



**MAY 2026**

**NC811 MONTHLY UPDATE**

**MCDOWELL UCC**



# Upcoming meetings

- **NCLRPC**  
May 20, 2026 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**  
June 3, 2026 at 8:00am  
NC811, 5009 High Point Road, Greensboro  
[udprb.nc.gov](https://udprb.nc.gov)
- **NC811 Board**  
July 17, 2026 at 8:30am  
Cambria Hotel,  
15 Page Ave, Asheville, NC

# Joint NC/SC Utilities



**Dates:** May 12-15, 2026

**Location:** Hyatt Regency in  
Greenville, SC

**Registration:** Attendee - \$450  
Guest/Spouse - \$250



<https://sc811.com/scucc/#tab-36096>



# CALENDAR

NC811 & NCUCC  
event calendars  
can be found on  
[nc811.org](http://nc811.org) or the  
nc811 app



# Data Insights

Locate Requests

Transmissions

County ticket volume  
and distribution

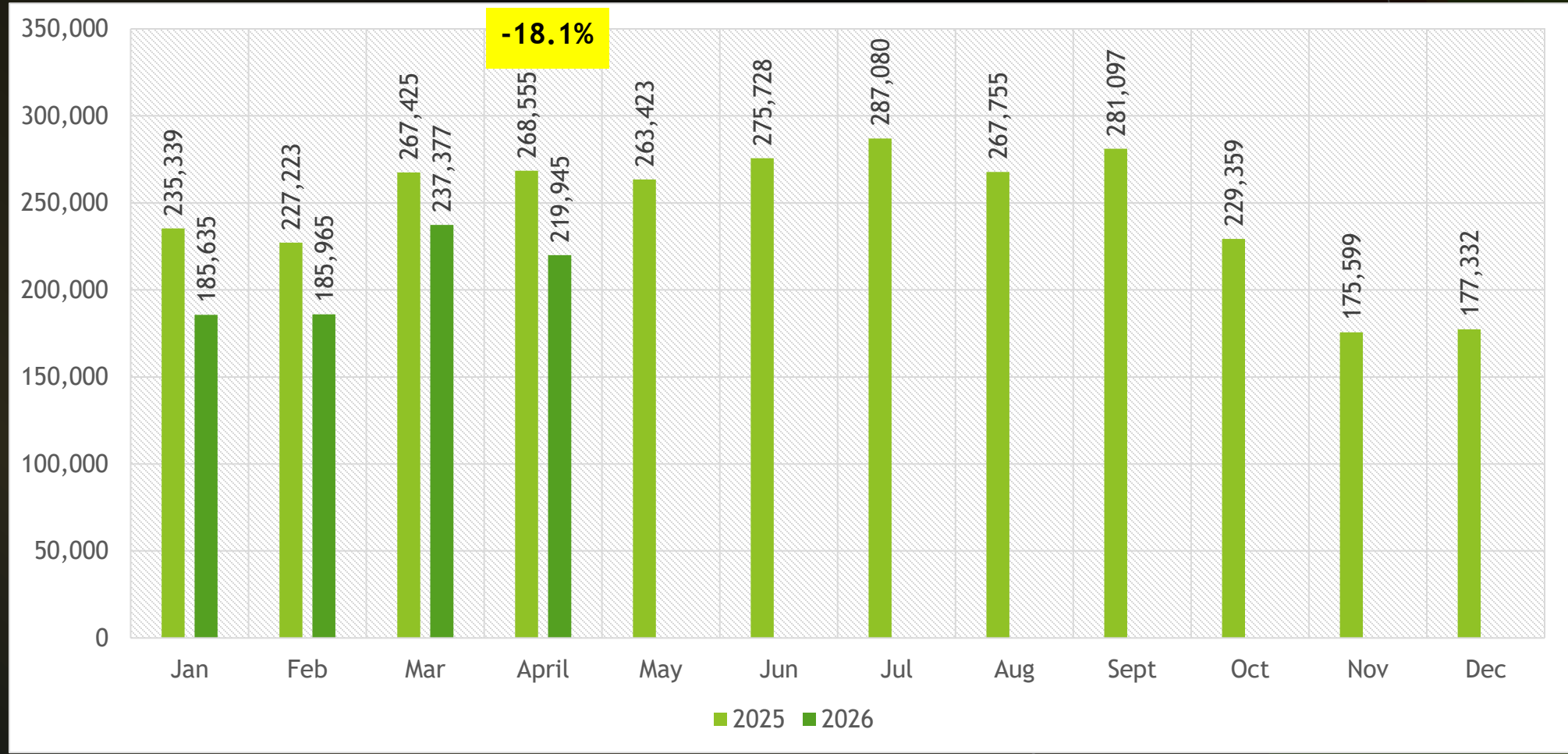
5009

**NC 811.ORG**

The logo for NC 811.ORG is displayed on a large outdoor sign. The text "NC 811.ORG" is rendered in a bold, green, sans-serif font with a black outline. The number "811" is significantly larger than the other characters. Below the "11" portion of "811", there is a stylized shovel icon with a blue blade and a brown handle, set against a green background. A registered trademark symbol (®) is located to the right of the shovel icon. The sign itself is rectangular with a black border and is mounted on a stone archway. The background of the sign is a light blue sky with faint clouds. The sign is surrounded by green plants and mulch.

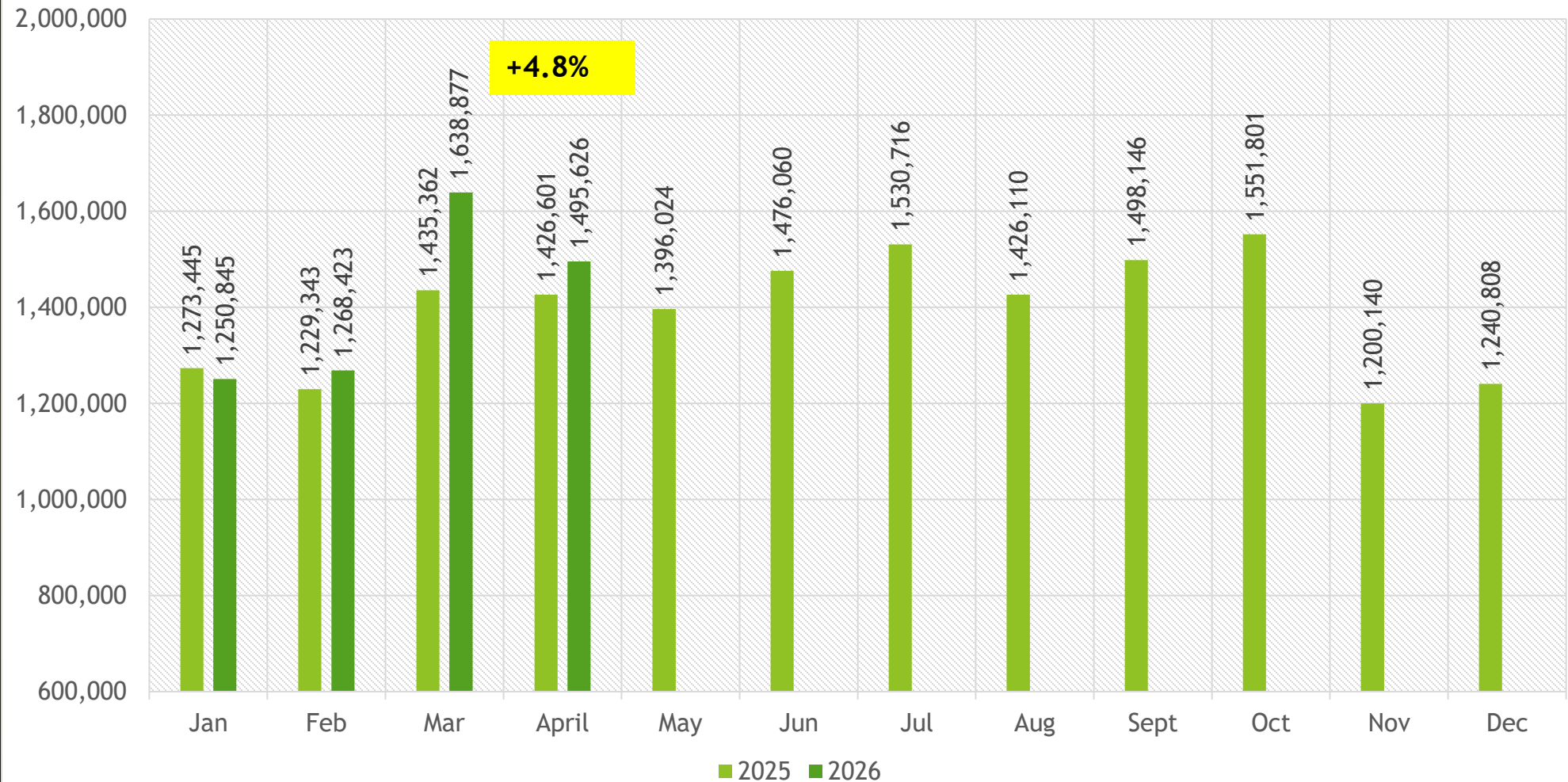
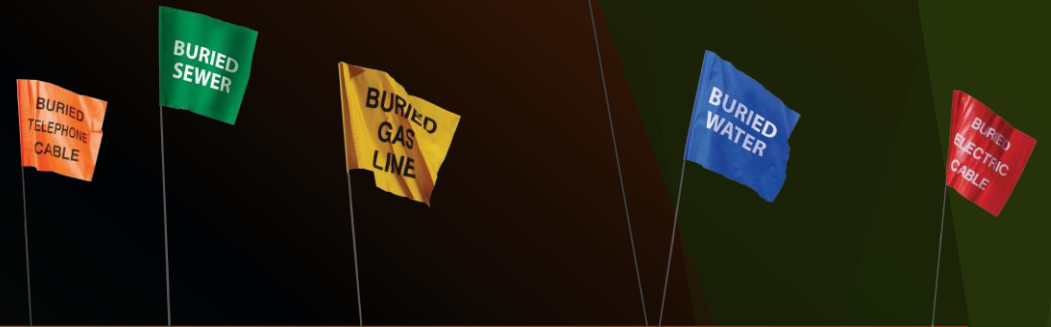
# LOCATE REQUESTS FOR NC 2025 VS 2026

2026 YTD -828,922  
2025 YTD -998,542  
-17%



# TRANSMISSIONS FOR NC 2025 VS 2026

2026 YTD – 5,653,771  
2025 YTD – 5,364,751  
+5.4%





# County ticket Volume

<b>MCDOWELL</b>	<b>731</b>
3 HOURS	50
CANCEL	9
NEW	508
RXMT	50
UPDATE	114

EMERGENCY	7
NORMAL	624
RUSH	76
SHORT	24



## County ticket distribution - APRIL

<b>MCDOWELL</b>	<b>731</b>
MARION	303
NEBO	232
OLD FORT	136
NORTH COVE	20
DYSARTSVILLE	20
GLENWOOD	8
ASHFORD	6
WOODLAWN	4
PLEASANT GARDENS	1
MOFFITT HILL	1



## Top 10 Callers for APRIL

<b>MCDOWELL</b>	<b>731</b>
JAYLEN SENTER	95
BIGHAM CABLE CONSTRUCTION INC	89
WILLIAMS ELECTRIC COMPANY	57
MORGAN CONTRACTING	29
HYATT PIPELINE LLC	25
BAGWELL FENCE COMPANY	23
DUKE ENERGY (RTE)	23
A R E TELECOMMUNICATIONS	21
FIONA LEE	17
A R E COMMUNICATIONS	13

# DAMAGES

**DIRT** Damage Information  
Reporting Tool



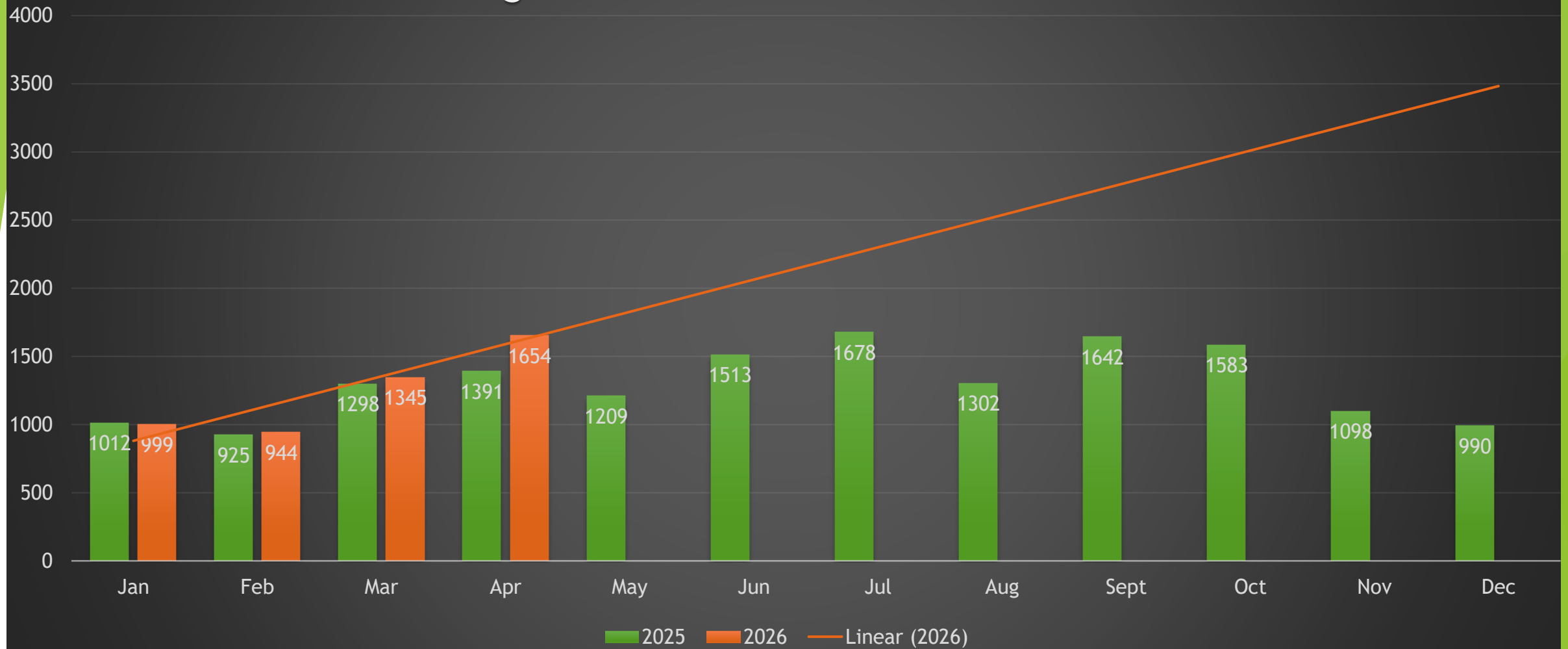


# APRIL DAMAGES BY COUNTY

Grand Total – 1,654

ALAMANCE	21	DAVIDSON	20	MECKLENBURG	161	TRANSYLVANIA	2
ALEXANDER	5	DAVIE	5	MITCHELL	1	UNION	70
ANSON	2	DUPLIN	3	MOORE	21	VANCE	3
AVERY	1	DURHAM	170	NASH	14	WAKE	235
BEAUFORT	3	EDGECOMBE	8	NEW HANOVER	25	WARREN	2
BLADEN	2	FORSYTH	44	NORTHAMPTON	6	WASHINGTON	3
BRUNSWICK	11	FRANKLIN	11	ONSLow	19	WAYNE	17
BUNCOMBE	40	GASTON	19	ORANGE	35	WILKES	1
BURKE	3	GRANVILLE	11	PAMLICO	4	WILSON	5
CABARRUS	43	GUILFORD	73	PASQUOTANK	2	YADKIN	3
CALDWELL	10	HALIFAX	7	PENDER	14		
CAMDEN	1	HARNETT	39	PERSON	10		
CARTERET	9	HAYWOOD	8	PITT	28		
CASWELL	2	HENDERSON	8	POLK	5		
CATAWBA	39	HERTFORD	2	RANDOLPH	13		
CHATHAM	19	HOKE	4	RICHMOND	3		
CHEROKEE	2	IREDELL	50	ROBESON	14		
CHOWAN	2	JACKSON	3	ROCKINGHAM	15		
CLAY	1	JOHNSTON	60	ROWAN	21		
CLEVELAND	8	LEE	11	RUTHERFORD	4		
COLUMBUS	1	LENOIR	5	SAMPSON	2		
CRAVEN	13	LINCOLN	13	SCOTLAND	3		
CUMBERLAND	34	MACON	3	STANLY	9		
CURRITUCK	3	MARTIN	2	STOKES	2		
DARE	10	<b>MCDOWELL</b>	<b>4</b>	SURRY	14		

## Damages in North Carolina 2026 vs 2025



# NC811 EDUCATION TEAM





# THANK YOU!

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A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)





# WE WANT YOU ON OUR TEAM



## Why Join Us?

- Bring together utility operators, excavators, locators, municipal representatives, and other stakeholders in one collaborative setting
- Share important updates and strengthen working relationships across the utility community
- Promote damage prevention and safe excavation practices that protect our communities and infrastructure
- Foster open communication, collaboration, and a strong safety-focused culture

## Available Positions

- CHAIR\*
- CO-CHAIR\*
- SECRETARY\*
- VALUED MEMBER

\*NOT ALL POSITIONS MAY BE AVAILABLE.

## SIGN UP FOR INVITES AT:

 Website  
<https://ncucc.org/>



- NC811 WESTERN REGION EDUCATION LIAISON
- RORY PHIPPS  
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