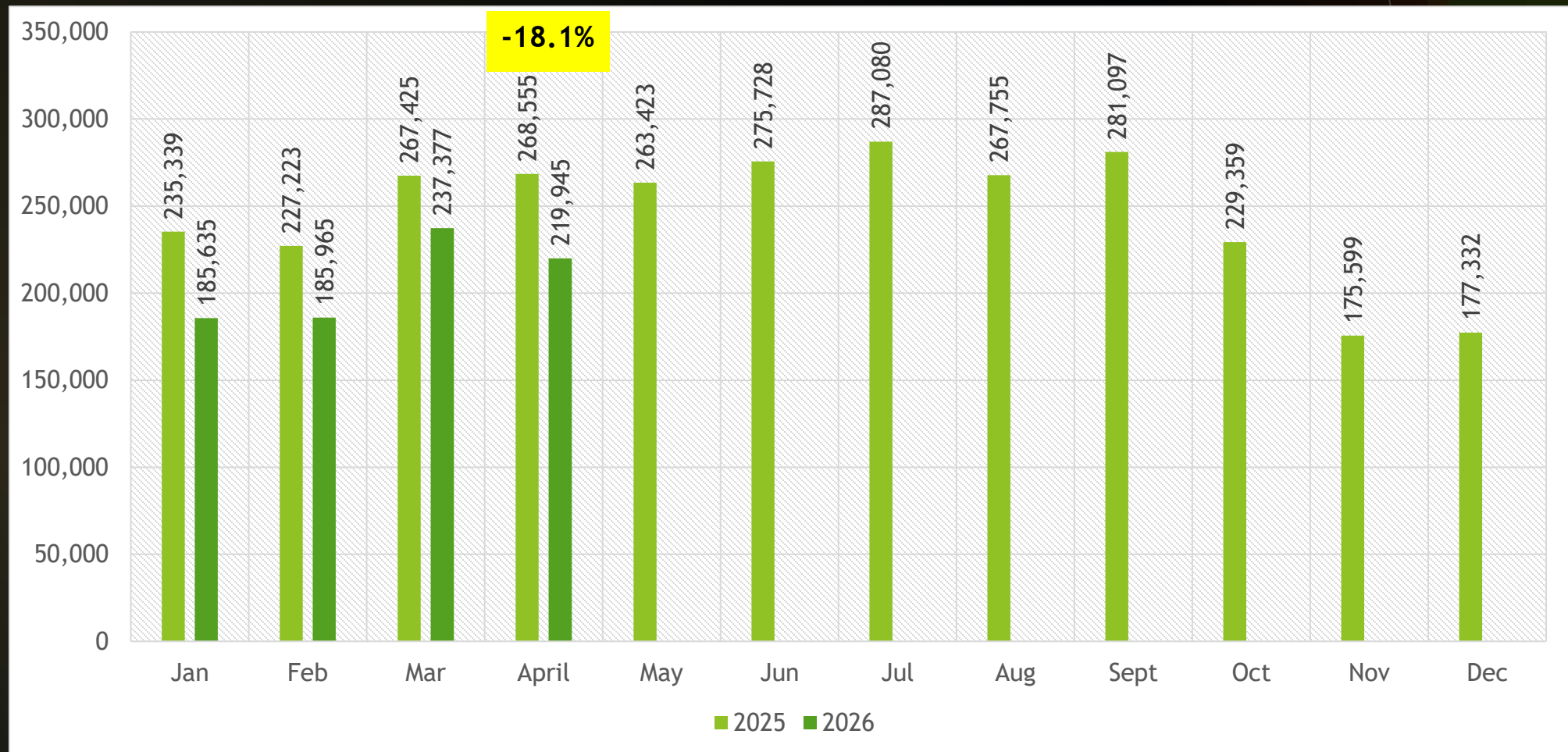
5009

**NC 811.ORG**

The logo for NC 811.ORG is displayed on a large outdoor sign. The text "NC 811.ORG" is rendered in a bold, green, sans-serif font with a black outline. The "11" is significantly larger than the other characters. Below the "11" is a stylized shovel icon with a blue blade and a brown handle. A registered trademark symbol (®) is located to the right of the "11". The sign is set against a light blue background and is mounted on a stone archway. The number "5009" is visible above the sign.

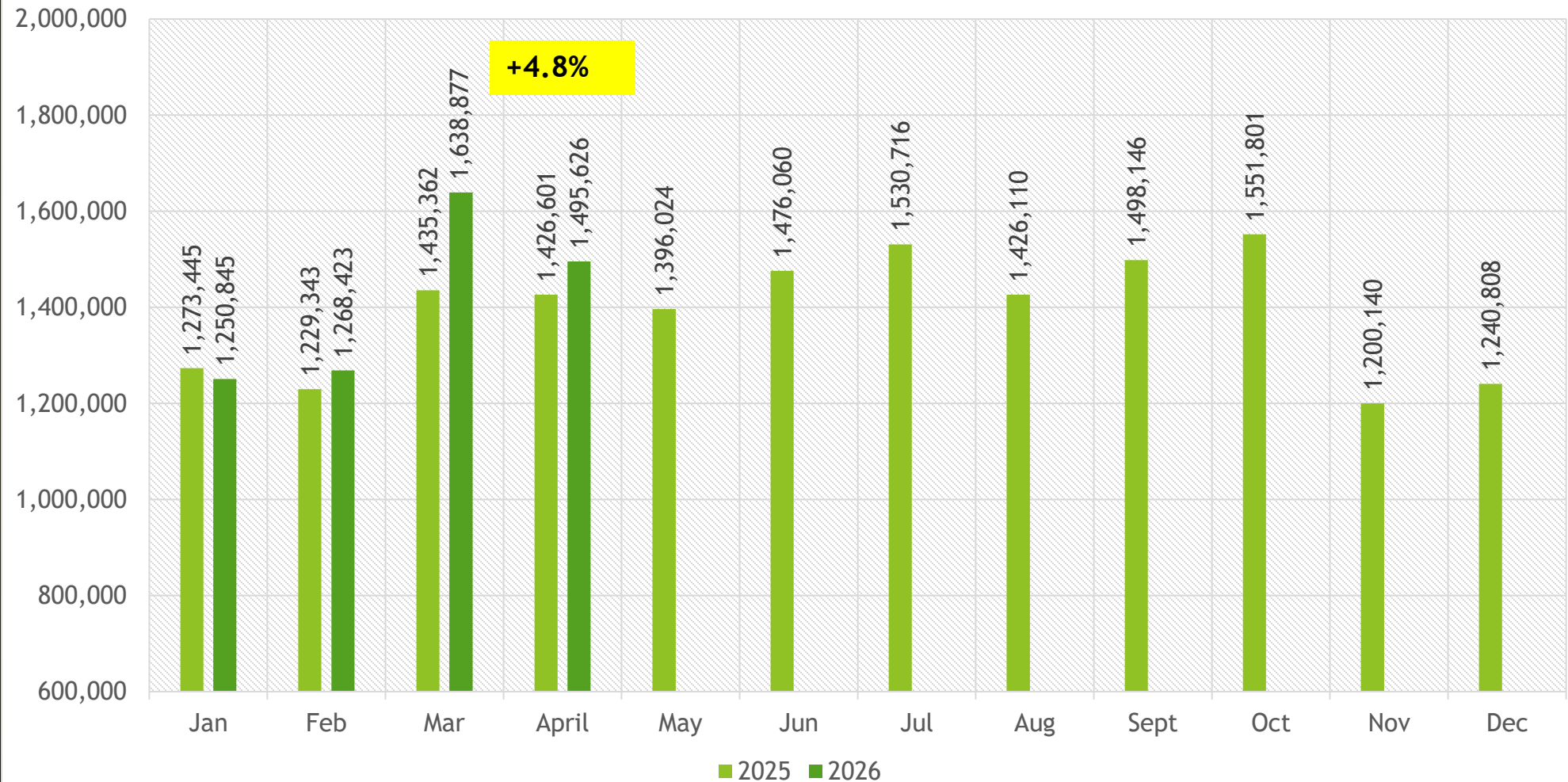
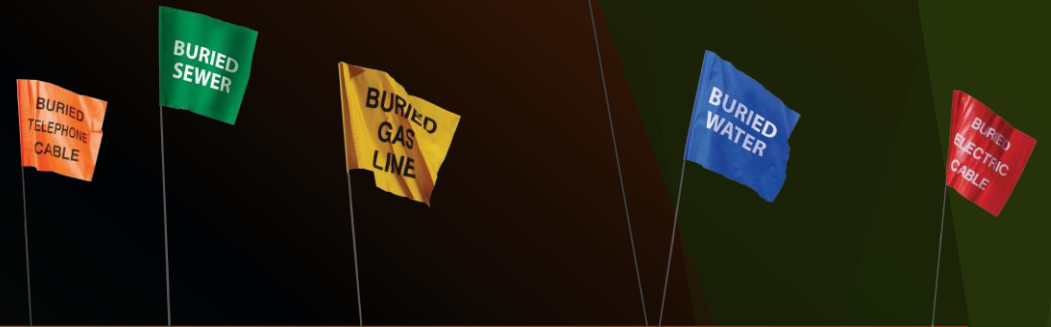
# LOCATE REQUESTS FOR NC 2025 VS 2026

2026 YTD -828,922  
2025 YTD -998,542  
-17%



# TRANSMISSIONS FOR NC 2025 VS 2026

2026 YTD – 5,653,771  
2025 YTD – 5,364,751  
+5.4%





# County ticket Volume

APRIL 2026 VS 2025

<b>HENDERSON</b>	<b>2589</b>
3 HOURS	138
CANCEL	25
NEW	1750
RXMT	179
UPDATE	497

EMERGENCY	41
NORMAL	2232
RUSH	224
SHORT	92



# County ticket distribution - APRIL

<b>HENDERSON</b>	<b>2589</b>
HENDERSONVILLE	1304
MILLS RIVER	279
FLETCHER	249
FLAT ROCK	172
HOOPERS CREEK	77
ZIRCONIA	75
ASHEVILLE	74
ETOWAH	72
EDNEYVILLE	56
EAST FLAT ROCK	44



## Top 10 Callers for APRIL

<b>HENDERSON</b>	<b>2589</b>
GLOBAL FIBER	239
ITG	174
TENNOCA CONSTRUCTION COMPANY	145
SOUTHEAST CONNECTIONS LLC (RTE)	85
AT&T UTILITY OPERATIONS	85
SUMTER UTILITIES INC	82
BIRD ELECTRIC INC	75
AT&T	70
NORTH CAROLINA EXCAVATION & PAVING	51
SUMTER UTILITIES	46



# County ticket Volume

APRIL 2026 VS 2025

<b>POLK</b>	<b>729</b>
3 HOURS	48
CANCEL	6
NEW	601
RXMT	15
UPDATE	59

EMERGENCY	12
NORMAL	633
RUSH	72
SHORT	12



## County ticket distribution - APRIL

<b>POLK</b>	<b>729</b>
COLUMBUS	263
TRYON	251
MILL SPRING	114
SALUDA	64
GREEN CREEK	18
SUNNY VIEW	4
BEULAH	4
COX STORE	3
COLLINSVILLE	3
ROCK SPRINGS	3



## Top 10 Callers for APRIL

<b>POLK</b>	<b>729</b>
ITG	179
COOK UNDERGROUND CONTRACTING LLC	100
BIGHAM CABLE CONSTRUCTION	35
SUMTER UTILITIES INC	35
REMC	20
INFRATECH CORP	17
TRAFFIC CONTROL SAFETY SERVICES INC	15
WILLIAMS ELECTRIC COMPANY	15
CC STRICKLAND AND SONS	14
DUKE ENERGY (6)	14



# County ticket Volume

APRIL 2026 VS 2025

<b>TRANSYLVANIA</b>	<b>832</b>
3 HOURS	114
CANCEL	6
NEW	486
RXMT	119
UPDATE	107

---

EMERGENCY	11
NORMAL	552
RUSH	213
SHORT	56



# County ticket distribution - APRIL

<b>TRANSYLVANIA</b>	<b>832</b>
BREVARD	433
ROSMAN	121
BALSAM GROVE	104
PISGAH FOREST	61
DUNNS ROCK	35
LAKE TOXAWAY	26
PENROSE	14
LITTLE RIVER	14
CEDAR MOUNTAIN	12
SAPPHIRE	9



## Top 10 Callers for APRIL

<b>TRANSYLVANIA</b>	<b>832</b>
VANGUARD CONSTRUCTION OPERATIONS LLC	100
CHC UNDERGROUND INC	98
CVO ENTERSPRISE	91
SUMTER UTILITIES INC	33
SUMTER UTILITIES	29
C V O ENTERPRISES	26
MOUNTAIN CREEK CONTRACTORS	24
NC TOP SERVICE	21
CAROLINA MULTI SERVICES	21
BIRD ELECTRIC INC	17

# DAMAGES

**DIRT** Damage Information  
Reporting Tool





# APRIL DAMAGES BY COUNTY

Grand Total – 1,654

ALAMANCE	21	DAVIDSON	20	MECKLENBURG	161	<b>TRANSYLVANIA</b>	<b>2</b>
ALEXANDER	5	DAVIE	5	MITCHELL	1	UNION	70
ANSON	2	DUPLIN	3	MOORE	21	VANCE	3
AVERY	1	DURHAM	170	NASH	14	WAKE	235
BEAUFORT	3	EDGECOMBE	8	NEW HANOVER	25	WARREN	2
BLADEN	2	FORSYTH	44	NORTHAMPTON	6	WASHINGTON	3
BRUNSWICK	11	FRANKLIN	11	ONSLow	19	WAYNE	17
BUNCOMBE	40	GASTON	19	ORANGE	35	WILKES	1
BURKE	3	GRANVILLE	11	PAMLICO	4	WILSON	5
CABARRUS	43	GUILFORD	73	PASQUOTANK	2	YADKIN	3
CALDWELL	10	HALIFAX	7	PENDER	14		
CAMDEN	1	HARNETT	39	PERSON	10		
CARTERET	9	HAYWOOD	8	PITT	28		
CASWELL	2	<b>HENDERSON</b>	<b>8</b>	<b>POLK</b>	<b>5</b>		
CATAWBA	39	HERTFORD	2	RANDOLPH	13		
CHATHAM	19	HOKE	4	RICHMOND	3		
CHEROKEE	2	IREDELL	50	ROBESON	14		
CHOWAN	2	JACKSON	3	ROCKINGHAM	15		
CLAY	1	JOHNSTON	60	ROWAN	21		
CLEVELAND	8	LEE	11	RUTHERFORD	4		
COLUMBUS	1	LENOIR	5	SAMPSON	2		
CRAVEN	13	LINCOLN	13	SCOTLAND	3		
CUMBERLAND	34	MACON	3	STANLY	9		
CURRITUCK	3	MARTIN	2	STOKES	2		
DARE	10	MCDOWELL	4	SURRY	14		

## Damages in North Carolina 2026 vs 2025



# NC811 EDUCATION TEAM





# THANK YOU!

---

A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)



# WE WANT YOU ON OUR TEAM



## Why Join Us?

- Bring together utility operators, excavators, locators, municipal representatives, and other stakeholders in one collaborative setting
- Share important updates and strengthen working relationships across the utility community
- Promote damage prevention and safe excavation practices that protect our communities and infrastructure
- Foster open communication, collaboration, and a strong safety-focused culture

## Available Positions

- CHAIR\*
- CO-CHAIR\*
- SECRETARY\*
- VALUED MEMBER

\*NOT ALL POSITIONS MAY BE AVAILABLE.

## SIGN UP FOR INVITES AT:

 Website  
<https://ncucc.org/>



- NC811 WESTERN REGION EDUCATION LIAISON
- RORY PHIPPS  
336.944.1087  
rory@nc811.org